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OFFICE OF THE CITY CLERK  
OAKLAND

APPROVED AS TO FORM AND LEGALITY

*Arnold Katz*  
CITY ATTORNEY'S OFFICE

AS AMENDED IN CITY COUNCIL  
SEPTEMBER 19, 2023

## OAKLAND CITY COUNCIL

RESOLUTION NO. 89906 C.M.S.

INTRODUCED BY COUNCILMEMBER KALB

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RESOLUTION PRIORITIZING PUBLIC SAFETY AND DIRECTING THE CITY ADMINISTRATOR TO TAKE SPECIFIED ACTIONS TO IMPROVE THE CITY OF OAKLAND'S RESPONSE TO CRIME, INCLUDING EVALUATING OPTIONS FOR INCREASING STAFFING AND RETENTION FOR 911 DISPATCHERS AND POLICE OFFICERS, INCREASING SUPPORT FROM LOCAL, STATE, AND FEDERAL AGENCIES, EXPANDING THE CITY'S VIOLENCE PREVENTION/INTERVENTION EFFORTS, AND CREATING A GRANT PROGRAM FOR THE CITY TO FUND THE PURCHASE OF SECURITY CAMERAS FOR LOCAL BUSINESSES

**WHEREAS**, addressing and creating public safety in our communities requires a comprehensive approach that includes a myriad of prevention, intervention and enforcement strategies; and

**WHEREAS**, as a part of the FY 2023-2025 City Budget, Councilmember Kalb submitted and the Oakland City Council adopted, a Budget Directive directing the City Administrator to prioritize hiring, training and retaining 9-1-1 dispatchers to improve response time; and

**WHEREAS**, the Alameda County Grand Jury analyzed the Oakland 9-1-1 dispatch response time and determined that the response rate was problematic, and that while the California Office of Emergency Services mandates that 90% of emergency calls for service be answered by a live person within 15 seconds, only about half of calls answered in Oakland were within 15 seconds; and

**WHEREAS**, residents seeking emergency medical care or reporting a fire could be at increased risk if they endure a long wait time to get a dispatcher on the phone, and the City of Oakland risks losing some state funding if 9-1-1 response times do not improve; and

**WHEREAS**, on September 11, 2023, the Mayor and four councilmembers announced a new \$2.5 million technology investment in Oakland's 911 response system; and

**WHEREAS**, lateral police academies can bring in experienced sworn officers to OPD in fewer months and at a lower initial cost than a new recruit police academy; and

**WHEREAS**, for several years the Federal Bureau of Investigations (FBI) has worked to assist the Oakland Police Department (OPD) Criminal Investigations Division in investigating and solving homicides and violent crimes involving gunfire; and

**WHEREAS**, for several years the California Highway Patrol (CHP) has worked to assist the OPD in deterring and holding accountable drivers who are engaged in reckless driving on our streets; and

**WHEREAS**, high quality security cameras placed on freeway on-ramps can improve OPD's ability to obtain evidence and investigate and solve certain serious crimes; and

**WHEREAS**, high quality security cameras located on commercial private properties along retail business district corridors in Oakland can improve OPD's ability to obtain evidence and investigate and solve crimes; and

**WHEREAS**, Oakland Police beat officers provide community presence, improve community relations and can deter criminal activity; and

**WHEREAS**, Ceasefire is considered a successful program that brings together law enforcement and nonprofit social service providers and faith-based organizations to guide past violent offenders away from violent criminal behavior, and has led in the past to reductions in shootings and homicides in Oakland; and

**WHEREAS**, Oakland's violence prevention strategy and programs will be stronger as a regional strategy, and the Alameda County Public Health Department created a new Office of Violence Prevention; and

**WHEREAS**, bringing reentry services to scale throughout Alameda County would help more people in need while reducing recidivism in our communities; and

**WHEREAS**, some of Oakland's residents and businesses have been trained in de-escalation and conflict resolution, and a city-wide strategy and program of de-escalation and conflict resolution trainings could benefit our City's residents and businesses as a whole; and

**WHEREAS**, MACRO has been functioning as a pilot program for almost 18 months and only handles a relatively small number of 911 calls for service, and it is noted that MACRO was intended to take a higher number of nonviolent 9-1-1 calls; now, therefore, be it

**RESOLVED:** That the City Council hereby directs City Administrator to return to City Council with an actionable report no later than December 2023 evaluating options and feasibility analysis to implement additional measures and procedures to increase recruitment and retention of 9-1-1 dispatchers, with the focus on retention of trained dispatchers, addressing the Grand Jury's recommendations, and reducing 9-1-1 hold time so residents can access emergency services in a timely fashion; and be it

