# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	<u>C464540</u> .	
Work Order Number (if applicable):	<u> </u>	
Contractor:	Gallegher and Burk	
Date of Notice to Proceed:	<u>September 22, 2014</u> .	
Date of Notice of Completion:	<u>N/A</u> .	
Date of Notice of Final Completion:	November 25, 2015	<u>-</u>
Contract Amount:	\$1,188,239.37	
Evaluator Name and Title:	Phillip Fung, Supervising Civil Engineer .	

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### **ASSESSMENT GUIDELINES:**

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
<b>Marginal</b> (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

	WORK PERFORMANCE	Unsatisfactor	Marginal	Satisfactory	Outstanding	Not Applicable	anniddu ina
1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?						
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			M			
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.						
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No	N/A	
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.						
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			Ø			
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No/	
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			d			
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>1</b>			
7	Overall, how did the Contractor rate on work performance? The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2/	3	**************************************	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

# **TIMELINESS**

	TIMELINESS					
8	Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation.					
9	Was the Contractor required to provide a service in accordance with an established schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to Question #10. If "Yes", complete (9a) below.			Yes	No	N/A
9a	Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation.					
10	Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.	, 				
11	Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			Ø		
12	Were there other significant issues related to timeliness? If yes, explain on the attachment. Provide documentation.				Yes	No 🗹
13	Overall, how did the Contractor rate on timeliness?	0	1	2 /	3	
	The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.				_	
	Check 0, 1, 2, or 3.			$\square$		

Unsatisfactory
Marginal
Satisfactory
Outstanding

**FINANCIAL** 

14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).					
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts: \$				Yes	No 🗹
16	Settlement amount:\$					
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No 🗁
18	Overall, how did the Contractor rate on financial issues?  The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2/	3	

Not Applicable Unsatisfactory Marginal Satisfactory Outstanding

COMMUNICATION

	COMMUNICATION					
19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			$\square$		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			M		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.					
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			M		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No 😡
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No
22	Overall, how did the Contractor rate on communication issues?				/	
	The score for this category must be consistent with the responses to the	0	1	2 /	3	
	questions given above regarding communication issues and the assessment guidelines. Check 0, 1, 2, or 3.					
	, -, -, -,					450000000000000000000000000000000000000

Unsatisfactory Satisfactory Outstanding Marginal

# **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.								No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			M					
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.			Yes	No 🗸				
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.			Yes	No∕ ☑				
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No/			
28	Overall, how did the Contractor rate on safety issues?	0	1	2 /	3				
	The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines. Check 0, 1, 2, or 3.			v					

#### **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

TOTAL SCORE (Sum of 1 through 5): 2.0

OVERALL RATING: 2.0

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as non-

responsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

COMMUNICATING THE EVALUATION: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

Contractor / Date

vil Engineer / Date

### ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	7th Street West Oakland Transit Village Project				
Work Order Number (if applicable):					
Contractor:	Gallagher & Burk				
Date of Notice to Proceed:	April 26, 2010				
Date of Notice of Completion:					
Date of Notice of Final Completion:	May 13, 2015				
Contract Amount:	\$3,817,204.54				
Evaluator Name and Title:	Phillip Fung, Civil Engineer				

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### ASSESSMENT GUIDELINES:

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

# WORK PERFORMANCE

1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?			<b>✓</b>		
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>✓</b>		
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.	1 St.		Yes	No	N/A
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.					
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			V		
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No ✓
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>√</b>		
7	Overall, how did the Contractor rate on work performance? The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	er en en Gereke i Gerkerie

Not Applicable Jnsatisfactory **Outstanding** Satisfactory Marginal **TIMELINESS** Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain 8 on the attachment why the work was not completed according to schedule. Provide documentation. Was the Contractor required to provide a service in accordance with an established N/A Yes No schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to 9 Question #10. If "Yes", complete (9a) below. Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor 9a failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation. Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", 10 explain on the attachment. Provide documentation. Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the 11 attachment. Provide documentation. Were there other significant issues related to timeliness? If yes, explain on the Yes No attachment. Provide documentation. 12 13 Overall, how did the Contractor rate on timeliness? 0 2 3 The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.

Check 0, 1, 2, or 3.

