

City of Oakland

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Legislation Text

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Subject: Informational Report On Practices At The Department Of Human Resources Management for

Recruiting, Testing, And Hiring 9-1-1 Dispatchers During The Years 2022 And 2023

From: Councilmember Ramachandran

Recommendation: Receive An Informational Report On Practices At The Department Of Human Resources Management For Recruiting, Testing, And Hiring 9-1-1 Dispatchers During The Years 2022 And 2023, Including But Not Limited To: 1) Staffing Levels And Vacancy Trends During That Time Period; 2) Data On The Number Of Applications Received And Processed, Examinations Conducted, And Candidates Deemed Qualified By Month; And 3) Processes And Timelines For Processing Applications And Forwarding Qualified Candidates To OPD For Consideration, Including An Explanation Of How Continuous Hiring Processes Actually Function And During What Months Continuous Hiring Took Place