



AGENDA REPORT

TO: Jestin D. Johnson
City Administrator

FROM: Darren Allison
Interim Chief of Police

SUBJECT: OPD CALICO Contract

DATE: March 21, 2024

City Administrator Approval


Jestin Johnson (Apr 1, 2024 10:29 PDT)

Date: Apr 11, 2024

RECOMMENDATION

Staff Recommends The City Council Approve A Resolution Authorizing The City Administrator To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (CALICO), To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training, To The Oakland Police Department (OPD) For Three Years, From July 1, 2024 Through June 30, 2027, For A Sum Of Two Hundred Ten Thousand Dollars (\$210,000), Plus Two Discretionary One-Year Extensions At Seventy Thousand Dollars (\$70,000) Per Year, For A Total Contract Not To Exceed Three Hundred Fifty Thousand Dollars (\$350,000).

Executive Summary

OPD is requesting Council approval of a resolution authorizing a contract with CALICO in the amount of \$70,000 per year for the three-year period of July 1, 2024 through June 30, 2027 (\$210,000) with two discretionary one-year extensions, for a total contract not to exceed \$350,000. CALICO provides forensic interviews, multidisciplinary child abuse investigations, family support services, community outreach, and training. CALICO is the only accredited child advocacy center serving Alameda County, with a satellite office at the Alameda County Family Justice Center in Oakland. OPD is therefore requesting that Council waive the City's advertising/bidding and request for proposal/qualifications requirements per Oakland Municipal Code (OMC) Section 2.04.05.1.5, which allows waiver of the competitive bidding process if the City Council finds it is in the City's best interests.

BACKGROUND AND LEGISLATIVE HISTORY

CALICO was founded as a non-profit in 1997 and is the only accredited child advocacy center serving Alameda County. The main facility is located in San Leandro, with a satellite office at the

Alameda County Family Justice Center in Oakland. CALICO brings law enforcement, child welfare workers, and prosecutors together to respond to child abuse allegations, elicit children's testimonies, and link children and families with therapeutic, medical, and legal support services throughout the county. The agency also provides similar services to developmentally delayed adults.

The five components of CALICO are:

- *Forensic interviews* - CALICO conducts 600-700 forensic interviews annually with toddlers, children and adolescents as well as adults with developmental disabilities who are victims of abuse. A team of four Child Interview Specialists (including three bilingual-Spanish/English) possess a combined 50+ years of experience at CALICO One interviewer has conducted over 5,000 forensic interviews.
- *Multi-disciplinary child abuse investigations and response* - Collaboration is a core principle guiding CALICO'S work; operating agreements are in place with 29 partnering agencies, each mandated to respond to child abuse allegations. Day-to-day collaboration occurs through participation in forensic interviews and attendance at monthly program advisory committee and case review meetings.
- *Family support services* - The family support team is comprised of two Family Resource Specialists (FRS), who are masters-level mental health clinicians and one of whom is bilingual (English/Spanish). FRS's assess immediate and ongoing safety concerns in the household, determine what services are needed, and identify barriers to enrolling the child in therapy. FRSs determine the level of support the child and family has and what they need.
- *Community outreach* - CALICO'S outreach staff regularly meets with civic, community, faith-based and student groups to raise awareness about abuse and share information about services available to victims.
- *Training* - CALICO hosts an annual all-day training for Alameda County professionals to increase their skills in child abuse investigation, response, and treatment. Approximately 80 professionals attended the 2023 training, including one Special Victims Unit (SVU) Officer and 2 Criminalists from OPD. CALICO'S Training Coordinator routinely trains new OPD investigators and other professionals on the Alameda County protocol for multi-disciplinary child abuse investigations.

Past awards to CALICO by the City of Oakland include: \$24,999 for Fiscal Year (FY) 2008-09 (Resolution No. 81778 C.M.S.); \$22,500 for FY 2009-10 (Resolution No. 82407 C.M.S.); \$95,000 for FY2010-15 ([Resolution No. 84494 C.M.S.](#)), and \$120,000 for FY 2015-19 ([Resolution No. 85879 C.M.S.](#)).

