# **MEMORANDUM**

**TO:** City Council Members

**FROM:** Office of the Mayor

DATE: September 10, 2025

**RE:** Appointment of Three Members to the Library Commission

The Mayor's Office respectfully requests City Council consideration for the appointment of three new members to the Library Commission to fill vacant positions.

The Library Commission plays a vital role in overseeing library operations, policy development, and strategic planning to ensure our public library system continues to serve as a cornerstone of community education and engagement. These appointments will strengthen the commission's ability to guide library services and programs that benefit residents of all ages.

## **Proposed Actions:**

- Appoint three qualified community members to fill vacant positions
- Restore the commission to full operational capacity
- Ensure diverse community representation in library governance

**Next Steps:** The Mayor's Office will present candidate recommendations at the next Council meeting. All proposed appointees meet the qualifications outlined in the municipal code and bring valuable perspectives and expertise to support the library system's mission.

Filling these positions will enable the commission to continue its important work overseeing library operations and advancing programs that promote literacy, community connection, and educational opportunities throughout our city.

We greatly appreciate any support you can provide in expediting this process and welcome the Council's prompt consideration of these appointments.

Profile				
April	Bell			
First Name	Last Name			
Pronouns				
she/her				
Email Address				
and radical				
Street Address		Suite or Apt	Suite or Apt	
City		State	Postal Code	
What City Council district	do you live in?			
☑ District 3				
Primary Phone	Alternate Phone			
University of California San Francisco	Assistant Professor			
Employer	Job Title			
Which Boards would you	like to apply for?			
Library Commission: Submitte	d			

Submit Date: Dec 29, 2024

#### **Interests & Experiences**

Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.

My qualifications and participation align closely with the Oakland Library Commission's mission to promote equitable access to educational resources and foster community engagement. With over a decade of experience advancing equity in public health and community-driven initiatives. I bring a strong foundation in understanding and addressing the diverse needs of marginalized communities. My work as an Assistant Professor at UCSF, where I do research to develop interventions to address health inequities and mentor underrepresented students, has sharpened my skills in advocacy, program design, and equity-focused policy development. My expertise in digital storytelling, as demonstrated through my workshops with underserved and historically marginalized populations. highlights my ability to create impactful, community-centered programs that empower individuals through narrative and knowledge sharing. Additionally, my years of service as a mentor and leader in community organizations, including the 3rd Street Youth Center & Clinic and the Stanford Women's Impact Network, reflect a steadfast commitment to fostering inclusion and accessibility. These experiences equip me to contribute to the Commission's goals by advocating for initiatives that broaden library outreach, enhance educational programs, and promote literacy across Oakland's diverse populations. By integrating my background in research, community engagement, and advocacy, I aim to further the Commission's mission of creating a thriving, inclusive library system that serves as a cornerstone of opportunity and empowerment for all Oakland residents.

Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.

Bell\_Library\_Board\_Resume\_20241229.docx

Upload a Resume

Please paste the text of your resume or curriculum vitae below.

Please click the acknowledgement below.

Service on City of Oakland boards, commissions, and committees may require filings of the FPPC's Statements of Economic Interest (Form 700). Upon appointment and determination of filing status, I will comply with all filing obligations.

✓ I Agree \*

## April I. Bell. PhD. MPH

Email:

# Objective

To leverage my expertise in public health, community engagement, and equity-driven initiatives in service to the Oakland Library Commission, promoting inclusive access to educational resources and fostering a love for learning in diverse communities.

#### Education

## PhD, Epidemiology

Indiana University School of Public Health, Bloomington, IN | 2019 Minor: Behavioral and Sexual & Reproductive Health

## MPH, Epidemiology and Behavioral Health Sciences

Indiana University School of Medicine, Indianapolis, IN | 2010

## **BA, Human Biology with Honors**

Stanford University, Stanford, CA | 1995

#### **Professional Experience**

## **Assistant Professor In Residence**

University of California, San Francisco | 2022 - Present

- Design and implement programs to advance equity in sexual and reproductive health, with a focus on marginalized communities.
- · Mentor and support first-generation and historically underrepresented students.
- Conduct innovative research on health equity and reproductive justice, incorporating community-based participatory approaches.

#### Postdoctoral Research Fellow

University of California, San Francisco, Preterm Birth Initiative | 2020 - 2022

- Explored the impact of structural inequities on maternal and adolescent health outcomes.
- Developed digital storytelling projects to amplify marginalized voices in healthcare narratives.

