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City Attorney's Office

2016 JUL 13 AM 10:11

OAKLAND CITY COUNCIL

RESOLUTION No. 86323 C.M.S.

INTRODUCED BY COUNCILMEMBER DESLEY BROOKS

**RECOGNIZING AND HONORING FIRE COMMUNICATIONS SUPERVISOR
ANNETTE FOUNTAINE FOR TWENTY-SIX (26) YEARS OF DEDICATED
SERVICE TO THE RESIDENTS OF OAKLAND AND THE OAKLAND FIRE
DEPARTMENT**

WHEREAS, Annette Fountaine has been employed by the Oakland Fire Department for twenty-six years, serving first as Senior Fire Communications Dispatcher and later promoted to Fire Communications Supervisor; and

WHEREAS, Annette Fountaine has trained and mentored scores of Oakland's Fire Dispatchers; and

WHEREAS, Annette Fountaine's voice has provided aid and comfort to victims of crime, fire and medical emergencies and provided steadfast communications to emergency first responders; and

WHEREAS, Annette Fountaine was the first person to hold the position of Fire Communications Supervisor in the City of Oakland, and served this City and its residents during the Oakland Firestorm in 1991; and

WHEREAS, Annette Fountaine's dedication to the Fire Service has drawn many to the field; including her three sons: Firefighter Matthew Fountaine (Oakland Fire Department), Fire Engineer Keith Fountaine (Fremont Fire Department), and Fire Engineer Jamal Fountaine (San Jose Fire Department); and

WHEREAS, Annette Fountaine provided technical expertise in the transition of the Communications Center to East Bay Radio Communications System (EBRCS); and

WHEREAS, Annette Fountaine provided valuable input and oversight of the remodel of the Fire Dispatch Center in 2015; and

WHEREAS, Annette Fountaine was an active participant, representing Oakland Fire Department's Fire Dispatch Center at the Alameda County Fire Chiefs' Communications Section meetings; and

WHEREAS, Annette Fountaine provided continual support for the Oakland Fire Department by managing its fleet of cellphones; and

WHEREAS, Annette Fountaine was a liaison with the Oakland Police Department's 9-1-1 Center, providing operational perspective on issues affecting both the Oakland Police and Fire Department's Dispatch Centers; and

WHEREAS, Annette Fountaine participated in the Alameda County Medical Priority Dispatch System Committee meetings; and

WHEREAS, Annette Fountaine was the Administrator of the Oakland Fire Departments Computer-Aided Dispatch (CAD) system; and

WHEREAS, Annette Fountaine participated in the transition to using the Medical Priority Dispatch System to triage emergency medical 9-1-1 in 1995; and

WHEREAS, Annette Fountaine oversaw the transition from the Geac CAD system to the current Motorola CAD system in 2002; and

WHEREAS, Annette Fountaine was and is known for her candor, distinctive voice, technical knowledge and tireless work ethic; now, therefore be it

RESOLVED: That the City Council hereby recognizes, honors and commends Fire Communications Supervisor Annette Fountaine for her twenty-six years of dedicated service to the City of Oakland, and expresses its appreciation on behalf of its residents and the Oakland Fire Department.

IN COUNCIL, OAKLAND, CALIFORNIA, JUL 26 2016

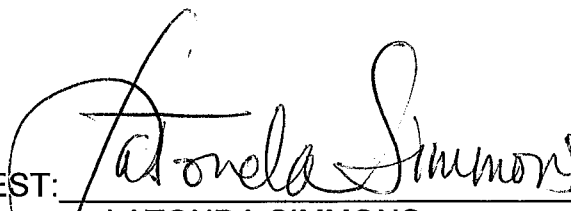
PASSED BY THE FOLLOWING VOTE:

AYES - BROOKS, CAMPBELL WASHINGTON, GALLO, GUILLEN, KALB, KAPLAN, REID, AND PRESIDENT GIBSON MCELHANEY-8

NOES - 0

ABSENT - 0

ABSTENTION - 0

ATTEST: 
LATONDA SIMMONS
City Clerk and Clerk of the Council
of the City of Oakland, California