Unsatisfactory Satisfactory Outstanding Marginal

# **FINANCIAL**

14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			V		
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$				Yes	No 🗸
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			<b>✓</b>		
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No 🗸
18	Overall, how did the Contractor rate on financial issues?  The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding

# COMMUNICATION

19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			V		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			<b>√</b>		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>√</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No ✓
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No ✓
22	Overall, how did the Contractor rate on communication issues?  The score for this category must be consistent with the responses to the questions given above regarding communication issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

# **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes 🗸	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No ✓
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No ✓
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No ✓
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

#### **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

1. Enter Overall score from Question 7 2 X 0.25 = ...50

2. Enter Overall score from Question 13 \_\_\_\_\_ X 0.25 = \_\_\_\_.50

3. Enter Overall score from Question 18 2 X 0.20 = .40

4. Enter Overall score from Question 22 X 0.15 = .30

5. Enter Overall score from Question 28 2 X 0.15 = .30

TOTAL SCORE (Sum of 1 through 5): 2.0

OVERALL RATING: 2.0

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filling of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as non-

responsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

COMMUNICATING THE EVALUATION: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

Contractor / Date

Supervising Civil Engineer / Date

# Schedule L-2 City of Oakland **Public Works Agency** CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	1005309 Oakland Local Streets
Work Order Number (if applicable):	Task Order No. 3
Contractor:	Gallagher& Burk, Inc.
Date of Notice to Proceed:	9/28/2020
Date of Notice of Completion:	12/19/2022
Date of Notice of Final Completion:	12/19/2022
Contract Amount:	\$3,241,739.31
Evaluator Name and Title:	Jacqueline Buenrostro, Assistant Engineer II

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

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If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### ASSESSMENT GUIDELINES:

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

Marginal
Satisfactory
Outstanding
Not Applicable Unsatisfactory

## **WORK PERFORMANCE**

1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?					
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>V</b>		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>✓</b>		
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No 🗸	N/A
2b	If <b>corre</b> ctions <b>were re</b> quested, did the Contractor <b>make the corrections requested?</b> If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>/</b>		
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.			Yes	No	
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
7	Overall, how did the Contractor rate on work performance?  The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Marginal
Satisfactory
Outstanding
Not Applicable Unsatisfactory

# **TIMELINESS**

8	Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation.			<b>✓</b>		
9	Was the Contractor required to provide a service in accordance with an established schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to Question #10. If "Yes", complete (9a) below.			Yes	No	N/A
9a	Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation.			<b>V</b>		
10	Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>V</b>		
11	Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			V		
12	Were there other significant issues related to timeliness? If yes, explain on the attachment. Provide documentation.				Yes	No 🗸
13	Overall, how did the Contractor rate on timeliness?  The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

Marginal
Satisfactory
Outstanding
Not Applicable Unsatisfactory

FINANCIAL

	FINANCIAL					
14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			<b>/</b>		
	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?					
15	Number of Claims:				Yes	No
	Claim amounts: \$					
	\ <u></u>					
	Settlement amount:\$					
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			<b>✓</b>		
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.			Yes	No 🗸	
18	Overall, how did the Contractor rate on financial Issues?		4		_	
	The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check $0, 1, 2, \text{ or } 3$ .	0		<b>✓</b>	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

COMMUNICATION

19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			<b>V</b>		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			<b>V</b>		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>\</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>V</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No 🗸
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.			Yes	No 🗸	
22	Overall, how did the Contractor rate on communication Issues?  The score for this category must be consistent with the responses to the questions given above regarding communication issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

# **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No 🗸
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No 🗸
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No 🗸
28	Overall, how did the Contractor rate on safety issues? The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

#### OVERALL RATING

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

 $_{--}$   $\times 0.25 = 0.50$ 1. Enter Overall score from Question 7

 $_{--}$   $\times 0.25 = 0.50$ 2. Enter Overall score from Question 13

 $\times 0.20 = 0.40$ 3. Enter Overall score from Question 18

 $X_{0.15} = 0.30$ 4. Enter Overall score from Question 22

 $X_{0.15} = 0.30$ Enter Overall score from Question 28.

**TOTAL SCORE** (Sum of 1 through 5):

OVERALL RATING: Satisfactory

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (I.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as nonresponsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

**COMMUNICATING THE EVALUATION**: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

1/3/23

Dec 21, 2022

Supervising Civil Engineer / Date

### ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

# City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	C427720 Citywide Preventive Maintenance Resurfacing
Work Order Number (if applicable): Contractor: Date of Notice to Proceed:	Galiagher and Burk 2/21/2017
Date of Notice of Substantial Comple	etion: N/A
Date of Notice of Final Completion:	6/7/2018
Contract Amount:	\$4,938,404.63
Evaluator Name and Title: Joseph	Fermanian, Resident Engineer

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### ASSESSMENT GUIDELINES:

A distribute distribute of the dis-	
Outstanding (3	Performance among the best level of achievement the City has experienced.
points)	
Satisfactory	Performance met contractual requirements.
(2 points)	,
Marginal ·	Performance barely met the lower range of the contractual requirements or
(1 point)	performance only met contractual requirements after extensive corrective
	action was taken.
Unsatisfactory	Performance did not meet contractual requirements. The contractual
(0 points)	performance being assessed reflected serious problems for which corrective
	actions were ineffective.

