



City and Port of Oakland Joint Domain Awareness Center

# Phase 2 Contract Award Supplemental Staff Report #2

City Council Meeting – 03/04/14

Port of Oakland Department of Information Technology Oakland Fire Department Oakland Police Department







#### Overview

- Recap from the last Council meeting/Purpose of DAC
- More Detail on How it Works and the Key Systems
- DAC Phase I Completed July 2013-System Details
  - Operational Benefits for First Responders and Port
- DAC Phase II Statement of Work-Details
  - Operational Benefits for First Responders and Port
- Council Options Three Options Presented by Staff
- Next Steps
- Questions

### Purpose of DAC

- To protect lives, property and the environment
- Improve Operational Coordination and Response by Oakland Police and Fire
- Better decision making and deployment of limited resources in emergencies
- Integrate disparate data systems and provide actionable information

#### Mission of DAC

- ✓ Secure critical infrastructure, i.e, Port
- ✓ Actionable Information
- ✓ Centralized Command for OPD, OFD, EMSD.
- ✓ Real-Time & Statistical Incident Monitoring
- ✓ City-Port Interoperable Communications
- ✓ Proactive Status Awareness
- ✓ Surveillance & Sensor Processing

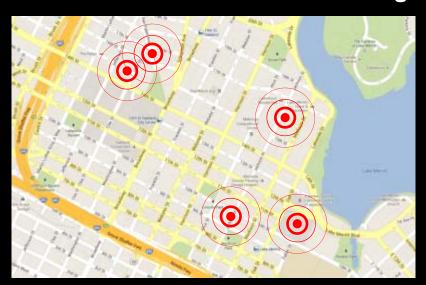
#### Benefits of DAC

- First Responder Common Operating Picture
- First Responder Real-time Situational Awareness
- EOC Situational Awareness
- Faster and more efficient prevention of and response to emergencies at Port and City
- Expedite violent and non-violent crime resolution
- Better Decision making
- Better deployment of limited Responder resources
- Integration of disparate data systems

#### **Video Analytics & Intrusion Detection**



#### **Active Incident Alarm Monitoring**



**City CrimeView Data Sharing** 



**CCTV** Asset Visibility





#### Phase I – Accomplishments

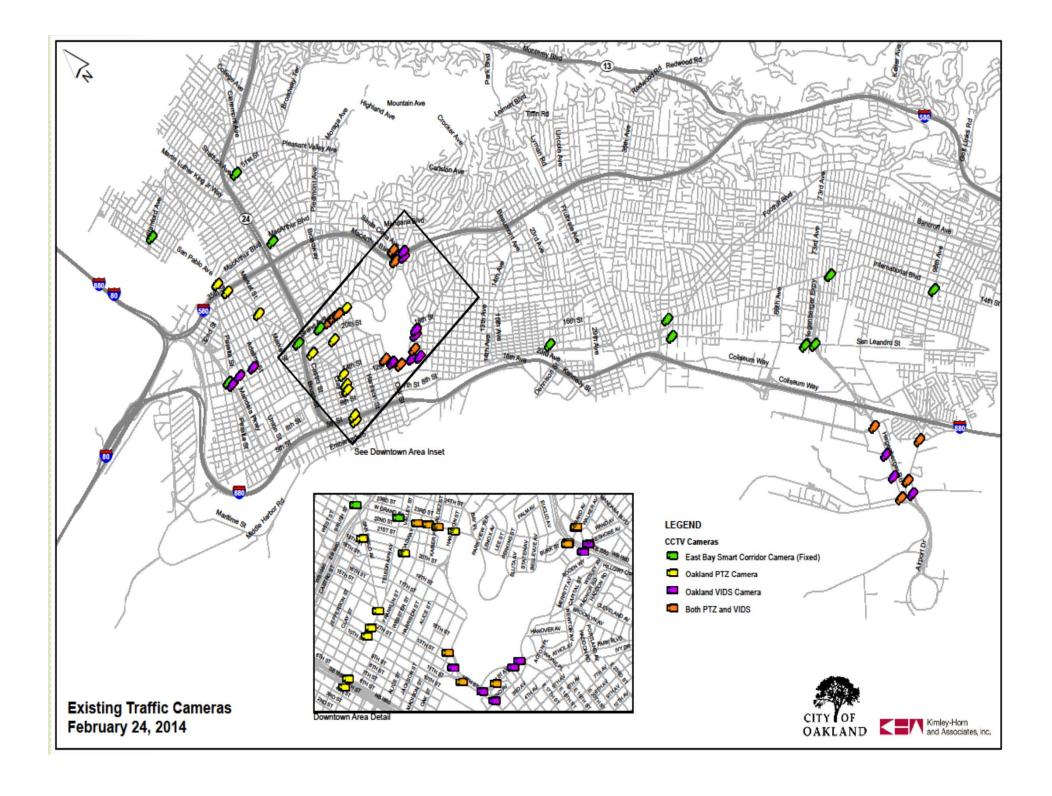
- Video Wall and Projection System
- Fiber Optic Connectivity between City and Port networks
- Physical Security Information Management System (PSIM)
- Operational Capabilities
  - Port of Oakland Security Cameras (approx. 137)
  - Port of Oakland Intrusion Detection System (IDS)
  - City of Oakland ShotSpotter System
  - City of Oakland Traffic Cameras (approx. 40)
  - City of Oakland Geographical Information Systems
- Video Conferencing with State and REOCs

