



# AGENDA REPORT

**TO:** Sabrina B. Landreth  
City Administrator

**FROM:** Anne E. Kirkpatrick  
Chief of Police

**SUBJECT:** OPD Crisis Intervention Training MOU

**DATE:** May 19, 2017

City Administrator Approval  
Approval

Date

6/1/17

## RECOMMENDATION

**Staff Recommends That The City Council Approve A Resolution Authorizing The City Administrator, Or Designee, To Enter Into An Intergovernmental Memorandum Of Understanding (MOU) Between The City Of Oakland Police Department (OPD) And The Alameda County Behavioral Health Care Services Agency (ACBHCS), For The Purposes Of Funding Crisis Intervention Training Courses, Including OPD's Appropriation Of Payments Made By ACBHCS and Other Law Enforcement Agencies or Their Members To Cover Costs Associated With The Trainings, For A Period Of Five Years.**

## EXECUTIVE SUMMARY

OPD has been a leader in the field of crisis intervention police response for several years. OPD began a pilot program in 2014 where officers are paired with Alameda County clinicians to better respond to individuals experiencing mental health crises. OPD has also begun to train officers and dispatchers in a program known as Crisis Intervention Training.

Adoption of this resolution will allow OPD to formally enter into a MOU with ACBHCS to recover costs associated with training officers and dispatchers from different police agencies.

## BACKGROUND AND LEGISLATIVE HISTORY

On October 7, 2014, the City Council passed Resolution No. 85200 C.M.S., which authorized the City Administrator to enter into a Memorandum of Understanding (MOU) between the Alameda County Health Care Services Agency, Behavioral Health Care Services (BHCS) and the Oakland Police Department (OPD). The MOU allowed for a six-month pilot program called the Mobile Evaluation Team (MET). The MET Program represents a more holistic approach to addressing crisis encounters that arise from individuals suffering from a variety of mental illness and trauma conditions. The program functions by pairing sworn officers who have crisis

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intervention training (CIT)<sup>1</sup> with a licensed clinician, to act as a team to respond to calls involving mental illness in the field.

## **ANALYSIS AND POLICY ALTERNATIVES**

A "Crisis Intervention Team" (CIT) program is a model for community policing that brings together law enforcement with mental health providers – and mental health informed best practices - to improve responses to people experiencing mental health crisis situations. CIT training provides officers with intensive training from mental health professionals and experienced officers. The training covers areas such as mental health-specific psychology, verbal de-escalation and scenario-based training. The training also provides information about different organizations that provide support for people suffering from mental illness challenges. This training gives officers more tools to do their job safely and effectively. The training also helps keep people with mental illness out of jail, and get them into treatment, where they are more likely to progress towards a path of recovery.

OPD has begun to schedule CIT training courses for personnel from other police agencies as well as to continue to train OPD personnel in the CIT model. The training is certified by the California Commission on Police Officer Standards and Training (POST) with a Course Control Number of 2010-20801-16-001. The training consists of 38 hours of training conducted during 4 consecutive days. The trainings are intended to be fee-based and fully cost-recoverable. ACBHCS will employ funding from the Mental Health Services Act (MHSA) to cover part of the costs of the OPD CIT Training.

The MOU will stipulate that ACBHCS pay five hundred and fifty dollars (\$550) to OPD for each CIT training course conducted by OPD. These payments will occur through the Mental Health Association of Alameda County ("MHA"), which has a contract with Alameda County to administer ACBHCS's grant funding. Additionally, OPD plans to charge \$25 per student (for officers) and \$15 per student (for dispatchers) from other police agencies; this fee amount can be changed in the future by OPD and ACBHCS through an addendum to the MOU. The MOU will also stipulate that ACBHCS will separately pay \$500 to the Point Across Info Network as a fee for the role-playing segment of each CIT training held by OPD.

The MOU will further stipulate that ACBHCS personnel identify mental health professionals who will serve as CIT trainers and who will develop the curriculum. ACBHCS will provide students with complimentary course materials (i.e., printing, binders) and will cover the costs of paper, binders, and printing of Student Binders as part of ACBHCS cost-sharing expenses. Additionally, ACBHCS will host one lunch for the students and participants from the Consumer/Family Perspective Panel at no cost to OPD, for each CIT Training. Furthermore, ACBHCS will convene committee meetings<sup>2</sup> on a quarterly basis during which the OPD CIT

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<sup>1</sup> The Report titled "Informational Report on the Strategies being Developed and Used on OPD's Methods of Dealing with Mentally Challenged Individuals in our Community," dated April 6, 2015 and presented to the Public Safety Committee on April 28, 2015 details OPD's Crisis Intervention Training (CIT) program.

<sup>2</sup> Committee members include "consumers," or people with mental health challenges who have experienced related interactions with law enforcement and mental health support providers. The committee also consists of consumer family members, mental health support providers, and law

Program Manager will provide updates on the progress and participation of the training and solicits input as needed.

