



AGENDA REPORT

TO: Sabrina B. Landreth
City Administrator

FROM: Sean Whent
Chief of Police

SUBJECT: Service Agreement with CALICO

DATE: October 9, 2015

City Administrator Approval

Date:

10/29/15

RECOMMENDATION

Staff Recommends That The City Council:

Adopt A Resolution Authorizing The City Administrator, Or Designee, To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (CALICO) To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training To The Oakland Police Department For Two Years Plus Two Discretionary One-Year Extensions For Thirty Thousand Dollars (\$30,000) Per Year And A Total Contract Amount Not To Exceed One Hundred Twenty Thousand Dollars (\$120,000).

EXECUTIVE SUMMARY

OPD is requesting Council approval of a resolution authorizing a contract with CALICO in the amount of \$30,000 per year for the period of July 1, 2015 through June 30, 2017 with two discretionary one-year extensions. CALICO provides forensic interviews, multidisciplinary child abuse investigations, family support services, community outreach, and training. The source of funds is the General Purpose Fund approved in the Fiscal Year (FY) 2015-17 City of Oakland Policy Budget and expected in the FY 2017-19 Policy Budget. OPD is requesting that Council waive the advertising/bidding and request for proposal/qualifications requirements per Oakland Municipal Code (OMC) Section 2.04.05.1.5, which allows waiver of the competitive bidding process and qualification-based awards for professional service contracts because it is within the City's best interests to do so as CALICO is the only accredited child advocacy center serving Alameda County.

BACKGROUND / LEGISLATIVE HISTORY

CALICO was founded as a non-profit in 1997 and is the only accredited child advocacy center serving Alameda County. The main facility is in San Leandro and there is a satellite office at the Alameda County Family Justice Center in Oakland. CALICO brings law enforcement, child-welfare workers, and prosecutors together to respond to child abuse allegations, elicit children's

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OAKLAND CITY COUNCIL
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testimonies, and link children and families with therapeutic, medical, and legal support services throughout the county.

The five components of CALICO are:

- *Forensic interviews* - CALICO conducts 600-700 forensic interviews annually with toddlers, children and adolescents as well as adults with developmental disabilities who are victims of abuse. A team of five Child Interview Specialists (including two bilingual – Spanish/English) possess a combined 70 years of experience at CALICO and have conducted an average of more than 1,500 forensic interviews each.
- *Multi-disciplinary child abuse investigations and response* - Collaboration is a core principle guiding CALICO's work; operating agreements are in place with 29 partnering agencies, each mandated to respond to child abuse allegations. Day-to-day collaboration occurs through participation in forensic interviews and attendance at monthly program advisory committee and case review meetings.
- *Family support services* – The family support team is comprised of two Family Resource Specialists (FRS), who are masters-level mental health clinicians and one of whom is bilingual (English/Spanish). FRSs assess immediate and ongoing safety concerns in the household, determine what services are needed, and identify barriers to enrolling the child in therapy. FRSs determine the level of support the child and family has and what they need.
- *Community outreach* – CALICO's outreach staff regularly meets with civic, community, faith-based and student groups to raise awareness about abuse and share information about services available to victims.
- *Training* – CALICO hosts an annual all-day training for Alameda County professionals to increase their skills in child abuse investigation, response, and treatment. Approximately 100 professionals attended the 2014 training, including three detectives from OPD. CALICO's Training Coordinator routinely trains new OPD investigators and other professionals on the Alameda County protocol for multi-disciplinary child abuse investigations.

Past awards to CALICO by the City of Oakland include: \$24,999 for Fiscal Year (FY) 2008-09 (Resolution No. 81778 C.M.S.); \$22,500 for FY 2009-10 (Resolution No. 82407 C.M.S.); and \$95,000 for FY2010-15 (Resolution No. 84494 C.M.S.). Services to OPD represented 25 percent of those provided to all Alameda County law enforcement agencies.

ANALYSIS AND POLICY ALTERNATIVES

There is a growing body of evidence demonstrating the efficacy of child advocacy centers (CAC) in responding to child sexual abuse. A national research study compared counties that did not use a CAC model to those counties that did. The study found that counties following the CAC model show significantly more evidence of coordinated investigations; more forensic medical examinations of children (which not only provides important evidence but also a

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heightened sense of well-being for children to learn that their body is in good health); three times as many referrals for mental health services; higher parent/caregiver satisfaction with the investigation; and are 36 percent less costly and more highly valued by community residents. CALICO has implemented the CAC model since opening its doors in 1997.