	WORK PERFORMANCE	Unsatisf	Margina	Satisfact	Outstano	Not Appl
1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?				×	0
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			0	×	
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.				M	0
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No ⊠	N/A
2b	If corrections were requested, did the Contractor make the corrections requested?  If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			×		
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			×		0
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			×		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.				×	
7	Overall, how did the Contractor rate on work performance? The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines. Check 0, 1, 2, or 3.	0 0	1	2	3	

	TIMELINESS	Unsatisfactor	Marginal	Satisfactory	Outstanding	Not Applicabl
8	Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation.		_ ·		×	
9	Was the Contractor required to provide a service in accordance with an established schedule (such as for security, maintenance, custodial, etc.)? If "No", or "NA", go to Question #10. If "Yes", complete (9a) below.			Yes	No	N/A
9a	Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, fallure to report, etc.). Provide documentation.					×
10	Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.				×	
11	Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.				X	
12	Were there other significant issues related to timeliness? If yes, explain on the attachment. Provide documentation.				Yes	No ⊠
13	Overall, how did the Contractor rate on timeliness?  The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.  Check 6.4.2 or 3.	0 0	1	2	3 ×	

5:		Unsettisfac	Marginal	Sertisfactor	Outstandin	Not Applic
	FINANCIAL  Were the Contractor's billings accurate and reflective of the contract payment terms?			_		
14	If "Marginal or Unsatisfactory", explain on the stachment. Provide documentation of occurrences and amounts (such as corrected invoices).	_			X	
	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner ressonable to the City?					
	SHOULT 14010 FID CONTINUES OF CHILD LOSONOR FITS LIBERTON LOSSOLISTED IN THE CITY.				v	
15	Number of Claims:				Yes	No.
	Claim amounts: \$				ш.	. [2]
	Settlement amount\$					
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			X		
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No ⊠
18	Overall, how did the Contractor rate on financial issues? The score for this category must be consistent with the responses to the					
	questions given above regarding financial issues and the assessment	0	1	2	3	
	guidelines.			X		

		Uneatistax	Marginal	Settefacto	Outstandil	Not Applic
	COMMUNICATION					_
19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unactisfactory", explain on the attachment.	0	0		X	
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.				X	
20b	Staffing Issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.	0			×	
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<u>.</u>	×	
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No M
21	Were there any other aignificant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No ⊠
22	Overall, how did the Contractor rate on communication leaves?  The score for this category must be consistent with the responses to the questions given above regarding communication leaves and the assessment quidelines.	0 0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

SAFETY

	44 = 2 -	anni kili di di	THE PERSON NAMED IN	SERVICE OF STREET	-	
23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No.
24	Did the Contractor follow City and OSHA safety standards? If "Merginal or Unsatisfactory", explain on the attachment.				X	0
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No ⊠
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No ⊠
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", expirin on the attachment.				Yes	No ⊠
28	Overall, how did the Contractor rate on safety issues?					
	The score for this category must be consistent with the responses to the questions given above regarding eafety issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	0	2	3	

#### **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

1. Enter Overall score from Question 7 3 X 0.25 = 0.75

2. Enter Overall score from Question 13 \_\_\_\_\_ 3 \_\_\_ X 0.25 = \_\_\_\_\_ 0.75

3. Enter Overall score from Question 18 \_\_\_\_ 2 \_\_\_ X 0.20 = \_\_\_\_ 0.4

4. Enter Overall score from Question 22 3 X 0.15 = 0.45

5. Enter Overall score from Question 28 3 X 0.15 = 0.45

TOTAL SCORE (Sum of 1 through 5): 2.8

OVERALL RATING: Outstanding

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as non-responsible for any

bids they submit for future City of Oakland projects within three years of the date of the last unsatisfactory overall rating.

Any Contractor that receives an Unsattsfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsattsfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

COMMUNICATING THE EVALUATION: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or egreement.

Contractor / Date

Supervisor / Date

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	1004419 - Citywide Paving
Work Order Number (if applicable):	Task Order No. 1
Contractor:	Gallagher & Burk, Inc.
Date of Notice to Proceed:	05/13/2021
Date of Notice of Completion:	04/27/2023
Date of Notice of Final Completion:	04/27/2023
Contract Amount:	\$8,389,022.31
Evaluator Name and Title:	Wei Xie, Civil Engineer

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### **ASSESSMENT GUIDELINES:**

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.					
Satisfactory (2 points)	Performance met contractual requirements.					
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.					
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.					

C66 Contractor Evaluation Form Contractor: Gallagher & Burk, Inc. Project No.1004419

Not Applicable Unsatisfactory Marginal Satisfactory Outstanding

## WORK PERFORMANCE

	WORK I ER ORMANOL					
1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?			<b>\</b>		
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>✓</b>		
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No 🗸	N/A
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No 🗸
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<		
7	Overall, how did the Contractor rate on work performance?  The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

# **TIMELINESS**

	TIVIELINE33					
8	Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation.			<b>✓</b>		
9	Was the Contractor required to provide a service in accordance with an established schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to Question #10. If "Yes", complete (9a) below.			Yes	No	N/A
9a	Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation.			<b>&gt;</b>		
10	Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
11	Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
12	Were there other significant issues related to timeliness? If yes, explain on the attachment. Provide documentation.				Yes	No 🗸
13	Overall, how did the Contractor rate on timeliness?  The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding

# **FINANCIAL**

14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$		Yes	No 🗸
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.		Yes	No 🗸
18	Overall, how did the Contractor rate on financial issues?  The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0 1 2	3	

Marginal Satisfactory Outstanding

# **COMMUNICATION**

19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			<b>\</b>		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>\</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No 🗸
22	Overall, how did the Contractor rate on communication issues?				_	
	The score for this category must be consistent with the responses to the	0	1	2	3	
	questions given above regarding communication issues and the assessment guidelines.			<b>/</b>		
	Check 0, 1, 2, or 3.					

