

EDWARD D. REISKIN



Experience

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| | CITY of OAKLAND | Oakland, CA |
| 2019- | Assistant City Administrator | |
| | <ul style="list-style-type: none">• Provide general support to and represent the City Administrator.• Oversee city departments including Public Works, Transportation, Parks & Recreation, Contracts and Compliance, and Information Technology.• Guide various initiatives, such as Community Workforce Agreement development and establishment of new Department of Workplace and Employment Standards.• Developing enhancements to city functions, such as emergency management and performance management. | |
| | CITY and COUNTY of SAN FRANCISCO | San Francisco, CA |
| 2011-2019 | Director, Municipal Transportation Agency | |
| | <ul style="list-style-type: none">• Served as Transportation Director for the City and County, and as leader of the agency responsible for managing surface transportation in San Francisco.• Managed a diverse organization of 6,000+ employees with an annual budget of more than \$1.2 billion and a \$3 billion five-year capital improvement program.• Oversaw modernization and expansion of the Muni bus and rail fleet, upgrade of train control and radio systems, increase in Muni service, establishment of a new transportation management center, and the city's Vision Zero efforts.• Led development of numerous equity initiatives including free Muni for low- and moderate-income youth, seniors, and people with disabilities, the Muni equity strategy, and incorporation of equity requirements in various mobility permits.• Managed transportation planning associated with major land use developments, supporting tens of thousands of units of housing and millions of square feet of office, retail, and public use space; co-led the city's long-term transportation plan development; co-led development of the city's transportation demand management ordinance and transportation sustainability impact fee.• Advanced internal efforts to strengthen financial management including development of a revenue bond program that achieved nation's highest credit rating for a transit agency, developed organizational development function, oversaw comprehensive finance and human resources functions, created innovation office, implemented numerous business process improvements.• Served on various city and regional bodies, such as Metropolitan Transportation Commission Clipper Executive Board, Transbay Joint Powers Authority, SF Capital Planning Committee, SF Committee on Information Technology.• Served as President of the National Association of City Transportation Officials. Co-led establishment of the California City Transportation Initiative. | |

- 2008-2011 **Director, Department of Public Works** **San Francisco, CA**
- Served as leader of the City and County agency responsible for design, engineering, construction management, repair, maintenance, and permitting of public facilities and right-of-way infrastructure.
 - Managed an engineering, field operations, and administrative organization of more than 1,200 employees with an annual budget of roughly \$170 million.
 - Responsible for the design and/or management of more than \$1 billion in capital projects, including hospitals, libraries, rec centers, and the paving program.
 - Initiated development and implementation of a departmental strategic plan and establishment of a departmental performance management framework.
 - Implemented business intelligence system and compstat-like process to facilitate data-driven management and continuous operational improvements.
 - Transformed department's information technology infrastructure through centralization, automation, upgrade, and legacy system retirement.
 - Led effort to achieve accreditation by the American Public Works Association.
- 2007-2008 **Director, 311 Customer Service Center** **San Francisco, CA**
- Served as the first permanent director of the City and County's then new non-emergency customer service center.
- GOVERNMENT of the DISTRICT of COLUMBIA** **Washington, DC**
- 2006-2007 **Interim City Administrator**
- Served as the chief administrative officer of the District government, a combined city/county/state government organization
 - Served as the Mayor's primary advisor on policy and operations of the government
 - Provided leadership and direction to the management of: four Deputy Mayors, the Office of the Attorney General, the Office of the Chief Technology Officer, and other functions representing \$4.9B annual budget, 20,800 employees
 - Led and supported critical District government efforts such as:
 - Development of FY 2008 operating and capital budgets
 - Transition to new administration
 - Resolution of baseball stadium parking and related development
- 2005-2007 **Deputy Mayor for Public Safety & Justice** **Washington, DC**
- Served as the Mayor's senior advisor on public safety and homeland security policy and operations
 - Provided leadership and direction to the management of: Metropolitan Police Department, Fire & Emergency Medical Services, Department of Corrections, Emergency Management Agency, Office of Unified Communications, and Office of the Chief Medical Examiner; representing \$940M annual budget, 8,200 FTEs
 - Served in the numerous leadership capacities, including:
 - Homeland Security Advisor for the District of Columbia
 - Chair of the DC Police Officer Standards and Training Board
 - Co-Chair of the DC Emergency Preparedness Council
 - Chair, Metropolitan Washington Public Safety Policy Committee
 - Senior Fellow, George Washington University Homeland Security Policy Institute