It is within the City's best interests to waive the advertising/bidding and request for proposal/qualifications requirements because:

- CALICO is the only accredited child advocacy center serving Alameda County;
- The Alameda County District's Attorney Office (DA) requires video statements for prosecution of crimes against children;
- CALICO is uniquely suited as a neutral party to bring all parties (law enforcement, DA, Child Protective Services, Children's Hospital Oakland) together to assist the victim and their families as a whole with advocates and the services they need; and
- CALICO brings all parties together for annual group training.

The advertising/bidding and Request for Proposal/Qualifications (RFP/Q) requirements have been waived since it became necessary to request such a waiver based on the amount of the contract (beginning with the contract covering 2010 through 2015). The waiver is requested for a contract extending through June 30, 2019 per OMC section 2.04.050.1.5, which allows waiver of the competitive bidding process and qualification-based awards for professional service contracts because no other accredited child advocacy center is expected to serve Alameda County. If any other accredited child advocacy center begins to provide services to Alameda County prior to expiration of the 2015-2019 contract, OPD will engage in the appropriate RFP/Q process.

FISCAL IMPACT

The \$30,000 annual cost that the City will pay CALICO for two years, with up to two additional one-year extensions, will be paid from the General Purpose Fund (1010), Special Victims Section Organization (102130), Miscellaneous Contract Account (54919), Non-Project (0000000), and Criminal Investigations Program (PS03).

Fund Source	Organization	Account	Project	Program	Amount
1010	102130	54919	0000000	PS03	\$30,000/yr.
Total Expenditure					\$30,000/yr.

PUBLIC OUTREACH / INTEREST

CALICO provides vital services to residents of the City of Oakland. It is in the City's best interest to continue partnering with CALICO to provide forensic interviews, multidisciplinary child abuse investigations, family support services, community outreach and training to the Oakland Police Department.

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COORDINATION

This report was reviewed by the Office of the City Attorney and the Controller's Bureau.

PAST PERFORMANCE, EVALUATION AND FOLLOW-UP

The following illustrates some of the services the OPD received for the two-year period from July 1, 2013 through June 30, 2015:

	FY 2013-14	FY 2014-15
Total Interviews	831	694
OPD Interviews (#)	224	167
OPD Interviews (% of Total)	27%	24%
CALICO Operating Expenses	\$797,013	\$798,676
CALICO Revenue	\$816,800	\$795,981
Difference	\$19,787	-\$2,695
Total revenue from law enforcement	\$198,850	\$165,200
% of total agency revenue	24%	21%
OPD Contributions	\$70,000	\$25,000

Absent these services, the OPD's quality of investigations as well as the successful prosecution of offenders would suffer. Additional harm would come to child victims through repeated interviews.

SUSTAINABLE OPPORTUNITIES

Economic: There are no economic concerns associated with this report.

Environmental: There are no environmental concerns associated with this report.

Social Equity: Conducting more efficient investigations will help ensure that offenders receive more stringent sentences, removing them from the community and creating a safer Oakland.

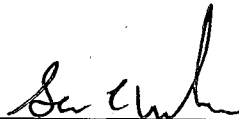
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ACTION REQUESTED OF THE CITY COUNCIL

Adopt A Resolution Authorizing The City Administrator, Or Designee, To 1) Waive The Advertising/Bidding And Request For Proposal/Qualifications Requirements, And 2) Award A Professional Services Agreement Contract To The Child Abuse Listening, Interviewing, And Coordination Center (CALICO) To Provide Forensic Interviews, Multidisciplinary Child Abuse Investigations, Family Support Services, Community Outreach And Training To The Oakland Police Department For Two Years Plus Two Discretionary One-Year Extensions For Thirty Thousand Dollars (\$30,000) Per Year And A Total Contract Amount Not To Exceed One Hundred Twenty Thousand Dollars (\$120,000).

For questions regarding this report, please contact Kevin Wiley, Lieutenant of Police, at 510-238-3253.

Respectfully submitted,



SEAN WHENT
Chief of Police, Oakland Police Department

Reviewed by:
D. Nell Taylor, Police Services Manager I

Prepared by:
Kevin N. Wiley, Lieutenant of Police
Special Victims Section

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Priscilla Hynes
City Attorney

FILED
OFFICE OF THE CITY CLERK
OAKLAND

2016 NOV -5 PM 1:26

OAKLAND CITY COUNCIL

RESOLUTION No. _____ C.M.S.