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

## **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes 🗸	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No 🗸
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No 🗸
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No 🗸
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

## **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

1. Enter Overall score from Question 7  $\frac{2}{X \ 0.25} = \frac{0.50}{1.50}$ 

2. Enter Overall score from Question 13  $\frac{2}{X \cdot 0.25} = \frac{0.50}{1.50}$ 

3. Enter Overall score from Question 18 2 X 0.20 = 0.40

4. Enter Overall score from Question 22  $\times 0.15 = 0.30$ 

5. Enter Overall score from Question 28 2 X 0.15 = 0.30

**TOTAL SCORE** (Sum of 1 through 5):

OVERALL RATING: Satisfactory

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as non-

responsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

COMMUNICATING THE EVALUATION: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

	Weili Er	08/19/2024
Contractor / Date	Resident Engineer / D	Date
Supervising Civil Engineer / Date		

# ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

C74 Contractor Evaluation Form Contractor: Gallagher & Burk, Inc. Project No. 1004419

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	C376410 - VARIOUS SPEELS AND KOADS REPABILITATION
Work Order Number (if applicable):	0
Contractor:	GALLAGGER & BURK, INC.
Date of Notice to Proceed:	MARCH 1, 2010
Date of Notice of Completion:	JANGARY 20, 2012
Date of Notice of Final Completion:	JAKUARY LO, LOIL
Contract Amount:	#3,412,248.58
Evaluator Name and Title:	WAI WONG, CONSTRUCTION COORDINATOR

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### ASSESSMENT GUIDELINES:

MOOLOGIVILIAI C	
Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

orm Contractor: GALLAGUER & BURK Project No. C376410

Not Applicable Jnsatisfactory **Dutstanding** Satisfactory WORK PERFORMANCE Did the Contractor perform all of the work with acceptable Quality and 1 Workmanship? If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or 1a Unsatisfactory", explain on the attachment. Provide documentation. Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete 2 (2a) and (2b) below. N/A Yes No Were corrections requested? If "Yes", specify the date(s) and reason(s) for the 2a correction(s). Provide documentation. If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation. 2b Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", 3 explain on the attachment. Provide documentation. Were there other significant issues related to "Work Performance"? If Yes, explain Yes No on the attachment. Provide documentation. 4 Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If 5 "Marginal or Unsatisfactory", explain on the attachment. Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain 6 on the attachment. Overall, how did the Contractor rate on work performance? The score for this category must be consistent with the responses to the 0 3 questions given above regarding work performance and the assessment quidelines. Check 0, 1, 2, or 3.

C67 Contractor Evaluation Form Contractor: GALLAGHER & BURK Project No. C376410

Not Applicable Jnsatisfactory **Dutstanding** Satisfactory Marginal **TIMELINESS** Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide 8 documentation. Was the Contractor required to provide a service in accordance with an established N/A Yes Nο schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to 9 Question #10. If "Yes", complete (9a) below. Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). 9a Provide documentation. Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", 10 explain on the attachment. Provide documentation. Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the 11 attachment. Provide documentation. Were there other significant issues related to timeliness? If yes, explain on the Yes No attachment. Provide documentation. 12 Overall, how did the Contractor rate on timeliness? 13 3 2 The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines. Check 0, 1, 2, or 3.

C68 Contractor Evaluation Form Contractor: GALLAGHERABURK Project No. C376410

Unsatisfactory
Marginal
Satisfactory
Outstanding

FINANCIAL

	FINANCIAL					
14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			V		
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$				Yes	No No
16 <sup>-</sup>	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).				4	
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No
18	Overall, how did the Contractor rate on financial issues? The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

Not Applicable Unsatisfactory Outstanding Satisfactory Marginal

	COMMUNICATION					
19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			V		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			V		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			V		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			V		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No/
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No V
22	Overall, how did the Contractor rate on communication issues? The score for this category must be consistent with the responses to the questions given above regarding communication issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding

#### SAFETY

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.					
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No V
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No V
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	° ≥
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

