



# Attachment A:

## Code Enforcement Summary Report

Quarter 1 (July – Sep 2023)

City of Oakland

Planning and Building Department (PBD)

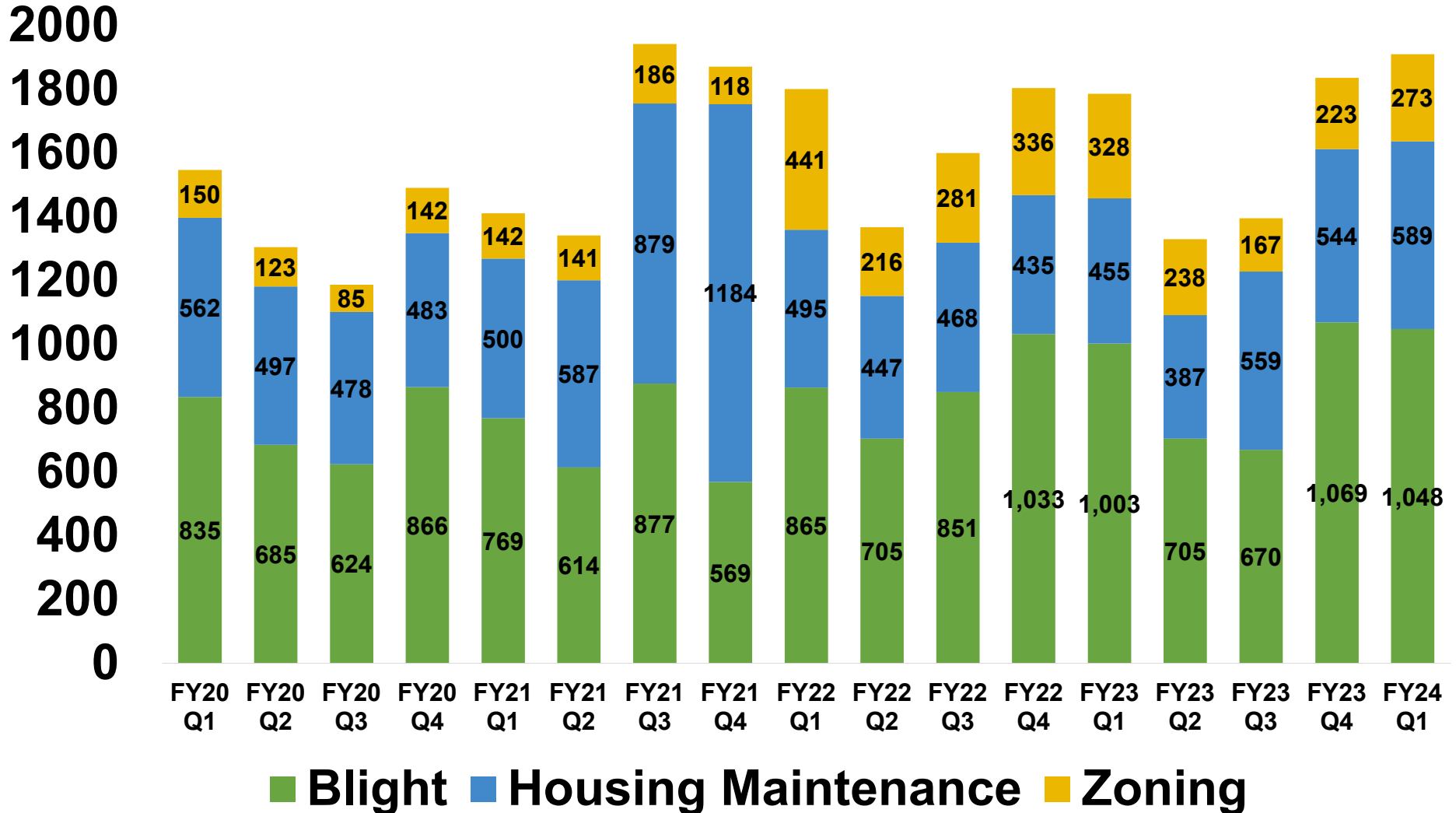


City of Oakland  
Planning & Building Dept.

