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OAKLAND

2018 NOV 29 PM 3: 26

# AGENDA REPORT

**TO:** Sabrina B. Landreth  
City Administrator

**FROM:** Sara Bedford  
Director, Human Services

**SUBJECT:** AC-OCAP Annual Report and  
2019 CSBG Resolution

**DATE:** November 19, 2018

City Administrator Approval

Date:

11/29/18

## RECOMMENDATION

**Staff Recommends That The City Council Receive The Alameda County-Oakland Community Action Partnership (AC-OCAP) Annual Report And Adopt A Resolution:**

- 1. Authorizing The City Administrator To Accept A Renewal Grant In The Amount Of \$1,354,323 In Anti-Poverty Community Services Block Grant (CSBG) Funds For 2019 From The California Department Of Community Services And Development (CSD), And Amend The Appropriation In The FY2018-19 Amended Midcycle Budget;**
- 2. Authorizing The City Administrator To Accept Additional Grant Funds From CSD For The Same Purpose Within The 2019 Term, Without Returning To Council; And**
- 3. Authorizing A Contribution From The General Purpose Fund In An Amount Equivalent To The Department's Central Services Overhead Charges Estimated At \$98,980.**

## EXECUTIVE SUMMARY

This report provides the City Council with an annual update on the Alameda County – Oakland Community Action Partnership's (AC-OCAP) program. A recommendation is also included for the Council to adopt a resolution authorizing the City Administrator to accept and allocate a renewal grant in the amount of \$1,354,323 in anti-poverty Community Services Block Grant (CSBG) funds for calendar year 2019 from the California Department of Community Services and Development (CSD). The proposed resolution also authorizes the City Administrator to accept additional grant funds awarded from CSD for the same purpose and authorizes a contribution from the general purpose fund equivalent to the central services overhead charges. The services provided through AC-OCAP's Community Economic Opportunity (C.E.O) network supports the agency mission of creating pathways that lead to economic empowerment for the **189,590** Alameda County residents documented by the 2012-2016 U.S. Census American Community Survey as living below the Federal poverty level. These funds will be used to help

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Alameda County's low-income residents attain the skills, knowledge, and support needed to help increase their self-sufficiency and improve their family's overall economic well-being.

## **BACKGROUND / LEGISLATIVE HISTORY**

In 1971, the Federal government designated the City of Oakland as a public Community Action Agency responsible for administering various anti-poverty programs and services as part of Lyndon B. Johnson's 1964 "War on Poverty". In 1981, the Federal Omnibus Budget Reconciliation Act restructured the allocation of funds to Community Action Agencies by establishing the Community Services Block Grant program. These Federal CSBG funds are administered through the U.S. Department of Health and Human Services and managed by the State of California's Department of Community Services & Development (CSD). The CSBG formula for local funding allocations is based on the number of residents living below the Federal poverty level as captured by the United States (U.S.) Decennial Census.

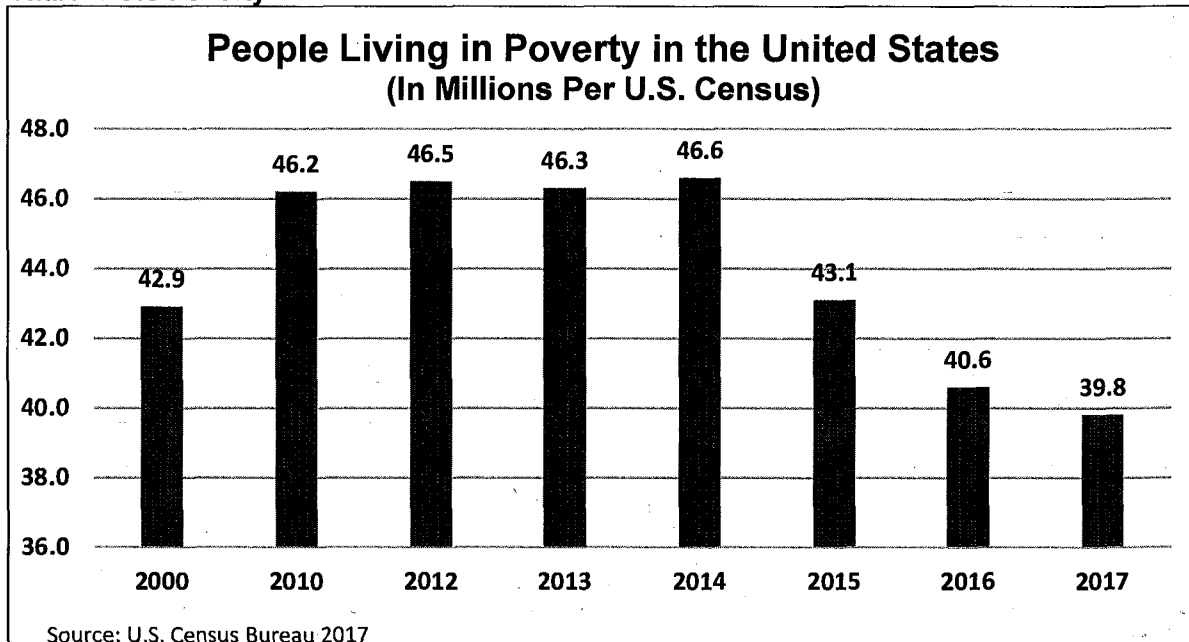
In 2011, the State Department of Community Services and Development expanded Oakland's geographical territory to include all of the cities within Alameda County, except the City of Berkeley, approved through City Council Resolution No. 83589 C.M.S. As a result, the AC-OCAP was established. Unlike other funding governance structures, federal regulations mandate that a public entity shall administer the Community Services Block Grant program through a *tripartite board* that fully participates – ensuring maximum feasible participation of the poor in the development, planning, implementation, and evaluation of the program(s) to serve low-income communities (Public Law 105-285, SEC. 676B; 42 U.S.C. § 9901).

Alameda County's CSBG funding is administered by the City of Oakland's Human Services Department (HSD) through the Community Action Partnership Governing Board (City Council) and the federally mandated Tripartite Administering Board which includes nine (9) community members who represent the low-income community and are democratically selected, six (6) elected officials or their designees, and three (3) members who represent other groups and interests that serve the low-income community. AC-OCAP's Community Economic Opportunity (C.E.O) network is part of 1,000 Community Action Agencies located throughout the 50 states representing an estimated 39.7 million (12.3 percent) people living in poverty, according to the 2017 U.S. Census Bureau. For over 50 years, Community Action Agencies have been helping people change their lives and here on the local level, AC-OCAP remains committed to its mission of eliminating poverty and its effects in the City of Oakland and throughout Alameda County.

