

2014 AUG 11 11:21 AM Message----- From:

Sent: Wed 7/16/2014 2:21 PM To: Brooks, Desley Subject: The Grays-  
Important-Sewage Damage Dear Ms. Brooks, Today marks the one year  
anniversary that our house was flooded with raw sewage by the City of  
Oakland located on Sterling Drive and we have been displaced since. The  
City came up with a settlement number that we agreed upon even though  
it was lower than the number we were seeking. The number did not include  
attorney fees which we cooperated and agreed to pay on our own. **D.  
offered to waive the permit fees which lowered our settlement  
amount and we agreed.** Now, that the settlement is almost finalized, the  
City is backing out of paying our permit fees which in email has been  
stated that the permit waiver would be honored. We will be out of 61k and  
still not sure what is missing, damaged or needs to be replaced from our  
home. With this amount we are not sure if we can even repair the house.  
We just want to go home, we have children that want to go home. Please  
let us know what steps to take. Our attorney advised us to contact  
you. Thank you, Christina Gray Sent from Yahoo Mail on Android  
<<https://overview.mail.yahoo.com/mobile/?src=Android>>

----- Original Message ----- Subject: RE: Gray and City of Oakland  
SETTLEMENT COMMUNICATION From:

"<[GHeard@oaklandcityattorney.org](mailto:GHeard@oaklandcityattorney.org)

<<mailto:GHeard@oaklandcityattorney.org>> > Date: Wed, April 23, 2014  
2:01 pm To: "John S. Claassen" <[john@claassenlegal.com](mailto:john@claassenlegal.com)  
<<mailto:john@claassenlegal.com>> >

Thank you for your e-mail. **I will work on my end regarding the waiver  
of permits.** Our offer of \$277K included the cost of the permits at an  
estimated cost of \$23K, which we will not deduct from the offer amount. I  
understand that your clients have been put out of their home and  
inconvenienced. The City paid for a hotel and has make allowances for  
many other concessions including not taking any depreciation on the  
personal items. We believe our offer (subject to City Council approval ) of  
\$277K is fair and I am not inclined to increase it. Please let me know what  
your clients decide. At this time, if your clients accept the offer, I may be  
able to get the settlement letter to the City Council for their approval by  
May 20th and a settlement check by June 7th. Sincerely, Claims  
Investigator III City of Oakland, Office of the City Attorney Office (510)  
238-6630 Fax: (510) 238-3600

----- Original Message -----

Subject: RE: Gray and City of

Oakland SETTLEMENT COMMUNICATION

From: <GHeard@oaklandcityattorney.org

Date: Mon, April 21, 2014 9:25 am

To: "David Stein" <david@donahue.com <javascript:return>

> Cc: <john@claassenlegal.com <javascript:return> >

Good morning...

**I need to know which permits will be needed to complete the repairs to your clients home so that I can work to get the fees waived.**

Which estimate and contractor are the Gray's using for their project?

Thank you,

Claims Investigator III

City of Oakland, Office of the City Attorney

Office (510) 238-6630 Fax: (510) 238-3600

----- Reply message -----

From: <GHeard@oaklandcityattorney.org

To: "David Stein" <David@donahue.com

Cc: <john@claassenlegal.com

Subject: Gray and City of Oakland SETTLEMENT COMMUNICATION

Date: Wed, Apr 16, 2014 12:37

pm

<GHeard@oaklandcityattorney.org

2014-04-16T12:37:06.216010

**Good news, I understand that I can possibly get the permit fees waived.**

D

Claims Investigator III

City of Oakland, Office of the City Attorney

Office (510) 238-6630 Fax: (510) 238-3600