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OAKLAND

OAKLAND CITY COUNCIL


City Attorney2016 NOV 22 AM 11:19
RESOLUTION No. 86488 C.M.S.

**RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR OR
DESIGNEE TO ACCEPT 9-1-1 CUSTOMER PREMISE EQUIPMENT
(CPE) AND RELATED TECHNOLOGY, VALUED AT SIX HUNDRED
THIRTY FIVE THOUSAND DOLLARS (\$635,000), FUNDED BY THE
CALIFORNIA GOVERNOR'S OFFICE OF EMERGENCY SERVICES
(CALOES) CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS
BRANCH), TO SUPPORT THE MODERNIZATION OF THE OAKLAND
POLICE DEPARTMENT'S (OPD) 9-1-1 COMMUNICATIONS
TECHNOLOGY**

WHEREAS, the call center of the OPD Communications Section (Communications), known by CalOES as a Public Safety Answering Point (PSAP), receives and processes 9-1-1 calls for emergency police service generated within the City; and

WHEREAS, Communications also takes fire and medical care emergency service by rerouting those calls to the Oakland Fire Department's (OFD) separate call center; and

WHEREAS, in 2014, Communications received 587,904 calls, including 44,137 priority 1 calls, and is now preparing for an increased call volume as wireless calls currently routed to the California Highway Patrol (CHP) call and dispatch center begin to be rerouted directly to Communications; and

WHEREAS, through Resolution No. 86019 C.M.S., approved by the City Council on March 1, 2016, Communications received a grant of 9-1-1- Geographic Information Systems (GIS) mapping software and related technology valued at \$180,000 from CalOES to allow for the precise mapping of locations 9-1-1 emergency callers to Communications, as well as provide invaluable information for dispatchers trying to connect callers to emergency services; and

WHEREAS, a 9-1-1 GIS mapping system integrated into the current Communications infrastructure will allow OPD to phase-in the re-routing of wireless calls currently routed to CHP's call and dispatch center, such that they connect directly with OPD Communications; and

WHEREAS, Communications uses customer premise equipment (CPE) which are terminals and associated telephonic equipment used for receiving high volumes of 9-1-1 calls, at its Edgewater Drive facility in East Oakland; and

WHEREAS, on October 4, 2011, the City Council previously approved Resolution No. 83581 C.M.S., which authorized a grant of \$800,820 from CalOES for CPE and related equipment, to upgrade the Communications' CPE systems; and

WHEREAS, the City Council approved Resolution No. 84715 C.M.S. on November 19, 2013, which authorized a grant of \$336,000 in CPE technology for the Oakland Fire Department's separate 9-1-1 call center; and

WHEREAS, CalOES has now awarded OPD a grant of CPE and related technology valued at \$635,000, based upon CalOES's evaluation of Communications' 9-1-1 call volume; and

WHEREAS, CalOES is prepared to directly purchase the equipment from the vendor, for Communications, once Communications and CalOES choose a qualified vendor; and

WHEREAS, CalOES will rescind this technology grant valued at \$635,000 on June 30, 2017, if the City of Oakland has not yet begun its grant acceptance process by authorizing this resolution; and

WHEREAS, CalOES requires that Communications, as the local Oakland PSAP, will maintain 24 hours a day, seven-days-a-week 9-1-1 emergency call service for at least five years as a condition of this grant; and

WHEREAS, the technology grant will cover all maintenance costs for the first five years of the technology implementation; therefore be it

RESOLVED: that the City Administrator or designee is hereby authorized to accept 9-1-1 Customer Premise Equipment (CPE) and related technology, valued at six hundred thirty five thousand dollars (\$635,000), funded by the California Governor's Office of Emergency Services (CalOES) California 9-1-1 Emergency Communications Branch), to support the modernization of the OPD Communications Technology; and be it

FURTHER RESOLVED: That the City Administrator, or designee, is hereby authorized to complete all required negotiations, certifications, assurances, agreements, and documentation required to accept, modify, extend and/or amend the grant award.

IN COUNCIL, OAKLAND, CALIFORNIA, NOV 29 2016, 20

PASSED BY THE FOLLOWING VOTE:

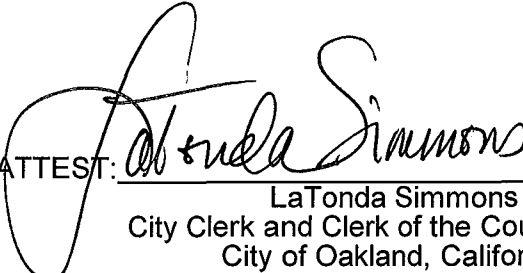
AYES - BROOKS, CAMPBELL WASHINGTON, GALLO, GUILLEN, KALB, KAPLAN, REID, and
PRESIDENT GIBSON MCELHANEY ~8

NOES - 0

ABSENT - 0

ABSTENTION - 0

ATTEST:


LaTonda Simmons
City Clerk and Clerk of the Council of the
City of Oakland, California