**ANALYSIS AND POLICY ALTERNATIVES**

Nationally, the number of people living in poverty in the United States has *decreased* to 39.7 million (12.3 percent) in 2017 from 40.6 million (12.7 percent) in 2016; 43.1 million (13.5 percent) in 2015; 46.6 million (14.8 percent) in 2014, 46.3 million (14.8 percent) in 2013, 46.5 million in 2012, 46.2 million in 2010, and 42.9 million in 2000.

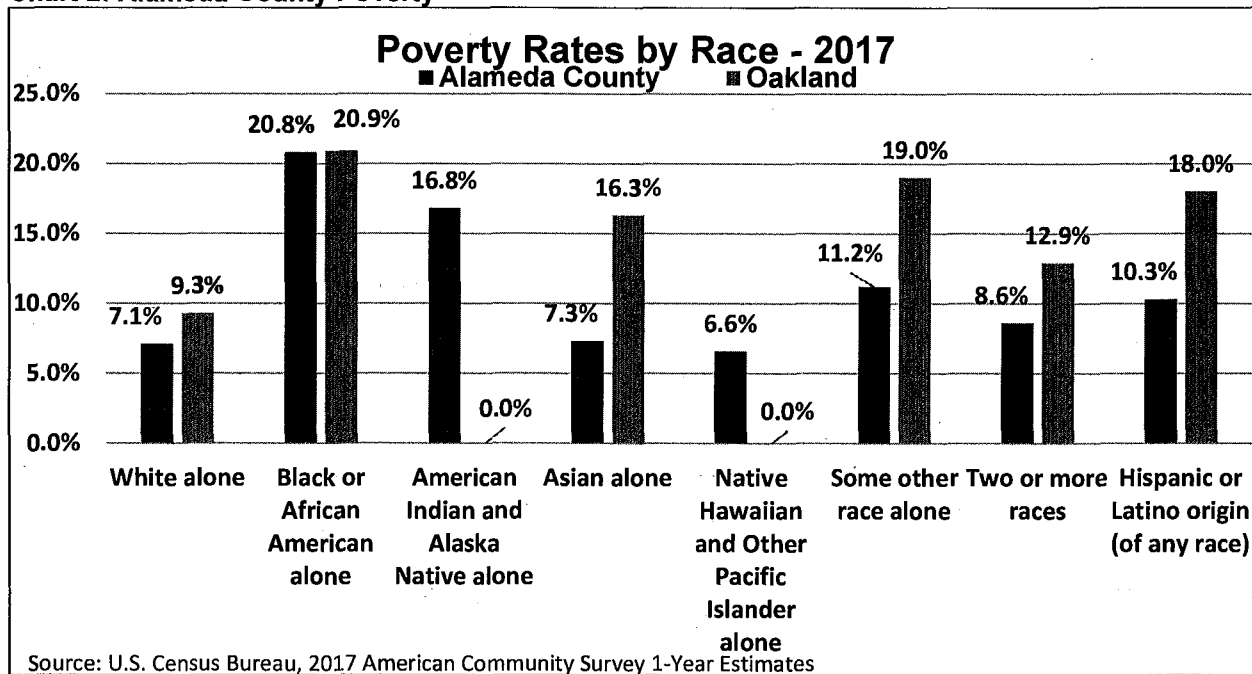
**Chart 1: U.S Poverty**



According to the 2017 U.S. Census One-Year American Community Surveys (ACS) data, California's poverty rate is 13.3 percent, down from 14.3 percent in 2016 and 15.3 percent in 2015. However, California's supplemental poverty measure, which takes into account additional factors like cost of living, expenses for work, medical, clothing, and public benefits is at 19 percent (7.5 million Californians), the highest in the nation even though the state saw a 1.4 percent decline from the prior year.

For 2017 in Alameda County, the overall poverty level continues to *decrease* to 9.2 percent (150,895) from 11.5 percent (189,486) in 2016; respectively during the same period, the City of Oakland's poverty level also *decreased* to 18.9 percent (78,521) from 20.4 percent (85,681) in 2016. The following chart is a 2017 snapshot of those who live at or below the federal poverty level in Alameda County, broken down by race and ethnicity.

Chart 2: Alameda County Poverty



Per Federal standards, a family is considered poor if their pre-tax income falls below the poverty threshold. For 2018, the federal poverty guideline for a family of three (assuming a single parent household and two children) is calculated at \$20,780 annually making approximately \$10 per hour; while the median household income for Alameda County is estimated at \$78,831 annually and for the City of Oakland at \$57,778 annually. It is worth noting that the self-sufficiency standard, which factors in the cost of basic needs like housing, estimates that the same family of three would require an income of at least \$54,225 annually to live comfortably within Alameda County. The structural lack of upward mobility, the increasing income inequality, the proliferation of low-wage/part time employment, and the lack of affordable housing is forcing more and more low-income families to move out of the area in search of housing that is affordable.

To help support the needs of Alameda County’s low-income residents and as outlined in AC-OCAP’s State approved 2018-2019 Community Action Plan, the agency supports programing in the following adopted strategic focus areas: **Job Training & Employment Placement** to help low-income people, hard-to-serve populations, and people with additional barriers build skills that lead to employment; **Housing & Community Development** opportunities that help low-income people access affordable housing, improve their food security, build assets, and improve their economic stability; **Civic Engagement** to increase public awareness and expand partnerships; **Advocacy** efforts that mobilize and empower low-income people and the community to take action; and **Capacity Building** that fosters and expands AC-OCAP’s capacity to address and eradicate poverty.

Services provided through AC-OCAP’s network include: job readiness, employment and entrepreneur training; access to free legal services; credit and eviction repair and prevention assistance; financial education training; free tax preparation; opportunities for civic engagement;

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and housing and job placement assistance for formerly incarcerated, homeless families and individuals, transitional aged homeless/foster youth, disconnected youth, and new Americans.

This social safety net and other low income tax programs - such as CalFresh (California's food stamp program), CalWORKs (cash assistance for families with children), Federal and State Earned Income Tax Credit (EITC), Supplemental Security Income (SSI/SSP), federal housing subsidies, and free/low cost school meals – taken together help keep thousands of Alameda County low-income residents out of poverty.

