



211 OCTOAREAND CITY COUNCIL

RESOLUTION NOT 86958 C.M.S.

RESOLUTION TO RESCIND RESOLUTION NO. 86489 C.M.S. AND ADOPT A RESOLUTION TO WAIVE THE MULTIPLE-STEP SOLICITATION PROCESS REQUIREMENTS AND AUTHORIZE THE CITY ADMINISTRATOR, OR DESIGNEE, TO ENTER INTO A CONTRACT WITH OUTSYSTEMS OR AN OUTSYSTEMS CERTIFIED PARTNER - DOITLEAN FOR THE PURCHASE OF PROFESSIONAL SERVICES TO BUILD AND MAINTAIN THE CITIZENS' POLICE REVIEW BOARD DATABASE AND CASE MANAGEMENT SYSTEM FOR AN AMOUNT NOT TO EXCEED FOUR HUNDRED-TEN THOUSAND DOLLARS (\$410,000)

WHEREAS, the current Citizens' Police Review Board's (hereafter "CPRB") database system consists of a series of 15 Microsoft ACCESS databases, separate from one another, each containing inconsistent data making it extremely difficult to compare one year's data with another in a meaningful manner; and

WHEREAS, the CPRB does not have a case management system in place; and

WHEREAS, implementing a new database and case management system will allow the CPRB to implement a single scalable technology that consolidates many silos of information with advanced search capabilities and better collaboration and information sharing with stakeholders within the City of Oakland; and

WHEREAS, Outsystems is a development tool/environment currently being utilized in ITD with a proven track record of success in implementing large scale technology solutions for governmental agencies; and

WHEREAS, in consultation with the City's Information Technology Department it has been determined the most efficient and cost-effective method to develop the CPRB's database and case management system would be to utilize the Outsystems platform with customization to address the specific needs of the CPRB; and

WHEREAS, the CPRB staff is seeking authorization to rescind Resolution No. 86489 C.M.S. which awarded an increase to the contract to Microsoft Corporation to purchase professional services, software and license to build the CPRB database and case management system, in an amount not to exceed \$130,000.00; and

WHEREAS, for the acquisition of a computerized or automated system comprised of software, computer hardware, and/or equipment and/or technical support and maintenance services, Oakland Municipal Code (OMC) section 2.04.042 requires a multiple-step solicitation process

which includes soliciting proposals, requiring vendor demonstrations when appropriate and feasible, and evaluating and rating proposals and performance in demonstrations on the basis of uniform criteria to be determined by the City Administrator on a case-by-case basis; and

WHEREAS, OMC section 2.04.042.D permits the City Council to waive the multiple-step solicitation process upon a recommendation of the City Administrator and a finding and determination that it is in the City's best interest to do so; and

WHEREAS, and the City Administrator recommends that the City Council make a finding and determination to waive the requirements of OMC section 2.04.042 and authorize the City Administrator to enter into a hardware and/or software purchase agreement; and

WHEREAS, as set forth in the Agenda Report accompanying this Resolution, it is in the best interests of the City to waive the multiple-step solicitation process requirements for the development of the CPRB's database and case management system because the City has existing contracts with Outsystems and a certified Outsystems' partner – DoItLean; thus this process will save a considerable amount of time and financial resources, resulting in a more efficient flow of complainant information between OPD and the CPRB; and

WHEREAS, the cost of the Outsystems platform and professional services shall not exceed \$410,000 which includes one-time costs of \$350,000 for system development and \$60,000 of ongoing maintenance and support costs for the first two years; and

WHEREAS, this will not impact the general fund as \$100,540 of one-time funding will be reallocated from the Microsoft contract and is available in the General Purpose Fund (1010), Citizens' Police Review Board Org (02211), Services: Misc Contract Account (54919), CPRB Investigations Project (1000106); and

WHEREAS, the CPRB will freeze the vacant Complaint Investigator II position through June 30, 2019 and use the funds to provide one-time funding of \$223,831 for this project; and

WHEREAS, the remaining funding of \$85,629 is available in the General Purpose Fund (1010), Community Police Review Agency Org (66211), Contract Contingencies Account (54011), DP660 Administrative Project (1003737). Altogether, these amounts equal the \$350,000.00 cost provided by ITD to complete the project, plus the first and second year's recurring cost estimate of \$30,000.00 per year (\$60,000.00 total) for maintenance and support, for a total cost of \$410,000. therefore be it

RESOLVED, that pursuant to the Oakland Municipal Code Section 2.04.042.D, the City Council hereby finds and determines that it is in the best interests of the City to waive the multiple-step solicitation process requirements for the acquisition of a computerized or automated system comprised of software, computer hardware, and/or equipment and/or technical support and maintenance services, ; and be it

FURTHER RESOLVED, that based on the recommendations of the City Administrator, the City Council authorizes the City Administrator, or designee, to enter into a contract with Outsystems

or an Outsystems certified partner – DoltLean, for the purchase of professional services to build and maintain the Citizens' Police Review Board database and case management system in an amount not to exceed four hundred-ten thousand dollars (\$410,000.00); and be it

FURTHER RESOLVED, that based on the recommendations of the City Administrator, the City Council authorizes the City Administrator or designee to execute any amendments or modifications to said agreement except for those related to an increase in total compensation or the allocation of additional funds, and provided that such amendments or modifications shall be reviewed by the City Attorney and filed with the City Clerk's Office; and be it

FURTHER RESOLVED, that, based on the accompanying Agenda Report, the City Council finds and determines that the goods and services provided pursuant to the agreements authorized hereunder are of a professional, scientific, or technical and temporary in nature, and shall not result in a loss of employment or salary by any person having permanent status in the competitive civil service; and be it

FURTHER RESOLVED, that the cost of the Outsystems platform and professional services, including the first and second year's recurring cost estimate of \$30,000.00 per year (\$60,000.00 total), shall not exceed \$410,000 and that \$100,540 of funding will be reallocated from the Microsoft contract and is available in the General Purpose Fund (1010), Citizens' Police Review Board Org (02211), Services: Misc Contract Account (54919), CPRB Investigations Project (1000106); and be it

FURTHER RESOLVED, that \$223,831 of funding for this project will come from freezing the vacant Complaint Investigator II position through June 30, 2019 and using the funds to provide one-time funding; and be it

FURTHER RESOLVED, that the remaining funding of \$85,629 will come from the General-Purpose Fund (1010), Community Police Review Agency Org (66211), Contract Contingencies Account (54011), DP660 Administrative Project (1003737).

IN COUNCIL, OAKLAND, CALIFORNIA,

2017 NOV (

PASSED BY THE FOLLOWING VOTE:

AYES – BROOKS, CAMPBELL WASHINGTON, GALLO, GIBSON MCELHANEY, GUILLEN, KALB, KAPLAN, AND PRESIDENT REID — χ

- NOES 1
- ABSENT 💋

ABSTENTION - 💋

ATTEST:

LaTonda Simmons City Clerk and Clerk of the Council of the City of Oakland, California