



# MEMO



<b>TO:</b>	Honorable Mayor & City Council	<b>FROM:</b>	Nikki Fortunato Bas
	Members of the Public		Council President, District 2
<b>SUBJECT:</b>	OPD Staffing Study (Item 6.18) Budget Amendments FY 2023-25 (Item 10)	<b>DATE:</b>	November 3, 2023

I am grateful that the Office of the Inspector General will complete a study of OPD staffing, as directed by the City Council in our FY 2021-2023 biennial budget and recommended by the Reimagining Public Safety Task Force.

In order to continue expanding Oakland’s holistic community safety system, critical outcomes of this study must include:

1. Further calls for service analysis and recommendations for transferring or deprioritizing certain low level calls
2. Recommendations for further civilianization of sworn positions
3. Recommendations to address comp time as described in audits by the Oakland City Auditor in 2015 and 2019

Since 2021, Oakland has made progress creating an alternative response program (MACRO) to manage certain non-violent calls for service. We have also civilianized several police functions including: Neighborhood Services, Special Events, certain Traffic Enforcement, while Internal Affairs will be civilized in the future.

Past analysis of calls for service<sup>1</sup> reveal that the majority of calls are non-violent and do not necessitate a sworn police officer response. In order to divert these calls to an appropriate response and ensure that police are focused on responding to and solving serious and violent crime, **the study’s scope needs a full analysis of calls for service including (1) calls for service types that OPD is responding to and their frequency and (2) identification of call types and categories that should be diverted to other responses or deprioritized.**

This analysis must be included in the scope of work of the OPD Staffing Study. I understand that it would cost an additional amount, which the OIG is determining.

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<sup>1</sup>  
[Assessment of Oakland Police Department Calls for Service](#), AH Datalytics, March 2021  
[Oakland Police Department Calls for Service Analysis 2018-2020](#), National Institute for Criminal Justice Report, June 2022

Therefore, **I urge the City Council to direct the City Administrator to identify and allocate funds for this purpose.** I recommend that these funds be included as part of the Budget Amendments for Improving 911 Response (Item #10), in which \$125,000 is allocated for 911 Dispatch Project Manager/Consultant (line 11). I plan to make a motion at the Council meeting to this effect.

Thank you for your consideration.

Respectfully submitted,



Nikki Fortunato Bas  
Council President, District 2

**Relevant 2021 Council Budget Policy Directives:**

**9. Police Department Calls for Service --** Direct City Administrator to present recommendations and a work plan for Council consideration by April 2022 for the additional transfer of certain categories of non-violent, non-criminal calls for service from the Police Department to alternative first responders, including the Fire Department, Departments of Transportation, Violence Prevention, Public Works, etc., for effectuation by July 2022. For the Dept. of Transportation, this should include an analysis of the towing contract currently administered by the Police Department and the nine (9) traffic-related calls in the following list provided to the Reimagining Public Safety Task Force.

**TABLE 36: Average Response Time Components for Alternative Response Calls, by Description and Category**

Type Code	Description	Category	Count	Dispatch	Travel	Response
160B	VEH PARKED IN SIGNED	Traffic related	664	64.7	14.9	79.6
162	BIG RIG PARKED IN RE	Traffic related	5	100.5	13.3	113.8
261KIT	PICK UP 261 KIT	Crime against person	40	180.0	20.8	200.8
374	DUMP WASTE OR OFFENS	Property crime	11	108.5	10.2	118.7
415FC	415 FIRECRACKERS	Disturbance	52	76.6	5.8	82.4
5150	MENTALLY ILL	Mental health	2,424	99.2	9.7	108.9
594	VANDALISM	Property crime	262	111.8	9.4	121.2
601PU	PICK UP	Juvenile	41	119.0	10.8	129.9
601R	RUNAWAY	Juvenile	301	127.3	14.5	141.7
901	VEHICLE COLLISION/PR	Accident	1,085	92.0	8.9	100.9
905	ABANDONED AUTOMOBILE	Blight	14	79.9	8.6	88.5
913TH	SUICIDE THREATS	Mental health	302	91.7	10.5	102.2
946	TOW REQUESTED	Miscellaneous	73	91.1	13.1	104.2
955	ANIMAL-STRAYING	Animal	6	43.9	9.6	53.5
955B	BARKING DOG	Animal	1	333.0	38.7	371.7
955E	ANIMAL BITE	Animal	14	48.4	10.4	58.8
955F	INJURED ANIMAL	Animal	6	40.4	14.0	54.4
968	DEAD ANIMAL PICK UP	Animal	4	30.1	11.3	41.4
970	AUTO IMPROPERLY PARK	Traffic related	156	143.5	11.0	154.5
970A	VEHICLE PARKED ON SI	Traffic related	200	157.1	10.3	167.4
970B	AUTO BLOCKING DRIVEW	Traffic related	2,499	140.0	12.4	152.4
970C	AUTO IN RESTRICTED ZO	Traffic related	249	141.9	12.4	154.3
973	TRAFFIC CONTROL POST	Traffic related	38	30.9	12.9	43.8
ACU	ANIMAL CONTROL UNIT	Animal	11	39.0	11.6	50.6
CRSARM	CROSSING ARMS DOWN	Traffic related	3	42.0	22.7	64.6
ENCMP	HOMELESS ENCAMPMENT	Assist citizen	271	132.7	10.4	143.0
EVAL	EVALUATION	Mental health	1,419	123.4	9.6	133.0
FNDPRO	FOUND PROPERTY	General inquiry	210	177.0	12.7	189.7
LPROP	LOST PROPERTY	General inquiry	1	0.2	5.0	5.2
SIGNAL	SIGNALS-MALFUNCTIONI	Traffic related	28	46.6	9.5	56.1
TEC	TEC CALL	Miscellaneous	59	176.7	24.9	201.5
<b>Total</b>			<b>10,449</b>	<b>115.4</b>	<b>11.1</b>	<b>126.5</b>

**11a. Increase Capacity to Investigate and Solve Crimes and Produce Higher Clearance Rates on Homicides, Missing Persons, and Other Serious Crimes by Restructuring Investigations Units** -- Analyze possible increase in civilian personnel assigned to investigations and other specialized units (including possible new classifications) and concomitant decrease in assigned sworn officers in the following units/positions for greater effectiveness and cost savings:

- Evidence Unit
- Property Evidence Specialist Unit
- Sex Registrants and ID Section
- Patrol Desk in the Police Administration Building
- Patrol Desk at the Eastmont Substation
- Supervision of the Homeless Outreach Unit
- Internal Affairs Division
- Transportation Lot
- 911 Call Center
- Traffic Enforcement

**11b. Remove Low Level and Non Violent Calls for Service from the Police Department --** Provide detailed analysis and recommendations for operationalizing the removal of low-level, non-violent calls for service from the Police Department's responsibilities and options for an alternative response. Low-level, non-violent calls for service include what the Police Department classifies as "Administrative, Animal-related, Homeless, Mental Health, Noise-related, Ambulance Requested, and Other."

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