

**CITY OF OAKLAND**  
**AGENDA REPORT**

FILED  
OFFICE OF THE CITY CLERK  
OAKLAND  
2008 MAY 15 PM 2:23

**TO:** Office of the City Administrator  
**ATTN:** Deborah Edgerly  
**FROM:** Department of Human Services  
**DATE:** May 27, 2008

**RE: Resolution Authorizing The City Administrator To Apply For and Accept, Funds In The Amount Of \$963,900 From Alameda County Transportation Improvement Authority (ACTIA) Measure B Funds And Apply For, Accept and Appropriate Up To \$323,000 Measure B Gap Funds For The Fiscal Year 2008-2009 For Paratransit Services And Authorizing The City Administrator To Execute Contracts To Provide Paratransit Services For Fiscal Year 2008-2009 In Amounts Not To Exceed:1) \$380,000 To V.I.P. Express Transport, Inc. , 2) \$230,000 To Bay Area Community Services (BACS), 3) \$145,000 To Friendly Transportation DBA Friendly Transportation Inc., Friendly Cab Company, Metro Yellow Cab Company, And Yellow Cab Company, 4) \$145,000 To Veterans Transportation Inc. DBA Veterans Transportation Inc., Veterans Cab Company, and 5) \$200,000 To Shundor & Associates Inc. And Authorizing The City Administrator To Execute Amendments To The Contracts For Any Additional Amounts Received Under The Measure B Grant Without Returning To City Council**

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**SUMMARY**

Staff requests that the City Council approve a resolution authorizing the City Administrator to apply for and accept funds and appropriate in the amount of \$963,900 from Alameda County Transportation Improvement Authority (ACTIA) Measure B Funds and up to \$323,000 from Measure B Gap funds. The base funds are decreasing by 2.90% from fiscal year 2007-2008 due to the decrease in revenue from the new Measure B sales tax.

The funding is based on a funding formula for all Alameda County cities by zone, and Oakland's allocation for this year is set at 70.5% of North County's share. The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use Measure B funds to provide subsidized transportation for Oakland's senior and disabled populations.

Staff also recommends that City Council authorize the City Administrator to execute five contracts between the City of Oakland and five paratransit providers for the continued implementation of the ACTIA Measure B funded taxi, wheelchair van, and senior shuttle services for paratransit riders for an amount not to exceed \$1,100,000 for the period of July 1, 2008 – June 30, 2009. The City of Oakland applied for two Gap Grants for up to \$323,000 to

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provide additional transportation to address specific problems and provide senior companions to assist with frail riders.

The providers and “not to exceed” contract amounts are as specified below:

- V.I.P. Express Transport, Inc \$380,000.
- Bay Area Community Services (BACS) \$230,000
- Friendly Transportation, Inc. dba \$145,000  
    Friendly Transportation, Inc., Friendly Cab Company, Inc.,  
    Metro Taxicab Company, Inc. and Yellow Cab Company
- Veterans Transportation Inc. dba \$145,000  
    Veterans Transportation Inc. and Veterans Cab Company
- Shundor & Associates \$200,000

The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use the Measure B funds to provide subsidized transportation for Oakland’s senior and disabled populations.

### **FISCAL IMPACT**

The FY 2008-2009 Adopted Policy Budget for the Oakland Paratransit for the Elderly and Disabled (OPED) program includes the Measure B fund allocation, and fare revenue. The \$963,900 that Oakland receives from ACTIA for FY 2008-09 will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled organization (75621), and OPED Administration Project (G307910 - \$367,670), OPED Taxi Project (G307920 - \$280,000), OPED Van Project (G307930 - \$316,230).

If Oakland receives Measure B Gap grant funds, the funds will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled organization (75621), and project to be determined.

Historically, the City Council has waived Central Services Overhead (CSO) charges levied against senior program grants; Oakland Paratransit has had its CSO waived since 1977 and a waiver is necessary for the FY 2008-09. The waiver of CSO charges (\$94,899) does impact the General Purpose Fund (GPF), in that it reduces “recovery” amounts.

