Introduced by Senator Becker

(Principal coauthor: Assembly Member Quirk)
(Coauthors: Senators Dodd and Wiener)
(Coauthors: Assembly Members Lee, Levine, Mullin, and Ting)

February 3, 2022

An act to amend Section 66502 of, and to add Sections 66513.5, 66516.1, 66516.7, and 66516.8 to, the Government Code, relating to transportation.

LEGISLATIVE COUNSEL'S DIGEST

SB 917, as introduced, Becker. Seamless Transit Transformation Act.

Existing law creates the Metropolitan Transportation Commission, as a local area planning agency and not as a part of the executive branch of the state government, to provide comprehensive regional transportation planning for the region comprised of the City and County of San Francisco and the Counties of Alameda, Contra Costa, Marin, Napa, San Mateo, Santa Clara, Solano, and Sonoma.

This bill would require the commission to develop and adopt a Connected Network Plan, adopt an integrated transit fare structure, develop a comprehensive, standardized regional transit mapping and wayfinding system, develop an implementation and maintenance strategy and funding plan, and establish open data standards, as specified. The bill would require the region's transit agencies, as defined, to comply with those established integrated fare structure, regional transit mapping and wayfinding system, implementation and maintenance strategy and funding plan, and open data standards, as provided.

Under existing law, moneys in the Transportation Planning and Development Account and Public Transportation Account are

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continuously appropriated to the Controller for allocation to transportation planning agencies, county transportation commissions, and the San Diego Metropolitan Transit Development Board for purposes of the State Transit Assistance Program. Existing law requires the Controller to allocate those moneys to those entities based on population and qualifying revenue, as specified.

This bill would make any of the region's transit agencies ineligible for an allocation of those moneys if the commission determines that the transit agency is out of compliance with the integrated fare structure, regional transit mapping and wayfinding system, implementation and maintenance strategy and funding plan, or open data standards described above.

To the extent that this bill would mandate that a transit agency establish a new program or provide a higher level of service as part of an existing program, the bill would impose a state-mandated local program.

The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that, if the Commission on State Mandates determines that the bill contains costs mandated by the state, reimbursement for those costs shall be made pursuant to the statutory provisions noted above.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

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The people of the State of California do enact as follows:

- 1 SECTION 1. This act shall be known, and may be cited, as the Seamless Transit Transformation Act.
 - SEC. 2. The Legislature finds and declares all of the following:
- 4 (a) Transit connectivity and integration in the nine-county San Francisco Bay area has been a longstanding challenge. Legislative efforts to mandate and incentivize coordination between dozens 7 of disparate transit agencies date back to 1996 and earlier.
- (b) Low-income residents, many of whom have experienced displacement and have long commutes requiring many transfers, 10 are among the most adversely affected by the fragmentation, experiencing a significant financial burden from needing to pay

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multiple separate transit fares or being forced into costly vehicle ownership.

- (c) As of 2017, only 5 percent of all trips in the San Francisco Bay area were made using transit. Per-capita transit ridership in the region decreased 12 percent between 1991 and 2016. "Plan Bay Area 2050," prepared by the Metropolitan Transportation Commission, has identified that to achieve climate, equity, and economic goals, the share of commuters who travel by transit must increase from 13 percent in 2015 to at least 20 percent by 2050.
- (d) The COVID-19 pandemic has led to further ridership declines, due to both dramatic shifts in travel patterns and significant transit service cuts across the region. As the region emerges from the pandemic, transit ridership is recovering much more slowly than the economy as a whole; as of November 2021, transit ridership had recovered to just 40 percent of pre-COVID levels, while traffic on a majority of bay area bridges exceeded 90 percent of pre-COVID levels.
- (e) In response to the COVID-19 pandemic, in May 2020, the Metropolitan Transportation Commission convened a 32-member Blue Ribbon Transit Recovery Task Force composed of transit agency managers, advocates, and elected officials, to coordinate transit recovery efforts and identify reforms that would position the bay area's transit system to emerge from the pandemic stronger and more connected than before and to help recover and grow transit ridership.
- (f) In July 2021, the task force unanimously approved the Bay Area Transit Transformation Action Plan, which included 27 actions to increase ridership and improve fares and payment, customer access to information, transit network management, accessibility, and funding.
- (g) In November 2021, the region's Fare Integration Task Force, co-led by Bay Area transit agencies and the Metropolitan Transportation Commission, unanimously adopted a policy vision statement supporting the advancement of key fare integration policies, including deployment of an all-agency transit pass, reduced cost transfers, and a common fare structure for regional services.
- (h) Although the Legislature has generally authorized the Metropolitan Transportation Commission to set rules and regulations related to transit fare coordination and transit

