OFFICE OF THE CITY CLERE

2009 MAY 14 PM 4: 3CITY OF OAKLAND

TO:

Office of the City Administrator

ATTN:

Dan Lindheim

FROM:

Department of Human Services

DATE:

May 26, 2009

RE:

Resolution Authorizing The City Administrator To Apply For, Accept, And Appropriate Funds In The Amount Of \$918,483 From Alameda County Transportation Improvement Authority (ACTIA) Measure B Funds And Accept And Appropriate Up To \$251,820 Measure B Gap Funds For The Fiscal Year 2009-2010 For Paratransit Services And Authorizing The City Administrator To Negotiate And Execute Contracts To Provide Paratransit Services For Fiscal Year 2009-2010 In Amounts Not To Exceed: 1) \$380,000 To V.I.P. Express Transport, Inc., 2) \$230,000 To Bay Area Community Services (BACS), 3) \$145,000 To Friendly Transportation DBA Friendly Transportation Inc., Friendly Cab Company, Metro Yellow Cab Company, And Yellow Cab Company, and 4) \$145,000 To Veterans Transportation Inc., DBA Veterans Transportation Inc., And Veterans Cab Company And Authorizing The City Administrator To Execute Amendments To The Contracts For Any Additional Amounts Received Under The Measure B Grant Without Returning To City Council

SUMMARY

Staff requests that the City Council approve a resolution authorizing the City Administrator to apply for, accept, and appropriate funds in the amount of \$918,483 from Alameda County Transportation Improvement Authority (ACTIA) Measure B Funds and up to \$251,820 from Measure B Gap funds. The base funds are decreasing by 5.0% from the original projection for fiscal year 2009-2010 due to the decrease in revenue from the new Measure B sales tax.

The funding is based on a funding formula for all Alameda County cities by zone, and Oakland's allocation for this year is set at 70.45% of North County's share. The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use Measure B funds to provide subsidized transportation for Oakland's senior and disabled populations.

Staff also recommends that City Council authorize the City Administrator to negotiate and execute four contracts between the City of Oakland and four paratransit providers for the

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continued implementation of the ACTIA Measure B funded taxi, wheelchair van, and senior shuttle services for paratransit riders for an amount not to exceed \$900,000 for the period of July 1, 2009 – June 30, 2010. The City of Oakland applied and received two Gap Grants for up to \$251,820 to provide additional transportation to address specific problems and provide senior companions to assist with frail riders.

The providers and "not to exceed" contract amounts are as specified below:

| • | V.I.P. Express Transport, Inc., | \$380,000 |
|---|--|-----------|
| • | Bay Area Community Services (BACS) | \$230,000 |
| • | Friendly Transportation, Inc. dba | \$145,000 |
| | Friendly Transportation, Inc., Friendly Cab Company, Inc., | |
| | Metro Taxicab Company, Inc., and Yellow Cab Company | |
| • | Veterans Transportation, Inc., dba | \$145,000 |
| • | Veterans Transportation, Inc., and Veterans Cab Company | |

The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use the Measure B funds to provide subsidized transportation for Oakland's senior and disabled populations.

FISCAL IMPACT

The FY 2009-2010 Adopted Policy Budget for the Oakland Paratransit for the Elderly and Disabled (OPED) program includes the Measure B fund allocation, and fare revenue. The \$918,483 that Oakland receives from ACTIA for FY 2009-10 will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled organization (75621), and OPED Administration Project (G360110 - \$358,330), OPED Taxi Project (G360120 - \$244,730), and OPED Van Project (G360130 - \$448,640).

The Measure B Gap grant funds that Oakland receives from ACTIA for FY 2009-10 will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled organization (75621), OPED Administration Project (G360110), OPED Gap Project (G3522410 - \$44,500), OPED Gap Project (G352510 - \$91,630), OPED Gap Project (G3522610 - \$40,000), and OPED Gap Project (G352710 - \$75,690).

