



## Legislation Details (With Text)

**File #:** 14-0477      **Version:** 1      **Name:** IT/Help Desk Requests From OPD  
**Type:** Informational Report      **Status:** Filed  
**File created:** 1/28/2015      **In control:** \*Public Safety Committee  
**On agenda:** 4/28/2015      **Final action:** 5/12/2015

**Title:** Subject: IT/Help Desk Requests From OPD  
From: Councilmember Desley Brooks  
Recommendation: Receive An Informational Report Providing An Analysis Of All Help Desk Requests Made By The Oakland Police Department (OPD) To The Information Technology Department (ITD); The Date Of The Request; The Date The Request Was Completed And The Status Of Said Request; If The Request Is Incomplete, The Anticipated Completion Date; And A Summary Of The Status Of All OPD-Related Technology Projects ITD Is Working On Or Has Completed For The Reporting Period, Which Is January 1, 2014 To January 31, 2015

**Sponsors:** Desley Brooks

**Indexes:**

**Code sections:**

**Attachments:** 1. View Report.pdf, 2. View Supplemental Report.pdf

Date	Ver.	Action By	Action	Result
5/12/2015	1	*Public Safety Committee	Received and Filed	Pass
3/24/2015	1	*Public Safety Committee	Continued	Pass
3/5/2015	1	*Rules & Legislation Committee	* Withdrawn and Rescheduled	
1/29/2015	1	*Rules & Legislation Committee	Scheduled	

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