### **FISCAL IMPACT**

1. Funding for the programs and services will be derived from the Federal Community Services Block Grant administered through a contract from the State of California Department of Community Services and Development in the amount of \$1,354,323 for AC-OCAP funding for anti-poverty programming throughout Alameda County (excluding the City of Berkeley) for calendar year 2019. The City enters into grant agreements to provide the funding to service providers that provide programs and services to the community. HSD Staff will bring a separate resolution to Council to approve those grant agreements and service agreements.
2. The Human Services Department 2019 CSBG allocation is included in the City's FY 2018 - 2019 midcycle amended budget, of which \$1,335,882 is appropriated in the Department of Health and Human Services Fund (2128), CSBG-Admin Organization (78361), CSBG - Program Organization (78362) and CSBG – OCAP Programs Organization (78363), CAP/CSBG 2019 Admin & Program Projects (1004097/1004098). Approval of the resolution will authorize acceptance of this grant funding in the amount of \$1,354,323 and an amendment to increase the existing appropriation. Additionally, the General Purpose Fund provides an operating subsidy to CSBG in the amount of \$31,817 for the 2019 CSBG period. The State CSBG contract administrative costs are capped at 12 percent therefore, HSD is requesting as it has in prior years, a contribution from the General Purpose Fund in an amount equivalent to Central Services Overhead estimated at \$98,980. Failure to accept the Federal CSBG renewal funds would result in a decrease of \$1,354,323 in revenues for vital support and services to Oakland's and the surrounding Alameda County's (excluding Berkeley) low-income families.
3. If additional grant funds become available from the grantor (CSD), within the existing grant term for the same purpose, staff is seeking authorization to accept and appropriate CSBG funds without returning to Council within the duration of the grant term (January 1, 2019 – December 31, 2019).

### **PUBLIC OUTREACH / INTEREST**

AC-OCAP holds its monthly Administering Board meeting, which is open to the public, the **second Monday of every month** at 5:30 pm at City Hall. Residents can also get more information on current programs and services by visiting the agency's website at [www.AC-OCAP.com](http://www.AC-OCAP.com) and by calling Eden Information and Referral at 211.

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## COORDINATION

AC-OCAP coordinates and leverages its programming and funding, as appropriate, with CDBG, Community Housing Services, Oakland Unite, Head Start, Alameda County Interagency Children's Policy Council (ICPC), ALL IN Alameda County, Eden I & R, Safe Passages Elev8 Oakland, Alameda County Social Services Agency (SSA), Oakland Housing Authority (OHA), Alameda County and Oakland Workforce Investment Boards (WIB), United Way of the Bay Area, Alameda County Community Food Bank, Spectrum, Tri-Valley Anti-Poverty Collaborative and a host of community based partners. In addition, the Office of the City Attorney, Budget Bureau, and the Contracts and Compliance Division of the City Administrator's Office has been consulted in the development of this report and resolution.

## PAST PERFORMANCE, EVALUATION AND FOLLOW-UP

AC-OCAP's overarching strategy is to focus available local, State, private, and Federal resources toward increasing access and opportunities that enable low-income families and individuals to attain the skills, knowledge, and the motivation required to become self-sufficient. Since 1971, AC-OCAP has been leveraging its CSBG funds to help address poverty at the local level. With the support of CSBG funding, AC-OCAP has been able to identify gaps in services and support innovative programming geared toward improving the overall quality of life for low-income residents by providing access to job training, education, employment, affordable housing, life skills-training, legal services, health care, food stamps, Earned Income Tax Credit, financial education, asset building, and other essential services.

In 2017, AC-OCAP provided essential services to 70,311 Alameda County low-income residents (**Attachment A**). As of June 30, 2018, 37,572 of Alameda County's low-income residents have engaged AC-OCAP's Community Economic Opportunity (C.E.O) Network. An overview and update of AC-OCAP's programs and services, client demographics, and a map outlining AC-OCAP's service area is provided (**Attachment B**).

In summary:

- **23,703** have received free tax preparation assistance returning **\$31.9 million** back into the families of low-wage earners
- **1,623** have received free legal assistance
- **101** have been placed into transitional housing or an emergency shelter
- **136** have obtained or maintained permanent housing
- **11** have earned their high school diploma, and
- **73** have obtained employment

For the 2018 calendar year, AC-OCAP has committed \$648,854 in funding to support 18 anti-poverty organizations and events leveraging close to \$6 million dollars to provide vital services to Oakland and the surrounding Alameda County low-income residents. In addition, AC-OCAP was recently awarded a \$176,000 California Earned Income Tax Credit Expansion Grant from the state to the Alameda County EITC Coalition to expand services throughout Alameda County. AC-OCAP's programming is a representative of the agencies Community Economic

Opportunity (C.E.O) Network that works collectively as a system to provide essential wrap-around services to help Alameda County's low-income residents improve their overall economic well-being.

### **2018 Success Stories of Community Action - Helping People...Changing Lives:**

#### **Meet Elliot...**

Elliot is a 66-year-old African American male who came to AC-OCAP's funded partner St. Mary's Center winter shelter near the end of the season. Elliot struggled with substance use since the age of 18 and was diagnosed with depression. When he entered the St. Mary's program, Elliot did not have a mental health provider, nor was he taking any medication. He soon began working on his health issues with a case manager and signed up to be a part of the representative payee services to help him manage his Supplemental Security Income (SSI). As a result, Elliot started to improve his physical and mental health, and began to keep track of paying his phone and AC transit bills on time. With the support of his case manager, Elliot was able to reconnect with his family who offered him a room to rent and help him put an end to his homelessness.

#### **Meet Tiffany...**

Tiffany, is a low-income Pacific Islander small business owner who came to AC-OCAP's funded partner AnewAmerica. As the CEO of the Lei Company Cooperative Inc. in East Oakland, she really needed help with business planning. AnewAmerica provided training to her and the company's two other co-owners who started the business with funds they received from their Earned Income Tax Credit (EITC). AnewAmerica helped them create a set of good financials such as a business plan, budget and sales/forecasting projections. This allowed the them to increase their sales from \$4,500 in 2017 to \$17,000 in 2018 just selling leis for five weeks during the graduation season. In 2017, they became a formal cooperative corporation and in 2018, the Lei Company was awarded the 2018 Small Business Award from Mayor Libby Schaaf. Tiffany attributes the company's growth not just the training they received, but the hand holding AnewAmerica provided gave them the tools they needed to succeed. Currently, they are the official lei vendor for Oakland Unified School District (OUSD) and they have an Amazon store website @ <https://www.amazon.com/Lei-Company-250-Dollar-Constructed-Dollar/dp/B079YXYCYZ>.

Note: The Human Services Department and AC-OCAP are monitored by the State of California every three years and continues to receive a clean CSBG fiscal/program audit.