# Contents

- **Quarterly Complaints received (cumulative and prior 4 quarters)**
- **Inspections performed (FY 23-24 Quarter 1)**
- **First Inspections (FY 23-24 Quarter 1 and cumulative)**
- **Case Management Duration (FY 23-24 Quarter 1)**
- **Enforcement Actions (FY 23-24 Quarter 1)**
- **Abated/Closed (FY 23-24 Quarter 1)**
- **Total Open Cases**
- **Fees Assessed (prior 4 quarters)**
- **Additional Information**

# Complaints Received by Category FY 2020 Q1 – FY 2024 Q1



# Complaints Received by Category

Received by phone, 311, on-line, email, etc... Depending on the complaint the property owner may be sent a Courtesy Notice or staff will conduct a site visit which may lead to issuing a Notice of (NOV).

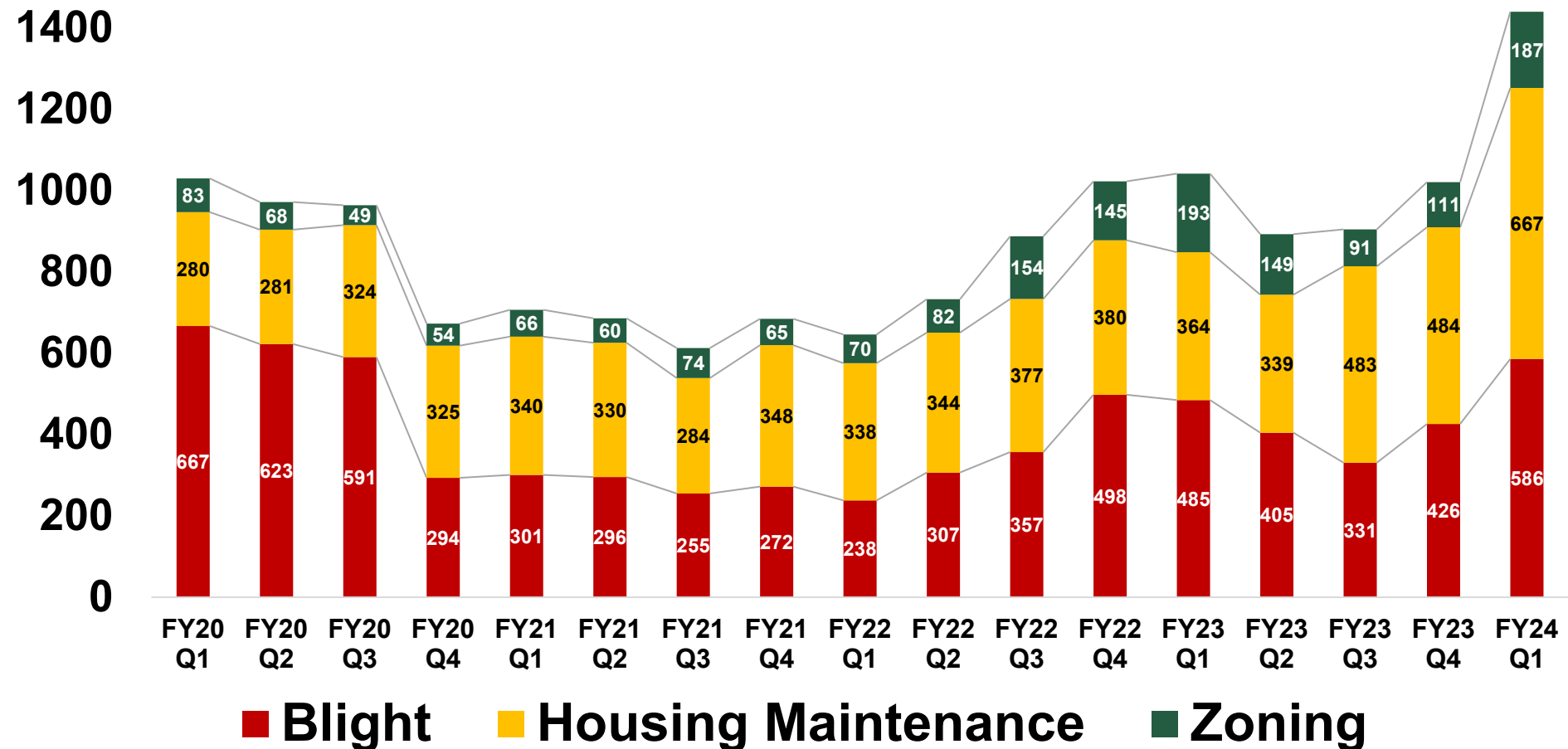
Quarter	Blight (Including graffiti)	Housing Maintenance	Zoning (Including Noise)	Total
FY24 Q1	1,048	589	273	1,910
FY23 Q4	1,069	544	223	1,836
FY23 Q3	670	559	167	1,396
FY23 Q2	705	387	238	1,330
FY23 Q1	708	341	255	1,304