The funding for the above contracts is included in the FY 2008-09 Adopted Policy Budget under Department of Human Services, Measure B Paratransit – ACTIA Fund (2213 75621 G307910-G307930 YS14). Additional funding is also available from the revenue set-aside for seniors from parking fines, appropriated in the in General Purpose Fund (1010) Oakland Paratransit for the Elderly, Disabled Organization (75621), Revenue for Senior Transportation Project (P50550) Empowering Seniors and People with Disability Program (YS14). There is no additional fiscal impact on the General Purpose Fund.

The professional services contracts are subject to the City of Oakland's three percent contract compliance fee which amounts to \$33,000.

## BACKGROUND

The City of Oakland has operated a city-based paratransit service since 1978 with State Transportation Development Act (TDA 4.5) funds. The City began receiving Alameda County's Measure B half cent sales tax after voters approved it in November 1986.

The new Measure B allocation approved by voters in November 2000 is administered by the Alameda County Transportation Improvement Authority (ACTIA). The funds have been divided among the four zones of the County (North, Central, South and East) by legislation. The Measure B paratransit service dollars are allocated to cities by region within Alameda County on a formula basis. The City of Oakland receives the largest allocation (70.45%) of North County's share to serve both Oakland and Piedmont residents.

The Americans with Disabilities Act (ADA), effective July 26, 1990, mandates that all public transit operators provide complementary paratransit services for persons who cannot use fixed route transit due to a disability. To fulfill these requirements, AC Transit and BART, major public transit operators in this service area, formed the East Bay Paratransit Consortium (EBP) and developed a Coordinated Paratransit Plan. EBP contracts with Veolia Transportation to administer and manage all ADA paratransit services for the region. East Bay Paratransit is the primary paratransit provider in Alameda County.

In December 1996, Oakland began offering a new supplemental paratransit service funded by Measure B monies solely. The program was designed to meet the needs of Oakland residents who require assistance beyond the parameters of the Consortium's program. To date, the City of Oakland has contracted with taxicab companies and wheelchair accessible van companies to provide its service. With new Measure B monies, OPED will continue to explore methods of providing improved transportation services that complement and supplement the ADA paratransit service provided by the Consortium. In March 2002, OPED allocated funds to begin the pilot Senior Shuttle project in West Oakland and the shuttle service has been expanded on a limited basis to North and East Oakland. The East Oakland Shuttle began in May 2004 with a special grant from the East Bay Community Foundation for sixteen months. The City of Oakland Paratransit Program covered the administrative costs and committed to continue the funding following the grant. According to rider feedback, the senior shuttle has been very successful. For the coming year, OPED will continue funding the shuttle project.

The City of Oakland's Comprehensive Plan for Seniors (September 1987), Recommendation II, states that the City should give priority to elderly population groups with special needs, including the vulnerable and frail elderly. Oakland Paratransit services respond to that recommendation by giving priority to the elderly who are vulnerable and frail. In addition, the Department of Human Services has collaborated with Alameda County, AC Transit, BART and other cities to develop Americans with Disabilities Act (ADA) compatible and non-ADA paratransit services for seniors and persons with disabilities.

The City of Oakland contracts on a non-exclusive basis. City staff invited all taxi companies with 5 or more taxis and wheelchair lift van companies with Oakland eligible permits to apply for a contract. Each recommended company meets all applicable laws and regulations and complies with City contracting requirements, which includes the following: proof of vehicle insurance; workers compensation insurance, drug and alcohol testing for drivers; and driver training. Staff has determined that the recommended companies providing taxi and/or wheelchair van services meet the above requirements.

## KEY ISSUES AND IMPACTS

Alameda County Measure B, approved on the November 2000 ballot, will extend the sales tax for transportation an additional twenty years. The total allocation of FY 2008-09 Measure B funds for the City of Oakland Paratransit Program is \$963,900. The Measure B allocation is a revenue projection from ACTIA based on projected sales tax revenue. The City of Oakland receives the actual dollars based on funding formula which may be above or below ACTIA projection. Over the last two years, OPED has spent down carry forward funds to provide increased paratransit service. This year, without those funds, OPED will decrease rider allocations resulting in a reduction in services from the prior year. The small increase in Measure B funds will provide a small offset.