Historically, the City Council has waived Central Services Overhead (CSO) charges levied against senior program grants; Oakland Paratransit has had its CSO waived since 1977 and a waiver is necessary for the FY 2009-10. The waiver of CSO charges (\$41,600) does impact the General Purpose Fund (GPF), in that it reduces "recovery" amounts.

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The funding for the above contracts is included in the FY 2009-10 Adopted Policy Budget under Department of Human Services, Measure B Paratransit – ACTIA Fund (2213 75621 G360110-G360130 YS14). Additional funding may be available from the revenue set-aside for seniors from parking fines: General Purpose Fund (1010), Oakland Paratransit for the Elderly, Disabled Organization (75621), Revenue for Senior Transportation Project (P50550), and Empowering Seniors and People with Disability Program (YS14); as funding has been proposed for elimination as part of FY 09-11 Proposed Policy Budget balancing measures. There is no additional fiscal impact on the General Purpose Fund.

The professional services contracts are subject to the City of Oakland's three percent contract compliance fee which amounts to \$27,000.

BACKGROUND

The City of Oakland has operated a city-based paratransit service since 1978 with State. Transportation Development Act (TDA 4.5) funds. The City began receiving Alameda County's Measure B half cent sales tax after voters approved it in November 1986.

The new Measure B allocation approved by voters in November 2000 is administered by the Alameda County Transportation Improvement Authority (ACTIA). The funds have been divided among the four zones of the County (North, Central, South and East) by legislation. The Measure B paratransit service dollars are allocated to cities by region within Alameda County on a formula basis. The City of Oakland receives the largest allocation (70.45%) of North County's share to serve both Oakland and Piedmont residents.

The Americans with Disabilities Act (ADA), effective July 26, 1990, mandates that all public transit operators provide complementary paratransit services for persons who cannot use fixed route transit due to a disability. To fulfill these requirements, AC Transit and BART, major public transit operators in this service area, formed the East Bay Paratransit Consortium (EBP) and developed a Coordinated Paratransit Plan. EBP contracts with Veolia Transportation to administer and manage all ADA paratransit services for the region. East Bay Paratransit is the primary paratransit provider in Alameda County.

In December 1996, Oakland began offering a new supplemental paratransit service funded by Measure B monies solely. The program was designed to meet the needs of Oakland residents who require assistance beyond the parameters of the Consortium's program. To date, the City of Oakland has contracted with taxicab companies and wheelchair accessible van companies to provide its service. With Measure B monies, OPED will continue to explore methods of providing improved transportation services that complement and supplement the ADA paratransit service provided by the Consortium. In March 2002, OPED allocated funds to begin the pilot Senior Shuttle project in West Oakland and the shuttle service has been expanded on a limited basis to North and East Oakland. The East Oakland Shuttle began in May 2004 with a special grant from the East Bay Community Foundation for sixteen months. The City of

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Oakland Paratransit Program covered the administrative costs and committed to continue the funding following the grant. According to rider feedback, the senior shuttle has been very successful.

The City of Oakland's Comprehensive Plan for Seniors (September 1987), Recommendation II, states that the City should give priority to elderly population groups with special needs, including the vulnerable and frail elderly. Oakland Paratransit services respond to that recommendation by giving priority to the elderly who are vulnerable and frail. In addition, the Department of Human Services has collaborated with Alameda County, AC Transit, BART and other cities to develop Americans with Disabilities Act (ADA) compatible and non-ADA paratransit services for seniors and persons with disabilities.

The City of Oakland contracts on a non-exclusive basis. City staff invited all taxi companies with 5 or more taxis and wheelchair lift van companies with Oakland eligible permits to apply for a contract. Each recommended company meets all applicable laws and regulations and complies with City contracting requirements, which includes the following: proof of vehicle insurance; workers compensation insurance; drug and alcohol testing for drivers; and driver training. Staff has determined that the recommended companies providing taxi and/or wheelchair van services meet the above requirements.