# First Inspections/site visits Q1 July – Sep 2023

Enforcement Category	Blighted Property (Including graffiti)	Housing Maintenance	Zoning (Including Noise)	Total
<b>1<sup>st</sup> Inspections</b>	586	667	187	<b>1,440</b>
<b>Re-Inspections &amp; Monitoring Inspections</b>	793	1,815	287	<b>2,895</b>
<b>Total Inspections by Type</b>	<b>1,379</b>	<b>2,482</b>	<b>474</b>	<b>4,335</b>

# Volume of First Inspections

The first step in verifying a complaint

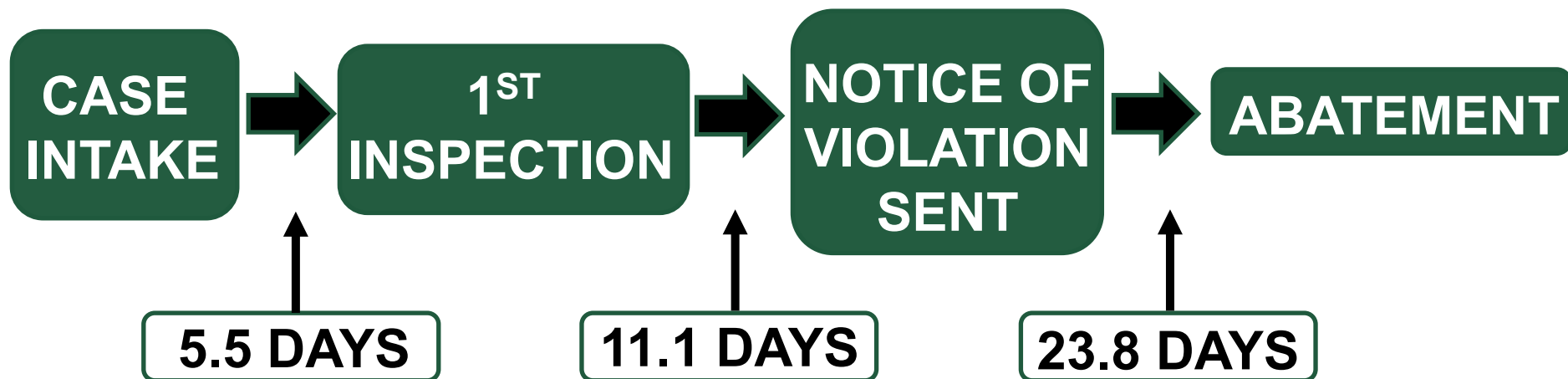


# Case Management Duration

## Q1 July – Sep 2023

This is the average turn around time from complaint received, first inspection performed, NOV Sent, and violation abated

Total of 40.4 days from complaint to violation corrected



**\*Average Business Days**

# Enforcement Actions for Compliance or Abatement

## Q1 July – Sep 2023

Enforcement Action	Definition	Cases
<b>Clean-up Contract</b>	An agreement to allow the city to secure and/or clean-up blight on private property with the owner agreeing to pay the cost of the clean-up.	<b>1</b>
<b>Notice of Repeat Violation</b>	The same or similar violation has been verified within 24 months. The property owner is immediately assessed a fee and allowed 10 days to correct the violations.	<b>6</b>
<b>Stop Work Order</b>	Stops unpermitted work or work beyond scope	<b>57</b>
<b>Compliance Plan</b>	Plan made with owner about fees and Abatement	<b>7</b>