ANALYSIS AND POLICY ALTERNATIVES

There is a growing body of evidence demonstrating the efficacy of child advocacy centers (CAC) in responding to child sexual abuse. A national research study compared counties that did not use a CAC model to those counties that did. The study found that counties following the CAC model show significantly more evidence of coordinated investigations; more forensic medical examinations of children (which not only provides important evidence but also a heightened sense of well-being for children to learn that their body is in good health); three times as many referrals for mental health services; higher parent/caregiver satisfaction with the investigation; and are 36 percent less costly and more highly valued by community residents. CALICO has implemented the CAC model since opening its doors in 1997.

It is within the City's best interests to waive the advertising/bidding and request for proposal/qualifications requirements because:

- CALICO is the only accredited child advocacy center serving Alameda County;
- The Alameda County District's Attorney Office (DA) requires video statements for prosecution of crimes against children;
- CALICO is uniquely suited as a neutral party to bring all parties (law enforcement, DA, Child Protective Services, Children's Hospital Oakland) together to assist the victim and their families as a whole with advocates and the services they need; and
- CALICO brings all parties together for annual group training.

A new OPD-CALICO contract will allow for CALICO staff to perform approximately 600-700 interviews per year with abuse victims. Absent these services, OPD's quality of investigations as well as the successful prosecution of offenders would suffer. Additional harm would come to child victims through repeated interviews.

OPD is requesting that the advertising/bidding and Request for Proposal/Qualifications (RFP/Q) requirements be waived for this proposed contract per OMC section 2.04.050.1.5, which allows waiver of the competitive bidding process and qualification-based awards for professional service contracts because no other accredited child advocacy center is expected to serve Alameda County.

Based on the 'Rule of Three' there must be at least three certified businesses listed in the industry, trade or profession that constitutes a major category of work. If at least three L/SLBEs are not certified, then the requirement is either waived, or the 50% requirement may be set at a percentage from 50 % to 0%, but not less than 20% if at least one L/SLBE is certified and available." Given this directive, it has been determined that the Local and Small Local Business Enterprise Program's 50% requirement has been set to 0% for this contract.

FISCAL IMPACT

The \$350,000 cost that staff recommends for a three-year contract with two optional one-year extensions (at \$70,000 per year), will be paid from the General-Purpose Fund (1010), Special Victims Section Organization (102130), Miscellaneous Contract Account (54919), Project TBD.

Fund Source	Organization	Account	Project	Program
1010	102130	54919	TBD	TBD

FY 2024-2027 Contract Amount	\$210,000
Total with Optional two years for FY 2027-28 and FY 2028-29	\$350,000

PUBLIC OUTREACH / INTEREST

No outreach was deemed necessary for this report beyond the standard City Council agenda noticing procedures.

COORDINATION

OPD consulted with the budget office and the Office of the City Attorney in the development of this report and accompanying resolution.

SUSTAINABLE OPPORTUNITIES

Economic: There are no economic opportunities associated with this report.

Environmental: There are no environmental opportunities associated with this report.

Race and Equity: A disproportionate number of abuse victims in Oakland are youth and people of color, often from disadvantaged communities. A CALICO contract to provide services to traumatized victims of abuse will provide additional direct support to people most in need of additional post-trauma services.

ACTION REQUESTED OF THE PUBLIC SAFETY COMMITTEE

Staff Recommends The City Council Approve A Resolution Authorizing The City Administrator To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (CALICO), To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training, To The Oakland Police Department (OPD) For Three Years, From July 1, 2024 Through June 30, 2027, For A Sum Of Two Hundred Ten Thousand Dollars (\$210,000), Plus Two Discretionary One-Year Extensions At Seventy Thousand Dollars (\$70,000) Per Year, For A Total Contract Not To Exceed Three Hundred Fifty Thousand Dollars (\$350,000).

For Questions Regarding This Report, Please Contact James Pulsipher, Lieutenant, At Jpulsipher@Oaklandca.Gov.

Respectfully submitted,



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OPD, BOS, Research and Planning

Attachments (2):

- A: CALICO operational agreement
- B: CALICO Invoice

Public Safety Committee
April 23, 2024