### **SUSTAINABLE OPPORTUNITIES**

**Economic:** AC-OCAP programs and services directly impact the employability of Oakland's and the surrounding Alameda County's low-income residents by providing access to education, training, and job opportunities designed to help families achieve an increased level of self-sufficiency and economic well-being.

**Environmental:** The implementation and support for increasing access to weatherization, public transportation, and the availability of healthy, fresh local foods will directly contribute to decreasing Oakland's and the surrounding Alameda County's overall carbon footprint.

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**Social Equity:** AC-OCAP will continue to focus its efforts on supporting the City's goal of providing social equity for all of Oakland's low-income residents.

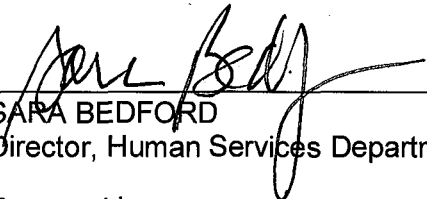
**ACTION REQUESTED OF THE CITY COUNCIL**

Staff Recommends That The City Council Receive The Alameda County-Oakland Community Action Partnership (AC-OCAP) Annual Report And Adopt A Resolution:

1. Authorizing The City Administrator To Accept A Renewal Grant In The Amount Of \$1,354,323 In Anti-Poverty Community Services Block Grant (CSBG) Funds For 2019 From The California Department Of Community Services And Development (CSD), And Amend The Appropriation In The FY2018-19 Amended Midcycle Budget;
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3. Authorizing A Contribution From The General Purpose Fund In An Amount Equivalent To The Department's Central Services Overhead Charges Estimated At \$98,980.

For questions regarding this report, please contact Estelle Clemons, AC-OCAP Program Director at 510-238-3597.

Respectfully submitted,

  
SARA BEDFORD  
Director, Human Services Department

Prepared by:  
Estelle Clemons, Program Director  
AC-OCAP Division

Dwight Williams  
Program Analyst I  
AC-OCAP Division

Attachments (2):

- A: AC-OCAP 2017 Fact Sheet
- B: 2018 Outcome Chart (Mid-year), Demographics, and Map

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# Alameda County-Oakland Community Action Partnership 2017 Factsheet



**1 in 4 children (28.7%) live in poverty in Oakland**



**1 in 7 children (14.4%) live in poverty in Alameda County**

**12%** Alameda County residents (**189,590**) living below the federal poverty level

**20%** Oakland residents (**81,567**) living below the federal poverty level

## COMMUNITY IMPACT

*Helping People... Changing Lives*

<b>70,311</b>	Low-Income Alameda County Residents Served by <b>AC-OCAP</b>
<b>1,906</b>	Alameda County Low-Income Residents Received <b>Legal Assistance</b>
<b>19,000</b>	Oakland Low-Income Children Served <b>Summer Lunches</b>
<b>20,562</b>	Alameda County Low-Income Residents Received <b>Free Tax Preparation</b> at 51 VITA Sites
<b>619</b>	Alameda County Low-Income Families <b>Housed</b>
<b>128</b>	Alameda County Low-Income Residents <b>Employed</b>
<b>\$23.5 mil</b>	In Tax Refunds, Including <b>\$7.2</b> million in EITC credits brought back to low-wage earners through Alameda County's EITC Coalition
<b>\$678,854</b>	In Community Service Block Grant (CSBG) funds invested into the community resulting in over <b>\$5.9 million</b> leveraged through AC-OCAP's Community Economic Opportunity Network



## 2017 Alameda County-Oakland Community Action Partnership *Helping People... Changing Lives*

### Meet Muhammad...

**Muhammad** already had a passion for science and technology when he enrolled in AC-OCAP-funded Hack the Hood's boot camp in Spring 2017. Muhammad comes from a large household in Emeryville with few financial resources. Three weeks after the boot camp began, he was told by his family that he could not live at home anymore, effective immediately. His Hack the Hood case manager helped him secure housing at Covenant House Youth Shelter and, despite the instability in his life, Muhammad continued to build websites and participate fully in the boot camp.

Since the boot camp ended, Muhammad has stayed connected to the Hack the Hood community, dropping in regularly to prepare for interviews for coding boot camps and participate in coaching. He is currently taking online classes through Coursera, which gives him access to professors at the Massachusetts Institute of Technology – his dream school. He is currently in the process of working with the Hack the Hood Pathways Manager to enroll in community college with a goal of attending a four-year college.

### Meet Leah...

**Leah** contacted AC-OCAP-funded Bay Area Legal Aid when the Oakland Housing Authority did not recertify her housing voucher. Leah is a cancer patient who has weekly hospital appointments for chemotherapy treatments, and was unable to submit her long-term disability benefits documentation in a timely manner. BayLegal worked with the Oakland Housing Authority on Leah's behalf to get her an extension based on this disability. BayLegal also worked with Leah directly to ensure that she submitted all her documentation within the extension parameters. As a result, Leah was successfully re-certified for three years and her housing was preserved.

### Meet James...

**James** has been a Team Member with AC-OCAP-funded Downtown Streets Team for over a year. While on the street, James used storage facilities for shelter, struggled with sobriety, injured his hands and required multiple surgeries, and experienced other health issues. When James came to Downtown Streets, he was motivated and had goals for himself. He wanted to work and find a place to lay his head at night. James worked hard to meet with his case manager and make progress towards his goals of housing and employment. He worked tirelessly on applying for jobs and dedicating himself to his sobriety.

A local business saw James working as a Team Member and offered him a janitorial position. Within a month of his employment, James moved into a sober living environment where he is now a manager. He is not only making strides in his personal life; James was promoted from a Team Member to Team Leader on Downtown Streets Team because he is taking on more responsibilities and stepping into many different leadership roles. Through James' success he has not only dedicated himself to personal growth, but has also connected other Team Members with housing and other needed resources. In December 2017, James enrolled in school at Chabot Community College to begin his path on reaching his dream of becoming a Drug and Alcohol Counselor.

### Meet Mrs. Brown...

**Mrs. Brown** is a 63-year-old woman struggling with mental illness, substance, abuse, and homelessness in Oakland. She came to AC-OCAP-funded St. Mary's Center on the first day of the winter shelter season seeking a place in the program. Once in St. Mary's shelter, Mrs. Brown started attending Recovery 55, which is an outpatient program focusing on co-occurring mental health and substance abuse. Mrs. Brown was still struggling in her substance abuse to such an extent that she was frequently unable to maintain consciousness during group sessions due to being under the influence. She had similar behaviors in the shelter.

