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**Agency Name: Abode**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Life Coaching**

**Program Description:** Abode will provide housing case management services to Oakland PATH Rehousing Initiative (OPRI) housing participants. This will include the hiring of 1.0 FTE case manager that will work with up to 20-30 young adults to access up to 20-30 housing slots provided by the Oakland Housing Authority to life coach participants over the contract period of July 1, 2020 to June 30, 2021.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$150,000	\$75,000	\$64,441.24	\$10,558.76	86%	\$30,000	20%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** Agency has submitted a late report. However, extension was requested in advance and approved by Program Officer.

**Successes:**

- After a period of being short staffed, agency has been fully staffed and actively operating since December. As a result, the stepdown process for 5 participants has been completed.
- 20 out of 25 agency participants are currently employed or have other sources of income to contribute towards rent.

**Challenges:**

- During the unprecedented times due to COVID-19, and the period of the OPRI Services Coordinator being vacant, contact with participants was slow.
- In the earlier stages of the COVID-19 pandemic there were challenges in the ability to get furniture delivered to the participants' homes who were newly moved in. The barrier involves safe places to deliver, availability of access to delivering services, and timeliness of orders due statewide delivery taking longer than usual.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** A notable success achieved during this quarter was completed by a participant in the Re-Entry Program in numerous ways. During this difficult time, his unit was broken into with his underage son being held at gunpoint. With many ways the participant may have responded to this situation, he remained calm and vigilant for himself and his son's safety. The participant advocated for himself on the importance of maintaining his safety and expressed the emotional toll it has taken on him. With his

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voice and ongoing collaboration with services and housing, he successfully recently moved into a new unit with his diligence and resilience.

**Agency Name: Community & Youth Outreach, Inc.**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Life Coaching**

**Program Description:** CYO will provide intensive life coaching/mentoring services to young adults, ages 18-35, centered on an intensive relationship building process through coaching/mentoring, careful coordination of wrap-around community services, systems navigation and advocacy, increased family engagement, pre-release planning when possible, and use of incentives for milestone achievement.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$450,000	\$270,000	\$256,261.38	\$13,738.62	95%	\$123,550	27%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients with a life map/case plan created	30	29	97%
# of case managed clients	30	67	223%
# of case management hours	1400	1382	99%
# of community meeting events	1	3	300%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Despite COVID-19, agency has attended all Ceasefire Call-in Interventions.
- Agency has recently adapted to COVID-19 and moved to limited capacity (3-5) for one-on-one site meetings with participants.

**Challenges:**

- Agency experienced a number of participants contracting COVID-19.
- Agency staff are finding it difficult to not to rely on usual tools and techniques to engage new referrals. Some are heavily relying on phone call engagement with follow-up communication and outreach for their referrals and clients.

**Corrective Actions:** All items are in compliance with the grant agreement.

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**Case Study:** The agency has experienced a variety of successes during this quarter. One participant who has five children and was shot on two different occasions has now secured permanent housing for herself and her family. While another participant who is battling substance abuse challenges, has continued to meet and overcome his obstacles by attending his Narcotics Anonymous meetings regularly, volunteering at his church, and working with his Life Coach. This participant has also acquired housing through Men of Valor and has remained drug free for the last six months. Lastly, one very high-risk participant who has attended numerous Call-ins and received Custom Notifications has decided to relocate out of state with his family.

**Agency Name: Roots Community Health Center**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Life Coaching**

**Program Description:** Roots Community Health Center (Roots) will provide intensive life coaching/mentoring services to young adults, ages 18-36, who meet the Department of Violence Prevention’s (DVP) risk factor criteria. Roots will provide services to 30 young adults referred through the DVP prioritized referral sources and provide mental health services to 10 life coaching participants.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$250,000	\$125,000	\$110,799.26	\$14,200.74	89%	\$50,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of case managed clients	15	18	120%
# of case management hours	600	383	64%
# of mental health service clients	6	7	117%
# of mental health service hours	20	28	140%
# of community meeting events	1	1	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency Life Coaches adjusted to COVID-19 and continued to make regular contact, adhering to social distancing and Personal Protective Equipment procedures.
- Agency is now fully staffed, as they were able to fill a vacant Life Coach position with a highly respected staff who is well experienced working with high-risk populations in Oakland.
- Agency attended last Ceasefire Call-in Intervention and is accepting referrals.

**Challenges:**

- Agency was understaff for five months and did not have the capacity to accept all referrals.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Agency Name: The Mentoring Center**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Life Coaching**

**Program Description:** The Mentoring Center (TMC) will provide life coaching and Transformative Mentoring. TMC will provide services to 75 adults referred through the Department of Violence Prevention.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$450,000	\$270,000	\$263,500	\$6,500	98%	\$105,845	24%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients with a life map/case plan created	30	31	103%
# of case managed clients	30	48	160%
# of case management hours	1350	756	56%
# of presentations at community meeting events	1	1	100%
# of learning trips	1	1	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet most deliverables. However, they are short of meeting one and a scope modification is recommended.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- An agency Life Coach was able to engage family members of three different participants during the Thanksgiving turkey give-a-way. Through this engagement, deeper relationships were established.
- An agency participant graduated from AmeriCorp and is continuing to working on their educational goals.
- Although the agency facility is closed for usual activity due to COVID-19, it has adjusted to allow participants to pick-up stipends and Personal Protective Equipment on-site.

**Challenges:**

- Agency is impacted by COVID-19. The agency remains closed for usual in-person activities. Most activities are conducted virtually, with inconsistent results. In addition, there is inconsistent effort and results among Life Coaches for in-person engagement with participants.



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- As participants struggle to find affordable housing, some are moving further outside of the Oakland area, impacting engagement efforts.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** TMC's Q3 case study centers around a Ceasefire participant who would not return calls from his assigned Life Coach. Two factors came to TMC's attention. First, that the participant's girlfriend was pregnant and secondly, the participant's girlfriend was also a TMC participant. Eventually, the participant's girlfriend was assigned a female Life Coach while the participant began working more closely with his TMC Life Coach. Recently, the participant and his girlfriend became parents. Since the birth of the couple's child, the participant is in constant contact with his Life Coach. He is diligently applying for work and is asking his Life Coach one important question: is ever going to get any sleep? The participant's life coach will refer and encourage him to enroll fatherhood classes after he becomes employed.

**Agency Name:** Center for Employment Opportunities

**Strategy Area:** Gun Violence Response

**Sub-Strategy:** Adult Employment & Education Support

**Program Description:** Center for Employment Opportunities shall provide (virtual and in-person, as is appropriate) job training, transitional employment, employment placement and retention services for seventy (70) high-risk, young adults, 18-35 year-old, who are residents of Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$345,000	\$172,500	\$166,140.72	\$6,359.28	96%	\$69,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients enrolled	30	43	143%
# of presentations at community meetings	1	4	400%
# of client hours of life skills & pre-employment skills	600	341	57%
# of client hours of work experience	3,472	5,768	166%
# of clients with work placement	22	9	41%
# of clients with 90 day work placement	1	4	400%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet most deliverables. However, they are short of meeting two and scope a modification is recommended.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency launched a Returning Citizen Stimulus package to provide direct cash payments to participants. These payments were designed to help make up the shortfall that participants are experiencing because of the reduced opportunities for work due to COVID-19.
- As referrals and program candidates increased and to ensure social distancing, CEO transitioned from conducting orientations in their classroom with a capacity of 5 to a leased warehouse, used for crew operation, increasing capacity to over 25.