Oakland's paratransit program will continue to provide subsidized transportation for senior residents and persons with disabilities unable to utilize public transportation, including the ADA paratransit service. OPED users require additional services, such as help with stairs and bags, same day service, door-to-door service, and/or are living beyond a scheduled bus route. OPED also provides transportation for individuals waiting 21 days for ADA certification and therefore unable to use the Consortium's program.

Staff will continue to seek additional partnerships to add service enhancements, which will modify and improve current services, and promote better coordination with services throughout the County. Two partnership opportunities have developed due to the Measure B Gap funds:

- 1) With the City's Senior Companion Program, OPED has applied for funds to provide escort service for frail seniors. The Senior Companions will escort frail seniors using taxi scrip for transportation for medical appointments.
- 2) The City is also applying for funds to work with Shundor & Associates to provide improved transportation for riders needing return trips from shopping and for individuals not served by East Bay Paratransit due to location.

With these two potential Measure B Gap grants for \$643,000 over two years, OPED will be able to broaden its service to more frail individuals and provide improved services.

OPED subsidizes transportation for the most vulnerable residents of Oakland. These residents rely on paratransit services to get to essential living activities and to life saving medical appointments.

Clients are free to choose among contracted vendors using individually issued vouchers and taxi scrip. The contracted companies accept these vouchers and scrip. Program clients call the

service providers directly to arrange for service. Contract amounts are determined and based on last year's program service history. The contract may need to be amended later in the contract year to adjust for demand based on client choice. This ability to amend contracts without having to return to City Council will prevent any disruption in service.

With these new contracts, OPED expects to provide more than 45,000 individual trips annually. All contractors provide service to the entire City, except the Bay Area Community Services contract. Currently, BACS has a shuttle program in West Oakland, North Oakland, and East Oakland assisting seniors with access to neighborhood stores and services. Bay Area Community Services received 2006 -08 Measure B Gap funding to expand the senior shuttle into the Dimond-Fruitvale.

In the coming year, OPED staff expects to work closely with the Oakland Police Department Taxi Detail and the City's Administrative Hearing Officer to improve taxi service. OPED staff has provided input on the new taxi ordinance and is also working to improve paratransit services by meeting with the contractors regularly. These meetings will ensure continued communications between the client, the contractor and OPED in order to improve on-time service and increase customer satisfaction. OPED staff also continues to meet with community groups, non-profit organizations and clients to explore services that will improve service delivery.

### **PROGRAM DESCRIPTION**

Oakland Paratransit for the Elderly and Disabled (OPED) offers subsidized paratransit services to residents of Oakland and Piedmont who cannot access public transportation and are 70 years of age and older or 18 years and older with a mobility disability. OPED contracts with taxi and wheelchair lift van companies to provide paratransit services. Door-to-door transport gives seniors and persons with disabilities access to services such as medical appointments, shopping and daily activities. Priority is given to individuals needing health care (i.e. dialysis, cancer treatments, and therapy). OPED also sponsors the Oakland Senior Shuttle and is collaborating with Bay Area Community Services, Inc. to seek funds to increase service areas and days of service.

Alameda County Transportation Improvement Authority (ACTIA) Measure B funding formula includes the following factors with 2000 U. S. Census data and recent SSI data for Oakland residents below:

<b>5-15 with disability</b>	<b>16-64 with disability</b>	<b>65 and over with disability</b>	<b>Age 65-79</b>	<b>80 and over</b>	<b>SSI recipients 18+</b>
2,808	25,719	10,962	30,629	18,960	20,008

It is unknown how many of those individuals are eligible for paratransit services. OPED is able to provide supplemental paratransit service to approximately 1,500 eligible riders.

For 2007-08, OPED riders live throughout Oakland and Piedmont (see residence by zip code). The chart below provides the zip code of registered OPED riders. The Oakland Senior Shuttle riders are not registered with Oakland Paratransit and are not included in the table below. The Senior Shuttle serves residents in West, North and East Oakland (94603, 94607, 94608, 94609, 94611, and 94621).