Mrs. Brown continued to struggle with her substance abuse, but through close and often difficult work with her case manager (including behavioral contracts and almost being exited from the shelter) she began to make real change. Mrs. Brown stopped using substances altogether, eventually even quitting cigarettes on top of alcohol and illicit drugs. At the same time, she began seriously addressing her mental and physical health, making her appointments, taking her medications as prescribed, and engaging with case management and counseling. Mrs. Brown attended groups and grew in her boundaries, coping skills, and self-esteem. Toward the end of the winter shelter season, Mrs. Brown got a terrible case of pneumonia and ended up in the hospital and then a skilled nursing facility. She is now in temporary housing and will shortly be moving into transitional housing.



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>HOUSING AND COMMUNITY DEVELOPMENT</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>AnewAmerica Community Corporation</b> 360 14 <sup>th</sup> Street #500 Oakland, CA 94612	Microenterprise Development & Asset Building for Low-Income Entrepreneurs	\$40,000 Oakland  \$25,000 Alameda County	Provides targeted microenterprise development and asset building services to low-income Oakland and Alameda County families.	<b>60 (35 Oakland &amp; 25 Alameda County)</b> low income residents projected to be served through targeted microenterprise development and asset building services.  <b>18 (11 Oakland and 7 Alameda County)</b> participants will start or expand a business, creating <b>15 (9 Oakland and 6 Alameda County)</b> new jobs. Of these, <b>9 jobs (5 Oakland &amp; 4 Alameda County)</b> will pay a living wage or higher*.	<b>41 (21 Oakland &amp; 20 Alameda County)</b> low-income residents enrolled in the program and received targeted microenterprise development and asset building services.  <b>1 Oakland (0 Alameda County)</b> participant started or expanded a business, creating <b>2 new jobs</b> paying below a living wage.	<b>Oakland:</b> 94601 (11) 94603 (4) 94605 (1) 94607 (1) 94619 (2) 94621 (2)  <b>Alameda County:</b> Central County (20)
<b>Family Emergency Shelter Coalition (FESCO)</b> 21455 Birch Street #5 Hayward, CA 94541	Homeless Family Services	\$40,000 Alameda County	Provides housing and wraparound services to extremely low-income homeless families in Alameda County.	<b>45 Alameda County</b> low-income homeless families ( <b>172 individuals</b> ) projected to be housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs.  <b>22 families (83 individuals)</b> will exit to more permanent housing. Of these, <b>15 families</b> will obtain safe and affordable housing and <b>7 families</b> will obtain safe temporary housing. <b>28 adults</b> exiting will have earned income.	<b>24 Alameda County</b> low-income homeless families ( <b>87 individuals</b> ) were housed through FESCO's Banyan House Transitional Housing and Les Marquis House Emergency Shelter programs.  <b>17 families (63 individuals)</b> exited the program and obtained more permanent housing. Of these, <b>10 families (39 individuals)</b> obtained safe and affordable housing and <b>7 families (24 individuals)</b> obtained safe temporary housing. <b>11 adults</b> exited the program with earned income.	<b>Alameda County:</b> Central County (75) North County (0) South County (12) East County (0) Unknown (0)
<b>Satellite Affordable Housing Associates (SAHA)</b> 1835 Alcatraz Avenue Berkeley, CA 94703	Lakeside Senior Apartments: Resident Services Program	\$40,000 Oakland	Provides permanent affordable housing with wraparound services to low-income and formerly homeless Oakland seniors age 55+.	<b>57 Oakland</b> seniors (including <b>21</b> with disabilities) age 55+ will maintain independent living by remaining at Lakeside, or leaving with an exit plan to permanent housing.  <b>57 seniors</b> will increase or maintain their income/benefits.	<b>79 Oakland</b> seniors (including <b>23</b> with disabilities) age 55+ maintained independent living by remaining at Lakeside.  <b>79 seniors</b> age 55+ maintained their income/benefits.	<b>Oakland:</b> 94606 (79)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>HOUSING AND COMMUNITY DEVELOPMENT</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>St. Mary's Center</b> 925 Brockhurst Street Oakland, CA 94608	<b>Senior Homeless Program</b>	\$40,000 Oakland	Provides critical basic needs to low income seniors age 55+, including winter shelter, health assessments, psychiatric care, an outpatient addiction recovery program, a daily meal, social stimulation, and permanent supportive housing.	<b>58 Oakland</b> homeless seniors age 55+ projected to receive housing service; <b>50</b> seniors will be served in emergency shelter, <b>4</b> in transitional housing, and <b>4</b> in permanent housing.  <b>62</b> participants will receive professional individual or group counseling.	<b>77 Oakland</b> homeless seniors age 55+ received housing service; <b>56</b> seniors were served in emergency shelter, <b>21</b> in transitional housing, and <b>7</b> in permanent housing.  <b>56</b> participants received professional individual or group counseling.	<b>Oakland:</b> 94601 (1) 94609 (2) 94603 (8) 94610 (3) 94604 (1) 94612 (25) 94606 (4) 94619 (2) 94607 (1) 94621 (10) 94608 (20)
<b>The Spanish Speaking Unity Council of Alameda County, Inc. DBA The Unity Council</b> 1900 Fruitvale Ave, Suite 2A Oakland, CA 94601	<b>The Housing &amp; Financial Connection Program</b>	\$40,000 Oakland  \$25,000 Alameda County	Provides housing clinics, case management, and financial coaching to Alameda County low-income residents to strengthen their economic self-sufficiency and housing stability.	<b>60 (40 Oakland &amp; 20 Alameda County)</b> low-income residents projected to be enrolled in housing and financial case management and coaching.  <b>45 (30 Oakland &amp; 15 Alameda County)</b> participants will report improved financial empowerment; <b>45 (30 Oakland &amp; 15 Alameda County)</b> will report improved housing status.  <b>36 (24 Oakland &amp; 12 Alameda County)</b> households will obtain permanent housing.	<b>43 (35 Oakland &amp; 8 Alameda County)</b> low-income residents enrolled in housing and financial case management and coaching.  <b>18 (12 Oakland &amp; 6 Alameda County)</b> participants report improved financial empowerment; <b>21 (16 Oakland &amp; 5 Alameda County)</b> participants report improved housing status.  <b>6 (5 Oakland &amp; 1 Alameda County)</b> households totaling 10 individuals (8 Oakland & 2 Alameda County) obtained permanent housing.	<b>Oakland:</b> 94601 (13) 94606 (3) 94602 (2) 94608 (2) 94603 (5) 94609 (1) 94604 (2) 94620 (1) 94605 (2) 94621 (4)  <b>Alameda County:</b> Central County (5) North County (1) East County (2)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>JOB TRAINING AND EMPLOYMENT PLACEMENT</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>Center for Media Change, Inc.</b> <b>DBA Hack the Hood</b> 360 14th Street, 5th Floor Oakland, CA 94612	Hack the Hood Boot Camp & Membership Program	\$40,000 Oakland  \$28,854 Alameda County	Provides low-income Oakland youth age 16-25 with technology and professional training, coaching, and support necessary to access higher education and highly paid technology-related jobs.	<p><b>100 (63 Oakland &amp; 37 Alameda County)</b> low-income youth will participate in the Hack the Hood Boot Camp and/or Membership Program.</p> <p><b>36 (23 Oakland &amp; 13 Alameda County)</b> low-income high school youth will persist in studies, and <b>16 (10 Oakland &amp; 6 Alameda County)</b> will graduate.</p> <p><b>30 (19 Oakland &amp; 11 Alameda County)</b> low-income post-high school youth will enroll or persist in higher education or specialized technical training.</p> <p><b>10 (6 Oakland &amp; 4 Alameda County)</b> low-income youth age 16-25 projected to enter paid employment or internships.</p>	<p><b>33 (25 Oakland &amp; 8 Alameda County)</b> low-income youth participated in the Hack the Hood Boot Camp and/or Membership Program</p> <p><b>9 Oakland (0 Alameda County)</b> low-income high-school students persisted in studies, and <b>0</b> students graduated.</p> <p><b>9 (7 Oakland &amp; 2 Alameda County)</b> low-income post-high school youth enrolled, or persisted in higher education or specialized technical training.</p> <p><b>13 (10 Oakland &amp; 3 Alameda County)</b> low-income youth age 16-25 obtained paid employment or internships.</p>	<p><b>Oakland:</b>            94601 (7)            94603 (4)            94605 (3)            94606 (2)            94607 (5)            94610 (1)            94621 (3)</p> <p><b>Alameda County:</b>            Central County (5)            North County (2)            South County (1)</p>
<b>Civicorps</b> 101 Myrtle Street Oakland, CA 94607	Professional Pathway	\$40,000 Oakland	Provides low-income Oakland youth age 18-26 with an employment-focused program that involves paid job training and employment placement as well as a high school diploma program, internships, and wraparound services.	<p><b>40 Oakland</b> low-income young adults age 18-26 projected to participate in job training, a high school diploma program, internships, and wraparound services. <b>20</b> will graduate with a high school diploma.</p> <p><b>40</b> participants will obtain a job and of these, <b>10</b> will obtain a job paying a living wage or higher. <b>35</b> participants will maintain a job for at least 90 days and of these, <b>8</b> will maintain a job paying a living wage or higher.</p>	<p><b>32 Oakland</b> low-income young adults age 18-26 participated in job training, high school diploma programming, internships, and wraparound services. <b>9</b> graduated with a high school diploma.</p> <p><b>29 Oakland</b> participants obtained a job, <b>5</b> with a living wage higher. <b>22</b> have maintained employment for at least 90 days, <b>3</b> paying a living wage or higher.</p>	<p><b>Oakland:</b>            94601 (9)            94603 (4)            94605 (2)            94606 (3)            94607 (3)            94609 (3)            94612 (3)            94619 (2)            94621 (3)</p>