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1 connectivity, to ensure that the recommendations emerging from 2 the Bay Area Transit Transformation Action Plan are implemented 3 by the region's transit agencies in a timely manner and for the 4 benefit of current and future transit riders, this act is necessary.

SEC. 3. Section 66502 of the Government Code is amended to read:

66502. (a) There is hereby created, as a local area planning agency and not as a part of the executive branch of the state government, the Metropolitan Transportation Commission to provide comprehensive regional transportation planning for the region comprised of the City and County of San Francisco and the Counties of Alameda, Contra Costa, Marin, Napa, San Mateo, Santa Clara, Solano, and Sonoma.

As used in this title, "region" means the region described in this section.

- (b) For purposes of this title, the following definitions apply:
- (1) "Commission" means the Metropolitan Transportation Commission.
 - (2) "Region" means the region described in subdivision (a).
- (3) "Transit agency" means a public agency that meets all of the following requirements:
 - (A) The public agency provides surface transportation service to the general public, complementary paratransit service to persons with disabilities as required pursuant to Section 12143 of Title 42 of the United States Code, or similar transportation service to people with disabilities or the elderly.
- (B) The public agency operates the service described in subparagraph (A) by bus, rail, ferry, or other conveyance on a fixed route, demand response, or otherwise regularly available basis.
- 31 (C) The public agency generally charges a fare for the service described in subparagraph (A).
- 33 SEC. 4. Section 66513.5 is added to the Government Code, to read:
- 35 66513.5. (a) The commission, in consultation with the region's 36 transit agencies, shall develop and adopt a Connected Network 37 Plan on or before December 31, 2023.
 - (b) The Connected Network Plan shall do all of the following:

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(1) Be consistent with the State Rail Plan required pursuant to Section 14036 and California Transportation Plan updated pursuant to Section 65071.

- (2) Identify connected network transit corridors and hubs of regional significance across the region.
- (3) Identify service-level standards for different parts of the network to optimize access across the region, particularly for low-income and transit-dependent populations, corresponding to different density and land use conditions, including by doing both of the following:
- (A) Identifying target travel times between key transit hubs, service frequencies, and operating hours for weekdays, Saturdays, and Sundays.
- (B) Quantifying access to jobs, housing, and other achievable opportunities.
- (4) Identify operating and capital funding needs associated with the Connected Network Plan.
- (5) Identify potential governance, institutional, or legislative changes that would support the Connected Network Plan.
- SEC. 5. Section 66516.1 is added to the Government Code, to read:
- 66516.1. (a) (1) Consistent with Section 66516, on or before December 31, 2023, the commission shall adopt an integrated transit fare structure that will become effective on or before July 1, 2024. The integrated transit fare structure shall be developed in consultation with the regional transit coordinating council established pursuant to Section 29142.4 of the Public Utilities Code.
- (2) The commission, in consultation with the region's transit agencies, shall annually review the integrated transit fare structure to determine if updates are necessary.
- (3) Each of the region's transit agencies shall comply with the integrated transit fare structure.
- (b) The integrated fare structure shall include all of the following:
- (1) No-cost local-local and local-regional transfers, regardless of whether transfers are between the same transit agency or multiple transit agencies.

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(2) A common fare structure for regional services by which trips involving one or more regional services are priced equivalently.