## OVERALL RATING

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

- $\frac{2}{X0.25} = 0.5$ 1. Enter Overall score from Question 7
- Z X 0.25 = \_ 0 . \_ 2. Enter Overall score from Question 13
- 2 X 0.20 = 0.4 3. Enter Overall score from Question 18
- $\geq X_{0.15} = 0.3$ 4. Enter Overall score from Question 22
- $2 \times 0.15 = 0.3$ 5. Enter Overall score from Question 28

TOTAL SCORE (Sum of 1 through 5): 2.0

OVERALL RATING: SATISFACTORY

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as non-

C72 Contractor Evaluation Form Contractor: GALLAGIER & BURK Project No. C376410

responsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

**COMMUNICATING THE EVALUATION**: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

Contractor / Date

Resident Engineer /Date

Supervising Civil Engineer / Date

# ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

Contractor: GALLAGHER & BURK Project No. C376410

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	C476510
Work Order Number (if applicable):	
Contractor:	Gallagher & Burk, Inc.
Date of Notice to Proceed:	May 23rd, 2016
Date of Notice of Completion:	August 9th, 2018
Date of Notice of Final Completion:	August 31st, 2018
Contract Amount:	\$3,719,719.00
Evaluator Name and Title:	Alan Chan, Resident Engineer

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

### **ASSESSMENT GUIDELINES:**

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

Unsatisfactory Outstanding Marginal Satisfactory

# **WORK PERFORMANCE**

1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?			<b>✓</b>		
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			1		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>/</b>		
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No 🗸	N/A
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.					<b>✓</b>
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>\</b>		
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No 🗸
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
7	Overall, how did the Contractor rate on work performance?  The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines.  Check 0. 1. 2. or 3.	0	1	2	3	

Not Applicable Unsatisfactory **Outstanding** Satisfactory **Marginal TIMELINESS** Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain 8 on the attachment why the work was not completed according to schedule. Provide documentation. Was the Contractor required to provide a service in accordance with an established Yes No N/A schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to 9 Question #10. If "Yes", complete (9a) below. Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). 9a Provide documentation. Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory". 10 explain on the attachment. Provide documentation. Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the 11 attachment. Provide documentation. Were there other significant issues related to timeliness? If yes, explain on the Yes No 12 attachment. Provide documentation. 13 Overall, how did the Contractor rate on timeliness? 0 2 3 The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.

Check 0, 1, 2, or 3.

Outstanding Unsatisfactory Marginal Satisfactory

**FINANCIAL** 

	FINANCIAL					
14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			<b>/</b>		
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$				Yes	No 🗸
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			1		
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No V
18	Overall, how did the Contractor rate on financial issues? The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory Outstanding Satisfactory Marginal

# **COMMUNICATION**

	•••••••					
19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>V</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No 🗸
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No ✓
22	Overall, how did the Contractor rate on communication issues?					
	The score for this category must be consistent with the responses to the questions given above regarding communication issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Not Applicable Unsatisfactory Outstanding Satisfactory Marginal

# **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.	INCOMPANIE OF THE PROPERTY OF		✓		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No 🗸
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No 🗸
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No 🗸
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

## **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

3. Enter Overall score from Question 18 
$$\frac{2}{X \cdot 0.20} = \frac{0.4}{10.20}$$

4. Enter Overall score from Question 22 
$$\frac{2}{2}$$
  $\times 0.15 = \frac{0.3}{2}$ 

5. Enter Overall score from Question 28 
$$\frac{2}{X \ 0.15} = \frac{0.3}{X}$$

**TOTAL SCORE** (Sum of 1 through 5):

OVERALL RATING: 2

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor. Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as nonresponsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

**COMMUNICATING THE EVALUATION**: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

Contractor / Date

Resident Engineer / Date

Supervising Civil Engineer / Date

## ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

Project Number/Title:	C388010 Various Streets and Roads Preventive Maintenance						
Work Order Number (if applicable):							
Contractor:	Gallagher and Burke, Inc.						
Date of Notice to Proceed:	12/20/10						
Date of Notice of Completion:	8/22/13						
Date of Notice of Final Completion:	8/22/13						
Contract Amount:	\$1,233,215.35						
Evaluator Name and Title:	Alan Chiang, Civil Engineer						

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

#### ASSESSMENT GUIDELINES:

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.
Satisfactory (2 points)	Performance met contractual requirements.
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.

Unsatisfactory Outstanding Satisfactory Marginal

## **WORK PERFORMANCE**

1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?		<b>✓</b>			
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>√</b>		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>\</b>		
2a <sub>.</sub>	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			ès	No V	N/A
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.				·	<b>✓</b>
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.		<b>✓</b>			
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b></b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
7	Overall, how did the Contractor rate on work performance?  The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Not Applicable **Jnsatisfactory Dutstanding** Satisfactory Marginal **TIMELINESS** Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation. Was the Contractor required to provide a service in accordance with an established Yes No N/A schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to 9 Question #10. If "Yes", complete (9a) below. Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation. Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", 10 explain on the attachment. Provide documentation. Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the 11 attachment. Provide documentation. Were there other significant issues related to timeliness? If yes, explain on the No Yes attachment. Provide documentation. 12 Overall, how did the Contractor rate on timeliness? 3 0 2 The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines. Check 0, 1, 2, or 3.