#### Research Program Manager

Indiana University-Kenya Partnership/Academic Model Providing Access to Healthcare (AMPATH) | 2007 – 2012

- Oversaw international research collaborations addressing HIV prevention and treatment.
- Managed community engagement initiatives, ensuring culturally sensitive healthcare delivery.

#### **Health Scientist**

Centers for Disease Control and Prevention | 2000 - 2007

- Conducted public health research and developed interventions targeting reproductive health disparities.
- Supported emergency response efforts, including bioterrorism preparedness.

## **Community Engagement and Service**

#### **Executive Board Member**

Healthy Teen Network | 2017 - Present

# **Digital Storytelling Instructor and Mentor**

StoryCenter, Berkeley, CA | 2017 - Present

• Facilitate workshops for underserved and historically marginalized populations, using storytelling to empower and educate.

#### **Health Careers Mentor**

3rd Street Youth Center & Clinic, San Francisco, CA | 2020 - Present

 Mentor youth from underrepresented backgrounds, encouraging careers in public health and medicine.

# Black/African American Health Initiative Working Group Member

San Francisco Department of Public Health | 2023-present

 Collaborate on strategies to reduce health disparities among adolescent and promote health equity through community engagement, policy advocacy, and resource development.

#### Troop Leader/Co-leader

Girl Scouts of Northern California, Oakland, CA | 2016-2020

• Led troop activities and community service projects, mentoring girls in leadership and life skills

#### **Executive Board Co-Chair**

Stanford Women's Impact Network | 2017 - 2023

 Led strategic initiatives to support women alumni in advancing equity-focused projects.

## **Teaching and Mentoring**

- Mentor to first-generation college students and scholars from underrepresented backgrounds
- Developer of youth-focused educational programs
- Facilitator of community workshops and training sessions
- Guest lecturer on community engagement and equity

#### **Key Skills**

- Community Engagement & Advocacy
- Equity-Focused Program Development
- Research Design & Data Analysis
- Digital Storytelling & Narrative Research
- Grant Writing & Fundraising
- Leadership & Mentorship

#### **Selected Awards and Recognition**

- Hellman Fellow, Hellman Foundation | 2023
- Health Justice Scholar, UCSF Department of Family and Community Medicine | 2022
- Changemakers in Family Planning, Society of Family Planning | 2022
- Award of Merit, Stanford University Associates Board of Governors | 2019

Profile			
Kevin	Covarrubias		
First Name	Last Name		
Pronouns			
He/Him			
Email Address			
Street Address		Suite or Apt	
City		State	Postal Code
What City Council d	istrict do you live in?		
District 2			
Primary Phone	Alternate Phone		
InGenius Prep	Transfer Admissions Manager & Senior Counselor		
	d you like to apply for?		
Library Commission: Su	ubmitted		

Submit Date: Feb 04, 2025

**Interests & Experiences** 

Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.

I believe my background uniquely positions me to contribute to the Library Commission's mission. As a long-time Oakland resident and an Ivy League-educated professional committed to education and community engagement, I've witnessed firsthand how vital our libraries are as centers for learning, cultural exchange, and civic empowerment. In my role as a trilingual (Mandarin & Spanish) college admissions consultant, I work daily to break down barriers to education for a diverse array of students. This experience has sharpened my skills in clear communication, strategic planning, and advocacy—skills that are directly transferable to providing effective citizen oversight of Measure C and Measure D tax funds. I've learned how to assess programs critically and ensure that resources are allocated in ways that genuinely support community needs. Moreover, my experience managing property has given me a solid grounding in fiscal oversight and accountability. I understand the importance of balancing budgets, monitoring expenditures, and ensuring that every dollar is spent in a way that maximizes benefit for the community. I intend to apply this rigorous approach to evaluating how tax funds are used to support our library's programs and services. I am passionate about creating equitable educational opportunities and believe that our libraries are at the heart of that mission. By bringing my expertise in multicultural communication, strategic oversight, and community advocacy, I am eager to help guide the Commission in making thoughtful recommendations to the City Council and ensuring that the library continues to thrive as a resource for every Oakland resident. For more information on my background, please feel free to refer to my attached resume and LinkedIn profile: https://www.linkedin.com/in/sinohispanomaestro/

Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.