Introduced by Councilmember _____

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR, OR DESIGNEE, TO 1) WAIVE THE ADVERTISING/BIDDING AND REQUEST FOR PROPOSAL/QUALIFICATIONS REQUIREMENTS, AND 2) AWARD A PROFESSIONAL SERVICES AGREEMENT CONTRACT TO THE CHILD ABUSE LISTENING, INTERVIEWING, AND COORDINATION CENTER (CALICO) TO PROVIDE FORENSIC INTERVIEWS, MULTIDISCIPLINARY CHILD ABUSE INVESTIGATIONS, FAMILY SUPPORT SERVICES, COMMUNITY OUTREACH AND TRAINING TO THE OAKLAND POLICE DEPARTMENT FOR TWO YEARS PLUS TWO DISCRETIONARY ONE-YEAR EXTENSIONS FOR THIRTY THOUSAND DOLLARS (\$30,000) PER YEAR AND A TOTAL CONTRACT AMOUNT NOT TO EXCEED ONE HUNDRED TWENTY THOUSAND DOLLARS (\$120,000)

WHEREAS, CALICO plays an integral part in the Oakland Police Department's efforts to combat child abuse by minimizing the trauma to abused children, by improving coordination of child abuse case investigations, and supporting children and their families in receiving appropriate medical, legal, and therapeutic services; and

WHEREAS, CALICO projects to interview 600-700 children and developmentally delayed adults in 2015-2016 with 25% of those youth and adults being Oakland residents; and

WHEREAS, CALICO annually requests funding from local police departments and has made such a request from the Oakland Police Department to support the organization with funding prorated based upon usage of services rendered; and

WHEREAS, a \$30,000 annual contract with CALICO will support its \$799,000 annual budget; and

WHEREAS, funds have been identified in the General Purpose Fund (1010), Special Victims Section (102130), Miscellaneous Contract Account (54919), Non-Project (0000000), Criminal Investigations Program (PS03); and

WHEREAS, Oakland Municipal Code (OMC) Section 2.04.050.1.5 authorizes the City Council to waive the advertising and competitive bidding requirements of OMC Section 2.04.050 after a finding and determination that it is in the best interests of the City to do so; and

WHEREAS, staff recommends that the City Council make a finding and a determination that it is in the best interests of the City to waive advertising and bidding processes because CALICO is the only accredited child advocacy center serving Alameda County; and be it; now, therefore be it

RESOLVED: That the Oakland City Council does hereby authorize the City Administrator, or designee, to waive the advertising/bidding and request for proposal/qualifications requirements because it is within the City's best interests to do so as CALICO is the only accredited child advocacy center serving Alameda County; and be it

FURTHER RESOLVED: That the Oakland City Council does hereby authorize the City Administrator, or designee to award a professional services agreement contract to the Child Abuse Listening, Interviewing, and Coordination Center (CALICO) to provide forensic interviews, multidisciplinary child abuse investigations, family support services, community outreach and training to the Oakland Police Department for thirty thousand dollars (\$30,000) per year and a total contract amount not to exceed one hundred twenty thousand dollars (\$120,000); and be it

FURTHER RESOLVED: That the contract term shall be July 1, 2015 through June 30, 2017 with two discretionary one-year extensions; and be it

FURTHER RESOLVED: That the \$30,000 annual cost for CALICO shall be paid from the General Purpose Fund (1010), Special Victims Section (102130), Miscellaneous Contract Account (54919), Non-Project (0000000), Criminal Investigations Program (PS03); and be it

FURTHER RESOLVED: That the City Administrator or her designee shall place a copy of the fully executed CALICO Agreement on file with the Office of the City Clerk; and be it

FURTHER RESOLVED: That the City Administrator, or designee, is authorized to enter into a sole-source agreement with CALICO and complete all required negotiations, certifications, assurances and documentation required to accept, modify, extend and/or amend this agreement for services, except for any increases in the Agreement Cap set forth herein, without returning to City Council; and be it

THEREFORE RESOLVED: That the City Attorney shall approve the agreement and contract terms as to form and legality.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 2015

PASSED BY THE FOLLOWING VOTE:

AYES - BROOKS, CAMPBELL WASHINGTON, GALLO, GUILLEN, KALB, KAPLAN, REID, and PRESIDENT GIBSON MCELHANEY

NOES -

ABSENT -

ABSTENTION -

ATTEST: _____
LaTonda Simmons
City Clerk and Clerk of the Council
of the City of Oakland, California