# Abated & Closed\*

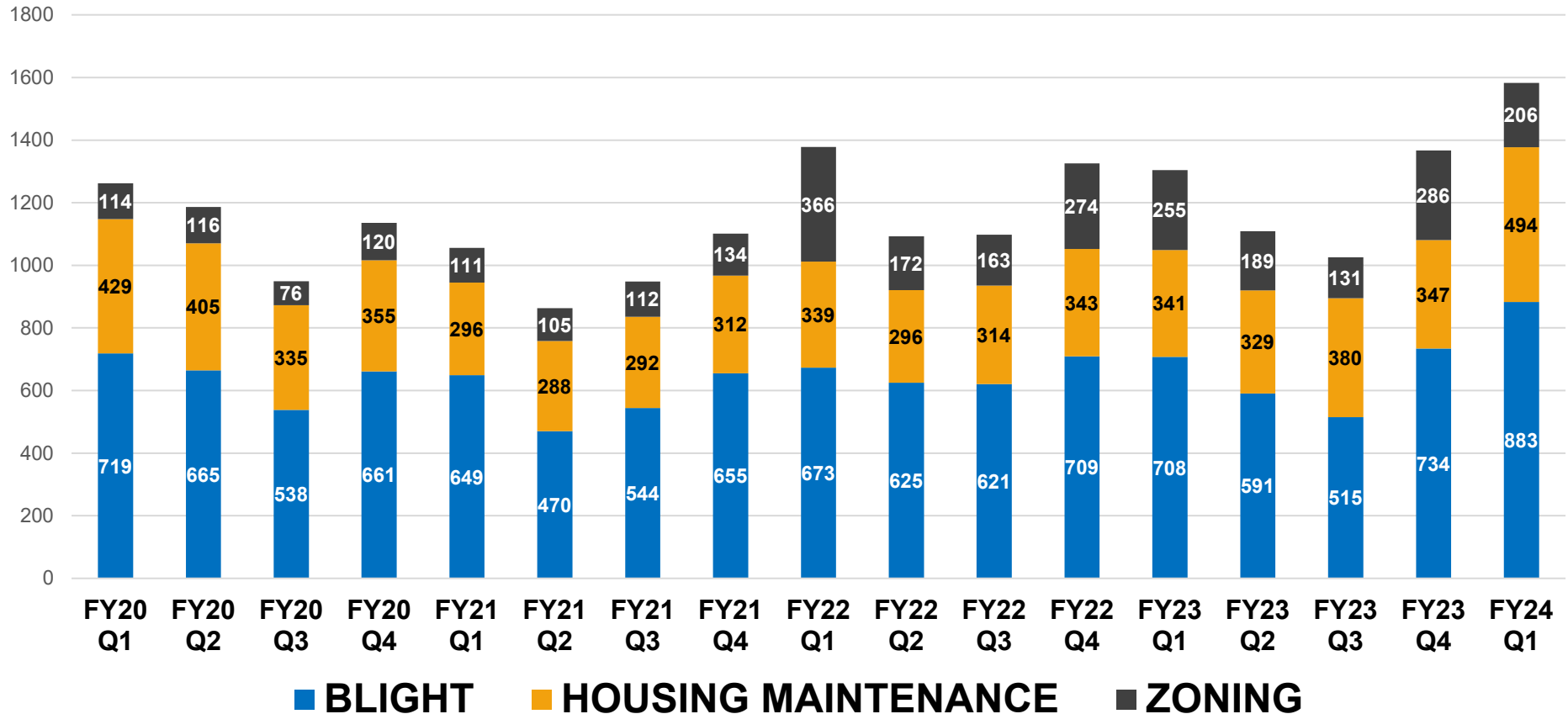
## FY 2023 Q1 – FY 2024 Q1

Quarter	Blight	Housing Maintenance	Zoning	TOTAL
FY24 Q1	883	494	206	<b>1,583</b>
FY23 Q4	734	347	286	<b>1,367</b>
FY23 Q3	515	380	131	<b>1,026</b>
FY23 Q2	591	329	189	<b>1,109</b>
FY23 Q1	708	341	255	<b>1,304</b>

Includes non-actionable and referred\*

# Abated & Closed\*

## FY 2020 Q1 – FY 2024 Q1



Includes non-actionable and referred\*  
 Data extracted from Accela database

# Total Open Cases

## Q1 July – Sep 2023

Type	Open Cases - Previous Quarter	New Cases Current Quarter	Abated & Closed	Open Cases - End of Quarter
Blight	3,314	1,048	883	3,479
Maintenance	3,170	589	494	3,265
Zoning	735	273	206	802
<b>Total</b>	<b>7,219</b>	<b>1,910</b>	<b>1,583</b>	<b>7,546</b>

# Enforcement Fees Assessed

## FY 2023 Q1 – FY 2024 Q1

Quarter	Cases Invoiced	Fees (Includes Bonds)	Bonds for Compliance Plan
FY24 Q1	263	\$351,531	\$30,500
FY23 Q4	216	\$273,694	\$9,000
FY23 Q3	166	\$273,440.50	\$7,008
FY23 Q2	235	\$358,602	\$16,500
FY23 Q1	194	\$305,624	\$3,000

# Additional Information

- Notice of Violations available to public at <https://aca.accela.com/OAKLAND/Cap/CapHome.aspx?module=Enforcement&TabName=Enforcement>
- Previous Code Enforcement Reports are available at <https://www.oaklandca.gov/documents/city-of-oakland-quarterly-building-code-enforcement-reports>

