



# AGENDA REPORT


**TO:** Honorable City Council

**FROM:** Jestin D. Johnson  
City Administrator

**SUBJECT:** Proposed Response to 2023-2043  
Alameda County Civil Grand Jury  
Report

**DATE:** October 25, 2024

City Administrator Approval

  
Jestin Johnson (Oct 30, 2024 16:29 PDT)

Date: Oct 30, 2024

**Staff Recommends That The City Council Receive An Informational Report From The City Administrator Regarding Ways to address Oakland’s Missed Opportunities with Technology In Response To The 2023-2024 Alameda County Civil Grand Jury Report Titled “Oakland Police Department Missed Opportunities with Technology”**

## **EXECUTIVE SUMMARY**

The [2023-2024 Alameda County Civil Grand Jury Final Report](#), included a report titled “Oakland Police Department: Missed Opportunities with Technology”. A response is requested from the Oakland Police Department (OPD) to their findings and recommendations. OPD has prepared a response to the report for your consideration. By default, formal responses to the Grand Jury report would have been due 90 days after the report’s public release. The City, however, requested and received an extension of the time to respond from the Grand Jury’s representative. In accordance with the extension, the City’s responses are due no later than Friday, November 15, 2024.

The 2024 report includes eight findings and six recommendations. The findings focused on the Oakland Police Department’s (OPD) lack of a technology strategic plan and the lack of written procedures which limits OPD’s ability to respond to ShotSpotter and Automated license plate reader alerts. The report also references OPD’s Information Technology Unit (ITU) lack of staff which hinders the ability to support current and future technologies.

The Oakland Police Department and the Information Technology Department (ITD) collaborated on a Memorandum (**Attachment B**) that provides responses to all recommendations and findings in addition to an explanation on Oakland’s technology landscape and the role that ITD and the OPD ITU partners together to provide effective and efficient law enforcement operations.

City Council  
November 12, 2024

## **BACKGROUND / LEGISLATIVE HISTORY**

The 2023-2024 Alameda County Civil Grand Jury Final Report was published on June 24, 2024.

## **ANALYSIS AND POLICY ALTERNATIVES**

The production of this report aligns with the City Council's Citywide priority of responsive and trustworthy government.

The 2023-2024 Alameda County Civil Grand Jury Final Report that pertains to the City of Oakland are provided in **Attachment A**. The draft response to "Oakland Police Department Missed Opportunities with Technology" is provided as **Attachment B**. Please note that the Civil Grand Jury requests that OPD provide a response to all recommendations and findings, Per the Civil Grand Jury request, OPD has prepared a draft response to Oakland Police Department Missed Opportunities with Technology" Please refer to **Attachment B** for more information.

## **FISCAL IMPACT**

While there are no direct fiscal impacts associated with the creation of this report, the implementation of certain recommendations outlined in the Grand Jury's report does carry a direct fiscal impact. Adding 3 positions, 2 Information Systems Specialist II's and one PM I position for a total of three positions to the ITU, as outlined in this response, would incur an annual fully burdened cost of approximately \$216,000 per Information Systems Specialist II and \$320,000 for the Project Manager I, for a total estimated fully burdened yearly cost of \$752,000.

There will also be additional costs for new technology, such as the voice forms for officer reports and the help desk system. These costs are currently unknown, as more time is needed to vet vendors and obtain pricing quotes.

No funds have been identified to support these recommendations at this time. It should be noted that securing the necessary funds for these changes may be challenging, given the current economic environment in which the City of Oakland finds itself.

## **PUBLIC OUTREACH / INTEREST**

There was no public outreach necessary other than posting on the City's website.

## **COORDINATION**

The Oakland Police Department and the Information Technology Department were consulted in preparation of this report.

### **SUSTAINABLE OPPORTUNITIES**

***Economic:*** There are no economic opportunities associated with this report.

***Environmental:*** There are no environmental opportunities associated with this report.

***Race & Equity:*** By fully operationalizing and documenting the standard operation procedures for responding to Automated License Plate Readers (ALPR) and ShotSpotter alerts, OPD reaffirms its commitment to maintaining fair, trustworthy, equitable, and constitutional policing for all members of the Oakland Community.

**ACTION REQUESTED OF THE CITY COUNCIL**

**Staff Recommends That The City Council Receive An Informational Report From The City Administrator Regarding Ways To Address Oakland’s Missed Opportunities With Technology In Response To The 2023-2024 Alameda County Civil Grand Jury Report Titled “Oakland Police Department Missed Opportunities With Technology.”**

For questions regarding this report, please contact Dr. Carlo M. Beckman, Project Manager II at 510-238-2068.

Respectfully submitted,

  
Jestin Johnson (Oct 30, 2024 16:29 PDT)

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JESTIN D. JOHNSON,  
City Administrator

Prepared by:  
Tonya Gilmore,  
Assistant to the City Administrator

**Attachments (3):**

- A. 2023-2024 Alameda County Grand Jury Final Reports (Oakland Excerpt)
- B. OPD Response to “Oakland Police Department Missed Opportunities with Technology”
- C. 2023-2024 Alameda County Grand Jury Final Report Excerpt (page 90) “How to Respond to Findings & Recommendations”