

CITY OF OAKLAND
AGENDA REPORT

FILED
OFFICE OF THE CITY CLERK
OAKLAND

2003 MAY 29 PM 5:28

To: Office of the City Manager
Attn: Robert C. Bobb
From: Department Of Human Services
Date: June 10, 2003

Re: RESOLUTION AUTHORIZING THE CITY MANAGER TO APPLY FOR, ACCEPT AND APPROPRIATE A GRANT IN THE AMOUNT OF \$1,352,467 FROM THE STATE DEPARTMENT OF AGING FOR THE MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP) FOR FISCAL YEAR 2003-2004 AND AUTHORIZING THE CITY MANAGER TO CONTRACT WITH NINE AGENCIES FOR AN ESTIMATED AMOUNT OF \$297,543 ANNUALLY TO PROVIDE IN-HOME SERVICES TO THE CLIENTS OF MSSP

SUMMARY

Staff requests City Council approval of a resolution authorizing the application for, and acceptance and appropriation of a Multipurpose Senior Services Program (MSSP) grant from the State Department of Aging for Fiscal Year 2003-2004 in the amount of \$1,352,467. The resolution would also authorize a general fund offset of \$137,197 for central service overhead charges. The grant allows MSSP to spend \$ 297,543 annually to purchase in-home supportive services frail seniors. MSSP is funded principally through a Medicaid Waiver received by the State and City General Funds.

FISCAL IMPACT

Funding for this on-going grant is included in the Department's Proposed Budget for FY 2003-2004. As the grant does not pay central services overhead (CSO), a budget to offset the disallowed CSO costs in the amount of \$137,197 is also included in the FY 2003-2004 Proposed Budget. The MSSP grant funds will be appropriated as follows: Fund 2128, Program YS07, Organization 75231, and Account 54919.

BACKGROUND

The City of Oakland has provided multipurpose senior services to eligible seniors since 1980, by contract with the State Department of Aging. The contract with the State requires the MSSP program to serve a minimum of 350 clients every month. Clients are 65 years of age or older and certifiable for care in a skilled nursing facility. Clients are very frail and have multiple chronic disabilities. The Human Services Department continues the provision of case management services to a contracted caseload of 350 frail elderly clients per month.

Item: 3

Life Enrichment Committee

June 10, 2003

KEY ISSUES AND IMPACTS

MSSP has continued to meet the State mandate to provide a cost-effective alternative to nursing home placement. Services such as bathing, dressing, grooming, meal preparation and housekeeping are provided to clients within their homes. MSSP also assists with coordinating medical appointments and purchases transportation to and from medical appointments. This additional support allows Oakland families and caregivers to continue to care for frail seniors in the community.

PROGRAM DESCRIPTION

Client referrals are received from various sources such as discharge planners from local acute care hospitals, home health agencies, Alameda County Social Services, medical doctors, churches, adult day health care programs and other community agencies that work with seniors. Some clients self refer after hearing about the program from others. MSSP enrolls an average of 10 new clients per month. Twelve clients, on average, are discharged per month due to death, residential relocation, loss of medical benefits or having to be placed in a skilled nursing facility because of a serious decline in health.

MSSP is a medical and psychosocial case management model program. The case management process involves a detailed in-home initial psychosocial and health assessment, two quarterly visits, a six-month recertification visit, an annual reassessment and monthly phone monitoring. These activities are conducted by public health nurses and social workers.

Care management is the cornerstone of MSSP. It involves the coordination and usage of existing community resources that provide the necessary services for clients to continue living safely at home. MSSP case management provides for client assessment to identify problems, putting together a plan of care, arranging services and client monitoring. Staff reviews existing publicly funded services and makes direct referrals whenever possible. If the needed services are not available through family, friends or other programs, the case management can authorize the purchase of services from program funds. MSSP will contract with nine vendors who will provide services such as: personal, domestic and respite care, medication management, escort to medical appointments, and emergency response systems. A request for proposal (RFP) process is used to obtain applicants and the organizations attaining the highest scores are given the most favorable consideration. The providers who are selected are the most responsible and responsive to the needs of the frail elderly and are best able to provide services at the lowest cost.

MSSP promotes client self-determination and fosters independent living for clients within the least restrictive environment and within their own communities.

MSSP advocates for a seamless continuum of care and provides service in coordination and collaboration with other community based long term care Organizations such as: Visiting Nurses Associations, Alameda County Health Care Services Agency, Area Agency on Aging and Over 60 Health Clinic.

SUSTAINABLE OPPORTUNITIES

The sustainable opportunities that are included in this program are as follows:

Social Equity

- 1) Social and health services are delivered to frail seniors in their homes after referrals from MSSP nurses and social workers.
- 2) Services provided by MSSP make it easier for frail, disabled seniors to access services to which they are entitled.
- 3) The health services provided by MSSP improve the quality of life for the frail, homebound seniors who are socially disadvantaged and at risk of placement into nursing homes.

Economic

- 1) MSSP contractors, who are Oakland based business operators, employ Oakland residents who provide the necessary services to our frail older program participants.
- 2) MSSP will continue to invest in the Oakland community by purchasing services and equipment for frail seniors, from Oakland based business operators, with whom we have professional service contracts.

Environmental No known impact

DISABILITY AND SENIOR CITIZEN ACCESS

MSSP case management services have been available to frail, disabled seniors in the City of Oakland for 23 years. MSSP provides frail Oakland residents with an alternative to premature or inappropriate institutionalization. Through the provision of case management services, MSSP's frail disabled seniors are empowered to be as independent as possible. Case management services are provided in the clients' home or in clients' community.