Zip Code					The OPED ridership race/ethnicity breakdown is:
94601	7.9%	94607	6.0%	94612	African American (51.4%), Asian/Pacific Islander (10.2%), Caucasian (26.8%), Hispanic (9.3%).
94602	7.8%	94608	7.7%	94618	
94603	5.9%	94609	7.0%	94619	
94605	7.5%	94610	7.6%	94621	
94606	7.9%	94611	13.1%		

It is OPED's responsibility to ensure that riders receive excellent service and therefore essential for staff to have an on-going evaluation system.

OPED proposes to contract with the following companies (see table below)

Contractors	Service Type	Amount
V.I.P Express Transport, Inc	Wheelchair-lift van service	\$380,000
Bay Area Community Services (BACS)	Senior Shuttle	\$230,000
Friendly Transportation, Inc.	Taxi, wheelchair-lift van services	\$145,000
Veterans Transportation, Inc.	Taxi, wheelchair-lift van services	\$145,000
Shundor & Associates	Transportation planning, sedan, wheelchair-lift van services	\$200,000

Evaluation of services

OPED relies on a variety of mechanisms to assess its service quality.

1. Informal feedback from many of the 1,000 riders via office visits, phone calls, and letters to inform us of their needs, experiences and overall appreciation for this program. The results of the informal feedback during this past year (2006) indicate the following.
  - Some riders prefer OPED program to the East Bay Paratransit Program (managed by AC Transit and BART) because of the riders' ability to choose a specific provider.
  - Riders prefer the flexibility of using taxis.

- Riders would like an increase in allocation of taxi scrip/van vouchers.
  - Riders appreciate the ability to select company and driver.
  - Riders appreciate the ability to make same day appointments.
  - There is continued difficulty in getting taxi drivers for return grocery shopping trips
  - Taxi drivers need improved training.
2. OPED conducts an annual mail survey of all riders to gain additional qualitative information. The survey was created to help collect information for Measure B and the Paratransit Advisory and Planning Committee (PAPCO). In 2007, OPED received written survey responses from approximately 215 riders overall. The survey questions and results are provided in the Attachment.

The results of the surveys over the last 11 months indicate the following.

- Overall satisfaction with Oakland Paratransit  
86.3% good or better
- Rides are on time  
83.4% agree
- Drivers are helpful and friendly  
82.9% agree
- Oakland Paratransit staff are helpful  
91.3% agree

OPED will continue to use customer feedback to improve service and evaluate the performance of its contractors.

### **SUSTAINABLE OPPORTUNITIES**

**Economic:** Funds from Measure B will be used for contracts with local vendors to improve current paratransit services. Vendors will subscribe to the City's Living Wage Ordinance.

**Environmental:** The Paratransit Program encourages multi-rider transportation for a population that cannot use public transportation and does not have access to private vehicles.

**Social Equity:** Paratransit funds will make services accessible for residents who due to age or disability would not be able to have access. Access to services will improve the quality of life for paratransit participants.

## **DISABILITY AND SENIOR CITIZEN ACCESS**

The Alameda County Measure B funds are designated for non-mandated paratransit for senior citizens and people with mobility disabilities. Oakland provides subsidized paratransit services for people with disabilities and senior citizens. Disabled and senior citizens utilize the Oakland Paratransit Program to access medical services, shopping, and other social activities.

## **RECOMMENDATION(S) AND RATIONALE**

Staff recommends that the City Council approve a resolution authorizing the filing of a claim with the Alameda County Transportation Improvement Authority for FY 2008-2009 Measure B funds in the amount of \$963,900 which will continue to support frail Oakland residents who require transportation access via the Oakland Paratransit for the Elderly and Disabled Program (OPED) and for two Measure B Gap grants in an amount up to \$323,000 which will expand and improve services.