KEY ISSUES AND IMPACTS

Alameda County Measure B, approved on the November 2000 ballot, will extend the sales tax for transportation an additional 20 years. The total allocation of FY 2009-10 Measure B funds for the City of Oakland Paratransit Program is \$918,483. The Measure B allocation is a revenue projection from ACTIA based on projected sales tax revenue. The City of Oakland receives the actual dollars based on a funding formula which may be above or below the ACTIA projection.

Oakland's paratransit program will continue to provide subsidized transportation for senior residents and persons with disabilities unable to utilize public transportation, including the ADA paratransit service. OPED users require additional services, such as help with stairs and bags, same day service, door-to-door service, and/or are living beyond a scheduled bus route. OPED also provides transportation for individuals waiting 21 days for ADA certification and therefore unable to use the Consortium's program.

Staff will continue to seek additional partnerships to add service enhancements, which will modify and improve current services, and promote better coordination with services throughout the County. Through a Measure B Gap grant, OPED currently has a partnership in place with the City's Senior Companion Program to provide travel escort service for frail seniors. Senior Companions escort frail seniors using taxi scrip for transportation for medical appointments. This collaboration has allowed OPED to broaden its service to more frail individuals and provide improved services.

Item: _____ Life Enrichment Committee May 26, 2009 OPED subsidizes transportation for the most vulnerable residents of Oakland. These residents rely on paratransit services to get to essential living activities and to life saving medical appointments.

Clients are free to choose among contracted vendors using individually issued vouchers and taxi scrip. The contracted companies accept these vouchers and scrip. Program clients call the service providers directly to arrange for service. Contract amounts are determined and based on last year's program service history. The contract may need to be amended later in the contract year to adjust for demand based on client choice. This ability to amend contracts without having to return to City Council will prevent any disruption in service.

With these new contracts, OPED expects to provide more than 45,000 individual trips annually. All contractors provide service to the entire City, except the Bay Area Community Services contract. Currently, BACS has a shuttle program in West Oakland, North Oakland, and East Oakland assisting seniors with access to neighborhood stores and services. Bay Area Community Services received 2006 -08 Measure B Gap funding to expand the senior shuttle into the Dimond-Fruitvale. The BACS shuttle is contingent upon funding for FY 2009-10.

In the coming year, OPED staff expects to work closely with the City Administrator's Taxi Detail in a continuing effort to improve taxi service. OPED staff has provided input on the new taxi ordinance and is also working to improve paratransit services by meeting with the contractors regularly. These meetings ensure continued communications between the client, the contractor and OPED in order to improve on-time service and increase customer satisfaction. OPED staff also meets with community groups, non-profit organizations and clients to explore services that will improve service delivery.

PROGRAM DESCRIPTION

Oakland Paratransit for the Elderly and Disabled (OPED) offers subsidized paratransit services to residents of Oakland and Piedmont who cannot access public transportation and are 70 years of age and older or 18 years and older with a mobility disability. OPED contracts with taxi and wheelchair lift van companies to provide paratransit services. Door-to-door transport gives seniors and persons with disabilities access to services such as medical appointments, shopping and daily activities. Priority is given to individuals needing health care (e.g., dialysis, cancer treatments, and therapy). OPED also contracts with Bay Area Community Services, Inc. to provide the Oakland Senior Shuttle.

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Alameda County Transportation Improvement Authority (ACTIA) Measure B funding formula includes the following factors with 2000 U. S. Census data and recent SSI data for Oakland residents below:

| 5-15 with disability | 16-64 with disability | 65 and over with disability | Age 65-79 | 80 and over | SSI recipients 18+ |
|-------------------------|--------------------------|-----------------------------------|-----------|-------------|--------------------------|
| 2,808 | 25,719 | 10,962 | 30,629 | 18,960 | 20,008 |

It is unknown how many of those individuals are eligible for paratransit services. OPED is able to provide supplemental paratransit service to approximately 1,500 eligible riders.