Kevin Covarrubias Resume 11162024.docx

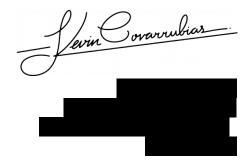
Upload a Resume

Please paste the text of your resume or curriculum vitae below.

Please click the acknowledgement below.

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▼ I Agree \*



#### **EDUCATION**

Claremont McKenna College, 2019
 B.A in Government

• San Francisco State Univ., 2021 M.A. in Chinese Applied Linguistics & Modern Literature

- Columbia University, 2022
   M.A. in Political Science
- National Cheng Kung Univ., 2022
   State Dept.'s Critical Language
   Scholarship, Highest Level Chinese
   Course (Tainan, Taiwan)

#### **HONORS & AWARDS**

- 2023 "Rookie of the Year," InGenius Prep (IGP)
  - ACTFL Mandarin Oral Proficiency Interview Score: "Advanced Mid"

#### FOREIGN LANGUAGES & SKILLS

- Mandarin (Adv.; Simplified/Tradition.)Spanish (Native Fluency)
  - Project Management (Trello)
    - Google Suite

#### **VOLUNTEERING**

• Mentor & Scholarship App Reviewer/Interviewer, Oakland Promise (2023 - Present)

• IGP Pro Bono (2023 - Present) Gameheads Counselor (2024 – Present)

#### SELECTED EXPERIENCE

## **InGenius Prep, Transfer Admissions Manager**

Jan 2024 – Present

Oakland, CA (Hybrid)

• Lead a team of 29 transfer admissions counselors and revise strategy reports from former admissions officers that resulted in 20+ successful applications and top admission results (e.g., USC, Brown, NYU, UChicago)

#### **InGenius Prep, Senior Counselor**

Sep 2022 – Present

Oakland, CA (Hybrid)

- Advise 25+ high school/transfer students yearly from 6+ countries (e.g., USA, Taiwan, China), leading to top admission results (e.g., Brown, UCB, Rice, NYU)
- Liaise with parents in Mandarin to explain strategies for students' candidacy building and provide enhanced support, including strategizing for students at risk
- Conducted 21+ webinars and in-person presentations on summer programs, research mentorships, and NCAA recruitment, which improved students' understanding of college admissions and resulted in 50+ leads of potential clients
- Authored a 9-page report on AI essay detection, tested Custom GPTs for activities list and essay planner, and advocated for AI staff training, which resulted in improved counseling techniques

#### Scholar Launch, Admissions Interviewer

Apr 2023 – Present.

Oakland, CA (Hybrid)

- Conduct 142+ interviews of 20-30 minutes, identifying 68+ top candidates for research programs in diverse fields (e.g., AI, aerospace, political economy) and advising on research proposal formulation
- Co-led 5+ webinars on research importance in college admissions, which raised student enrollment in our programs and generated 40+ leads of potential clients

## Columbia University, Research Assistant

Aug 2021 – May 2022

New York, NY

- Created and analyzed a cross-national dataset (in R) of expatriate voting records for Dr. Chiara Superti, which provided insights into local politics' influence on expatriate voting in Western Europe and Latin America
- Employed Spanish skills to liaise with electoral

institutes in Latin America, enhancing data accuracy

## **EDUCATION (Cont'd)**

Shanghai Jiaotong University, 2016
 Columbia's Bus. Chinese Summer
 Program (Real Estate Internship)

#### **HONORS & AWARDS (Cont'd)**

- Google's "Generative AI for Educators" Certificate (April 2024)
  - Top 2 Finalist (Out of 17 Applicants) for Oakland Public Ethics Commission Vacancy (2023)
    - "Taiwan's hope in Latin America," *Taipei Times* (Sep 6, 2022)
- Lecture at Pace University (Mar 1, 2023): "Sino-Taiwanese-Latin American Relations and Comparative Politics"
- Lecture at Fairfield University (Nov 10, 2022): "2022 US Midterms, China, and Taiwan"

## **Community Fund LLC, Property Manager**

Dec 2016 – Apr 2017

Oakland, CA

- Managed 150 properties in East Bay by collecting rent, inspecting homes, and liaising with maintenance workers to ensure upkeep of properties, which resulted in improved tenant satisfaction
- Maintained detailed property reports, which improved tenant-landlord relations and ensured compliance with Homeowner Associations and government regulations