**FURTHER RESOLVED:** That the City Council hereby authorizes directs the City Administrator to consider and explore a possible lateral Police Academy class during this current FY 2023-25 two-year budget cycle, with appropriate safeguards as to who is accepted into the lateral academy, and directs the City Administrator to return to City Council with legislation a report no later than December 2023 that includes budget and staffing impacts and options for Council consideration to authorize and fund such an academy; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to urgently request that the FBI expand the number of FBI investigators working with OPD to solve violent crimes in Oakland; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to ask the California Highway Patrol (CHP) to expand the number of CHP officers available to provide assistance to OPD to deter crime in Oakland and to ticket drivers who are engaged in reckless driving and dangerous speeding on our streets; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to: (1) request that the California Department of Transportation work with the City of Oakland to place high quality security cameras on freeway on-ramps (and possibly off-ramps) to improve OPD's ability to investigate and solve serious crimes in Oakland, and (2) ensure that any applicable legal requirements for the City are addressed, such as the Surveillance Technology Ordinance (Oakland Municipal Code Chapter 9.64); and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator, or his designee(s), to work in consultation with the Office of the Inspector General, to return to the Council's Public Safety Committee no later than February 2024 with an initial analysis of and possible recommendation for creation of a Real Time Crime Center, as that term is defined by the Bureau of Justice Assistance, the mission of which is to provide a law enforcement agency with the ability to capitalize on a range of technologies for efficient and effective policing. Such efforts may allow law enforcement officers to respond more quickly to crimes in progress or to those that have recently occurred; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to return to City Council no later than December 2023 with options and actionable recommendations for the creation of a City grant program for chambers of commerce, merchant associations, Business Improvement Districts (BIDs), and other groups of neighborhood businesses to purchase and install high quality security cameras in areas of greatest need that can assist in OPD's ability to investigate and solve crimes in Oakland; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to evaluate and analyze the development of a permanent walking beat officer deployment plan as well as a community ambassador deployment plan and a cost-benefit analysis of the two models, and report back on the findings, options and recommendations no later than December 2023; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to request additional assistance from the appropriate federal agencies and other local jurisdictions to step up coordinated operations in confiscating illegal guns and getting gun off our streets: and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to contact County and regional government bodies, community-based organizations, and law enforcement agencies to request collaboration on regional prevention, intervention and law enforcement strategies; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to explore and analyze an expansion of the CeaseFire program and report back the findings, options and actionable recommendations no later than December 2023; and be it

**FURTHER RESOLVED:** That the City Council shall send a letter to federal and state elected officials requesting additional resources and funding to Alameda County and the City of Oakland for reentry services and programs; and be it

**FURTHER RESOLVED:** That the City Council shall send a letter to the Alameda County Board of Supervisors requesting Alameda County allocate more resources and funding to the County Probation Department and to the City of Oakland and Oakland nonprofit organizations for reentry services and programs; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to analyze the use of MACRO teams, compare to other jurisdictions with similar programs, determine if substantially fewer calls are being referred to MACRO than otherwise should be, review existing OPD calls for service statistics, suggest ways to increase the number and types of appropriate calls referred to MACRO, and return to City Council with a report including options and recommendations; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to return to City Council no later than December 2023 with options and recommendations for neighborhood and business trainings on de-escalation and conflict resolution; and

**FURTHER RESOLVED:** That the City Administrator is directed that for items that do not require additional Council action, the City Administration should implement these items as soon as possible; and be it

**FURTHER RESOLVED:** That the City Council hereby directs the City Administrator to identify funding to allocate to cover the costs for the programs, priorities and initiatives outlined in this Resolution and return to City Council as soon as possible with actionable recommendations; and be it

**FURTHER RESOLVED:** That the City Administrator or their designee shall report back to the Council's Public Safety Committee quarterly on the status and implementation of all the directives, programs, priorities and initiatives outlined in this Resolution and the Council's 2023-2025 budget policy directives; and be it

**FURTHER RESOLVED:** That the City Administrator may include all the information specified in this Resolution in one report that would return to City Council no later than December 2023

IN COUNCIL, OAKLAND, CALIFORNIA,

PASSED BY THE FOLLOWING VOTE:

**SEP 19 2023**

AYES - FIFE, ~~GALLO~~, ~~JENKINS~~, KALB, KAPLAN, ~~RAMACHANDRAN~~, REID, AND  
PRESIDENT FORTUNATO BAS -5

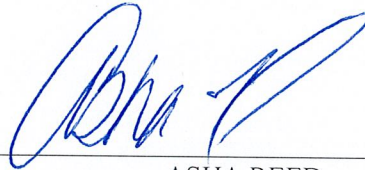
NOES 0

ABSENT 0

ABSTENTION 0

3 Excused - Gallo, Jenkins  
Ramachandran

ATTEST: \_\_\_\_\_



ASHA REED

City Clerk and Clerk of the Council of the  
City of Oakland, California