During 2007-08, OPED riders lived throughout Oakland and Piedmont (see residence by zip code). The chart below provides the zip code of registered OPED riders. The Oakland Senior Shuttle riders are not registered with Oakland Paratransit and are not included in the table below. The Senior Shuttle serves residents in West, North and East Oakland (94603, 94607, 94608, 94609, 94611, and 94621).

| Zip Code | | | | | The OPED ridership race/ethnicity breakdown is: | |
|----------|------|-------|------|-------|---|---------------------------------|
| 94601 | 7.5% | 94606 | 7.4% | 94611 | 12.4% | African American (51.4%), |
| 94602 | 7.9% | 94607 | 6.0% | 94612 | 9.0% | Asian/Pacific Islander (10.2%), |
| 94603 | 6.0% | 94608 | 7.9% | 94618 | 2.32% | Caucasian (26.8%), |
| 94604 | 1.0% | 94609 | 7.3% | 94619 | 4.0% | Hispanic (9.3%), |
| 94605 | 8.2% | 94610 | 7.5% | 94621 | 5.1% | Native American (1.0%) |

It is OPED's responsibility to ensure that riders receive excellent service and therefore it is essential for staff to have an on-going evaluation system.

OPED proposes to contract with the following companies (see table below)

| Contractors | Service Type | Amount |
|------------------------------------|------------------------------------|-----------|
| V.I.P Express Transport, Inc | Wheelchair-lift van service | \$380,000 |
| Bay Area Community Services (BACS) | Senior Shuttle | \$230,000 |
| Friendly Transportation, Inc. | Taxi, wheelchair-lift van services | \$145,000 |
| Veterans Transportation, Inc. | Taxi, wheelchair-lift van services | \$145,000 |

EVALUATION OF PAST PERFORMANCE

OPED relies on a variety of mechanisms to assess its service quality.

- 1. Informal feedback from many of the riders via office visits, phone calls, and letters to inform us of their needs, experiences and overall appreciation for this program. The results of the informal feedback during this past year (2008) indicate the following.
 - Some riders prefer the OPED program to the East Bay Paratransit Program (managed by AC Transit and BART) because of the riders' ability to choose a specific provider.
 - Riders prefer the flexibility of using taxis.
 - Riders would like an increase in allocation of taxi scrip/van vouchers.
 - Riders appreciate the ability to select company and driver.
 - Riders appreciate the ability to make same day appointments.
 - Taxi drivers need improved customer service training.
- 2. OPED conducts an annual mail survey of all riders to gain additional qualitative information. The survey was created to help collect information for Measure B and the Paratransit Advisory and Planning Committee (PAPCO). In 2008, OPED received written survey responses from approximately 245 riders overall. The survey questions and results are provided in *Attachment A*.

The results of the surveys over the last 11 months indicate the following.

- Overall satisfaction with Oakland Paratransit
 86.6% good or better
- Rides are on time

81.7% agree

• Drivers are helpful and friendly

84.5% agree

• Oakland Paratransit staff are helpful

90.8% agree

OPED will continue to use customer feedback to improve service and evaluate the performance of its contractors.

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SUSTAINABLE OPPORTUNITIES

Economic: Funds from Measure B will be used for contracts with local vendors to improve current paratransit services. Vendors will subscribe to the City's Living Wage Ordinance.

Environmental: The Paratransit Program encourages multi-rider transportation for a population that cannot use public transportation and does not have access to private vehicles.

Social Equity: Paratransit funds will make services accessible for residents who due to age or disability would not be able to have access. Access to services will improve the quality of life for paratransit participants.

DISABILITY AND SENIOR CITIZEN ACCESS

The Alameda County Measure B funds are designated for non-mandated paratransit for senior citizens and people with mobility disabilities. Oakland provides subsidized paratransit services for people with disabilities and senior citizens. Disabled and senior citizens utilize the Oakland Paratransit Program to access medical services, shopping, and other social activities.

RECOMMENDATION(S) AND RATIONALE

Staff recommends that the City Council approve a resolution authorizing the filing of a claim with the Alameda County Transportation Improvement Authority for FY 2009-2010 Measure B funds in the amount of \$918,483 which will continue to support frail and disabled Oakland residents who require transportation access via the Oakland Paratransit for the Elderly and Disabled Program (OPED) and for two Measure B Gap grants in an amount up to \$251,820 which will expand and improve services.