**Challenges:**

- The restrictions imposed by COVID-19 public health measures continue to be a challenge for CEO, specifically with employment opportunities and workshops being virtual.

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- CEO experienced an increase in participant COVID-19 exposures during November and December, resulting in work crews being shut down for testing participants and staff and quarantines.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant came to the Center for Employment Opportunities in October 2019. He was referred to CEO by his parole officer who felt like CEO would be an excellent fit to help him find a good job and get on track to reach his career goals. He was a mature, polite and driven 25-year-old young adult at the time of enrollment. After finishing the Pathway to Employment curriculum, the participant began to meet with his job coach, Anthony Simmons. They created his resume together and worked on mock interviews. The participant had great attendance, came dressed and did very well on crew. He was moved on to work with Job Developer, Theresa Castor within weeks. The participant only worked with the crew 17 days before he was placed at Block by Block. Not only did the participant not linger on crew, he breezed through the CEO program with energy, positivity, and the drive to take as many trainings as possible. He worked with Miss Ebony Branner (CEO training coordinator) and took advantage of multiple training opportunities, completing OSHA-10 Construction Safety training, as well as HAZMAT, HAZWOPER, forklift and CPR trainings. He also attended Caltrans and EBMUD hiring modules that were conducted by the retention team. The participant has been hyper focused on his goal to get into the construction and electrician fields, recently completing the comprehensive construction pre-apprenticeship program at Cypress Mandela and passing electrician pre-apprenticeship courses. The participant has been working at Block by Block for over a year and is now a team lead making \$21.25/hr. after receiving two promotions! He also started his own detailing business.

**Agency Name: The Youth Employment Partnership, Inc.**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Employment & Education Support**

**Program Description:** The Youth Employment Partnership (YEP) will provide life skills and vocational training, transitional employment/internships, employment placement and retention services for 30 high-risk young adults, 18-35 years old, who are residents of Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$255,000	\$127,500	\$108,346.81	\$19,153.19	85%	\$192,249	75%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients enrolled	13	19	147%
# of clients who obtain their GED, vocational certificate, or other education benchmark	2	5	250%
# of stipend based vocational training hours in WORJC and CMTC	380	472	124%
# of work experience hours	460	534	116%
# of clients with work placement	5	7	140%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency is experiencing a number of court-involved adult trainees reengaging in school and obtaining their high school diplomas.
- Agency developed a comprehensive COVID-19 safety training, which all trainees have successfully completed.
- Agency trainees are converting the neighboring Volunteers of America (VOA) residential facility, recently purchased by agency to a 30-bed dormitory for young adults without stable housing who want to continue their education.

**Challenges:**

- Due to many of the trainees being homeless and escalation of conflicts in some areas, the agency is finding it challenging to engage some in service.

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- Remote and on-line anger management or counseling support has not been successful for engaging some participants.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** YEP's comprehensive young adult services enrolled a trainee last fall that was on probation and was sent to YEP by a Superior Court Judge because he was picked up for driving without a license and had a weapon in the car -so now had an additional gun charge. The trainee did not have a high school diploma and while he came to site somewhat regularly, he frequently arrived under the influence and late. His counselor structured an agreement that allowed him to do his high school credit work but he was only able to do his job if he arrived on time and was not under the influence. The case manager also coached him on his drug use and aligned him and his friends with a support group. While initially, this was extremely difficult for the trainee eventually he began coming to work and school on time and not under the influence when he came to site. He needed a lot of credits so it took five months for him to get his high school diploma, YEP also supported him to get a driver's license and he earned a forklift license as well. He was hired into an unsubsidized position in December and just made 90 days retention at the job.

Agency Name: Oakland Private Industry Council, Inc.

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Adult Employment & Education Support**

**Program Description:** Oakland Private Industry Council (OPIC) shall provide (virtual and in-person, as is appropriate) job training, transitional employment, permanent employment placement and retention services for fifty (50) high-risk young adults, 18-35 years old, who are residents of Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$300,000	\$180,000	\$77,498	102,502	43%	\$107,289	36%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients enrolled	25	23	92%
# of client hours of life skills & pre-employment training	500	625	125%
# of work experience hours	1600	674	42%
# of clients with work placement	12	7	58%
# of clients with 90 day work placement	6	3	50%
# of presentations at community events	1	0	0%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Due to COVID-19 related obstacles, grantee is not on track to meet most deliverables and a scope modification is recommended.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- In Quarter 1, Agency clients successfully completed 433 of 300 required hours of pre-employment/life skills.
- Agency has successfully placed two participants into permanent employment, earning wages of more than \$21.00/hour. They also placed one participant into pre-apprenticeship training.

**Challenges:**

- Due to Covid-19 related obstacles, Agency did not finalize the renewals of program partners until late into Quarter 1.
- Due to Covid-19 concerns safety concerns and staffing changes, agency partners delayed the intake process for work experience. Agency did not begin their regular referral process until the last month on Quarter 2.

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**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** During the 2nd Quarter, the agency placed two participants into permanent employment with wages of better than \$21.00 per hour. The agency also placed one participant into pre-apprenticeship training. In each of these cases the participants have all had extensive contact with the justice system as well as activity related to gun violence and or being a victim of gun violence.

**Agency Name: Catholic Charities of the East Bay**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Shooting Homicide Response**

**Program Description:** Catholic Charities of the East Bay (CCEB) in partnership with sub-grantee Youth ALIVE!, shall manage the Crisis Response Support Network and provide: 1) intensive outreach to 180 clients, mental health case management for 64 clients and psychoeducation and restorative retelling support groups for the families, friends, classmates and other individuals affected by homicides in Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$340,000	\$204,000	\$201,841.86	\$2,158.14	99%	\$117,790	35%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	90	61	68%
# of intensive outreach hours	630	151	24%
# of mental health service clients	32	41	128%
# of mental health service hours	384	279	73%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** The agency struggled to reach the number of intensive outreach clients, intensive outreach hours and mental health services hours in the first two quarters. The agency has been experiencing on-going challenges due to COVID-19 which has reduced the number of referrals from their partner agency Youth Alive!.

**Reporting Compliance:** Agency has submitted reports late, but usually notifies Program Officer in advance.

**Successes:**

- The agency has designed a survey to reach out to current clients and to individuals who previously did not engage with services to check-in on their interest in alternative healing interventions, such as a grief support group, meditation group, or psycho-educational training workshops. This survey will allow the agency to circle back to clients who may not have been initially ready for services or who may have experienced another event that created additional needs.
- Agency has continued to provide counseling services remotely.