#### Congresswoman Barbara Lee, Intern

Jun 2015 – Aug 2015

Oakland, CA

- Resolved constituent casework (i.e., loan modification, mortgages) by effectively utilizing federal, state, and local resources, which benefitted 50+constituents
- Collaborated with local advocacy groups (e.g., Oakland Literacy Coalition) to discuss and promote legislative initiatives, increasing community support for Lee's efforts

Profile			
Andrea	Henderson		
First Name	Last Name		
Pronouns			
she/her			
Email Address			
Street Address		Suite or Apt	
City		State	Postal Code
What City Council district	do you live in?		
<b>☑</b> District 5			
Primary Phone	Alternate Phone	1	
Crisis Support Services of Alameda County	Clinical Director	-1	
Which Boards would you	Job Title like to apply for?		
Library Commission: Submitte			
Interests & Experiences			
Please tell us how your q requested board and/or c	ualifications and participat ommission's mission.	tion will relat	e to the
I'm a licensed clinical social w	orker who is often looking to gro	w nartnershins	hetween non
profits that serve the commun	ity. I have used the library as a	resource through	ghout my career
	y own learning, to provide service groups. Currently the organizate		
free drop in bereavement grou	up at the 81st branch. I believe sand want to provide my support	strongly in the v	
in maintaining social systems	and want to provide my support	••	
Please submit your resun	ne or curriculum vitae. You	may unload	a document
	ed.) Alternatively, you may		
Resume.pdf	2		
Upload a Resume	77		
Please paste the text of y	our resume or curriculum	vitae below.	
EDUCATION Licensed Clinical S	Social Worker January 2012 Mas	ter's degree, So	ocial Welfare

Andrea Henderson

May 2008 University of California - Berkeley Berkeley, CA Bachelor of Arts degree, English Literature May 2001 Mills College Oakland, CA EMPLOYMENT Clinical Director, Crisis Support Services of Alameda County February 2020 to present Developed and implemented clinical trainings for interns, staff, and volunteers on topics relevant to suicide prevention Provided individual and group supervision to clinical interns along with programmatic supervision Developed clinical documentation standards, ensured that documentation was compliant with legal and ethical standards Participated in weekly leadership meetings, developed partnerships with other agencies, and provided specialized grief support to programs throughout the county Clinical Supervisor, Stars School Success Program June 2017 to January 2020 Provided clinical supervision to up to 8 clinicians Facilitated ASW group Collaborated with QA team on training needs Ensured compliance with MediCal standards Youth and Family Clinician II, Youth and Family Services Bureau January 2016 to June 2017 REACH Ashland Youth Center Provide individual therapy and intensive case management services to youth aged 11 to 24 Design and facilitate youth development groups Provide consultation and training to milieu staff Staff Clinician, PREP Alameda August 2013 to January 2016 Provide individual therapy and case management to up to 15 TAY youth Provide individual clinical supervision to intern Develop and implement community trainings on topics related to psychosis Conduct thorough clinical assessments Maintain clinical documentation Day Treatment Therapist, Thunder Road February 2012 to August 2013 Provide individual, group, and multi-family therapy for adolescents and families Provide case management services, including discharge planning Maintain clinical notes, create assessments and treatment plans Clinician, Youth and Family Enrichment Services December 2009 November 2011 San Mateo County Child and Family Treatment Collaborative Provide individual and family therapy to up to seven clients aged 6 to 18 who are currently in the foster care system Provide case management and collateral contacts as needed Coordinated and facilitated weekly grief group at local high school. Case Manager, Youth and Family Enrichment Services September 2008 - June 2010 Redwood City, CA Transitional Housing Placement Program Plus (THP Plus) June 2010 - May 2011 San Mateo, CA Provided case management services to up to twelve emancipated foster and probation youth residing in San Mateo County Assisted youth in obtaining housing, employment, and educational services. Met with youth a minimum of one time per month. Supported youth in maintaining program adherence. Transitional Housing Placement Program (THPP) Provided case management services for six foster care and probation youth who were living at the THPP program, including after care services. Planned and implemented bi-weekly groups on a variety of topics related to independent living skills. Provided individual therapy for up to three emancipated foster youth through the THP Plus program. Attended weekly group and hourly supervision. Practicum Intern, Kaiser Permanente September 2007 - June 2008 Oakland, CA Child and Family Psychiatry Provided weekly individual mental health services, including therapy, case management, and treatment planning for ten clients and their families. Co-facilitated weekly Intensive Outpatient Program group for teens in acute psychiatric distress, participated in weekly planning meetings. Participated in weekly ADHD screening group and weekly Early Assessment screenings. Attended weekly seminar focused on diversity issues and weekly training on topics related to social work. Received weekly hour and a half of individual clinical supervision under licensed clinical social worker. Practicum Intern, Berkeley Mental Health October 2006 - June 2007 Willard Middle School Berkeley, CA Managed case load of up to five Medi-Cal eligible students at Willard Middle School. Provided one hour of weekly individual therapy along with case managements services. Developed and facilitated two eight week loss groups. Attended weekly staff meetings with school staff, provided crisis intervention for students, and developed treatment plans with teachers, case managers, and school psychologists. Received one hour of clinical supervision from licensed clinical social worker and three hours of training at Berkeley Mental Health. Shift Supervisor, Volunteer Trainer October 2002 - August 2012 Crisis Support Services of Alameda County (CSS) Berkeley, CA Provided suicide prevention and crisis intervention to residents of Alameda County for 12 to 16 hours per week. Concurrently provided one-on-one training to community volunteers and interns along with assisting the volunteer training in developing training policies and maintaining database. Developed and implemented training on information gathering and database maintenance. Friendship Line Coordinator June 2004 - July 2005 Institute on Aging San Francisco, CA Maintained coverage of 24 hour emotional support and suicide prevention line for the elderly. Conducted client intakes, manage client files, and referred Friendship Line clients to other agencies. Recruited, interviewed, trained, and supervised volunteers. Developed and expanded volunteer program. Maintained Friendship Line database, Friendship Line office, and created monthly reports for funding and grant purposes. Assisted in annual fund raising event, managed administrative duties for the Department of Psychology, attended weekly