# List of City Traffic Cameras

LOCATION
Broadway & 11th St
Broadway & 12th St
Broadway & 14th St
Broadway & 20th St
Broadway & 5th St
Broadway & 6th St
98th Ave & Airport Access Rd
98th Ave & Bigge St
98th Ave & Empire Rd
Airport Access Rd & Doolittle Dr
Hegenberger Rd & Airport Access Rd
Hegenberger Rd & Doolittle Dr
Hegenberger Rd & Edgewater Dr
Hegenberger Rd & Hegenberger Lp (W)

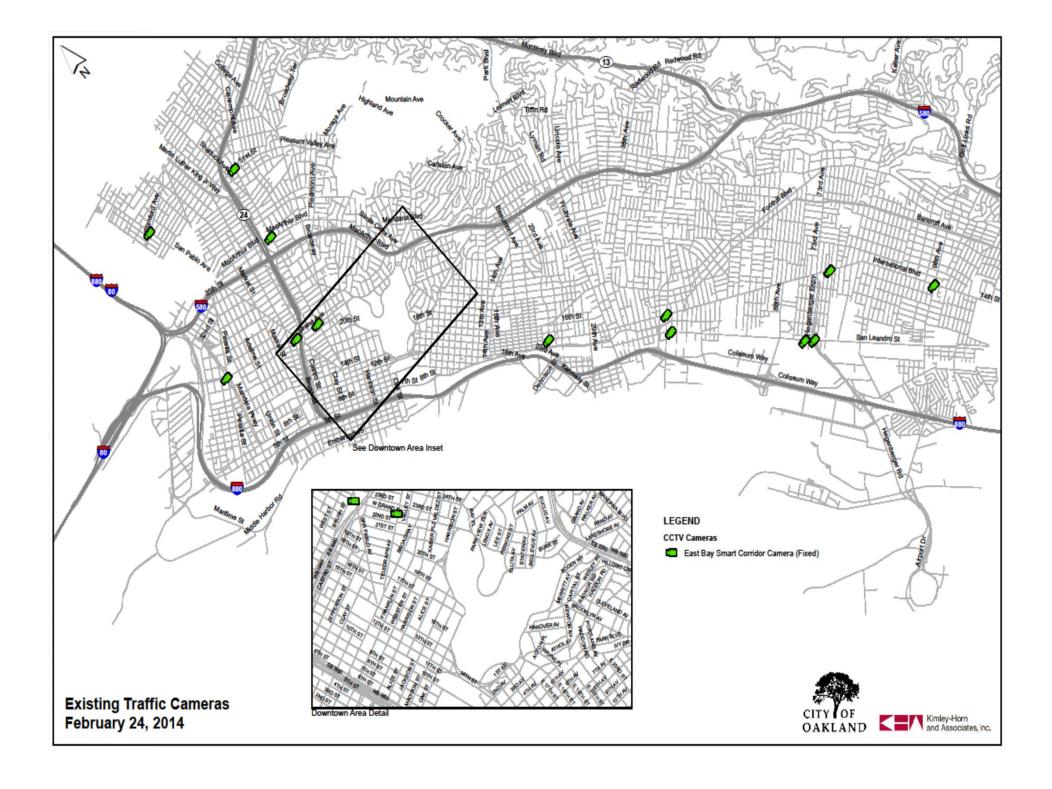
# List of City Traffic Cameras (cont)