**Challenges:**

- Although Oakland has seen a severe increase in homicides during the past couple of months CCEB has received few referrals from YA. CCEB believes the restrictions Alameda County placed on in-person contact became a difficult barrier to overcome for their delivery of services to families in need of support.
- Due to COVID-19 restrictions, the agency realized that the goal of 1,260 hours for the year for Intensive Outreach Hours is not feasible. The agency submitted a scope modification to decrease Intensive Outreach Hours by 66%.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** An example of how the agency has been trying to adapt to continue to serve families impacted by homicide can be seen in the Clinical Case Manager's support of a single mom with two minor children in the home who lost her daughter to homicide. The client requested services for herself after the loss of her daughter. Due to the COVID-19 restrictions, the agency was unable to meet face-to-face so instead opted to meet using video. Even with the use of video, the CCM has been able to meet with the client on a weekly/ biweekly basis. While most of the work has been centered around working through the participant's grief and PTSD symptoms, the participant has also spent a considerable amount of time bringing awareness to her daughter's unsolved case by preparing and distributing flyers. One of the stressors that the family faced was due to their change in financial status. After the loss of her daughter, the participant was placed on short-term disability which led to a reduced income. The participant was mostly able to pay for her family's basic essentials but sometimes needed additional assistance. Catholic Charities was able to offer a one-time assistance for groceries and the client's family was a recipient of the agency's Joybell's Christmas present program.

**Agency Name: Youth ALIVE!**

**Strategy Area: Gun Violence Response**

**Sub-Strategy: Shooting Homicide Response**

**Program Description:** Youth ALIVE! In partnership with Community & Youth Organizing, Inc. in the Shooting and Homicide Response Strategy, shall provide immediate outreach, assessments and support to people affected by violence in Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$1,060,000	\$530,000	\$525,851.66	\$4,148.34	99%	\$217,300	21%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of case managed clients	25	111	444%
# of case management hours	425	454	107%
# of mental health service clients	15	39	260%
# of mental health service hours	60	212	353%
# of VI Safety Assessments	43	50	116%
# of Relocation Clients	14	25	179%
# of Relocation Clients Hours	60	105	175%
Outreach to Violently Injured Clients (ages12-35)	53	146	275%
# of Conflicts Mediated	100	37	37%
# of peer support/counseling group participants	6	12	200%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all but one deliverable and has exceeded all other deliverables.

**Reporting Compliance:** Agency has submitted reports late, but usually notifies Program Officer in advance.

**Successes:**

- Intervention Specialists have remained successful in completing public assistance, CalVCP, SSI and other online applications for resources with participants remotely and will continue to do so as COVID-19 presents challenges to in-person contact.
- The agency clinicians collectively provided a total of 212 mental health hours to clients this grant period (7/1/20-12/31/20) far exceeding the contracted goal of 60 mental health hours. Agency clinicians continue to meet with clients by phone and video when possible during the COVID-19 shelter-in-place order.

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- The agency clinicians provide contactless food drop-offs in addition to providing toys and other materials used to assist with the virtual counseling sessions.

### **Challenges:**

- The COVID-19 pandemic continues to present barriers to program services.
- The agency has fallen short in meeting the deliverable regarding mediations (YTD goal-100/YTD actual-36). Agency attributes the short fall due to the many layers of trauma COVID-19 has caused and the general state of the country.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant is a 62-year-old African American female whose adult son was murdered in Oakland in August 2020. The participant received immediate crisis support services from Youth ALIVE regarding the death of her son. Violence Interrupters worked within the community to prevent retaliatory violence regarding her son, and a suspect's name was rumored within the community, however, the Oakland Police Department has not been unable to make an arrest. The participant also has an adult daughter and her 17-year-old autistic grandson (son of the deceased) that live in the family home with her. The participant's daughter worked walking distance from the family home for a medical clinic and recognized a patient in the clinic as a relative of the rumored suspect in her brother's death. The daughter was immediately taken off work by her therapist and the participant was put in contact with Eric Adams, West Oakland Violence Interrupter. Eric met with the participant and decided that it would best if the family was referred for emergency relocation services offered by Youth ALIVE because of the close proximity of the family home and the daughter's workplace. Intervention Director, Kyndra Simmons contacted the participant to obtain the property manager's contact information for further assessment. The property manager was able to verify that recently, there have been strange and different cars/people walking around the apartment complex although it is a gated community. The property manager was aware of the participant's circumstances and wanted to help in any way possible. The property manager stated that if Youth ALIVE could confirm that housing assistance was being offered to the participant, and she was actively looking to move, the property management would allow her to skip her next month's rent to contribute those funds toward moving costs. Youth ALIVE provided this letter immediately and the participant along with support located a new home to rent in Stanislaus County where she felt much safer. The participant maintained contact with Kyndra for support. However, she was consistently reminded of grief support and counseling as a better long-term option. The participant stated that she was not ready for "any type of counseling" and was not open to it. Kyndra met with the participant in-person (practicing social distance and providing the participant with PPE) and discussed other options to grief support and counseling; Kyndra introduced the idea of groups rather than individual services. The participant was very interested in Youth ALIVE's virtual Circle of Care grief support group facilitated by our Counseling Services Director, Nicky MacCallum. Nicky contacted the participant to invite her to Circle of Care and the participant accepted (and attends). The participant is now open to the idea of individual counseling with Nicky and will begin counseling services once she returns the United States after leaving to spend time with family.

**Agency Name: Alameda County Probation**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Life Coaching**

**Program Description:** Alameda County Probation shall provide staffing for a Probation Transition Center Lead. The Probation Transition Center Lead will be responsible for working with the multi-disciplinary staff co-located at the Juvenile Justice Center (JCC), who will collaborate with community-based organizations to provide comprehensive intake, assessments, treatment, and reentry support for up to 150 youth.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$85,000	\$42,500	\$42,500	\$0	100%	\$21,250	25%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Alameda County Probation (ACP), Transition Center (TC) has continued providing support to families with the following concrete services: transportation (A.C. Transit, B.A.R.T., UBER, and taxi-service), nutritional needs (Grocery Outlet, Lucky's Grocery, Safeway Grocery, and restaurant gift cards), and essential needs (Walmart stores and Target stores).
- To mitigate the absence of the educational staff's physical presence at the TC. Both Oakland Unified School District and Alameda County Office of Education partners have committed to regular office hours throughout the week where both TC partners and parents can speak directly with them via telephone or by video.

**Challenges:**

- Due to COVID-19, ACP educational team members (OUSD, ACOE) continue to work remotely
- Staffing vacancies continues to be an obstacle for ACP.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Agency name: East Bay Asian Youth Center (EBAYC)**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Life Coaching**

**Program Description:** East Bay Asian Youth Center (EBAYC) shall provide life coaching services to juvenile offenders referred by the Juvenile Justice Transition Center (JJTC) as well as participants referred from other approved referral sources that meet the required risk factors, with a focus on school placement, probation discharge, and brokering of local support services.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$445,000	\$267,000	\$267,000	\$0	100%	\$75,223	17%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of life coaching participants	32	56	175%
# of life coaching hours	1280	2566	200%
# of presentations at community meetings	1	1	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency partnered with the City Oakland Public Work Department to coordinate trash pick-up for their CLEAN OAKLAND project this past summer. Eleven participants were involved, removing litter and debris along East 12th Street and International Boulevard.
- Ten participants were enrolled in the fall employment program, working in the EBAYC Food Distribution Center, earning \$1,131 in wages.
- Agency Life Coaches distributed 10 Relief Fund Grants (\$250.00) to families that experienced unemployment or a reduction of work hours due to COVID-19.

**Challenges:**

- Due to COVID-19, agency staff are unable to attend court, visit schools or participate in welcoming circles.