Staff recommends that the City Council approve this resolution authorizing the City Administrator to execute five contracts for an amount not to exceed \$1,100,000 for the continued implementation of the Measure B taxi and wheelchair van service, and senior shuttle service for July 1, 2008 – June 30, 2009, and to make contract amendments without returning to City Council.

The City needs to be able to make adjustments in the contracts without disrupting service prior to the end of the fiscal year. Returning to City Council to make minor adjustments to contracts may delay individual service.



**ACTION REQUESTED OF THE CITY COUNCIL**

That the City Council approve a resolution authorizing the City Administrator to apply for and accept funds in the amount of \$963,900 from Alameda County Transportation Improvement Authority Measure B Funds to provide paratransit services and apply for and accept up to \$323,000 from Measure B Gap funds and authorizing the City Administrator to execute contracts to provide paratransit services for Fiscal Year 2008-2009 in amounts not to exceed: 1) \$380,000 To V. I. P. Express Transport, Inc., 2) \$230,000 To Bay Area Community Services, 3) \$145,000 To Friendly Transportation, Inc. dba Friendly Transportation, Inc., Friendly Cab Company, Inc., Metro Taxicab Company, Inc. and Yellow Cab Company, 4) \$145,000 To Veterans Transportation, Inc. dba Veterans Transportation, Inc. and Veterans Cab Company, 5) \$200,000 To Shundor and Associates, and authorizing the City Administrator to execute amendments to the contracts for any additional amounts received under the Measure B grant without returning to City Council.

Respectfully submitted,



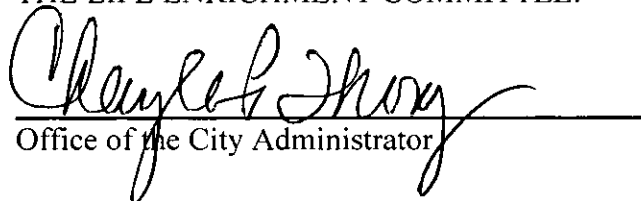
ANDREA YOUNGDAHL  
Director, Department of Human Services

Reviewed by: Brendalynn Goodall, Manager  
Aging & Adult Services.

Prepared by: Jeffrey C. Weiss  
Oakland Paratransit Supervisor

Attachment A- City of Oakland Paratransit survey

APPROVED FOR FORWARDING TO  
THE LIFE ENRICHMENT COMMITTEE:



Office of the City Administrator

Item: \_\_\_\_\_  
Life Enrichment Committee  
May 27, 2008

City of Oakland  
Oakland Paratransit for the Elderly and Disabled (OPED)  
(Taxi Scrip/Van Voucher)  
150 Frank H. Ogawa Plaza # 4353  
Oakland, CA 94612-2092  
(510) 238-3036

**Passenger Satisfaction Survey**

**Dear Oakland Paratransit (Taxi Scrip/Van Voucher) Rider:**

**Oakland Paratransit would like to hear from you. We welcome feedback on our service and ideas for improvement.**

**Please take a moment to complete the survey below to help us serve you better.**

**We appreciate your patronage – thank you for riding with Oakland Paratransit.**

**1. Please tell us about your scrip/voucher usage**

**Name: (optional) \_\_\_\_\_**

**What zip code do you live in? \_\_\_\_\_**

**A. What was the primary purpose of your trips?**

**33.3% Shopping      61.6% Medical**  
**5.1% Social/Recreational**

**(over on back side)**

**2. Do you agree or disagree with the following statements?**

<i>Please check appropriate box (X)</i>	Always 100%	Almost Always 95%	Most 80-90%	Some- times 50%	Seldom 25%	Never 0%
Rides are on time	24%	33.7%	25.7%	12.0%	1.72%	2.8%
I feel safe when riding	42.8%	28.3%	20.8%	8.1%	0%	0%
Drivers are helpful and friendly	36.4%	26.7%	19.9%	9.7%	5.7%	1.7%
Vehicles are clean and well maintained	39.9%	24.3%	23.1%	11.0%	1.7%	0%
Oakland Paratransit staff are helpful	49.1%	26.1%	16.1%	6.2%	1.2%	1.2%