Deputy Mayor for Public Safety & Justice, cont'd

- Led multi-agency projects and improvement efforts, such as:
 - Development of Consolidated Laboratory Facility to house police, public health, and medical examiner laboratory functions, including new forensic analysis and bio-safety level 3 capabilities
 - Oversaw improvements in public safety agency performance in the areas of police overtime reduction, 911 call answering time, fire/EMS dispatch-to-scene time, autopsy report completion, and updating of the District Emergency Response Plan
 - Facilitated transformational service delivery efforts in the areas of consolidated police/fire/EMS emergency call-taking functions and conversion to a dual-role cross-trained fire/EMS system

2003-2005 **Chief of Staff, Office of the City Administrator** **Washington, DC**

- Managed the affairs of the Office of the City Administrator
- Served as the City Administrator's point person and senior advisor on all policy, operational, and administrative decisions; and as Acting City Administrator as required
- Provided oversight to the offices of Risk Management, Human Rights, Neighborhood Services, Labor Relations & Collective Bargaining, Labor Management Programs, Strategic Planning & Performance Management, Customer Service, Master Facilities Planning, and the Center for Innovation & Reform
- Led, facilitated, or supported District-wide efforts in the areas of:
 - Operating and capital budget development
 - Management/improvement of the District's health care safety net program
 - Response to the lead-in-water crisis
 - Reform/establishment of agencies, e.g., Youth Services, Environment
 - Various information technology projects/improvements

2000-2003 **CITY of OAKLAND** **Oakland, CA**
Assistant to the City Manager

- Led/facilitated Citywide projects, coordinating and directing the work of multiple City agencies; e.g., Development/rehabilitation of the Police Administration Building, Targeted neighborhood revitalization, Problem crime/blight property redevelopment, Enterprise information technology projects, Beautification initiative, Budget development, Process and service delivery improvements
- Managed the Service Delivery System: geographically based interagency neighborhood problem solving; serve as primary neighborhood services liaison to community
- Represented the City Manager on boards, commissions, and at community meetings
- Supported office and activities of the City Manager in oversight of City agencies
- Designed organizational improvements to city/agency structures
- Developed and implemented Mayor and City Council programs and policies

1999-2000 **ASSOCIATION of BAY AREA GOVERNMENTS** **Oakland, CA**
Intern/Consultant

- Compiled nationwide inventory of smart growth best practices
- Drafted grant proposal to develop alternative growth management scenarios

- 1996-1998 **TELLUS INSTITUTE** **Boston, MA**
Associate Scientist
- Designed, managed, and worked on projects to identify and implement solutions to business and community environmental problems
 - Wrote successful funding proposals to foundations and government agencies
- 1995-1996 **NEW YORK UNIVERSITY, Global Environment Program** **New York, NY**
Associate Director
- Conducted research to establish sustainable development business principles
 - Co-authored a paper on psychological dimensions of sustainable development
 - Assisted with curriculum and case writing for environmental management class
- 1991-1995 **UNITED TECHNOLOGIES CORPORATION, Otis Elevator Co.** **New York, NY**
Territory Manager
- Established employee empowerment process for a diverse, unionized work force
 - Maintained a million-dollar customer portfolio; managed accounts, negotiated contracts, directed personnel, and implemented improvement initiatives
- 1988-1991 **Mechanical Engineer** **Farmington, CT**
- Designed, developed, and qualified mechanical elevator components; performed testing and analysis of existing components, created software analysis tools
 - Was awarded three US patents for electromechanical safety equipment designs

Education

- 2007 **NAVAL POSTGRADUATE SCHOOL** **Monterey, CA**
Center for Homeland Defense & Security
Executive Leadership Program
Invited to participate in program's inaugural class for "homeland security leaders"
- 2000 **HARVARD UNIVERSITY** **Cambridge, MA**
John F. Kennedy School of Government
Master of Public Administration
Concentration in urban planning and development, and land use policy
- 1996 **NEW YORK UNIVERSITY** **New York, NY**
Leonard N. Stern School of Business
Master of Business Administration with distinction
Concentration in management, economics, international business;
designated *Stern Scholar*; received *Dean's Award*
- 1988 **MASSACHUSETTS INSTITUTE of TECHNOLOGY** **Cambridge, MA**
School of Engineering
Bachelor of Science in Mechanical Engineering
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