Unsatisfactory
Marginal
Satisfactory
Outstanding

**FINANCIAL** 

14	·Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).		<u>.</u>	<b>✓</b>		
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$				Yes	No ✓
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			<b>✓</b>		
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.				Yes	No ✓
18	Overall, how did the Contractor rate on financial issues?  The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding

COMMUNICATION

	COMMUNICATION					
19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.		<b>V</b>			
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>V</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No
22	Overall, how did the Contractor rate on communication issues?					
	The score for this category must be consistent with the responses to the	0	1	2	3	
	questions given above regarding communication issues and the assessment guidelines.			$\checkmark$		
	Check 0, 1, 2, or 3.					

Not Applicable Unsatisfactory Outstanding Marginal Satisfactory

# **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No.
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			V		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	>° (
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	5
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No V
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines. Check 0, 1, 2, or 3.	0	1	2	3	

## **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

 $_{---}$   $_{\times 0.25} = 0.50$ 1. Enter Overall score from Question 7

 $_{---}$   $_{\times 0.25} = 0.50$ 2. Enter Overall score from Question 13

\_\_\_\_x<sub>0.20</sub> = 0.4 3. Enter Overall score from Question 18

 $_{1 \times 0.15} = 0.30$ 4. Enter Overall score from Question 22

 $_{--}$   $_{X \ 0.15} = 0.3$ 5. Enter Overall score from Question 28

**TOTAL SCORE** (Sum of 1 through 5):

OVERALL RATING: 2.0

2.0

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

The Resident Engineer will transmit a copy of the Contractor Performance Evaluation to the Contractor, Overall Ratings of Outstanding or Satisfactory are final and cannot be protested or appealed. If the Overall Rating is Marginal or Unsatisfactory, the Contractor will have 10 calendar days in which they may file a protest of the rating. The Public Works Agency Assistant Director, Design & Construction Services Department, will consider a Contractor's protest and render his/her determination of the validity of the Contractor's protest. If the Overall Rating is Marginal, the Assistant Director's determination will be final and not subject to further appeal. If the Overall Rating is Unsatisfactory and the protest is denied (in whole or in part) by the Assistant Director, the Contractor may appeal the Evaluation to the City Administrator, or his/her designee. The appeal must be filed within 14 calendar days of the Assistant Director's ruling on the protest. The City Administrator, or his/her designee, will hold a hearing with the Contractor within 21 calendar days of the filing of the appeal. The decision of the City Administrator regarding the appeal will be final.

Contractors who receive an Unsatisfactory Overall Rating (i.e., Total Score less than 1.0) will be allowed the option of voluntarily refraining from bidding on any City of Oakland projects within one year from the date of the Unsatisfactory Overall Rating, or of being categorized as non-responsible for any projects the Contractor bids on for a period of one year from the date of the Unsatisfactory Overall Rating. Two Unsatisfactory Overall Ratings within any five year period will result in the Contractor being categorized by the City Administrator as nonresponsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

Any Contractor that receives an Unsatisfactory Overall Rating is required to attend a meeting with the City Administrator, or his/her designee, prior to returning to bidding on City projects. The Contractor is required to demonstrate improvements made in areas deemed Unsatisfactory in prior City of Oakland contracts.

The Public Works Agency Contract Administration Section will retain the final evaluation and any response from the Contractor for a period of five years. The City shall treat the evaluation as confidential, to the extent permitted by law.

COMMUNICATING THE EVALUATION: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

บpervising Civil Engineer / Date

Resident Engineer / Date

C73 Contractor Evaluation Form Contractor: Gallagher and Burke, Inc. Project No. C388010

## ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

- 1. Microsurfacing emulsion did not meet the project specifications and this required the contractor to extend the warranty from 1 year to 3 years.
- Extended warranty document stated above was not provided until 11/13/13 when it was originally requested on 6/6/2012.
- 8. Change Order work on Broadway was delayed for multiple months. Originally met with the contractor on 11/15/12 to review scope and plan to complete the work during the holiday season. City staff worked to ensure all agencies were notified so work could begin. Contractor did not begin work and did not provide a schedule for the work. City staff met with the contractor again on 5/15/13 in the lfield to discuss scope as work had not started.
- 20a. Despite repeated requests, the contractor did not provide a schedule for the additional concrete work on Broadway until June 2013. On Friday 6/7/13, the contractor started work without notifying the city or the nearby residents/business lin advance which caused a significant public and traffic inconvenience in the downtown area. The work was scheduled to begin Saturday 6/8/13 to minimize inconvenience.