- (3) Common transfer rules for local fares, such as means for validation.
- (4) Common definitions for adults, youth, seniors, persons with disabilities, and other categories.
- (5) A multi-agency pass, which may include a cap, that allows access to all services provided by the region's transit agencies on a daily or monthly basis for one set price.
- (6) A simplified system for local transit fares across the region, whereby the differences in local transit fares are minimized and intersecting local transit services have the same fares.
- (c) On or before October 1 of each year, each of the region's transit agencies shall notify the commission of any proposed change to its fares in order to facilitate the alignment of fare policies across the region's transit agencies in the integrated transit fare structure for the following year. The commission shall disseminate that information to all of the region's transit agencies.
- (d) Consistent with Section 99314.7 of the Public Utilities Code, if the commission determines that one of the region's transit agencies is out of compliance with the integrated fare structure described in subdivision (a), then that transit agency shall not be eligible to receive funds pursuant to Section 99313 or 99314 of the Public Utilities Code.
- (e) This section does not prohibit a transit agency from offering free transit.
- SEC. 6. Section 66516.7 is added to the Government Code, to read:
- 66516.7. (a) The Legislature finds and declares both of the following:
- (1) The lack of a universal regional transit map and common wayfinding format at transit stops and stations in the region adds to the fragmented experience transit riders encounter, especially when planning a trip across multiple transit agencies.
- (2) Research has shown that the way transit lines and stations are displayed on maps strongly influences how travelers use the system.
- 39 (b) (1) The commission, in consultation with the region's transit 40 agencies, shall, on or before July 1, 2024, do both of the following:

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(A) Develop a comprehensive, standardized regional transit mapping and wayfinding system, including common branding for regional transit service and a shared digital mapping platform. Standards and resources shall be developed to display this information on print, digital, and interactive media. The system shall identify the standards that are required and the standards that allow for customization.

- (B) Develop an implementation and maintenance strategy and funding plan to deploy the comprehensive, standardized regional transit mapping and wayfinding system. The commission may adopt a phased deployment of the system.
- (2) Each of the region's transit agencies shall implement and comply with the comprehensive, standardized regional transit mapping and wayfinding system and implementation and maintenance strategy and funding plan developed pursuant to this subdivision.
- (c) Each of the region's transit agencies shall use only the comprehensive, standardized regional transit mapping and wayfinding system by July 1, 2025, unless the commission adopts a schedule that sets out an alternate deployment timeline.
- (d) If the commission determines that one of the region's transit agencies is out of compliance with subdivision (b), then that transit agency shall not be eligible to receive funds pursuant to Section 99313 or 99314 of the Public Utilities Code.
- SEC. 7. Section 66516.8 is added to the Government Code, to read:
- 66516.8. (a) The Legislature finds and declares all of the following:
- (1) Studies have shown that travelers view the wait time at a transit stop as the most inconvenient part of the transit journey experience.
- (2) Despite best efforts by the region's transit agencies to adhere to their published schedules, the conditions on the roadway, including congestion and other unplanned delays, create unpredictability for on-time arrivals.
- (3) The development of technology enabling real-time transit information, including arrival and departure predictions, vehicle locations, occupancy, and service alerts, has created an opportunity for the region's transit agencies to alleviate the wait-time frustrations and provide riders with other useful trip information.

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 (4) Transit riders should have access to consistent and uniform real-time information across all transit services in the region.

- (b) (1) On or before January 1, 2023, the commission shall establish open data standards, in consultation with the regional transit coordinating council established pursuant to Section 29142.4 of the Public Utilities Code, that are aligned with, but may exceed, any data standards adopted by the state to provide real-time transit vehicle location, arrival and departure predictions, and service alerts data to transit riders.
- (2) Each of the region's transit agencies shall comply with the standards established pursuant to this subdivision.
- (c) The commission shall coordinate the activities of the region's transit agencies pursuant to subdivision (b), serve as the region's point of contact for data development and dissemination to third parties, and develop an implementation and funding plan for deployment of real-time information.
- (d) If the commission determines that one of the region's transit agencies is out of compliance with subdivision (b), then that transit agency shall not be eligible to receive funds pursuant to Section 99313 or 99314 of the Public Utilities Code.
- SEC. 8. If the Commission on State Mandates determines that this act contains costs mandated by the state, reimbursement to local agencies and school districts for those costs shall be made pursuant to Part 7 (commencing with Section 17500) of Division 4 of Title 2 of the Government Code.