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CITY OF OAKLAND
AGENDA REPORT

2009 OCT 29 PM 3:48

TO: Office of the City Administrator
ATTN: Dan Lindheim
FROM: Office of the Mayor/WIB
DATE: November 10, 2009

TITLE: An Updated Evaluation On The Workforce Investment Board (WIB) Funded Contracts For Fiscal Year 2008-2009 With Performance Data Verified By Providers

SUMMARY

In July 2009, a preliminary evaluation report was submitted to Council. The reason it was deemed "preliminary" was that all data had not been compiled or verified by the System Administrator. The System Administrator has been working with the providers to finalize and verify the data. As of October 21, 2009, the requested evaluation report has not been submitted to the WIB or the WIB Executive Director.

This evaluation report of the WIB funded contractors provides data on how well Oakland's workforce system providers are performing and whether they are meeting their federal performance objectives.

Based on the preliminary data the majority of the programs met or exceeded their performance objectives. These data are anticipated to be finalized by the end of November 2009.

FISCAL IMPACT

This is an informational report; fiscal impacts are not included.

BACKGROUND

The preliminary evaluation report was brought before the CEDA Committee in July 2009. The Committee requested that the report be brought back for review when all data has been verified by providers. At the September CEDA Committee meeting, members were informed that the data still had not been verified by all participating organizations. An agenda report was provided from the WIB reflecting that the status had not changed and there is no new data to report.

The System Administrator and staff anticipate all data for FY 2008-2009 will be submitted and an updated version of the July 2009 report will be available for presentation to the CED Committee in December 2009.

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KEY ISSUES AND IMPACTS

With the inclusion of the ARRA funds during this past fiscal year, many of the System Administrator's providers were subject to multiple reporting, accounting and collecting requirements in order to be responsive to ARRA mandates. These requirements were in addition to the regular existing WIA program duties. These new responsibilities have challenged the system providers as they came without resources to support the work associated with reporting, monitoring, verifying and implementing the new program requirements.

Staff interprets the delay of verification and timeliness of responding back to the WIB and CED Committee as a result of the system being over taxed. The providers of services have worked hard to respond to both the data collection challenge as well as the demand placed on them by a community in need of services.

RECOMMENDATION(S)

There are no recommendations at this time.

ACTION REQUESTED OF THE CITY COUNCIL

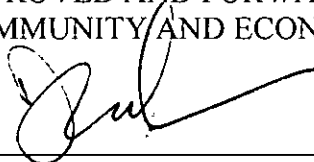
Continue the report until final, verified data are received and processed by the System Administrator.

Respectfully submitted,



Earl Johnson
Executive Director
Office of the Mayor

APPROVED AND FORWARDED TO THE
COMMUNITY AND ECONOMIC DEVELOPMENT COMMITTEE



Office of the City Administrator

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