

Profile

Jenn

First Name

Oakley

Last Name

Pronouns

Email Address

Street Address

City

Suite or Apt

State

Postal Code

What City Council district do you live in?

☒ N/A

Primary Phone

Alternate Phone

Rising Sun Center for  
Opportunity

Employer

Case Manager

Job Title

Which Boards would you like to apply for?

Commission on Homelessness : Submitted

Interests & Experiences

**Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.**

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I am writing to apply for a seat on the Oakland Homelessness Commission. I believe my combination of lived experience, professional expertise, education, and ongoing advocacy work positions me to bring a valuable and informed perspective to the Commission's work. I have eight years of lived experience with homelessness in Oakland, from Wood Street to North Oakland to Union Point. This experience grounds my understanding of the challenges unhoused residents face and fuels my commitment to creating equitable, sustainable solutions. Professionally, I serve as a Case Manager at Rising Sun Center for Opportunity in West Oakland, on the border of West Oakland and Emeryville. I work with low-income clients, many of whom are unhoused or face housing insecurity, helping them access employment, training, and resources to stabilize their lives. Prior to this, I was a Case Manager at Lifelong Medical, where I supported clients navigating both healthcare and housing systems. I continue my relationship with Lifelong as a member of its Board of Directors. In addition to my professional role, I am the caregiver for two men who collectively experienced 50 years of homelessness before I was able to help secure stable housing for them. This work keeps me closely connected to the day-to-day realities and barriers that individuals face in exiting homelessness. Beyond direct service, I am actively engaged in systems-level work. I serve on Alameda County's Continuum of Care Outreach Access and Coordination Committee, on the County's 2030 Task Force for the Strategic Plan to End Homelessness, and on the Consumer Community Advisory Board for Healthcare for the Homeless. In all of these roles, I work to ensure that the voices of those with lived experience are integrated into policy and planning. I am also the founder of Equal Access to Services and Housing, a nonprofit that educates individuals on housing strategies, trains people with lived experience to take on leadership roles, and collects and analyzes data to inform policy advocacy. Through this work, I continue to focus on both immediate solutions and long-term systemic change. Academically, I hold a Bachelor of Science degree from Christian Brothers University in Memphis, Tennessee, which provided me with a strong foundation in critical thinking and leadership skills that I apply in my professional and advocacy work. I would be honored to bring my lived experience, my professional background, my education, and my deep commitment to advocacy and equity to the Oakland Homelessness Commission. I want to contribute to building compassionate, effective, and sustainable solutions for our unhoused neighbors. Thank you for considering my application

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***Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.***

[resume\\_jenn\\_sept\\_25.pdf](#)

Upload a Resume

**Please paste the text of your resume or curriculum vitae below.**

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**Please click the acknowledgement below.**

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**Service on City of Oakland boards, commissions, and committees may require filings of the FPPC's Statements of Economic Interest (Form 700). Upon appointment and determination of filing status, I will comply with all filing obligations.**

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☒ I Agree \*

**Jenn Oakley**

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## **SUMMARY**

*Passionate and dedicated case manager with a blend of lived and professional experience, committed to improving the quality of life for unhoused and formerly unhoused individuals. Experienced in building relationships and crafting individualized support plans for clients. Known for advocacy efforts to combat societal marginalization and support individuals through personal hardships. Strong collaborator focused on achieving equitable futures for those in need.*

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## **RELEVANT EXPERIENCE**

### **Lead Case Manager**

*Rising Sun Center for Opportunity, Oakland, CA*

*January 2024 – Present*

- *Provide case management services to individuals experiencing barriers to employment and housing stability.*
- *Support a caseload of 90 – 150 clients in securing employment, housing, and accessing critical social services.*
- *Collaborate with local community organizations to ensure comprehensive support and resources for clients.*

### **Case Manager, Permanent Supportive Housing**

*Lifelong Medical, Oakland, CA*

*September 2022 – January 2024*

- *Manage outreach, assessment, and intensive supportive services for a caseload of 40-60 formerly unhoused clients.*
- *Develop tailored support plans based on individual client needs to ensure stable housing.*
- *Build and maintain strong, supportive relationships with clients and team members, promoting community health through events, group outings, and other community-building activities.*

**Founder**

*Equal Access to Services and Housing, Oakland, CA*

*2020 – Present*

- *Founded and oversee a nonprofit organization dedicated to providing individualized services to individuals experiencing homelessness.*
  - *Facilitate emergency housing support, leveraging both personal and professional networks.*
  - *Collected and analyzed data from unhoused individuals to inform housing and shelter services.*
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**ADDITIONAL EXPERIENCE****Member, Board of Directors**

*Lifelong Medical*

*2025 - present*

**Member, Consumer Community Advisory Board**

*Healthcare for the Homeless*

*2025 – present*

**Member, Task Force**

*HomeTogether Strategic Plan to End Homelessness, Alameda County*

*2024 – present*

**Voting Member, Outreach, Access, and Coordination Committee and Unsheltered Work group Sub-committee**

*Berkeley/Oakland Alameda County Continuum of Care*

*2023 - present*

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**EDUCATION****Bachelor of Science in Accounting**

*Christian Brothers University, Memphis, TN*

*2001*

**National Consumer Scholar**

*Camden Coalition, Camden, NJ*

*2023 - 2024*