supervision meeting and received weekly individual supervision from outside licensed therapist. Residential Treatment Counselor October 2002 – June 2004 Generation House, Bay Area Youth Centers Hayward, CA Provided residential treatment to emancipating foster youth in group home setting. Responsibilities include developing and implementing treatment plans, providing group and one on one counseling sessions, maintaining house and yard, developing emancipation plans and participating in crisis prevention and intervention. Participated in weekly staffing meetings and took part in monthly trainings. Office Manager October 2001 – October 2002 Crisis Support Services of Alameda County (CSS) Berkeley, CA Managed business of crisis line. Responsibilities included providing receptionist services, tracking mailings, organizing monthly and quarterly billings, and helping maintain development database. OTHER RELATED EXPERIENCE Therapist, A Home Within (Alameda County) January 2014 – January 2019 Adult Supporter, California Youth Connection (San Mateo County) September 2008 - present Peer Counselor, LYRIC Youth Talkline – San Francisco, CA March 1998 – March 2003

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✓ I Agree \*

# Andrea Henderson .

**EDUCATION** 

Licensed Clinical Social Worker January 2012 Master's degree, Social Welfare University of California - Berkeley Berkeley, CA

Bachelor of Arts degree, English Literature Mills College

May 2001 Oakland, CA

May 2008

**EMPLOYMENT** 

Clinical Director, Crisis Support Services of Alameda County

February 2020 to present

Developed and implemented clinical trainings for interns, staff, and volunteers on topics relevant to suicide prevention Provided individual and group supervision to clinical interns along with programmatic supervision Developed clinical documentation standards, ensured that documentation was compliant with legal and ethical standards Participated in weekly leadership meetings, developed partnerships with other agencies, and provided specialized grief support to programs throughout the county

Clinical Supervisor, Stars School Success Program Provided clinical supervision to up to 8 clinicians Facilitated ASW group Collaborated with QA team on training needs Ensured compliance with MediCal standards

June 2017 to January 2020

Youth and Family Clinician II, Youth and Family Services Bureau

January 2016 to June 2017

**REACH Ashland Youth Center** 

Provide individual therapy and intensive case management services to youth aged 11 to 24

Design and facilitate youth development groups Provide consultation and training to milieu staff

Staff Clinician, PREP Alameda Provide individual therapy and case management to up to 15 TAY youth Provide individual clinical supervision to intern Develop and implement community trainings on topics related to psychosis Conduct thorough clinical assessments Maintain clinical documentation

August 2013 to January 2016

Day Treatment Therapist, Thunder Road

Provide individual, group, and multi-family therapy for adolescents and families

Provide case management services, including discharge planning

Maintain clinical notes, create assessments and treatment plans

Clinician, Youth and Family Enrichment Services

February 2012 to August 2013

December 2009 November 2011 San Mateo County

Child and Family Treatment Collaborative

Provide individual and family therapy to up to seven clients aged 6 to 18 who are currently in the foster care system Provide case management and collateral contacts as needed

Coordinated and facilitated weekly grief group at local high school.