**Corrective Actions:** All items are in compliance with the grant agreement.

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**Case Study:** Participant was referred to EBAYC in September 2020. In addition to being on probation, the participant also faced several risk factors including “history for engagement in gun-involved activity, having a close peer shot in the last three years, and being regularly singled out by law enforcement”. The participant’s father met with an EBAYC Life Coach and agreed to have the participant to join the program. The participant is 17 years old. He attends Dewey Academy. The participant has made remarkable progress in the last six months. He was enrolled in the fall Dewey internship program. In the internship, he was responsible for watching videos and researching for the assigned weekly topics. He was required to create a slideshow or a video about the research findings of the weekly topic. The participant successfully completed the eight-week internship and earned \$720. All videos and slideshow were published in the Dewey Academy Instagram accounts. In the fall semester, the participant attended school regularly and received A’s and B’s in Physics, English, Economics, and Career Readiness. He earned a GPA of 3.77 GPA in the fall semester. It was a pleasure to work with the participant.

**Agency Name: Young Women’s Freedom Center**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Life Coaching**

**Program Description:** Young Women’s Freedom Center (YWFC) shall provide life coaching services to 40 young women and gender non-conforming youth referred by the Juvenile Justice Transition Center (JJTC), as well as participants referred from other approved referral sources that meet risk factors, with a focus on school placement, probation discharge, and brokering of local support services.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$200,000	\$120,000	\$100,000	\$20,000	83%	\$113,784	57%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients with a life map/case plan completed	19	11	58%
# of case management hours	760	327	43%
# of case managed clients	19	27	142%
# of group sessions held	10	20	200%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** The agency has struggled to meet deliverables for # of clients with a life map/case plan completed and # of case management hours as the COVID-19 pandemic challenged engagement and connection with participants.

**Reporting Compliance:** Reports are typically submitted on time and completed thoroughly, or the agency will communicate with the Program Officer prior to the due date if the report will be delayed.

**Successes:**

- The agency serves severely impacted and marginalized youth and worked day and night to support their participants during the COVID-19 pandemic including providing technology, housing, food, and other resources for participants.
- The agency hired an Oakland Site Director who has worked to strengthen the life coaching team as well as the data collection and reporting at the agency.

**Challenges:**

- COVID-19 significantly impacted the agency’s ability to connect with participants. Agency staff and participants were challenged with the digital divide and the agency spent time and

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resources making sure that staff and participants had laptops, cell phone, and internet to continue connection during shelter-in-place.

- The agency shut its physical location due to the safety of both staff and participants during COVID-19 and struggled to have sustained engagement and connection with youth virtually.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** In June 2020, a YWFC Life Coach noticed that a participant became absent (AWOL) after being placed in a group home in Stockton, but maintained periodic connection with their YWFC Life Coach. The participant returned to Oakland this quarter and began meeting with her YWFC Life Coach along with her mother. The YWFC Life Coach utilized the practice of holding space in an effort to start a dialog between the two that had previous conflict and difficulty communicating with each other. After about 3 months, the participant moved back home and the Life Coach continues to conduct weekly phone check-ins with the mom and continues to meet weekly with the participant. She is currently enrolled and attending school. She has been granted AB2306, which will allow her to graduate with fewer credits. Her mom has reported that she listens better now, sometimes does chores without being asked, and does not run away anymore. Additionally, with her increased ability to self-advocate, communicate and meet her goals, she was able to participate and successfully complete her internship in the Siblings on the Rise program. The participant continues to embody self-determination and strives to reach her goals.



**Agency Name: Oakland Unified School District (OUSD)**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Life Coaching**

**Program Description:** OUSD will place students exiting the Juvenile Justice Transition Center (JJTC) in an OUSD educational site or other educational institution and refer eligible youth to life coaching services. OUSD will provide services for up to 375 youth to be re-enrolled back into an OUSD school and 150 youth to be referred for life coaching services over the contract period.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$85,000	\$42,500	\$42,500	\$0	100%	\$58,183	68%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of participants referred to life coaching	50	52	104%
# of MDT meetings at school sites	6	6	100%
# of clients re/enrolled in school or other education	155	160	103%
# of youth referred to other educational institutions	10	38	380%
# of case conferences meetings at Transition Center	20	20	100%
# of presentations at community meetings	1	4	400%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency has partnership with the JJTC to review daily bookings and releases, confirm and verify school placement needs. Upon release, current enrollment data, as well as assigned Life Coach (if applicable) are provided to assigned Deputy Probation Officer (DPO) which is submitted in time for court hearings.
- There is increased DPO involvement, delivering school materials and resources, encouraging attendance and classroom participation. In addition, DPO involvement has also supported OUSD with the completion online documents requiring signatures.

**Challenges:**

- A significant obstacle to students' academic progress during COVID-19 is the lack of computer or online tools of caregivers, needed to support students during distance learning.

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- Due to COVID-19, in person Multi-Disciplinary Team meetings at the JJCTC have transitioned to re-entry case plans and online case management to address needs.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant, a student at Westlake Middle, engaged in a circle of support with her grandmother. She was able to get successfully promoted to 9th grade. She was soon sent to placement due to child welfare needs. When she returned the JJC Coordinator partnered with her grandmother, her Educational Rights holder and her social worker for a small school placement. The participant qualified for AB2306 early graduation and is on track to graduate with her class.

Agency Name: Community Works West, Inc.

**Strategy Area: Youth Diversion & Reentry**  
**Sub-Strategy: Youth Life Coaching**

**Program Description:** Community Works West shall divert Oakland youth from criminal prosecution using restorative justice processes. Community Works West will continue to develop protocols around implementation and assessment, as well as data collection, and program reporting.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$200,000	\$120,000	\$117,000	\$3,000	98%	\$53,058	27%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of youth who complete their Restorative Justice Plan	10	10	100%
# of case managed clients	17	22	129%
# of case management hours	210	120	57%
# of presentations at community meetings	1	2	200%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet most deliverables. However, they are short of meeting one and a scope modification is recommended.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- To adjust to COVID-19 challenges, the agency created an official virtual process for their program. In addition, they created a virtual filing system to remain organized and consistent while working in a virtual capacity.
- Agency has provided participants with chrome books and hot spots as needed in order to support them in their program completion.