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>JOB TRAINING AND EMPLOYMENT PLACEMENT</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>Downtown Streets, Inc.</b> 1671 The Alameda #306 San Jose, CA 95126	Downtown Streets Team	\$40,000 Alameda County	Provides unhoused low-income Alameda County residents with job training and volunteer work experience, coupled with case management and wraparound supportive services.	<p><b>45 Alameda County</b> unhoused or at-risk low-income residents projected to be served and become Team Members, engage in case management and/or employment services, and receive a stipend for their volunteer work.</p> <p><b>12</b> Team Members projected to obtain permanent employment; of these, <b>6</b> will obtain employment paying a living wage or higher.</p> <p><b>10</b> Team Members projected to obtain permanent housing</p>	<p><b>46 Alameda County</b> unhoused or at-risk low-income residents served. <b>41</b> participated in job training and volunteered as Team Members, engaging in case management and/or employment services, and receiving a basic needs stipend.</p> <p><b>6</b> Team Members obtained permanent employment; of these, <b>3</b> obtained employment paying a living wage or higher.</p> <p><b>1</b> Team Member obtained permanent housing.</p>	<b>Alameda County:</b> Central County (45) South County (1)
<b>Roots Community Health Center</b> 9925 International Blvd #5 Oakland, CA 94603	Roots Emancipators Initiative	\$40,000 Oakland  \$25,000 Alameda County	Provides low-income Oakland and Alameda County residents with workforce opportunities through wraparound support, job training, and living wage job placement.	<p><b>24 (16 Oakland &amp; 8 Alameda County)</b> low-income residents projected to enroll in the Emancipators Initiative and receive wrap-around support, job training, and living wage job placement services.</p> <p><b>22 (15 Oakland &amp; 7 Alameda County)</b> projected to complete the Initiative and <b>20 (14 Oakland &amp; 6 Alameda County)</b> will obtain employment paying a living wage or higher. Of these, <b>19 (13 Oakland &amp; 6 Alameda County)</b> will remain employed after 90 days with employment paying a living wage or higher.</p> <p><b>17 (11 Oakland &amp; 6 Alameda County)</b> will become banked.</p>	<p><b>20 (10 Oakland &amp; 10 Alameda County)</b> low-income residents enrolled in the Emancipators Initiative and received wrap-around support, job training, and living wage job placement services. Participants also received a stipend (\$15 per hour) as a part of their job-training.</p> <p><b>10 (6 Oakland &amp; 4 Alameda County)</b> have completed the Emancipators Initiative and obtained employment paying a living wage or higher. Of these, <b>6 (4 Oakland &amp; 2 Alameda County)</b> have remained employed after 90 days with employment paying a living wage or higher.</p> <p><b>13 (6 Oakland &amp; 7 Alameda County)</b> participants have become banked.</p>	<p><b>Oakland:</b> 94602 (1) 94608 (1) 94603 (3) 94609 (1) 94607 (1) 94621 (3)</p> <p><b>Alameda County:</b> Central County (10)</p>



