

*Tricia Shafie*  
Tricia Shafie (May 12, 2023 11:40 PDT)

CITY ATTORNEY'S OFFICE

## OAKLAND CITY COUNCIL

### RESOLUTION NO. \_\_\_\_\_ C.M.S.

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**RESOLUTION AMENDING CITY COUNCIL RESOLUTION NO. 89380 TO INCREASE THE AMOUNT OF A CONTRACT WITH BONTERRA, INC. FOR THE TERM OF AUGUST 1, 2022, TO JUNE 30, 2027, TO FUND FIFTY ADDITIONAL USER LICENSES FOR THE DEPARTMENT OF VIOLENCE PREVENTION'S DATA MANAGEMENT SYSTEM, FOR AN ADDITIONAL CONTRACT AMOUNT NOT TO EXCEED NINETY-ONE THOUSAND FIVE HUNDRED FORTY-ONE DOLLARS (\$91,541) AND A TOTAL CONTRACT AMOUNT NOT TO EXCEED SIX HUNDRED TWENTY-FOUR THOUSAND FIVE HUNDRED NINETY-SEVEN DOLLARS (\$624,597).**

**WHEREAS**, the City of Oakland's Department of Violence Prevention (DVP) has a mandate to reduce levels of gun violence, intimate partner violence, commercial sexual exploitation, family trauma associated with unsolved homicides, and community trauma associated with ongoing violence in Oakland; and

**WHEREAS**, the DVP funds community-based organizations (CBOs) to deliver violence prevention and intervention services using funding from the 2014 Oakland Public Safety and Services Violence Prevention Act (Measure Z) and the General Purpose Fund; and

**WHEREAS**, the DVP also hires and supervises staff who perform direct services in the areas of shooting and homicide response, relocation, and family coaching; and

**WHEREAS**, the DVP requires a data management system that is able to record data on service delivery and performance for funded CBOs and DVP direct service staff in order to monitor and evaluate funded activities; and

**WHEREAS**, the City Council awarded a contract to Bonterra Inc., formerly Social Solutions Global, Inc., for the term of August 1, 2022, to June 30, 2027 (Resolution No. 89380), to build and maintain a web-based data management system for the DVP through Bonterra, Inc.'s Apricot 360 platform in an amount not to exceed Five Hundred Thirty-Three Thousand Fifty-Six Dollars (\$533,056), which included funding for 150 user licenses and the diamond-level technical support package for the duration of the contract term; and

**WHEREAS**, the DVP has determined that it requires 50 additional user licenses (200 total) for the remainder of the contract starting July 1, 2023, to allow for the necessary data entry by program and fiscal staff from the DVP and its funded CBOs, which will result in an additional cost of One Hundred Seventeen Thousand Thirty-Two Dollars (\$117,032); and

**WHEREAS**, the DVP has determined that it requires the platinum-level technical support package for the remainder of the contract starting July 1, 2023, instead of the diamond-level technical support package, which will result in a cost savings of Twenty-Five Thousand Four Hundred Ninety-One Dollars (\$25,491); now, therefore, be it

**RESOLVED:** That the City Council amends Resolution No. 89380 to increase the amount of the contract with Bonterra, Inc. for data management system services for the period of August 1, 2022, to June 30, 2027, to fund fifty additional user licenses and downgrade the DVP's technical support package from diamond to platinum for the remainder of the contract starting July 1, 2023, for an additional contract amount not to exceed Ninety-One Thousand Five Hundred Forty-One Dollars (\$91,541) and a total contract amount not to exceed Six Hundred Twenty-Four Thousand Five Hundred Ninety-Seven Dollars (\$624,597); and be it

**FURTHER RESOLVED:** That the City Administrator is hereby authorized to complete all required negotiations, certifications, assurances, agreements, and documentation required to carry out the basic purpose of this resolution; and be it

**FURTHER RESOLVED:** That prior to execution, all agreements shall be reviewed and approved as to form and legality by the Office of the City Attorney and placed on file in the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA,

PASSED BY THE FOLLOWING VOTE:

AYES -

NOES –

ABSENT –

ABSTENTION –

ATTEST: \_\_\_\_\_

ASHA REED  
City Clerk and Clerk of the Council of the  
City of Oakland, California

# Resolution for additional user accounts\_05.08.23 - to OCA

Final Audit Report

2023-05-12

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