**Challenges:**

- Agency is impacted by COVID-19 and continues to adjust and troubleshoot obstacles that arise as a result of virtual work. It is difficult to communicate with participants and families as they often do not have working phones, poor WIFI, and limited or lack of computer skills.
- Agency is still in the process of strategizing how to hold life skills circles and engage youth in more Zoom programming.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The Responsible Youth (RY) walked into a Peet's Coffee and stole a computer from a customer working there. The RY took off on foot and ran down the street. The person harmed chased after the RY and ultimately ended up catching up to him and tackling him to the ground. Community members were able to hold the youth there until police were able to arrive on the scene. Prior to the case being referred, Community Works West (CWW) supported the identified person harmed in advocating for the case to be sent to restorative justice diversion. CWW provided the planning, preparation, and execution of the Restorative Community Conferencing. CWW acted as a facilitator between the family members, the RY, the identified person harmed, his wife, and community stakeholders. Community Works provided consistent contact, one-on-one case management, and support for the RY. CWW also provided guidance for the person harmed throughout this process in determining their role and what their needs are. Coordinator also supported the support persons and community members in understanding their roles. The RY, his mother, his sister, the person harmed, his wife, and a community member gathered for the restorative conference. The dialogue in conference focused on how none of us can control the choices of those around us, we only have control over ourselves, and the importance of making choices that set us up for success. We discussed impulse control when it comes to choice making and also getting the RY connected to support in the community. The person harmed and his wife shared about how hard it was for them thinking the youth would have gone through the system, but they were really happy to have ended up in this program. The plan consisted of getting connected to a life coaching program, maintaining his chores at home, increasing his attendance, trying new things that are fun, and cooking a meal for his family. This RY was really young and was surrounded by a lot of negative influences within his community. He was constantly getting suspended from school and really having a hard time staying on track. Throughout the program, he worked with two coordinators that were able to build rapport with him and support him with positive growth. He was able to positively shift his attitude towards his family and connect with them on a stronger level. While it was a challenge for this youth to get ready for conference and complete his plan, he was able to do these things once he had adequate support. We were so happy to connect him with a life coaching program, so that they could provide him additional services. While he did struggle throughout the program, he really did a great job at conference and was able to complete his plan in making things right by those most impacted by his actions.

**Agency Name: Youth ALIVE! (YA)**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Life Coaching**

**Program Description:** Youth ALIVE! (YA), In partnership with Communities Unified for Restorative Justice in the Intensive Youth Life Coaching Services, shall provide life coaching services to juvenile offenders referred by the Juvenile Justice Transition Center (JJTC) as well as participants referred from other approved referral sources that meet the required risk factors, with a focus on school placement, probation discharge, and brokering of local support services.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$270,000	\$135,000	\$111,276.40	\$23,723.60	82%	\$60,395	22%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of participants with a life map/case plan created	26	30	115%
# of participants referred to mental health services	7	0	0%
# of participants with one supportive adult identified	26	57	219%
# of participants re/enrolled in school or other education	26	31	119%
# of life coaching participants	26	57	219%
# of life coaching hours	1040	851	82%
# of mental health service hours	35	0	0%
# of presentations at community meetings	1	2	200%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet most deliverables. However, a scope modification is recommended to meet three deliverables.

**Reporting Compliance:** Reports are routinely submitted late. However, grantee will request and receive extension approval from Program Officer.

**Successes:**

- During COVID-19, both grantee and subgrantee are using social distancing when appropriate to assist participants and their families. Subgrantee is engaging participants through fishing and hiking trips for relationship building and to provide safe outdoor experiences.
- This past December, agency staff along with other members of the Health Alliance for Violence Intervention (HAVI) met with representatives of the Biden-Harris Transition Team to discuss

community violence as a public health issue and the impacts of community violence on mental health both nationally and specifically in Oakland.

**Challenges:**

- In quarter 2, collectively, both grantee and subgrantee experienced 4 participant households contracting COVID-19. They continued to assist those families with food, utility bills and rental assistance while continuing virtual communication to monitor their well-being.
- Due to limited in-person contact and the increase of participant households contracting COVID-19, agency has struggled to engage all participants more frequently.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant has made some significant progress since she was initially referred to CURYJ, in partnership with Youth ALIVE, nearly a one year ago. The participant, now 16-years-old had previously struggled to connect and build a relationship with anyone but she continued to show interest in CURYJ life coaching services. When CURYJ Life Coach, Jose Luis Pavon first started working with the participant, her family (mother and two younger siblings) had just been evicted from their home and the family continued to struggle with stable housing. Since the family was evicted, the participant has couch-surfed between family and friend's homes. The participant has a detailed Individual Education Plan as school has never been easy for her and she struggled significantly with virtual school due to the global pandemic. During this past July, Jose introduced the participant to the credit recovery program through the Alameda County Office of Education, which allowed her to transfer out of Skyline High school. Since the participant started the credit recovery program that allows her to complete homework packets weekly, she is motivated and completely engaged in her educational journey. The participant has been able to see her grades improve and her high school credits increase. This has led the participant on a path to success as she can now envision herself graduating high school and going on to college. CURYJ has seen an overall increase in her morale and even her physical health has improved. Jose is continuing to work with the participant as she is now working on the legal process to obtain emancipation status and access to permanent housing. CURYJ has also been increasing the participant's incentives to assist her financially and to keep her motivated to stay on the positive trajectory she is creating for herself.

**Agency Name: Youth Employment Partnership, Inc.**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Career Exploration & Education Support**

**Program Description:** Youth Employment Partnership (YEP) will provide a (virtual and in person, as is appropriate) training and education support program that provides employment readiness training, career exploration, paid internship experiences, and education supports to 75 high-risk youth and opportunity youth, 14-21 years old, who are residents of Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$400,000	\$200,000	\$186,738.22	\$13,261.78	93%	\$318,441	80%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients enrolled	30	44	147%
# of academic case management	590	2042	346%
# of community events	1	0	0%
# of client hours of life skills and pre-employment skills	375	1312	350%
# of work experience hours	1950	1865	95%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency trainees are converting the neighboring Volunteers of America (VOA) residential facility, recently purchased by agency to a 30-bed dormitory for young adults without stable housing, who want to continue their education.
- Agency trainees are in the final construction phase of a Tiny House transitional housing community for 12 residents located on the facility back lot. These residences will be open to Oakland young adults in workforce training and education that need immediate housing.
- Agency case managers continued to heavily support Alternative Education schools during the quarter with ongoing assistance with remote learning, making available socially distant learning labs and access to tutors.

**Challenges:**

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- Due to COVID-19 and trainee safety, agency created work experience opportunities "in house" to allow trainees to continue to gain valuable work experience in controlled environments. However, in response to the shelter-in-place order given late in the second quarter, the agency had to cease all inside work operations.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** Youth Alive an DVP network partner referred a 16-year-old youth that was struggling with the impact of trauma and family violence. In the beginning, the participant was withdrawn and did not show much interest in the program or working. He did not talk to many students in his classes. Due to the pandemic, he expressed how he felt displaced and not connected with his peers which attributed to his lack of motivation. He was attending remote school intermittently but not doing well. Once he completed Job Readiness Training JRT, he joined the agency's Beautification Crew, a youth-led landscaping and litter abatement internship, and had a total shift in his behavior. The participant has become close to a number of students on his crew, his supervisor, and counselors and now participates in a lot more in actives. He has shown to be a role model to some of the others in his group and formed positive connections with them in and outside of work.



**Agency Name: Safe Passages**

**Strategy Area: Youth Diversion & Reentry**

**Sub-Strategy: Youth Career Exploration & Education Support**

**Program Description:** Safe Passages will provide (virtual and in person, as appropriate) an experiential learning and education support program that provides employment readiness training, career exploration, paid internship/stipend experiences, and education supports to 33 high risk youth and opportunity youth, 16-21 years old, who are residents of Oakland.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$200,000	\$120,000	\$120,000	\$0	100%	\$70,560	35%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients enrolled	15	22	147%
# of academic case management hours	60	139	232%
# of presentations at community meetings	1	1	100%
# of client hours of life skills and pre-employment skills	150	246	164%
# of career exploration hours	180	661	367%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** Agency has submitted a late report. However, an extension was requested in advance and approved by Program Officer.