Staff recommends that the City Council approve this resolution authorizing the City Administrator to negotiate and execute four contracts for an amount not to exceed \$900,000 for the continued implementation of the Measure B taxi and wheelchair van service, and senior shuttle service for July 1, 2009 – June 30, 2010, and to make contract amendments without returning to City Council.

The City needs to be able to make adjustments in the contracts without disrupting service prior to the end of the fiscal year. Returning to City Council to make minor adjustments to contracts may delay individual service.

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ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve a resolution authorizing the City Administrator to apply for, accept, and appropriate funds in the amount of \$918,483 from Alameda County Transportation Improvement Authority Measure B Funds to provide paratransit services and accept up to \$251,820 from Measure B Gap funds and authorizing the City Administrator to negotiate and execute contracts to provide paratransit services for Fiscal Year 2009-2010 in amounts not to exceed: 1) \$380,000 To V. I. P. Express Transport, Inc., 2) \$230,000 To Bay Area Community Services, 3) \$145,000 to Friendly Transportation, Inc., dba Friendly Transportation, Inc., Friendly Cab Company, Inc., Metro Taxicab Company, Inc., and Yellow Cab Company, 4) \$145,000 To Veterans Transportation, Inc., dba Veterans Transportation, Inc., and Veterans Cab Company, and authorizing the City Administrator to execute amendments to the contracts for any additional amounts received under the Measure B grant without returning to City Council.

Respectfully submitted,

andrea Youngbahi

Director, Department of Human Services

Reviewed by: Brendalynn Goodall, Manager

Aging & Adult Services

Prepared by: Hakeim McGee, Senior Services Supervisor

Oakland Paratransit for the Elderly & Disabled

ATTACHMENT A
OPED Passenger Satisfaction Survey

APPROVED AND FORWARDED TO THE

LIFE ENRICHMENT COMMITTEE:

Office of the City Administrator

Item: _____ Life Enrichment Committee

May 26, 2009

City of Oakland Oakland Paratransit for the Elderly and Disabled (OPED) (Taxi Scrip/Van Voucher) 150 Frank H. Ogawa Plaza # 4353 Oakland, CA 94612-2092 (510) 238-3036

Passenger Satisfaction Survey

Dear Oakland Paratransit (Taxi Scrip/Van Voucher) Rider:

Oakland Paratransit would like to hear from you. We welcome feedback on our service and ideas for improvement.

Please take a moment to complete the survey below to help us serve you better.

We appreciate your patronage – thank you for riding with Oakland Paratransit.

1. Please tell us about your scrip/voucher usage

| Name: (optional) | | | |
|---------------------------|------------------------|--|--|
| What zip code do you live | in? | | |
| A. What was the primary | purpose of your trips? | | |
| 37.1% Shopping | 88.1% Medical | | |
| 24.8% so | cial/Recreational | | |

(over on back side)

2. Do you agree or disagree with the following statements?

| Please check appropriate box (X) | Always 100% | Almost Always 95% | Most 80-90% | Some- times 50% | Seldom 25% | Never 0% |
|--|----------------|-------------------------|----------------|-----------------------|---------------|-------------|
| Rides are on time | 19.4% | 31.3% | 30.9% | 12.2% | 4.6% | 1.2% |
| I feel safe when riding | 45.4% | 27.4% | 16.7% | 8.5% | 0.8% | 0.8% |
| Drivers are helpful and friendly | 41.2% | 22.7% | 20.6% | 11.1% | 3.0% | 1.2% |
| Vehicles are clean and well maintained | 41.2% | 25.3% | 23.1% | 9.0% | 2.5% | 1.7% |
| Oakland Paratransit staff are helpful | 51.8% | 22.0% | 16.9% | 5.5% | 3.2% | 0.4% |

