



AGENDA REPORT

TO: Edward D. Reiskin
City Administrator

FROM: LeRonne L. Armstrong
Interim Chief of Police

SUBJECT: OPD CALICO Abuse Victim Support
Retroactive Contract

DATE: February 24, 2021

City Administrator
Approval

Date

Feb 25, 2021

RECOMMENDATION

Resolution Authorizing The City Administrator, Or Designee, To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (Calico), To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training, To The Oakland Police Department (OPD) For Three Years, From July 1, 2019 Through June 30, 2022, For A Sum Of Ninety Thousand Dollars (\$90,000), Plus Two Discretionary One-Year Extensions At Thirty Thousand Dollars (\$30,000) Per Year, For A Total Contract Not To Exceed One Hundred Fifty Thousand Dollars (\$150,000).

EXECUTIVE SUMMARY

OPD is requesting Council approval of a resolution authorizing a contract with CALICO in the amount of \$30,000 per year for the three-year period of July 1, 2019 through June 30, 2022 (\$90,000) with two discretionary one-year extensions, for a total contract not to exceed \$150,000. CALICO provides forensic interviews, multidisciplinary child abuse investigations, family support services, community outreach, and training. CALICO is the only accredited child advocacy center serving Alameda County, with a satellite office at the Alameda County Family Justice Center in Oakland. OPD is therefore requesting that Council waive the City's advertising/bidding and request for proposal/qualifications requirements per Oakland Municipal Code (OMC) Section 2.04.05.1.5, which allows waiver of the competitive bidding process if the City Council finds it is in the City's best interests. The source of funds is the General-Purpose Fund approved in the Fiscal Year (FY) 2019-21 City of Oakland Policy Budget and expected in the FY 2021-23, and FY 2023-24 Policy Budget.

BACKGROUND AND LEGISLATIVE HISTORY

CALICO was founded as a non-profit in 1997 and is the only accredited child advocacy center serving Alameda County. The main facility is located in San Leandro, with a satellite office at the

Alameda County Family Justice Center in Oakland. CALICO brings law enforcement, child welfare workers, and prosecutors together to respond to child abuse allegations, elicit children's testimonies, and link children and families with therapeutic, medical, and legal support services throughout the county. The agency also provides similar services to developmentally delayed adults.

The five components of CALICO are:

- *Forensic interviews* - CALICO conducts 600-700 forensic interviews annually with toddlers, children and adolescents as well as adults with developmental disabilities who are victims of abuse. A team of five Child Interview Specialists (including two bilingual-Spanish/English) possess a combined 70 years of experience at CALICO and have conducted an average of more than 1,500 forensic interviews each.
- *Multi-disciplinary child abuse investigations and response* - Collaboration is a core principle guiding CALICO'S work; operating agreements are in place with 29 partnering agencies, each mandated to respond to child abuse allegations. Day-to-day collaboration occurs through participation in forensic interviews and attendance at monthly program advisory committee and case review meetings.
- *Family support services* - The family support team is comprised of two Family Resource Specialists (FRS), who are masters-level mental health clinicians and one of whom is bilingual (English/Spanish). FRSs assess immediate and ongoing safety concerns in the household, determine what services are needed, and identify barriers to enrolling the child in therapy. FRSs determine the level of support the child and family has and what they need.
- *Community outreach* - CALICO'S outreach staff regularly meets with civic, community, faith-based and student groups to raise awareness about abuse and share information about services available to victims.
- *Training* - CALICO hosts an annual all-day training for Alameda County professionals to increase their skills in child abuse investigation, response, and treatment. Approximately 100 professionals attended the 2014 training, including three detectives from OPD. CALICO'S Training Coordinator routinely trains new OPD investigators and other professionals on the Alameda County protocol for multi-disciplinary child abuse investigations.

Past awards to CALICO by the City of Oakland include: \$24,999 for Fiscal Year (FY) 2008-09 (Resolution No. 81778 C.M.S.); \$22,500 for FY 2009-10 (Resolution No. 82407 C.M.S.); \$95,000 for FY2010-15 (Resolution No. 84494 C.M.S.), and \$120,000 for FY 2015-19 (Resolution No. 85879 C.M.S).

ANALYSIS AND POLICY ALTERNATIVES

There is a growing body of evidence demonstrating the efficacy of child advocacy centers (CAC) in responding to child sexual abuse. A national research study compared counties that did not use a CAC model to those counties that did. The study found that counties following the CAC model show significantly more evidence of coordinated investigations; more forensic medical examinations of children (which not only provides important evidence but also a heightened sense of well-being for children to learn that their body is in good health); three times as many referrals for mental health services; higher parent/caregiver satisfaction with the investigation; and are 36 percent less costly and more highly valued by community residents. CALICO has implemented the CAC model since opening its doors in 1997.