NO.	LOCATION
15	San Pablo Ave/ MacArthur*
16	San Pablo Ave/ 35 <sup>th</sup> *
17	San Pablo Ave/ 30 <sup>th</sup> *
18	San Pablo Ave/ 20 <sup>th</sup> *
19	San Pablo Ave – W. Grand Ave *
20	W. Grand/ Adeline *
21	W. Grand Ave – Mandela *
22	Grand/ Broadway *
23	Grand/ Webster *
24	Grand/ Valdez *
25	Grand/ Harrison *
26	Grand/ MacArthur *
27	Grand/ Lake Park *
28	MacArthur/ Lakeshore *
29	Lakeshore/ Lake Park *



# List of Non-City Traffic Cameras

NO.	LOCATION	TYPE	NETWORK
1	* San Pablo Ave – Stanford/ Powell	Fixed	T-1
2	* San Pablo Ave – W. Grand Ave	Fixed	Via Oakland City Fiber
3	* W. Grand Ave – Mandela	Fixed	Via Oakland City Fiber
4	Telegraph Ave – W. Grand Ave	Fixed	T-1
5	Telegraph Ave – MacArthur Ave	Fixed	T-1
6	Telegraph Ave – 51st St	Fixed	T-1
7	International Ave – 22 <sup>nd</sup> Ave	Fixed	T-1
8	International Ave – 42 <sup>nd</sup> Ave	Fixed	T-1
9	International Ave – 73rd Ave	Fixed	T-1
10	International Ave – 98th Ave	Fixed	T-1
11	San Leandro Ave – High St	Fixed	T-1
12	San Leandro Ave – 73 <sup>rd</sup> Ave	Fixed	T-1
13	San Leandro Ave – 75 <sup>th</sup> Ave	Fixed	T-1



#### Phase 2 – Statement of Work

- Operational Capabilities
  - Port of Oakland Geographical Information System
  - Port of Oakland Vessel Tracking System
  - Port of Oakland Truck Management System
  - City of Oakland 911 Police and Fire Computer Aided Dispatch Systems
  - City of Oakland Police and Fire Records Management System
  - City of Oakland WebEOC Notifications
  - City of Oakland Fire Vehicles Location
  - Tsunami Alerts
  - NOAA Weather Alerts
  - USGS Earthquake Info
  - News Feeds & Alerts
- Standard Operating Procedures (SOP) for faster responses
- Maintenance and Support

## Phase 2 Contract Safeguards

- Indemnification Clause
  - Protection for City against any legal actions
- Liquidated Damages
  - Protection against any delays caused by Vendor and result in grant loss
- Performance Bond
  - Protection of investment

### Phase 2 – Council Options

- Option I:
  - Limit the DAC usage to Port area, and disable one or more Phase I integrations
- Option 2:
  - Limit the DAC usage to Port area, and keep the Phase I integrations
- Option 3:
  - Don't move forward with the DAC project

#### Council Policy Direction Request

- Staff Request Council Policy direction regarding the Phase I and Phase 2 system integrations
- Proceed with the Phase 2
   Privacy and Data Retention Policy
   Product Demos
- Conduct Staffing Assessment and Bring Back Options including Detailed Cost Share and Liability considerations Information
- Further Detailed Discussion and Report on Information
   Sharing Agreements

#### **Next Phases**

- Phase 2 Council Approval March 2014
- Phase 2 Kick Off March/April 2014
- EOC/DAC Public, Media Visual Demonstrations & Feedback – Spring 2014
- Public Review, Comments on Policy Framework
   — February to May 2014 for Citywide Ad Hoc Committee (Add'l Public Meetings)
- Return to PSC and City Council Privacy Policy Recommendations —Mid/Late May 2014
- Staffing Plan Study, DAC O/M and Options to City Council and Accept Grant Funding for DAC staffing – <u>April/May</u> 2014
- EOC/DAC Phase 2 Soft Launch October 2014
- Informational Report to PSC and City Council re: DAC Operations <u>Every 6 months</u>, next steps, etc.

# Questions?