RECOMMENDATION

Staff recommends that the City Council approve a resolution authorizing the City Manager to apply for, accept and appropriate a grant in the amount of \$1, 352,467 from the State Department of Aging for the Multipurpose Senior Services Program for fiscal year 2003-2004. The approval of this recommendation will ensure the continuation of multipurpose senior services to Oakland's frail elderly at risk of premature or unnecessary institutionalization.


ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve a resolution authorizing the City Manager to apply for, accept and appropriate a grant in the amount of \$1,352,467 from the State Department of Aging for the Multipurpose Senior Services Program for fiscal year 2003-2004. That the City Council approve a resolution authorizing the City Manager to contract with 9 agencies for an estimated amount of \$297,543. The resolution would also authorize a general fund offset of \$137,543 for central service overhead charges.

Respectfully submitted,


George G. Musgrove
Assistant City Manager
For the Life Enrichment Agency

APPROVED AND FORWARDED TO THE
LIFE ENRICHMENT COMMITTEE

Prepared by: 
Andrea L. Youngdahl
Director
Department of Human Services

OAKLAND CITY COUNCIL

[Signature]
 FILED
 OFFICE OF THE CITY ATTORNEY
 OAKLAND, CALIFORNIA

RESOLUTION NO. _____ C.M.S.

2003 MAY 29 PM 5: 29

RESOLUTION AUTHORIZING THE CITY MANAGER TO APPLY FOR, ACCEPT AND APPROPRIATE A GRANT IN THE AMOUNT OF \$1,352,467.00, FROM THE STATE DEPARTMENT OF AGING FOR THE MULTIPURPOSE SENIOR SERVICES PROGRAM (MSSP) FOR FISCAL YEAR 2003-2004 AND AUTHORIZING THE CITY MANAGER TO CONTRACT WITH NINE AGENCIES FOR AN ESTIMATED AMOUNT OF \$297,543.00 ANNUALLY TO PROVIDE IN-HOME SERVICES TO THE FRAIL SENIORS OF MSSP.

WHEREAS, the State Department of Aging is willing to appropriate a grant to the Multipurpose Senior Services Program (MSSP) in an amount of \$1,352,467.00 and any additional amount for the period beginning July 1, 2003 and ending June 30, 2004; and

WHEREAS, the grant is funded by the Title X1X Social Security Act funds and the State of California General Fund; and

WHEREAS, the grant does not pay for Central Services Overhead costs, and the City has historically provided an offset to cover the Central Services Overhead costs, and the Proposed Policy budget includes an allocation of \$ 137,197.00 to cover the Central Services Overhead costs; and

WHEREAS, the purpose of said grant is to continue the City's MSSP program and will help the frail elderly remain in their homes rather than be institutionalized, and

WHEREAS, it is the intention of MSSP to contract for personal care, respite, and health care services beginning July 1, 2003 and ending June 30, 2005

WHEREAS, the City of Oakland desires to enter contracts with the following vendors for the amounts specified below:

<u>VENDOR</u>	<u>AMOUNT</u>
1. AccentCare – Oakland Business License # 2331675	\$ 27,000.00
2. Alta Bates Summit Medical Center Lifeline – Oakland Business License # 1443437	\$ 27,000.00
3. Angel Home Care – Oakland/Minority Business License # 1534386	\$ 27,000.00
4. Asian Network, Inc. – Oakland/Minority Business License # 1369008	\$ 27,000.00
5. Bay Area Community Services Business License # 462551	\$ 27,000.00
6. Bay Area Vital Link, Inc. – Oakland Business License # 760358	\$ 27,000.00
7. Community Care Services – Oakland/Minority Business License # 795135	\$ 27,000.00

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| 8. Manos Home Care – Oakland/Minority
Business License # 1025163 | \$ 27,000.00 |
| 9. Spectrum Home Health Care, Inc. – San Leandro/Minority
Business License # 2406926 | \$ 27,000.00 |

WHEREAS, MSSP is a long standing program in the City, the City Council having approved application for the original MSSP grant in Resolution No. 57740 C.M.S. dated December 12, 1978; now therefore be it

RESOLVED: That the City Manager or his designee is hereby authorized and directed to apply for, accept and appropriate a grant and offsetting revenues in the amount of \$1,352,467.00, from the State Department of Aging for the purpose of appropriating said grant and offsetting revenues to MSSP for the period beginning July 1, 2003 and ending June 30, 2004; and be it

FURTHER RESOLVED: That the City Council authorizes the support of said grant with \$137,197.00 of General Funds for central services overhead off-set; and be it

FURTHER RESOLVED: That the City Council authorizes the City Manager to contract with nine agencies for an estimated amount of \$297,543.00 annually.

FURTHER RESOLVED: Should additional funds be received, the City Manager or his designee is hereby authorized to appropriate it for the purposes described above; and be it

FURTHER RESOLVED: That the City Council hereby appoints the City Manager or his designated representative as agent of the City to conduct all negotiations, execute and submit all documents, including but not limited to application, agreements, amendments, modifications, payment requests and related actions which may be necessary for the completion of the aforementioned grant in accordance with its basic purpose.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 20____

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, NADEL, QUAN, REID, WAN and PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

ATTEST: _____
CEDA FLOYD
City Clerk and Clerk of the Council
of the City of Oakland, California