**FISCAL IMPACT**

There is no direct cost to OPD from entering into this MOU with ACBHCS. OPD will provide existing classroom space within the Police Administration Building to hold the CIT trainings. The identified CIT Program Coordinator, as well as personnel already assigned to the training unit will support all trainings. OPD does not anticipate making additional costs in support of the CIT trainings.

Funding received by OPD from ACBHCS and other police agencies for CIT course participation, will be deposited for OPD use as follows:

<b>Fund</b>	<b>Organization</b>	<b>Account</b>	<b>Project</b>	<b>Program</b>	<b>Amount</b>
2995 – Police Grants	103430 (Training)	46129 (Project Related Grant Revenue)	1000758 (Crisis Intervention Training)	PS09 (Training)	(\$550) to OPD from ACBHCS for each CIT training conducted by OPD.
					\$25 per student (officer) and \$15 per student (dispatcher) from different police agencies

**PUBLIC OUTREACH / INTEREST**

No public outreach was required for the publication of this report or the accompanying resolution. This MOU is of interest to the public as the continued training of officers in CIT protocols will improve the ways that officers interact with individuals experiencing mental health challenges. Better engagement protocols will benefit these individuals as well as their families throughout the City of Oakland.

**COORDINATION**

The Office of the City Attorney and the Budget Office were consulted in the preparation of this report.

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enforcement. Law enforcement is represented by personnel from OPD, BART Police Department, Berkeley Police Department, and Alameda County Sheriff's Department.

**SUSTAINABLE OPPORTUNITIES**

**Economic:** No economic opportunities have been identified.

**Environmental:** No environmental opportunities have been identified.

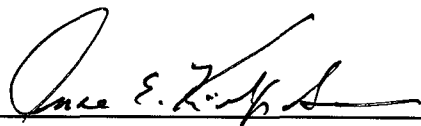
**Social Equity:** The development of this partnership between OPD and BHCS produces various benefits to both agencies and the greater community. Benefits include increased understanding of both clinical and law enforcement roles and responsibilities, increased mental health resources, new partnership opportunities and improved quality of service for those individuals who experience mental health challenges and their families.

**ACTION REQUESTED OF THE PUBLIC SAFETY COMMITTEE**

Staff Recommends That The City Council Approve A Resolution Authorizing The City Administrator, Or Designee, To Enter Into An Intergovernmental Memorandum Of Understanding (MOU) Between The City Of Oakland Police Department (OPD) And The Alameda County Behavioral Health Care Services Agency (ACBHCS), For The Purposes Of Funding Crisis Intervention Training Courses, Including OPD's Appropriation Of Payments Made By ACBHCS and Other Law Enforcement Agencies To Cover Costs Associated With The Trainings, For A Period Of Five Years.

For questions regarding this report, please contact Officer James Garcia, OPD Mental Health Liaison and Alameda County Crisis Intervention Team Coordinator, at JGarcia4@oaklandnet.com.

Respectfully submitted,



Anne E. Kirkpatrick  
Chief of Police  
Oakland Police Department

Reviewed by:  
Doria Neff, Sergeant, OPD Mental Health Liaison,  
Bureau of Field Operations

Prepared by:  
Bruce Stoffmacher, Legislation Manager  
OPD, Office of the Chief, Research and Planning

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**DRAFT**

City Attorney

FILED  
OFFICE OF THE CITY CLERK  
OAKLAND**OAKLAND CITY COUNCIL**

RESOLUTION No. \_\_\_\_\_ C.M.S.

2017 JUN -1 PM 5:14

Introduced by Councilmember \_\_\_\_\_

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR, OR DESIGNEE, TO ENTER INTO AN INTERGOVERNMENTAL MEMORANDUM OF UNDERSTANDING (MOU) BETWEEN THE CITY OF OAKLAND POLICE DEPARTMENT (OPD) AND THE ALAMEDA COUNTY BEHAVIORAL HEALTH CARE SERVICES AGENCY (ACBHCS), FOR THE PURPOSES OF FUNDING CRISIS INTERVENTION TRAINING COURSES, INCLUDING OPD'S APPROPRIATION OF PAYMENTS MADE BY ACBHCS AND OTHER LAW ENFORCEMENT AGENCIES TO COVER COSTS ASSOCIATED WITH THE TRAININGS, FOR A PERIOD OF FIVE YEARS.

**WHEREAS**, a Crisis Intervention Team (CIT) program is a model for community policing that brings together law enforcement and mental health providers to improve responses to people experiencing mental health crisis situations; and

**WHEREAS**, CIT programs enhance communication, identify mental health resources, and ensure that officers get the training and support that they need; and

**WHEREAS**, OPD has become a leader in CIT training and is now prepared to produce CIT training courses for other law enforcement agency personnel as well as to continue to train OPD personnel; and

**WHEREAS**, one of the reasons CIT is successful is that it connects officers with a team of clinicians (from ACBHCS) who advise, problem-solve and support each other when a responding to an incident involving an individual suffering from mental illness challenges; and

**WHEREAS**, on October 7, 2014, the City Council passed Resolution No. 85200 C.M.S., which authorized the City Administrator to enter into a Memorandum of Understanding (MOU) between BHCS and OPD to implement a Six Month Pilot Program Called the Mobile Evaluation Team (MET);