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>JOB TRAINING AND EMPLOYMENT PLACEMENT</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>Rubicon Programs Incorporated</b> 2500 Bissell Ave Richmond, CA 94804	Eden Area One Stop	\$40,000 Alameda County	Provides low-income Alameda County residents experiencing significant barriers to employment an array of workforce development and education services.	<b>68 Alameda County</b> low-income residents projected to be served, including <b>27</b> new enrollees in 2018.  <b>19</b> residents will receive in-demand sector training. <b>11</b> will secure employment, and of these, <b>6</b> will secure employment paying a living wage or higher.	<b>36 Alameda County</b> low-income residents served, including 12 new enrollees in 2018.  <b>11</b> received in-demand sector training. <b>13</b> secured employment, and of these, <b>10</b> secured employment paying a living wage or higher.	<b>Alameda County:</b> Central County (23) North County (2) South County (10) East County (1)
<b>Southern Alameda County Comite for Raza Mental Health DBA La Familia</b> 26081 Mocine Avenue Hayward, CA 94544	Reengagement Academies	\$40,000 Alameda County	Provides disconnected low-income Alameda County students age 16-24 16-week cohort-based programs to progress towards GED completion, gain Career Technical Education (CTE) credits towards a certificate, and participate in a paid internship. CTE is a program through the California Department of Education involving a multiyear sequence of courses that integrate core academic knowledge with technical and occupational knowledge.	<b>20 Alameda County</b> disconnected low-income students age 16-24 will be served. All <b>20</b> will complete a Sector-Specific Career Pathway Plan.  <b>20</b> are projected to enroll as a student with a CTE organization, <b>12</b> of whom will attend 85% or more of pre-CETE sessions. <b>10</b> will pass at least one section of the GED.  <b>16</b> will complete 60 hours of paid internship work, and <b>12</b> will obtain employment.	<b>15 Alameda County</b> disconnected low-income students age 16-24 have been served; None have completed a Sector-Specific Career Pathway Plan.  <b>6</b> enrolled as a student with a CTE organization, <b>4</b> of whom attended 85% or more of pre-CETE sessions. <b>3</b> passed at least one section of the GED; <b>2</b> of whom have earned their GEDs.  No students have completed 60 hours of paid internship work, or obtained employment.  <i>Note: Majority of youth programming occurs in Summer</i>	<b>Alameda County:</b> South County (10) East County (5)
<b>The Youth Employment Partnership</b> 2300 International Blvd Oakland, CA 94601	The Oakland Firefighters Youth Academy	\$40,000 Oakland	Provides low-income Oakland youth age 16 and up with the opportunity to gain basic job skills, career exposure, and build relationships with local firefighters through hands-on weekend academies and summer employment at Oakland firehouses.	<b>24 Oakland</b> low-income youth age 16 and up projected to participate in a weekly Saturday Firefighter Academy and receive a paid summer internship.  <b>20</b> will complete the Saturday Academy, raise their GPA or improve school attendance, and/or obtain their CPR certification.	<b>24 Oakland</b> low-income youth age 16 and up were recruited, oriented, completed an assessment, and began the Saturday Academy.  <b>9</b> trainees have completed at least 10 Saturday Academy Trainings. Additional outcomes will be reported on at the end of the year.	<b>Oakland:</b> 94601 (8) 94608 (2) 94605 (4) 94609 (1) 94606 (2) 94619 (1) 94607 (2) 94623 (4)



**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>AC-OCAP GENERAL PROGRAMMING</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
<b>AC-OCAP &amp; Office of Children &amp; Youth Services (OCY)</b>	Oakland Summer Lunch Program	\$5,000	Summer food program for low-income children and youth	<b>19,000 Oakland</b> youth served summer lunches and snacks	Program runs through the end of August – outcomes reported annually	Oakland Youth
<b>AC-OCAP and Department of Human Services (HSD) Community Housing Services (CHS)</b>	Oakland's Annual Holiday Dinner	\$5,000	Co-sponsor the City's Annual Holiday Dinner for low-income residents	<b>2,000 Oakland</b> residents projected to be served.	Anticipated November, 2018	Oakland residents
<b>AC-OCAP and United Way of the Bay Area Alameda County EITC Coalition</b> 150 Frank H. Ogawa Plaza Oakland, CA 94612	EITC Campaign	\$15,000	Free Tax preparation services to low-income residents and countywide marketing.	<b>10,000 Oakland &amp; 9,000 Alameda County</b> tax returns, EITC claims, and financial services.	<b>7,749 Oakland &amp; 15,954 Alameda County</b> low-income residents (23,703 total) served at 37 sites. An additional <b>143</b> residents were served through the Virtual VITA pilot project.  <b>\$31,955,493</b> total in tax returns countywide (with <b>\$12,427,389</b> total in tax returns in Oakland)  <i>Note: These results are preliminary</i>	Oakland and throughout Alameda County
<b>Housing &amp; Economic Rights Advocates</b> 1040 Franklin St. Ste 1040 Oakland, CA 94612	Credit Repair for Stronger Tenants	\$20,000	Provides low-income residents with legal services to address eviction, credit and debt problems.	<b>40 Alameda County (20 Oakland &amp; 20 Alameda County)</b> low-income residents who have eviction, credit and debt problems served individually and in-depth.  <b>32 (16 Oakland &amp; 16 Alameda County)</b> residents will improve their credit score by 50 points.  <b>20 (10 Oakland &amp; 10 Alameda County)</b> low-income residents with debt collection issues projected to be assisted by HERA.  <b>6 (3 Oakland &amp; 3 Alameda County)</b> will receive eviction repair assistance.	<b>52 (14 Oakland &amp; 11 Alameda County)</b> low-income residents who have eviction, credit and debt problems were served, including <b>26 (16 Oakland &amp; 10 Alameda County)</b> were served individually and in-depth.  <b>0</b> have improved their credit score by 50 points, however <b>23 (13 Oakland &amp; 10 Alameda County)</b> residents are on track to do so by the end of the year.  <b>13 (8 Oakland &amp; 5 Alameda County)</b> received assistance with debt collection issues. All 5 Alameda County residents have had their collections problem resolved.  <b>1 Alameda County (0 Oakland)</b> resident has received eviction repair assistance.	<b>Oakland:</b> 94601 (4)    94609 (1) 94602 (4)    94610 (3) 94603 (4)    94621 (2) 94605 (3)    94611 (1) 94607 (3)    94612 (1) 94608 (3)    94619 (1)  <b>Alameda County:</b> Central County (10) North County (3) South County (9)