**Successes:**

- Agency entered into a partnership with Skyline High School in Oakland, working closely with school administrators to support recently incarcerated youth as they re-enter school and the community.
- Agency is working closely with Alameda County Probation Department and has been receiving referrals from Deputy Probation Officers for youth to participate in programming,

**Challenges:**

- Due to COVID-19, the majority of agency participants are attending school online, and experiencing high levels of stress. Agency staff is making it a priority to support participants with school prior to conversations and engagement related to career exploration, job searching, and placement.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant was referred to the Safe Passages' Life Coaching Program because he had been previously arrested and placed on probation stemming from an altercation with a neighbor. When the agency began working with the participant, he needed to catch up with his classes and work with a college and career program to comply with probation requirements. He was struggling emotionally due to the recent hospitalization of his father (this also presented a significant financial strain on the family). Since the participant began working with a Safe Passages Life Coach he has made great strides to get back on the right path. He was supported by his Life Coach to begin a paid internship with Homies for Justice in Oakland. The participant was also supported by his Life Coach with resume development, job search, mock interviews, application submission, work document retrieval, and bank account establishment. The participant also participated in Financial Literacy workshops facilitated by Safe Passages' AmeriCorps team. Since his father was recently hospitalized, there was increased strain on the family's financial situation. Safe Passages was recently granted funding through the COVID stimulus rental assistance relief funding through FEMA and the family is being supported by his Life Coach to submit an application to FEMA to have their back rent and utilities paid during these trying times.

**Agency Name: Moving, Inspiring, Supporting and Serving Sexually Exploited Youth (MISSEY)**

**Strategy Area: Gender-Based Violence Response**

**Sub-Strategy: Commercially Sexually Exploited Youth**

**Program Description:** MISSEY shall provide outreach and wrap-around support services, that are trauma-informed, gender responsive, and culturally relevant to commercially sexually exploited (CSE) youth ages 12 to 25 that are female, femme, and non-binary in the City of Oakland at the Sisters Transforming and Rising (STAR) Center, a daily drop-in center, as part of a comprehensive system for CSE youth support and to end their exploitation.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$315,000	\$189,000	\$166,564.59	\$22,435.41	88%	\$135,513	43%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of drop-in center participants	100	76	76%
# of intensive outreach clients	35	13	37%
# of presentations at community meetings	1	1	100%
# of clients enrolled in groups	50	78	156%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** The agency has struggled to meet the deliverable for # of intensive outreach clients.

**Reporting Compliance:** The agency sometimes submits reports late and often needs to correct sections of the report after submission.

**Successes:**

- The agency worked hard to continue to provide resources, such as meal pick-up, at the drop-in center when it was closed due to COVID-19. Additionally, the agency continued to host groups over Zoom for youth participants.
- After being closed due to the COVID-19 pandemic the agency was able to institute safety protocols and re-opened the drop-in center for participants in the 2<sup>nd</sup> quarter.

**Challenges:**

- The COVID-19 pandemic presented a challenge as the agency closed the drop-in center for youth through the 1<sup>st</sup> quarter and struggled to maintain consistent engagement with youth participants.

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- Staff turn-over continues to be a challenge though the agency is working to fill vacancies and recently hired a Deputy Director.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The STAR Center case manager was able to assist a young participant with creating a safe and more stable lifestyle. As a result, she does not feel as if she has to continue being active in the life. Upon first meeting this participant, the case manager described her as being in a place of “brokenness”. She displayed behaviors and actions attributable to someone with severe depression. The young person was mourning a familial loss, as well as a loss of stability and self-confidence. As the case manager built a rapport with this participant, she realized that she had built an emotional wall around herself because she did not trust people. As a result, she had a hard time opening up and connecting with others. Eventually, the case manager was able to build a trusting relationship with her. Over time, the case manager continued to work with her and convinced her to participate in the career readiness programming. Overall, she has decreased her involvement in the life and is participating in MISSEY programming. She recently received her guard card and expresses hope for a better future.

Agency Name: Bay Area Women Against Rape

**Strategy Area: Gender-Based Violence Response**

**Sub-Strategy: Commercially Sexually Exploited Youth Intervention**

**Program Description:** Bay Area Women Against Rape (BAWAR) shall provide outreach, first responder crisis intervention and support to youth, 25 and under, who are identified in Oakland as being previously and/or currently at risk for, or involved in, commercial sexual exploitation.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$235,000	\$117,500	\$93,781	\$23,719	80%	\$54,000	23%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	50	48	96%
# of intensive outreach hours	500	197	39%
# of general outreach event participants	150	105	70%
# of presentations at community meetings	1	0	0%

**Staff Recommendation:** Staff recommends renewal with the following contingencies: Agency will provide monthly reports on progress towards deliverables.

**Benchmark Comments:** The agency has struggled to meet the deliverables for # of intensive outreach hours as connection with participants and referrals declined throughout the COVID-19 pandemic.

**Reporting Compliance:** The agency often submits reports late and does not notify the Program Officer in advance.

**Successes:**

- The agency worked hard to support participants during COVID-19. Even when the office was closed agency staff found alternative locations to provide support and resources to participants including meeting outside at public parks.
- The agency was able to work with the Juvenile Justice Center to connect with participants in the JJC through Zoom when in-person visits were not allowed due to COVID-19.

**Challenges:**

- The agency experienced a transition in leadership at the beginning of the fiscal year as well as consistent staff turnover in one of the advocate positions on the ABOVE team and the mental health clinician.

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- The COVID-19 pandemic created a challenge in both connecting with participants and meeting program deliverables. The agency continued to work to find alternative solutions to engage participants while also working remotely.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant self-referred themselves to the ABOVE program after going through sexual exploitation in Oakland. The participant expressed she is ambitious and highly motivated to complete all tasks but needed some help. With her willingness to work hard and their expressed vulnerability in asking for help, the agency able to create a plan and since then, she has completed 20 sessions of resilient coaching, has registered and started college classes this spring at Merritt College, got a formal job helping in a daycare and began several job readiness classes to help her get to her dream job.

**Agency Name: Covenant House California**

**Strategy Area: Gender-Based Violence Response**

**Sub-Strategy: Commercially Sexually Exploited Youth Intervention**

**Program Description:** Covenant House shall supply front end emergency shelter beds for commercially sexually exploited youth, as well as the support services necessary to provide stabilization and find longer-term placement.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$200,000	\$120,000	\$120,000	\$0	100%	\$40,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of clients placed into shelter/emergency housing	35	28	80%
# of case managed clients	24	28	117%
# of case management hours	288	301	105%
# of presentations at community meetings	1	1	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly. If agency needs to submit late due to fiscal department deadlines the agency will communicate with the Program Officer *prior* to the deadline and secure an extension.

**Successes:**

- Agency has remained open and serving sexually exploited, vulnerable, and homeless youth throughout the COVID-19 pandemic. The agency has excelled in creating strict protocol and guidelines for keeping staff and participants safe during these unprecedented times.
- Agency has found creative ways to connect with youth during this past year. When youth were not making their way to the center Covenant House went to the streets to do outreach and make sure youth knew that they were open.