3. Overall Satisfaction of Oakland Paratransit service

23.3% Excellent 42.5% Very Good 20.8% Good 10.8% Fair 2.5% Poor

4. Check mode of transport.

A. 35.5% Van

B. 80.0% Taxi

5. What would you estimate your average ride time (minutes) per trip?

a. 8.0% 5-10 b. 22.3% 10 -15 c. 37.1% 15-20 d. 20.2% 20-25 e. 12.2% more than 25

6. What do you like best about Oakland Paratransit? Any success stories which you would like to share?

- Not having to ask friends or family for transportation to or from the doctor.
- I can never predict when my doctor appointments and/or lab work will be finished, so I cannot schedule East Bay Paratransit. Your taxi voucher program permits me to call for a ride when my appointment is over.
- Your drivers are very kind helpful Dorothy in the office is great!
- Fare is stable, and it is made available before the ride. It is not changeable by different drivers for the same distance. It is more business-like.
- They are very dependable and I feel way safe riding with them. They get my vote.

7. Any suggestions for improvements or ideas for the future?

- More taxi scrip.
- Taxi drivers should help the elders with their food; in and out of the cab; and be nicer.
- Your taxi scrip should be accepted by Taxis in other cities. I was in Berkeley trying to get home and the driver would not accept Oakland scrip, even though it was the same company that served me in Berkeley.

When you are finished please return the survey in the enclosed stamped envelope



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| Approved as to Form and Legality |
|----------------------------------|
| |
| S. Joudon |
| Oakland City Attorney's Office |

OAKLAND CITY COUNCIL

| Resolution No. | C.M.S. |
|----------------|--------|
| | |

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT, AND APPROPRIATE FUNDS IN THE AMOUNT OF \$918,483 FROM ALAMEDA COUNTY TRANSPORTATION **IMPROVEMENT** AUTHORITY (ACTIA) MEASURE B FUNDS AND ACCEPT AND APPROPRIATE UP TO \$251,820 MEASURE B GAP FUNDS FOR THE FISCAL YEAR 2009-2010 FOR PARATRANSIT SERVICES AND AUTHORIZING THE CITY ADMINISTRATOR TO **NEGOTIATE** AND EXECUTE CONTRACTS TO PROVIDE PARATRANSIT SERVICES FOR FISCAL YEAR 2009-2010 IN AMOUNTS NOT TO EXCEED: 1) \$380,000 TO V.I.P. EXPRESS TRANSPORT, INC., 2) \$230,000 TO BAY AREA COMMUNITY SERVICES (BACS), 3) \$145,000 TO FRIENDLY TRANSPORTATION DBA FRIENDLY TRANSPORTATION INC., FRIENDLY CAB COMPANY, METRO YELLOW CAB COMPANY, AND YELLOW CAB COMPANY, AND 4) \$145,000 TO VETERANS TRANSPORTATION INC., DBA VETERANS TRANSPORTATION INC., AND VETERANS CAB COMPANY AND AUTHORIZING THE CITY ADMINISTRATOR TO EXECUTE AMENDMENTS TO THE CONTRACTS FOR ANY ADDITIONAL AMOUNTS RECEIVED UNDER THE MEASURE B GRANT WITHOUT RETURNING TO CITY COUNCIL

WHEREAS, voters in Alameda County passed the new Measure B in November 2000, thereby providing sales tax revenues for paratransit services; and

WHEREAS, Measure B funds will be required by the City of Oakland for Fiscal Year 2009-10 for the purpose of providing subsidized transportation by taxi or by van to the elderly and persons with disabilities who are deemed unable to use public transit services and continued senior shuttle service; and

WHEREAS, the City of Oakland has been in the past and continues to be an eligible recipient for Alameda County Measure B funds; and

WHEREAS, Alameda County Transportation Improvement Authority has established a target expenditure for administrative fees of eighteen percent (18%) of total program costs; and

WHEREAS, the City of Oakland has in past years waived the Central Services Overhead charge for this program and a waiver is necessary for Fiscal Year 2009-2010; and

WHEREAS, the City of Oakland Adopted Policy Budget for Fiscal Year 2009-10 includes Measure B fund appropriation in Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled Organization (75621), and OPED Administration Project (G307910 - \$367,670), OPED Taxi Project (G307920 - \$280,000), OPED Van Project (G307930 - \$316,230); and