# Schedule L-2 City of Oakland Public Works Agency CONTRACTOR PERFORMANCE EVALUATION

1005310 - North Oakland Paving Project Number/Title: Task Order No. 6 Work Order Number (if applicable): Gallagher & Burk, Inc. Contractor: 02/01/2020 Date of Notice to Proceed: 04/14/2023 Date of Notice of Completion: 04/14/2023 Date of Notice of Final Completion: \$8,936,250.00 Contract Amount: Wei Xie, Civil Engineer **Evaluator Name and Title:** 

The City's Resident Engineer most familiar with the Contractor's performance must complete this evaluation and submit it to Manager, PWA Project Delivery Division, within 30 calendar days of the issuance of the Final Payment.

Whenever the Resident Engineer finds the Contractor is performing below Satisfactory for any category of the Evaluation, the Resident Engineer shall discuss the perceived performance shortfall at the periodic site meetings with the Contractor. An Interim Evaluation will be performed if at any time the Resident Engineer finds that the overall performance of a Contractor is Marginal or Unsatisfactory. An Interim Evaluation is required prior to issuance of a Final Evaluation Rating of Unsatisfactory. The Final Evaluation upon Final Completion of the project will supersede interim ratings.

The following list provides a basic set of evaluation criteria that will be applicable to all construction projects awarded by the City of Oakland that are greater than \$50,000. Narrative responses are required to support any evaluation criteria that are rated as Marginal or Unsatisfactory, and must be attached to this evaluation. If a narrative response is required, indicate before each narrative the number of the question for which the response is being provided. Any available supporting documentation to justify any Marginal or Unsatisfactory ratings must also be attached.

If a criterion is rated Marginal or Unsatisfactory and the rating is caused by the performance of a subcontractor, the narrative will note this. The narrative will also note the General Contractor's effort to improve the subcontractor's performance.

## **ASSESSMENT GUIDELINES:**

Outstanding (3 points)	Performance among the best level of achievement the City has experienced.						
Satisfactory (2 points)	Performance met contractual requirements.						
Marginal (1 point)	Performance barely met the lower range of the contractual requirements or performance only met contractual requirements after extensive corrective action was taken.						
Unsatisfactory (0 points)	Performance did not meet contractual requirements. The contractual performance being assessed reflected serious problems for which corrective actions were ineffective.						

C66 Contractor Evaluation Form Contractor: Gallagher & Burk, Inc. Project No.1005310

Not Applicable Unsatisfactory Marginal Satisfactory Outstanding

## **WORK PERFORMANCE**

	WOINT					
1	Did the Contractor perform all of the work with acceptable Quality and Workmanship?			<b>✓</b>		
1a	If problems arose, did the Contractor provide solutions/coordinate with the designers and work proactively with the City to minimize impacts? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
2	Was the work performed by the Contractor accurate and complete? If "Marginal or Unsatisfactory", explain on the attachment and provide documentation. Complete (2a) and (2b) below.			<b>✓</b>		
2a	Were corrections requested? If "Yes", specify the date(s) and reason(s) for the correction(s). Provide documentation.			Yes	No 🗸	N/A
2b	If corrections were requested, did the Contractor make the corrections requested? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
3	Was the Contractor responsive to City staff's comments and concerns regarding the work performed or the work product delivered? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
4	Were there other significant issues related to "Work Performance"? If Yes, explain on the attachment. Provide documentation.				Yes	No 🗸
5	Did the Contractor cooperate with on-site or adjacent tenants, business owners and residents and work in such a manner as to minimize disruptions to the public. If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
6	Did the personnel assigned by the Contractor have the expertise and skills required to satisfactorily perform under the contract? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
7	Overall, how did the Contractor rate on work performance?  The score for this category must be consistent with the responses to the questions given above regarding work performance and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Unsatisfactory
Marginal
Satisfactory
Outstanding

# **TIMELINESS**

	I IMELINESS					
8	Did the Contractor complete the work within the time required by the contract (including time extensions or amendments)? If "Marginal or Unsatisfactory", explain on the attachment why the work was not completed according to schedule. Provide documentation.			<b>✓</b>		
9	Was the Contractor required to provide a service in accordance with an established schedule (such as for security, maintenance, custodial, etc.)? If "No", or "N/A", go to Question #10. If "Yes", complete (9a) below.			Yes	No	N/A
9a	Were the services provided within the days and times scheduled? If "Marginal or Unsatisfactory", explain on the attachment and specify the dates the Contractor failed to comply with this requirement (such as tardiness, failure to report, etc.). Provide documentation.			<b>✓</b>		
10	Did the Contractor provide timely baseline schedules and revisions to its construction schedule when changes occurred? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
11	Did the Contractor furnish submittals in a timely manner to allow review by the City so as to not delay the work? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation.			<b>✓</b>		
12	Were there other significant issues related to timeliness? If yes, explain on the attachment. Provide documentation.				Yes	No 🗸
13	Overall, how did the Contractor rate on timeliness?  The score for this category must be consistent with the responses to the questions given above regarding timeliness and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