**Challenges:**

- Agency struggled to keep beds full in the midst of the global pandemic even though COVID-19 created more vulnerability for unhoused and exploited youth. However, as stated above, the agency went out of their way to connect with and do outreach to vulnerable youth.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The case study revolves around the 15-year-old girl who came to us with significant trauma and signs of exploitation. As the case unfolded, she also went from being our 'model guest' to a girl who felt safe enough to act out her feelings. Covenant House is proud of our now well-seasoned staff who understood it for what it was — the need for connection and communication. She moved into a one-on-one level of support for over two weeks. As time passed, following extensive investigation by our case management staff, we learned there was abuse in the home that had led almost directly to the street exploitation she experienced. Over the next weeks the agency explored alternative relatives' homes as an option and prepared her for the almost inevitable moment she would be moving to foster care. She went from being angry and seeing every female staff as unsafe to a calmer girl excited to cook dinner for everyone and rejoining her school class on zoom. When the time came for the transition to foster care, she was ready. She is continuing to stay in touch by text with her case manager and drops by the Youth Wellness Center and has even asked about when she could apply as staff. The agency explained to her that the road was long but worthy. This participant has inspired and shown what is possible when the depth of trauma is understood in a way that can be addressed through conversation and unconditional love instead of viewing it as a conflict.



**Agency Name: Family Violence Law Center**

**Strategy Area: Gender-Based Violence Response**

**Sub-Strategy: Family Violence Intervention**

**Program Description:** The Family Violence Law Center (FVLC) shall provide a wide range of supportive services to domestic violence survivors. This will include staffing of the Family Violence Intervention Unit (FVIU) to provide services to 1,000 families, 500 who will receive legal assistance, as well as 40 who will receive intensive case management, over the contract period.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$600,000	\$360,000	\$360,000	\$0	100%	\$120,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of client provided legal assistance	250	373	149%
# of intensive care service clients (case management)	20	59	295%
# of clients receiving crisis response services	500	2753	550%
# of intensive care service client hours (case management)	175	224	128%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- The agency has exceeded all of the deliverables thus far, responds immediately to requests by the DVP, and competes all reports on or before the deadline.
- The COVID-19 pandemic has had a negative impact on victims of family and domestic violence. The agency has seen a steady increase in calls and support needs over the past year and has been able to meet the needs of survivors while also keeping staff and participants safe from the virus.

**Challenges:**

- The pandemic created an extra challenge for everyone as the courts closed and it became harder to connect with participants. However, the agency found creative ways to continue to support clients, including leaving food and gift cards on doorsteps, and meeting participants in outdoor, safe spaces to connect.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The participant contacted the agency for help with a restraining order against his girlfriend to protect him and his grand-daughter. He has a disability and initially met his girlfriend when he hired her as his caregiver, but they went on to develop a romantic relationship. However, when the participant decided he no longer wanted to continue dating her, she began to stalk him, calling 20-30 times a day threatening to kill him and destroy his property. She busted the windows out on two of his cars, broke his kitchen windows and tried to sneak into the home, and forged his signature on some paperwork so that she could fraudulently continue to receive payments for his care. The agency assisted the participant with filing for a restraining order. He also was referred for an appointment with the agency's therapist since his granddaughter was being impacted by the abuse. Ultimately, though, the participant decided that he needed to relocate to Texas for his safety and where he has family support. One of the agency's housing attorneys assisted him with filing paperwork with the Oakland Housing Authority to transfer his public housing assistance to a new apartment in Texas. Additionally, an agency case manager worked with him to plan how he could safely move out of his old home; the participant did not feel like he could go back without being in danger due to the intensity of the stalking. The agency used Housing First funds to put him in a hotel and provide gift cards for his food, so he could safely return to Oakland to pick up his belongings. The agency also helped pay for his rent, security deposit, and for a moving company to pack up his belongings so he would not have to return to the home. Now the participant is in a safe place and he and his granddaughter have started to heal.

**Agency Name: Movement Strategy Center**

**Strategy Area: Community Healing**

**Program Description:** Movement Strategy Center acting as a fiscal agent to Urban Peace Movement (UPM) and as a provision of receiving Safety and Services Act funding from the City in the Community Healing Strategy, shall provide community outreach and engagement, community healing event and activities, and administer grassroots mini-grants for the benefit of 650 Oakland residents.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$350,000	\$210,000	\$179,240.98	\$30,759.02	86%	\$76,641	22%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach contacts	10	47	470%
# of general outreach events	15	29	193%
# of grassroots mini-grants administered	3	9	300%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- In response to COVID-19, the agency successfully launched a monthly Instagram Live “virtual party” called Free The People Fridays to use hip-hop music and Bay Area hip-hop culture to create a virtual space to heal, uplift, and connect with other people during these trying times.
- The agency supported ten families and individuals directly impacted by gun violence. The agency connected participants to existing support systems and programs within Oakland, referrals to mental health services, provided emergency financial support, connected them to additional financial assistance, housing support, employment training, and placement.
- In place of hosting their community healing festival, Scratch and Fade, due to COVID-19, the agency focused on supporting community members who have experienced trauma due to violence by distributing 50 care packages to impacted community members. The packages included herbal tea, healing crystals, a blanket, therapeutic candles, PPE, a holiday gift card, and a handwritten card from Urban Peace Movement.

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### **Challenges:**

- Due to COVID-19 restrictions, the agency asked Community Healing grantees to modify their projects that proposed in-person activities. The agency wanted to ensure they supported safe and socially distant practices for all funded events and activities.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** After a young man was tragically murdered at the Oakland Dynamites football practice at Concordia Park, the agency joined DVP network partners in responding by supporting community healing circles at Curt Flood park the week following the murder. The agency has a number of members in this community who are from Brookfield and Sobrante Park who were close to all of the people directly involved and directly impacted by this tragedy. Since then the agency has been planning a series of healing events with a small group of lifelong residents from Brookfield and Sobrante Park to help support the healing process for these communities from this tragedy and the many decades of tragedies and systemic violence they have experienced. The agency will hold a series of monthly virtual events leading into a larger event (hopefully outside in-person later in the summer) where the agency will be able to connect people with healers, support services, and a celebration of life and community with music and food to honor our loved ones.

**Agency Name: Roots Community Health Center**

**Strategy Area: Community Healing**

**Program Description:** ROOTS shall provide community outreach and engagement, community healing events and activities, and administer grassroots mini-grants for the benefit of 600 Oakland residents.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$325,000	\$195,000	\$184,620.08	\$10,379.92	95%	\$65,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	20	22	110%
# of general outreach events	10	10	100%
# of grassroots mini-grants administer	5	5	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency has successfully hosted virtual Community Healing workshops. For example, their Healing for Black Lives workshop has successfully increased interest and participation in the past two quarters.
- Agency has successfully supported families impacted by gun violence and COVID-19 by registering families to the agency’s food distribution program and financial support.

**Challenges:**

- The restrictions imposed by COVID-19 public health measures continued to be a challenge for the agency. Participation in virtual events is often limited.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** Through a collaboration with the Urban Peace Movement (UPM), the agency assisted a participant family who lost a family member in 2019 to gun violence. In late 2020, the mother of the family was laid off which led to the family enduring even more hardships. They were displaced from their Oakland residence, denied relocation and CalFresh support, and had an outstanding water bill of \$1143.84 which led to their water being shut for a period of time. UPM, who is the lead agency

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responsible for initiating communication with the family, identified their immediate needs and reached out to the other Community Healing teams for assistance. UPM was able to provide gift cards and groceries, Restorative Justice for Oakland Youth (RJOY) paid \$300 and Roots paid \$800 to cover the rest of the water bill. The rapid response from all of the agencies ensured the family's immediate needs were met and most importantly that they knew they could reach out to community-based organizations to get the support that they need.