WHEREAS, the City of Oakland General Fund resources are available in the Adopted Policy Budget for Fiscal Year 2009-10 for continued delivery of this service in General Purpose Fund (1010) Oakland Paratransit for the Elderly, Disabled Organization (75621), Revenue for Senior Transportation Project (P50550) Empowering Seniors and People with Disability Program (YS14); and

WHEREAS, the City of Oakland contracts on a non-exclusive basis, with taxis and van companies to provide paratransit services for the elderly and disabled; and

WHEREAS, the City of Oakland supports the senior shuttle service in West Oakland, North Oakland and East Oakland provided by Bay Area Community Services; and

WHEREAS, the City desires to maintain this service without interruption; and

WHEREAS, the City Council finds these contracts will not result in the loss of employment or salary by any person having permanent status in the competitive civil service; and

WHEREAS, the City lacks the fleet, the van equipment and the support structure to operate this service with City employees and has never provided or operated such a service; and

WHEREAS, all of the companies for which contracting authorization is being requested, meet the City's requirements for paratransit services; and

WHEREAS, the City wishes to enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

| • | V.I.P. Express Transport, Inc. | \$380,000 |
|---|--|-----------|
| • | Bay Area Community Services | \$230,000 |
| • | Friendly Transportation Inc. dba | \$145,000 |
| | Friendly Transportation Inc., Friendly Cab | |
| | Company Inc., Yellow Cab Company | |
| | and Metro Taxicab Company Inc. | |
| • | Veterans Transportation Inc. dba | \$145,000 |
| | Veterans Transportation Inc. and Veterans | |

now, therefore, be it

Cab Company

RESOLVED: That the City Administrator or his designee is hereby authorized and directed to apply for, conduct all negotiations, execute and submit all documents including but not limited to claims, applications, agreements, amendments, modifications, and payment requests, to conduct all related actions that may be necessary for the completion of the delivery of Measure B taxi, van and shuttle service to the elderly and disabled; and be it

FURTHER RESOLVED: That the City enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

| • | V.I.P. Express Transport, Inc. | \$380,000 |
|---|--|-----------|
| • | Bay Area Community Services | \$230,000 |
| • | Friendly Transportation Inc. dba | \$145,000 |
| | Friendly Transportation Inc., Friendly Cab | · |
| | Company Inc., Yellow Cab Company | |
| | and Metro Taxicab Company Inc. | |
| • | Veterans Transportation Inc. dba | \$145,000 |
| | Veterans Transportation Inc. and Veterans | ŕ |

; and be it

Cab Company

FURTHER RESOLVED: That Central Services Overhead costs in the amount of \$41,600 will be offset by the General Fund; and be it

FURTHER RESOLVED: That fees collected by Oakland Paratransit for the Elderly and Disabled (OPED) in conjunction with the sale of van vouchers and taxi scrip to OPED clients be appropriated in accordance with the terms of the existing contracts, for the exclusive use of OPED; and be it

FURTHER RESOLVED: That the City Administrator or his designee is hereby authorized to accept Measure B funds in the amount of \$918,483 and up to \$251,820 from Measure B Gap funds for the Oakland Paratransit Program to be deposited into Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) and should additional funds become available, the City Administrator is authorized to appropriate same to Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) for the purposes described above and to execute amendments to the contracts with the service providers for any additional amounts received under the Measure B grant without returning to City Council.

| IN COUNCIL, DAKLAND, CALIFORNIA, | , 2009 |
|---|---------------------------------|
| PASSED BY THE FOLLOWING VOTE: | |
| AYES - BROOKS, DE LA FUENTE, KAPLAN, KER PRESIDENT BRUNNER | RNIGHAN, NADEL, QUAN, REID, AND |
| NOES - | |
| ABSENT - | |
| ABSTENTION - | |
| ATTEOT | |
| ATTEST: | |
| | LATONIDA CIMITACNIO |

LATONDA SIMMONS
City Clerk and Clerk of the Council of the City of Oakland, California