**WHEREAS**, the MET enacts CIT best practices and pairs OPD Officers with ACBHCS clinicians to respond to individuals in Oakland experiencing mental illness challenges who may present a danger to themselves and/or others; and

**WHEREAS**, on June 2, 2016, the City Council passed Resolution No. 86241 C.M.S. which authorized the City Administrator, or designee, to enter into a MOU with the Alameda County Health Care Services Agency (ACBHCS) and OPD, that outlines the obligations and responsibilities regarding the ongoing MET Program; and

**WHEREAS**, currently, fifteen separate CIT training courses are scheduled to take place between September 19, 2016 and June 29, 2017 at OPD's Police Administration Building, with each course consisting of 38 hours of training conducted during 4 consecutive days; and

**WHEREAS**, the OPD CIT course is certified by the California Commission on Police Officer Standards and Training (POST) with a Course Control Number of 2010-20801-16-001; and

**WHEREAS**, the MOU will stipulate that ACBHCS will employ funding from the Mental Health Services Act (MHSA) to cover part of the costs of the CIT Training and to provide related services to OPD as requested by the OPD CIT Program Manager or a designated representative; and

**WHEREAS**, the MOU will stipulate that ACBHCS will pay five hundred and fifty dollars (\$550) to OPD for each CIT training to assist OPD with cost recovery; and will be paid through the Mental Health Association of Alameda County ("MHA"), which has a contract with the County to administer ACBHCS's funds; and

**WHEREAS**, a MHA representative will work with the OPD CIT Program Manager to coordinate the disbursement of funds and to ensure payment is made consistent with the City's and OPD's fiscal requirements and protocols; and

**WHEREAS**, OPD's CIT trainings are intended to be fee-based and fully cost-recoverable with a course cost of twenty five dollars (\$25) per officer student, and fifteen dollars (\$15) per dispatcher student, from other police agencies, unless changed by OPD and ACBHCS through an addendum to the MOU; and

**WHEREAS**, ACBHCS will also pay \$500.00 to "Point Across Info Network" as a fee for the role-playing segment of each CIT trainings held by OPD; and

**WHEREAS**, ACBHCS will identify mental health professionals who will serve as CIT trainers and who will develop the curriculum; and

**WHEREAS**, ACBHCS will provide students with complimentary course materials (i.e. printing, binders) and will cover the costs of paper, binders, and printing of Student Binders as part of ACBHCS cost-sharing expenses; and

**WHEREAS**, ACBHCS will convene committee meetings on a quarterly basis during which the OPD CIT Program Manager will provides updates on the progress and participation of the training and solicit input as needed; and

**WHEREAS**, committee members include Alameda County consumers, family members, providers and law enforcement with law enforcement represented by personnel from OPD, BART Police Department, Berkeley Police Department, and Alameda County Sheriff's Department; and

**WHEREAS**, the OPD Program Manager will be responsible for the coordination of the CIT course and will implement various coordinating responsibilities to ensure its success; therefore be it

**RESOLVED:** That the City Council hereby authorizes the City Administrator, or designee, to enter into an MOU with ACBHCS, that outlines the obligations and responsibilities regarding the provision of Crisis Intervention Training (CIT), including the payment of funds by ACBHCS and other police agencies or their members to OPD for such training; and be it

**FURTHER RESOLVED:** that funds received by OPD from ACBHCS as well as from other police agencies will be appropriated into Fund 2995 (Police Grants), Org 103430 (Police Grants), Project 1000758 (Crisis Intervention Training), and Program PS09 (Training), to cover supplies related to the training courses; and be it

**FURTHER RESOLVED:** that OPD and BHCS may amend any portion of the MOU with a mutually signed addendum; and be it

**FURTHER RESOLVED:** that the MOU between OPD and BHCS will terminate five years after the date on which all parties have signed the MOU; and be it

**FURTHER RESOLVED:** that both OPD and ACBHCS may elect to terminate the MOU at any time upon 30 days' written notice; and be it

**FURTHER RESOLVED:** That the City Administrator, or designee, is hereby authorized to complete all required negotiations, certifications, assurances, and documentation required to accept, modify, extend and/or amend the proposed MOU with ACBHCS and OPD and a copy of the fully executed agreement shall be placed on file with the Office of the City Clerk; and be it

**FURTHER RESOLVED:** That the City Attorney shall review and approve said proposed MOU with OPD and ACBHCS, as to form and legality.

IN COUNCIL, OAKLAND, CALIFORNIA, \_\_\_\_\_

**PASSED BY THE FOLLOWING VOTE:**

AYES - BROOKS, CAMPBELL WASHINGTON, GALLO, GIBSON MCELHANEY, GUILLEN, KALB, KAPLAN, AND PRESIDENT REID

NOES -

ABSENT -

ABSTENTION -

ATTEST: \_\_\_\_\_

LaTonda Simmons  
City Clerk and Clerk of the Council  
of the City of Oakland, California