**Agency Name: Restorative Justice for Oakland Youth**

**Strategy Area: Community Healing**

**Program Description:** Restorative Justice for Oakland Youth (RJOY) shall provide community outreach and engagement, community healing events and activities, restorative justice trainings, and administer grassroots mini-grants for the benefits of 600 Oakland residents.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$325,000	\$195,000	\$195,000	\$0	100%	\$65,000	20%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	10	18	180%
# of general outreach events	12	14	117%
# of grassroots mini-grants administered	3	0	0%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all but one deliverable and has exceeded all other deliverables.

**Reporting Compliance:** Agency has submitted reports late, but notifies Program Officer in advance.

**Successes:**

- The agency had conducted intensive outreach necessary to ensure a smooth transition from in-person to virtual events. The agency developed creative new ways to bring people into their work.
- The agency successfully created visually dynamic marketing materials to distribute through social media, partner organizations, universities, community centers, and libraries, online and in physical spaces.
- The agency successfully hosted a three-part training for young people on restorative justice practices, offered as a partnership between RJOY and Fresh Lifelines for Youth. Thirty-seven (37) young people attended each training, which focused on restorative justice concepts and how to utilize them in community settings to address the conflicts and challenges youth face.

**Challenges:**

- Due to COVID-19, internet connectivity was a significant barrier for some of the agency's participants. The agency provided laptops and tablets when they could to enable people to participate but realized that while access to technology is an issue, access to the internet was also a hurdle the agency had to overcome. The agency provided phones to some participants to provide that access.

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- Communication between RJOY staff and the Program Officer was a challenge, specifically around the Community Healing Mini-Grants' coordination. RJOY Program Manager and staff will continue to work with Program Officer to support strong communication.

**Corrective Actions:** All items are in compliance with the grant agreement.



**Agency Name: Communities United for Restorative Justice**

**Strategy Area: Community Healing**

**Program Description:** Communities United for Restorative Justice (CURYJ) shall provide community outreach and engagement, community healing events and activities, and administer grassroots mini-grants for the benefits of 325 Oakland residents.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld	Percent Paid	Match	Percent Match
\$175,000	\$105,000	\$93,345.02	\$11,654.98	89%	\$62,844	36%

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	10	10	100%
# of general outreach events	4	4	100%
# of grassroots mini-grants administered	3	3	100%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all deliverables.

**Reporting Compliance:** All reports are submitted on time and completed thoroughly.

**Successes:**

- Agency successfully partnered with local restaurants to host monthly food giveaways with fresh produce and emergency equipment to about 50 families impacted by COVID-19.
- Agency successfully engaged a group of youth who had been identified by law enforcement to be involved in violent crimes in the area of Central East Oakland. Agency built a relationship with the young men, gained their trust, and have connected them to services and resources to keep them off the streets.
- Agency successfully granted six mini-grants projects in the Fruitvale San Antonio District through the DVP’s Mini-Grant program.

**Challenges:**

- Due to COVID-19 restrictions, the agency struggled to connect with individuals impacted by gun violence because of Facetime and Zoom fatigue. The agency will continue to outreach and develop innovative ways to engage with those directly affected by gun violence.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** The agency successfully had a youth who has been homeless for over two years get into transitional housing and have his own room at Covenant House where he is staying at this time. The participant is thankful and has a better attitude and way of looking at life. The participant successively in graduated adult life coaching as well as getting into (Y.E.P) Youth Employment Partnership for his High school diploma and also is part of their job training program for culinary arts. The participant has also joined the agency fellowship Dream Beyond Bars (DBB) where he will be talking about system change in the juvenile justice system, and personal experience/testimony of racial profiling of law-enforcement. He will join other youth around his age from 18 to 25 Years old. The participant's leadership has been more positive since he has completed the program of adult life coaching and also joined other community healing events volunteering with set-up and healing groups around the Fruitvale. The participant is still into communication with the program manager of community healing and wants to help out when he can and will be following up with how he can help with events that support healing around gun violence and police violence in his community. The participant was very distant from other staff in the beginning of joining the agency programming. His uncle brought him in after he had gone through a nervous breakdown and anger problems after losing of a few friends to violence and incarceration in the city of Oakland. He became open and outspoken with knowledge/testimony that he has gained through the few months of working with staff, he was led by his leadership and made a lot of improvements with getting his guard card as well and checking in with other youth and peers that have been going through the same situation that he has.

**Agency Name: Building Opportunities for Self-Sufficiency**

**Strategy Area: Community Healing**

**Program Description:** Building Opportunities for Self-Sufficiency (BOSS) shall provide community outreach and engagement, community healing events and activities, and administer grassroots mini-grants for the benefit of 1,000 Oakland residents.

**Table 1. Match and Payment History**

Total Contract Amount (4 Quarters)	Payment History July-December 2020 (2 Quarters)				Leveraged Funding	
	Scheduled Payment	Amount Paid	Amount Withheld*	Percent Paid	Match	Percent Match
\$550,000	\$330,000	\$305,764.59	\$24,235.41	93%	\$110,000	20%

\*This amount includes unexpended funds. The amount includes mini-grant funds that were awarded in Q2, but disbursed early in Q3.

**Table 2. Number Served July– December 31, 2020 (2 Quarters)**

Service	Goal	# Served	Percent of Goal Reached
# of intensive outreach clients	40	51	128%
# of general outreach activities	12	14	117%
# of grassroots mini-grants administered	3	1	33%

**Staff Recommendation:** Staff recommends renewal.

**Benchmark Comments:** Grantee is on track to meet all but one deliverable and has exceeded all other deliverables.

**Reporting Compliance:** Agency has submitted reports late, but usually notifies Program Officer in advance.

**Successes:**

- In collaboration with the Oakland Frontline Healers partners, the agency distributed over 24,000 items of Personal Protective Equipment, food resources, and hygiene kits collectively and connected over 1100 community members to COVID-19 testing opportunities.
- Agency connected more than 2,700 community members to housing resources such as hotel vouchers and rental assistance.
- Agency hosted a Virtual DVP Mini-Grant welcome event on 12-21-2020 for all grantees. Decision Making Body members welcome a total of 15 new grantees for the 2020-2021 funding cycle.

**Challenges:**

- The restrictions imposed by COVID-19 public health measures continued to be a challenge for the agency. Participation in virtual events is often limited.

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- Agency did not communicate to the program officer that the agency had over 50% of its staff turnover during Q2. It included the termination of their two Program Supervisors crucial to carrying out the grant activities.

**Corrective Actions:** All items are in compliance with the grant agreement.

**Case Study:** Participant had been recently released and relapsed into his addiction. Participant met with his case manager and expressed his eagerness to change but did not exactly know how. The case manager supported the participant by providing him the necessary tools and resources for harm reduction, locating temporary housing and substance use treatment. The participant is currently practicing sobriety, he has been offered permanent employment and is on a waiting list for permanent housing. Employment training put the participant in the position to learn to conduct himself appropriately in the workplace and through intensive case management the participant was able to remove several barriers and is now financially stable.