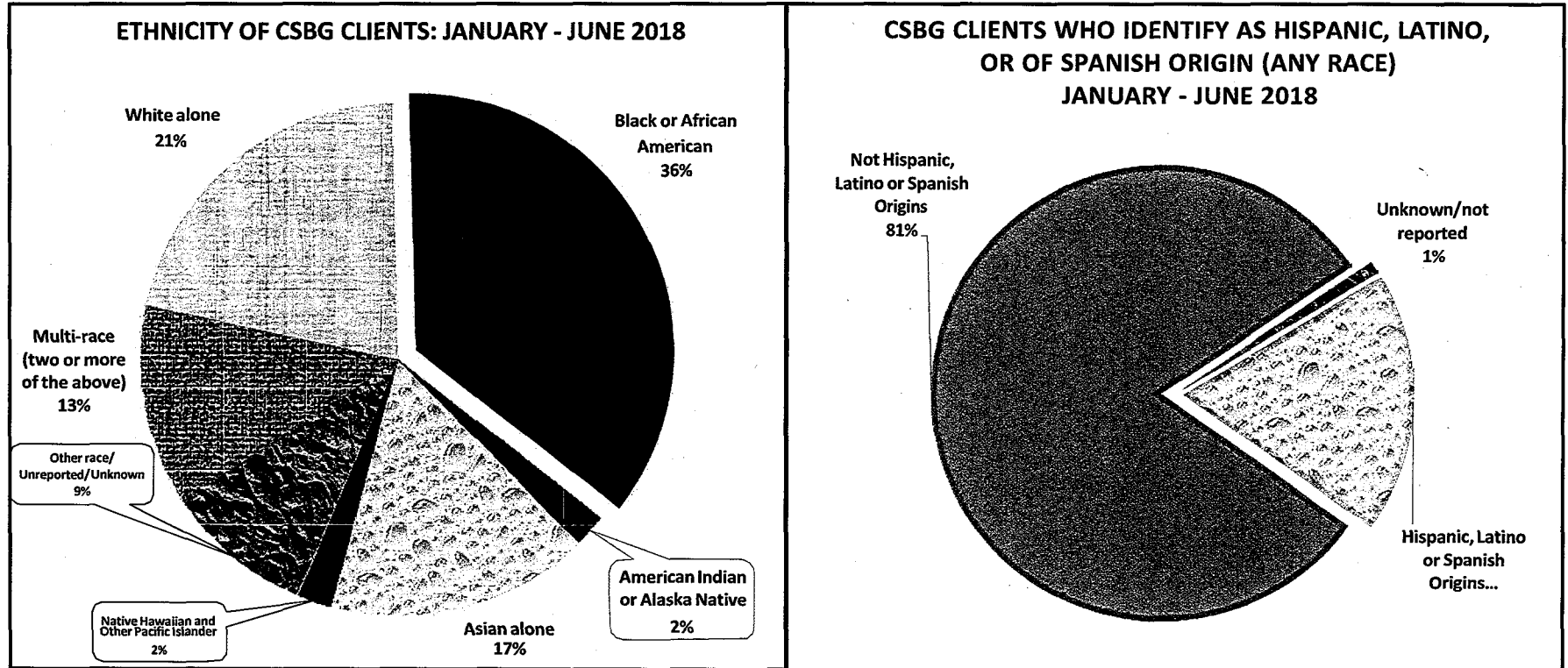




**Alameda County - Oakland Community Action Partnership (AC-OCAP)  
2018 Programs and Services Outcomes (Midyear)**

<b>AC-OCAP GENERAL PROGRAMMING</b>						
<b>Organization</b>	<b>Program</b>	<b>Funded Amount</b>	<b>Services</b>	<b>Annual Goals</b>	<b>Outcomes (as of June 30, 2018)</b>	<b>Population Served</b>
Eden I&R 570 B Street Hayward, CA 94541	Information and Referral Services	\$100,000 (GF)  \$10,000 (CSBG)	2-1-1 Information & Referral for Oakland  EITC Information & Referral for Oakland & Alameda County	Information and Referral Services	29,008 (12,846 Oakland & 16,162 Alameda County) information calls were handled by 2-1-1. Of these 11,740 unduplicated calls, 5,697 were calls from Oakland and 6,043 were from elsewhere in Alameda County.  44,440 health, housing, and human services referrals were provided in Oakland and Alameda County; including 768 (192 Oakland, 576 Alameda County) for free tax preparation services.	Oakland and throughout Alameda County
Bay Area Legal Aid 1735 Telegraph Avenue Oakland, CA 94612	Alameda County Legal Safety Net Project	\$30,000	Increases self-sufficiency by providing access to free civil legal services for low-income people throughout Oakland and the surrounding Alameda County.	1,850 (1,000 Oakland & 850 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals projected to receive free, high-quality legal assistance.  Of these, 195 (120 Oakland & 75 Alameda County) projected to receive emergency protection from violence.	1,571 (818 Oakland & 753 Alameda County) low-income youth, refugees, veterans, re-entry clients and limited English proficient individuals received free, high-quality legal assistance.  Of these, 97 (39 Oakland & 58 Alameda County) received advice for domestic violence or sexual assaults.	<b>Oakland:</b> 94601 (105) 94610 (21) 94602 (40) 94611 (13) 94603 (82) 94612 (103) 94604 (11) 94614 (4) 94605 (92) 94618 (21) 94606 (51) 94619 (12) 94607 (117) 94620 (1) 94608 (21) 94621 (86) 94609 (35) 94623 (3)  <b>Alameda County:</b> Central County (273) North County (175) South County (192) East County (113)
<b>CSBG Investment: \$ 648,854</b> <b>Leveraging Total: \$ 6,144,839</b>		<u><b>Community Impact</b></u> <b>73 Obtained Employment</b> <b>11 Received High School Diploma</b> <b>101 Received Transitional Housing/Emergency Shelter</b> <b>136 Obtained/Maintained Permanent Housing</b> <b>1,623 Received Legal Assistance</b>		<p align="center"><b>“Helping People... Changing Lives”</b></p> <p align="center"><b>14,581 Oakland Residents Served</b>  <b>22,991 Alameda County Residents Served</b>  <b>37,572 Total Low-Income Residents Served</b></p> <p align="center"><b>11,740 Unduplicated Information &amp; Referral Calls Answered</b></p> <p align="center"><b>23,703 Tax Returns filed in Alameda County</b>  <b>\$11.1 Million captured through EITC</b>  <b>\$31.9 Million Total Refunds Captured</b></p>		

# CSBG Client Demographics: January - June 2018



Total Number of Clients for Whom Race and Ethnicity was Reported: 2,211

Based on CSD Module 4, Section C: All Characteristics Report 2018

Note: Not all CSBG programs reported on client ethnicity and/or race, data represents clients for whom race and ethnicity data was collected

# AC-OCAP Grantee Service Sites through June 30, 2018

