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OAKLAND CITY COUNCIL

  
City Attorney

RESOLUTION No. 82337 C.M.S.

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**Resolution Honoring Susan Watson For Eighteen Years Of Distinguished Service To The Citizens Of The City Of Oakland And Congratulating Her On Her Retirement**

**WHEREAS**, the City of Oakland is committed to the delivery of effective, courteous, and responsive services to both its citizens and its employees through the constant pursuit of excellence and a workforce that values and reflects the diversity of the Oakland community; and

**WHEREAS**, Susan Watson touched the lives of countless employees and dependents of the City of Oakland as she provided outstanding customer service in the positions that she held in the Office of Personnel Resource Management; and

**WHEREAS**, on October 15, 1990, Susan Watson began her career with the City of Oakland by assuming the responsibilities as a Part-Time Public Service Employee 51 in the Office Personnel Resource Management; and

**WHEREAS**, on July 6, 1991, Susan Watson was granted permanent status as a Public Service Employee 51 in the Office of Personnel where she played a key role in the creation of the Benefits Office by developing operational polices and procedures; and

**WHEREAS**, Susan Watson was reclassified to the position of Benefits Representative and administered the City's vision, dental, life insurance, disability insurance, medical and COBRA benefits, including managing contract compliance and premium payments; and

**WHEREAS**, Susan Watson was instrumental in creating and administering the new employee orientation program to acquaint newly hired City employees with their benefits; and

**WHEREAS**, Susan Watson was promoted to Benefits Analyst on September 3, 2002 in the Office of Personnel Resource Management Benefits Office where she continued to administer the major benefits programs for the City of Oakland and take on more technical responsibilities including providing valuable benefit plan design, enrollment data and cost information for management during labor negotiations; and

**WHEREAS**, Susan Watson served as the lead member of the Benefits Office team responsible for developing annual medical plan rate information and coordinating the City's annual open enrollment, gaining the respect of employees around the City for her dedication and commitment to providing outstanding customer service; and

**WHEREAS**, Susan Watson not only worked as an employee, but also served as a volunteer at the One Stop Center set up to serve victims of the Oakland Hills fire in October 1991; and

**WHEREAS**, Susan Watson served as a member of the City of Oakland's City Stitches since 2004, where she showcased her knitting and crochet skills making garments that were auctioned with the proceeds going to various charities around the City; and

**WHEREAS**, in August, 2009, Susan Watson announced her decision to retire effective September 18, 2009 with over eighteen (18) years of service to the City of Oakland; and

**WHEREAS**, the retirement of Susan Watson leaves a void in the hearts and memories of those who worked beside her for the betterment of the City of Oakland and those who had the opportunity to receive the outstanding service she provided throughout her career; now, therefore, be it

**RESOLVED:** that the City Council hereby expresses appreciation and commends on behalf of the Citizens of Oakland, Susan Watson on her eighteen (18) years of contributions and dedicated service; and be it

**FURTHER RESOLVED:** That a copy of this resolution suitably inscribed be given to Susan Watson as a token of appreciation for her dedicated service and with best wishes in her retirement.

IN COUNCIL, OAKLAND, CALIFORNIA, OCT 20 2009, 20    

**PASSED BY THE FOLLOWING VOTE:**

AYES- BROOKS, DE LA FUENTE, KAPLAN, KERNIGHAN, NADEL, QUAN, ~~REID~~, and PRESIDENT BRUNNER - 7

NOES- 0

ABSENT- Reid- 1

ABSTENTION- 0

ATTEST:   
LATONDA SIMMONS  
City Clerk and Clerk of the Council  
of the City of Oakland, California