**3. Overall Satisfaction of Oakland Paratransit service**

26.0% Excellent    36.7% Very Good    26.0%  
 Good  
 10.2% Fair    1.1% Poor

**4. Check mode of transport.**

- A. 23.0% Van
- B. 77.0% Taxi

**5. What would you estimate your average ride time (minutes) per trip?**

- a. 8.5% 5-10    b. 23.9% 10 -15    c. 40.3% 15-20
- d. 21.0% 20-25    e. 6.3% more than 25

**6. What do you like best about Oakland Paratransit? Any success stories which you would like to share?**

**Permitting me to be independent & not be housebound**

**They operate 24 hours a day**

**It is very convenient for same day trips**

**They send the scrip promptly**

**On time pick up**

**The convenience, dependability, cost**

**Very helpful, I can go whenever and take me wherever. I don't have to depend on anyone else.**

**I prefer taxi because they only have to pick up one passenger.**

**7. Any suggestions for improvements or ideas for the future?**

**Drivers are rude, need training on working with the public.**

**Taxis do not answer phones promptly.**

**Drivers need to open doors for seniors.**

**Would like group trips at night.**

**Show recognition for those very friendly and helpful drivers**

**When you are finished please return the survey in the enclosed stamped envelope**

FILED  
OFFICE OF THE CITY CLERK  
OAKLAND

2008 MAY 15 PM 2:23

Approved as to Form and Legality

# OAKLAND CITY COUNCIL

D. Bialosky  
City Attorney

RESOLUTION No. \_\_\_\_\_ C.M.S.

**RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR AND ACCEPT FUNDS IN THE AMOUNT OF \$963,900 FROM ALAMEDA COUNTY TRANSPORTATION IMPROVEMENT AUTHORITY (ACTIA) MEASURE B FUNDS AND APPLY FOR, ACCEPT AND APPROPRIATE UP TO \$323,000 MEASURE B GAP FUNDS FOR FISCAL YEAR 2008-2009 FOR PARATRANSIT SERVICES AND AUTHORIZING THE CITY ADMINISTRATOR TO EXECUTE CONTRACTS TO PROVIDE PARATRANSIT SERVICES FOR FISCAL YEAR 2008-2009 IN AMOUNTS NOT TO EXCEED: 1) \$380,000 TO V.I.P. EXPRESS TRANSPORT, INC., 2) \$230,000 TO BAY AREA COMMUNITY SERVICES (BACS), 3) \$145,000 TO FRIENDLY TRANSPORTATION DBA FRIENDLY TRANSPORTATION INC., FRIENDLY CAB COMPANY, METRO YELLOW CAB COMPANY, AND YELLOW CAB COMPANY, 4) \$145,000 TO VETERANS TRANSPORTATION INC. DBA VETERANS TRANSPORTATION INC., VETERANS CAB COMPANY, AND 5) \$200,000 TO SHUNDOR & ASSOCIATES INC. AND AUTHORIZING THE CITY ADMINISTRATOR TO EXECUTE AMENDMENTS TO THE CONTRACTS FOR ANY ADDITIONAL AMOUNTS RECEIVED UNDER THE MEASURE B GRANT WITHOUT RETURNING TO CITY COUNCIL**

**WHEREAS**, voters in Alameda County passed the new Measure B in November 2000, thereby providing sales tax revenues for paratransit services; and

**WHEREAS**, Measure B funds will be required by the City of Oakland for Fiscal Year 2008-09 for the purpose of providing subsidized transportation by taxi or by van to the elderly and persons with disabilities who are deemed unable to use public transit services and continued senior shuttle service; and

**WHEREAS**, the City of Oakland has been in the past and continues to be an eligible recipient for Alameda County Measure B funds; and

**WHEREAS**, Alameda County Transportation Improvement Authority has established a target expenditure for administrative fees of eighteen percent (18%) of total program costs; and

**WHEREAS**, the City of Oakland has in past years waived the Central Services Overhead charge for this program and a waiver is necessary for Fiscal Year 2008-2009; and