Marginal
Satisfactory
Outstanding

# **FINANCIAL**

14	Were the Contractor's billings accurate and reflective of the contract payment terms? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected invoices).			
15	Were there any claims to increase the contract amount? If "Yes", list the claim amount. Were the Contractor's claims resolved in a manner reasonable to the City?  Number of Claims:  Claim amounts:  Settlement amount:\$		Yes	No 🗸
16	Were the Contractor's price quotes for changed or additional work reasonable? If "Marginal or Unsatisfactory", explain on the attachment. Provide documentation of occurrences and amounts (such as corrected price quotes).			
17	Were there any other significant issues related to financial issues? If Yes, explain on the attachment and provide documentation.		Yes	No 🗸
18	Overall, how did the Contractor rate on financial issues?  The score for this category must be consistent with the responses to the questions given above regarding financial issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0 1 2	3	

Marginal Satisfactory Outstanding

# COMMUNICATION

19	Was the Contractor responsive to the City's questions, requests for proposal, etc.? If "Marginal or Unsatisfactory", explain on the attachment.			<b>\</b>		
20	Did the Contractor communicate with City staff clearly and in a timely manner regarding:					
20a	Notification of any significant issues that arose? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20b	Staffing issues (changes, replacements, additions, etc.)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>&lt;</b>		
20c	Periodic progress reports as required by the contract (both verbal and written)? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
20d	Were there any billing disputes? If "Yes", explain on the attachment.				Yes	No 🗸
21	Were there any other significant issues related to communication issues? Explain on the attachment. Provide documentation.				Yes	No 🗸
22	Overall, how did the Contractor rate on communication issues?					
	The score for this category must be consistent with the responses to the	0	1	2	3	
	questions given above regarding communication issues and the assessment guidelines.			<b>✓</b>		
	Check 0, 1, 2, or 3.					

Unsatisfactory
Marginal
Satisfactory
Outstanding
Not Applicable

## **SAFETY**

23	Did the Contractor's staff consistently wear personal protective equipment as appropriate? If "No", explain on the attachment.				Yes	No
24	Did the Contractor follow City and OSHA safety standards? If "Marginal or Unsatisfactory", explain on the attachment.			<b>✓</b>		
25	Was the Contractor warned or cited by OSHA for violations? If Yes, explain on the attachment.				Yes	No 🗸
26	Was there an inordinate number or severity of injuries? Explain on the attachment. If Yes, explain on the attachment.				Yes	No 🗸
27	Was the Contractor officially warned or cited for breach of U.S. Transportation Security Administration's standards or regulations? If "Yes", explain on the attachment.				Yes	No 🗸
28	Overall, how did the Contractor rate on safety issues?  The score for this category must be consistent with the responses to the questions given above regarding safety issues and the assessment guidelines.  Check 0, 1, 2, or 3.	0	1	2	3	

## **OVERALL RATING**

Based on the weighting factors below, calculate the Contractor's overall score using the scores from the four categories above.

1. Enter Overall score from Question 7  $\frac{2}{X \cdot 0.25} = \frac{0.50}{1.50}$ 

2. Enter Overall score from Question 13 2 X 0.25 = 0.50

3. Enter Overall score from Question 18  $\frac{2}{X \cdot 0.20} = 0.40$ 

4. Enter Overall score from Question 22  $\times 0.15 = 0.30$ 

5. Enter Overall score from Question 28  $\frac{2}{X \ 0.15} = \frac{0.30}{1.00}$ 

**TOTAL SCORE** (Sum of 1 through 5):

OVERALL RATING: Satisfactory

Outstanding: Greater than 2.5

Satisfactory Greater than 1.5 & less than or equal to 2.5

Marginal: Between 1.0 & 1.5 Unsatisfactory: Less than 1.0

#### PROCEDURE:

The Resident Engineer will prepare the Contractor Performance Evaluation and submit it to the Supervising Civil Engineer. The Supervising Civil Engineer will review the Contractor Performance Evaluation to ensure adequate documentation is included, the Resident Engineer has followed the process correctly, the Contractor Performance Evaluation has been prepared in a fair and unbiased manner, and the ratings assigned by the Resident Engineer are consistent with all other Resident Engineers using consistent performance expectations and similar rating scales.

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responsible for any bids they submit for future City of Oakland projects within three years of the date of the last Unsatisfactory overall rating.

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**COMMUNICATING THE EVALUATION**: The Contractor's Performance Evaluation has been communicated to the Contractor. Signature does not signify consent or agreement.

	Weili 201/03/2023
Contractor / Date	Resident Engineer / Date
Supervising Civil Engineer / Date	

# ATTACHMENT TO CONTRACTOR PERFORMANCE EVALUATION:

Use this sheet to provide any substantiating comments to support the ratings in the Performance Evaluation. Indicate before each narrative the number of the question for which the response is being provided. Attach additional sheets if necessary.

C74 Contractor Evaluation Form Contractor: Gallagher & Burk, Inc. Project No. 1005310