



# City of Oakland

Office of the City Clerk  
Oakland City Hall,  
1 Frank H. Ogawa Plaza,  
Room 201  
Oakland, California 94612

## Legislation Text

---

**File #:** 14-0477, **Version:** 1

---

**Subject:** IT/Help Desk Requests From OPD

**From:** Councilmember Desley Brooks

**Recommendation:** Receive An Informational Report Providing An Analysis Of All Help Desk Requests Made By The Oakland Police Department (OPD) To The Information Technology Department (ITD); The Date Of The Request; The Date The Request Was Completed And The Status Of Said Request; If The Request Is Incomplete, The Anticipated Completion Date; And A Summary Of The Status Of All OPD-Related Technology Projects ITD Is Working On Or Has Completed For The Reporting Period, Which Is January 1, 2014 To January 31, 2015