Case Manager, Youth and Family Enrichment Services

September 2008 – June 2010 Redwood City, CA June 2010 – May 2011 San Mateo, CA

Transitional Housing Placement Program Plus (THP Plus)

Provided case management services to up to twelve emancipated foster and probation youth residing in San Mateo County Assisted youth in obtaining housing, employment, and educational services. Met with youth a minimum of one time per month. Supported youth in maintaining program adherence.

Transitional Housing Placement Program (THPP)

Provided case management services for six foster care and probation youth who were living at the THPP program, including after care services.

# Andrea Henderson •

Planned and implemented bi-weekly groups on a variety of topics related to independent living skills. Provided individual therapy for up to three emancipated foster youth through the THP Plus program. Attended weekly group and hourly supervision.

Practicum Intern, Kaiser Permanente

September 2007 – June 2008 Oakland, CA

Child and Family Psychiatry

Provided weekly individual mental health services, including therapy, case management, and treatment planning for ten clients and their families.

Co-facilitated weekly Intensive Outpatient Program group for teens in acute psychiatric distress, participated in weekly planning meetings.

Participated in weekly ADHD screening group and weekly Early Assessment screenings.

Attended weekly seminar focused on diversity issues and weekly training on topics related to social work.

Received weekly hour and a half of individual clinical supervision under licensed clinical social worker.

Practicum Intern, Berkeley Mental Health

October 2006 – June 2007

Willard Middle School

Berkeley, CA

Managed case load of up to five Medi-Cal eligible students at Willard Middle School.

Provided one hour of weekly individual therapy along with case managements services.

Developed and facilitated two eight week loss groups.

Attended weekly staff meetings with school staff, provided crisis intervention for students, and developed treatment plans with teachers, case managers, and school psychologists.

Received one hour of clinical supervision from licensed clinical social worker and three hours of training at Berkeley Mental Health.

Shift Supervisor, Volunteer Trainer

October 2002 – August 2012

Crisis Support Services of Alameda County (CSS)

Berkeley, CA

Provided suicide prevention and crisis intervention to residents of Alameda County for 12 to 16 hours per week.

Concurrently provided one-on-one training to community volunteers and interns along with assisting the volunteer training in developing training policies and maintaining database.

Developed and implemented training on information gathering and database maintenance.

Friendship Line Coordinator

June 2004 - July 2005

San Francisco, CA

Institute on Aging

Maintained coverage of 24 hour emotional support and suicide prevention line for the elderly.

Conducted client intakes, manage client files, and referred Friendship Line clients to other agencies.

Recruited, interviewed, trained, and supervised volunteers.

Developed and expanded volunteer program.

Maintained Friendship Line database, Friendship Line office, and created monthly reports for funding and grant purposes. Assisted in annual fund raising event, managed administrative duties for the Department of Psychology, attended weekly supervision meeting and received weekly individual supervision from outside licensed therapist.

Residential Treatment Counselor

October 2002 – June 2004

Generation House, Bay Area Youth Centers

Hayward, CA

Provided residential treatment to emancipating foster youth in group home setting.

Responsibilities include developing and implementing treatment plans, providing group and one on one counseling sessions, maintaining house and yard, developing emancipation plans and participating in crisis prevention and intervention. Participated in weekly staffing meetings and took part in monthly trainings.

Office Manager

October 2001 – October 2002

Crisis Support Services of Alameda County (CSS)

Berkeley, CA

Managed business of crisis line. Responsibilities included providing receptionist services, tracking mailings, organizing monthly and quarterly billings, and helping maintain development database.

OTHER RELATED EXPERIENCE

Therapist, A Home Within (Alameda County) Adult Supporter, California Youth Connection (San Mateo County) Peer Counselor, LYRIC Youth Talkline – San Francisco, CA January 2014 – January 2019 September 2008 - present March 1998 – March 2003