**WHEREAS**, the City of Oakland Adopted Policy Budget for FY 2008-09 includes Measure B fund appropriation in Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled Organization (75621), and OPED Administration Project (G307910 -

\$367,670), OPED Taxi Project (G307920 - \$280,000), OPED Van Project (G307930 - \$316,230); and

**WHEREAS**, the City of Oakland General Fund resources are available in the Adopted Policy Budget for Fiscal Year 2008-09 for continued delivery of this service in General Purpose Fund (1010) Oakland Paratransit for the Elderly, Disabled Organization (75621), Revenue for Senior Transportation Project (P50550) Empowering Seniors and People with Disability Program (YS14); and

**WHEREAS**, the City of Oakland contracts on a non-exclusive basis, with taxis and van companies to provide paratransit services for the elderly and disabled; and

**WHEREAS**, the City of Oakland supports the senior shuttle service in West Oakland, North Oakland and East Oakland provided by Bay Area Community Services; and

**WHEREAS**, the City desires to maintain this service without interruption; and

**WHEREAS**, the City Council finds these contracts will not result in the loss of employment or salary by any person having permanent status in the competitive civil service; and

**WHEREAS**, the City lacks the fleet, the van equipment and the support structure to operate this service with City employees and has never provided or operated such a service; and

**WHEREAS**, all of the companies for which contracting authorization is being requested, meet the City's requirements for paratransit services; and

**WHEREAS**, the City wishes to enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

- V.I.P. Express Transport, Inc. \$380,000
- Bay Area Community Services \$230,000
- Friendly Transportation Inc. dba \$145,000  
    Friendly Transportation Inc., Friendly Cab  
    Company Inc., Yellow Cab Company  
    and Metro Taxicab Company Inc.
- Veterans Transportation Inc. dba \$145,000  
    Veterans Transportation Inc. and Veterans  
    Cab Company;
- Shundor & Associates \$200,000

now, therefore be it

**RESOLVED:** That the City Administrator or her designee is hereby authorized and directed to apply for, conduct all negotiations, execute and submit all documents including but not limited to claims, applications, agreements, amendments, modifications, and payment requests, to conduct all related actions that may be necessary for the completion of the delivery of Measure B taxi, van and shuttle service to the elderly and disabled; and be it

**FURTHER RESOLVED:** That the City enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

- V.I.P. Express Transport, Inc. \$380,000
- Bay Area Community Services \$230,000
- Friendly Transportation Inc. dba \$145,000  
    Friendly Transportation Inc., Friendly Cab  
    Company Inc., Yellow Cab Company  
    and Metro Taxicab Company Inc.
- Veterans Transportation Inc. dba \$145,000  
    Veterans Transportation Inc. and Veterans  
    Cab Company;
- Shundor & Associates \$200,000

and be it

**FURTHER RESOLVED:** That Central Services Overhead will be offset by the General Fund; and be it

**FURTHER RESOLVED:** That fees collected by Oakland Paratransit for the Elderly and Disabled (OPED) in conjunction with the sale of van vouchers and taxi scrip to OPED clients be appropriated in accordance with the terms of the existing contracts, for the exclusive use of OPED; and be it

**FURTHER RESOLVED:** That the City Administrator or her designee is hereby authorized to accept Measure B funds in the amount of \$963,900 and up to \$323,000 from Measure B Gap funds for the Oakland Paratransit Program to be deposited into Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) and should additional funds become available, the City Administrator is authorized to appropriate same to Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) for the purposes described above and to execute amendments to the contracts with the service providers for any additional amounts received under the Measure B grant without returning to City Council.

IN COUNCIL, OAKLAND, CALIFORNIA, \_\_\_\_\_, 2008

**PASSED BY THE FOLLOWING VOTE:**

AYES - BROOKS, BRUNNER, CHANG, KERNIGHAN, NADEL, QUAN, REID, and PRESIDENT DE LA FUENTE

NOES -

ABSENT -

ABSTENTION -

ATTEST: \_\_\_\_\_  
                    LaTonda Simmons  
                    City Clerk and Clerk of the Council  
                    of the City of Oakland, California