It is within the City's best interests to waive the advertising/bidding and request for proposal/qualifications requirements because:

- CALICO is the only accredited child advocacy center serving Alameda County;
- The Alameda County District's Attorney Office (DA) requires video statements for prosecution of crimes against children;
- CALICO is uniquely suited as a neutral party to bring all parties (law enforcement, DA, Child Protective Services, Children's Hospital Oakland) together to assist the victim and their families as a whole with advocates and the services they need; and
- CALICO brings all parties together for annual group training.

A new OPD-CALICO contract will allow for CALICO staff to perform approximately 600-700 interviews per year with abuse victims. Absent these services, OPD's quality of investigations as well as the successful prosecution of offenders would suffer. Additional harm would come to child victims through repeated interviews.

Oakland residents represent approximately 25 to 30 percent of CALICO's overall service population. CALICO has continued to partner with OPD even though the last OPD-CALICO contract expired June 30, 2019. CALICO's total annual operating budget is approximate \$800,000; OPD's support at \$30,000 per year represents almost four percent of CALICO's annual budget.

Retroactive Contract

OPD's last contract with CALICO ended June 30, 2019. Due to unexpected administrative changes, as well as the COVID-19 pandemic, this contract was delayed for final approval. However, since July 1, 2019, CALICO has operated on a good faith basis and has continued to provide the necessary services asked of by OPD, with continued forensic interviews, family support services, community outreach, and trainings. This contract not only covers future services, but also services rendered since July 1, 2019.

Sole Source Contract

The advertising/bidding and Request for Proposal/Qualifications (RFP/Q) requirements have been waived since it became necessary to request such a waiver based on the amount of the

contract (beginning with the contract covering 2010 through 2015). The waiver is requested for a contract extending through June 30, 2019 per OMC section 2.04.050.1.5, which allows waiver of the competitive bidding process and qualification-based awards for professional service contracts because no other accredited child advocacy center is expected to serve Alameda County. If any other accredited child advocacy center begins to provide services to Alameda County prior to expiration of the 2015-2019 contract, OPD will engage in the appropriate RFP/Q Process.

FISCAL IMPACT

The \$30,000 annual cost that staff recommends for a three-year contract with two optional one year extensions (at \$30,000 per year), will be paid from the General-Purpose Fund (1010), Special Victims Section Organization (102130), Miscellaneous Contract Account (54919), DP1000 Administrative Project (1000008), and Criminal Investigations Program (PS03).

The source of funds is the General-Purpose Fund approved in the Fiscal Year (FY) 2019-21 City of Oakland Policy Budget and expected in the FY 2021-23, and FY 2023-24 Policy Budget.

Fund Source	Organization	Account	Project	Program
1010	102130	54919	1000008	PS03

FY 2019-22 Contract Amount	\$90,000
Total with Optional two years for FY 2022-23 and FY 2023-24	\$150,000

PUBLIC OUTREACH / INTEREST

No outreach was deemed necessary for this report beyond the standard City Council agenda noticing procedures.

COORDINATION

OPD consulted with the budget office and the Office of the City Attorney in the development of this report and accompanying resolution.

SUSTAINABLE OPPORTUNITIES

Economic: There are no economic opportunities associated with this report.

Environmental: There are no environmental opportunities associated with this report.

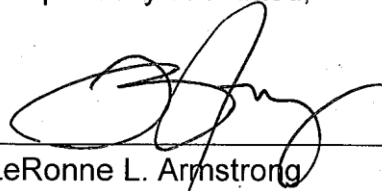
Race and Social Equity: A disproportionate number of abuse victims in Oakland are youth and people of color, often from disadvantaged communities. A CALICO contract to provide services to traumatized victims of abuse will provide additional direct support to people most in need of additional post-trauma services.

ACTION REQUESTED OF THE PUBLIC SAFETY COMMITTEE

Resolution Authorizing The City Administrator, Or Designee, To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (Calico), To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training, To The Oakland Police Department (OPD) For Three Years, From July 1, 2019 Through June 30, 2022, For A Sum Of Ninety Thousand Dollars (\$90,000), Plus Two Discretionary One-Year Extensions At Thirty Thousand Dollars (\$30,000) Per Year, For A Total Contract Not To Exceed One Hundred Fifty Thousand Dollars (\$150,000).

For Questions Regarding This Report, Please Contact James Beere, Lieutenant, At Jbeere@Oaklandca.Gov.

Respectfully submitted,



LeRonne L. Armstrong
Chief of Police
Oakland Police Department

Reviewed by:
Drennon Lindsey, Deputy Chief
OPD, Bureau of Investigations

Paul Figueroa, Captain
OPD, Criminal Investigations Division

Hamann Nguyen, Acting Lieutenant,
OPD, CID, Special Victims Section

Prepared by:
Bruce Stoffmacher, Legislation and Privacy Manager
OPD, Research and Planning Unit