TO:

Office of the City Administrator

ATTN:

Dan Lindheim

FROM:

Department of Human Services

DATE:

May 25, 2010

RE:

A Report on the Progress of FY 2009-10 Measure Y Violence Prevention Grantees and a Recommendation to Exercise the Option to Renew Grant Agreements with Various Public and Non-Profit Agencies in an Estimated

Amount of \$5,362,128 for FY 2010-11

## **SUMMARY**

The Department of Human Services (DHS) is providing an update on violence prevention services funded through Measure Y in Fiscal Year 2009-10, the first year of a three-year funding cycle. DHS recommends that City Council exercise the option to renew grant agreements for the second year with various non-profit and public agencies for a total of \$5,362,128 during FY 2010-11.

#### FISCAL IMPACT

The recommended renewal of current agreements and the new allocation shall be funded by restricted funds collected for violence prevention programs as authorized by the voter initiative Measure Y, enacted as the Violence Prevention and Public Safety Act (VPPSA) of 2004.

The Budget Office projects flat Measure Y revenue for Fiscal Year 2010-2011, in an estimated \$19,808,850. Of this amount, \$5,362,128 is allocated for violence prevention programs.

The funds for renewal of grant agreements will be allocated from the Measure Y Fund (2251), DHS Administration organization (78111), and DHS Measure Y Projects (G261268, G261269, G360051 through G360076). The terms of the current Measure Y agreements, as approved by City Council, are for one year with an option to renew for two additional 12-month periods. This recommendation is for the second year renewal of grant agreements.

The City of Oakland, Community and Economic Development Agency, Community Development Block Grant (CDBG) funds allocated to the City of Oakland, Department of Human Services in the amount of \$50,000 will be sub-granted to Healthy Oakland from CEDA Fund (2128), CEDA Organization (SC22) and CEDA Project Code (G387310) for Fiscal Year 2010-11.

The sources of funding for all of the recommended Measure Y grant agreement renewals are summarized in the following table.





# DHS: Measure Y 2010-11 Grant Agreement Renewals

Agency	Measure Y Strategy	Amount	Project Code
Al County Health Care Services Agency	OUR KIDS Middle School Model	\$219,514	G360066
Al County Interagency Children's Policy Council	Outreach to Sexually Exploited Minors	\$248,640	G360057
Community Initiatives / Restorative Justice for Oakland Youth (RJOY)	Restorative Justice	\$133,200	G360059
California Youth Outreach	JJC/OUSD Wraparound Services	\$100,000	G360074
California Youth Outreach	Oakland Street Outreach	\$288,600	G360061
Catholic Charities of the East Bay	Crisis Response Support Network	\$310,800	G360076
City and County Neighborhood Initiative	Community Organizing	\$133,200	G360052
City of Oakland Mayor's Office	Public Safety Districts	\$30,000	G360073
City of Oakland Mayor's Office	Reentry Employment	\$119,880	G360071
East Bay Agency for Children (EBAC)	JJC/OUSD Wraparound Services	\$86,136	G360074
East Bay Asian Youth Center (EBAYC)	JJC/OUSD Wraparound Services	\$220,000	G360074
Family Violence Law Center	Family Violence Intervention Unit	\$399,600	G360054
Goodwill Industries of the Greater East Bay	Reentry Employment	\$93,240	G360055
Healthy Oakland Communities	Oakland Street Outreach	\$222,000	G360061
Healthy Oakland Communities	CDBG - Street Outreach	\$50,000	G387310
Leadership Excellence	Reentry Employment	\$88,800	G360055
OUSD	JJC/OUSD Wraparound Services	\$79,920	G360074
OUSD Alternative Education	Gang Intervention	\$177,600	G360075
OUSD	Second Step Curriculum	\$131,717	G360060
Safe Passages	Mental Health 0-5	\$177,600	G360056
The Mentoring Center	JJC/OUSD Wraparound Services	\$125,000	G360074
The Mentoring Center	Project Choice	\$111,000	G360065
The Work First Foundation	Reentry Employment	\$310,800	G360055
City of Oakland DHS	Violence Prevention Network Coordinator-Street Outreach	\$133,200	G360067
Volunteers of America Bay Area	Project Choice	\$222,000	G360065
Volunteers of America Bay Area	Reentry Employment	\$222,000	G360055
Youth Alive!	Highland Hospital Intervention	\$85,000	G360072
Youth Employment Partnership	After School Jobs	\$119,880	G360051
Youth Employment Partnership	Reentry Employment	\$222,000	G360055
Youth Employment Partnership	Summer Jobs	\$177,600	G360062
Youth Radio	After School Jobs	\$65,000	G360051
Youth Uprising	JJC/OUSD Wraparound Services	\$175,000	G360074
Youth Uprising	Oakland Street Outreach	\$133,201	G360061

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There will be no impact on the General Fund. If revenue projections change, either positively or negatively within 10% of above listed grant amounts, staff recommends all grants be adjusted by the same percentage amount (positively or negatively). A change in revenues in excess of 10% may necessitate a return to Council. Staff recommends that, as in previous years, any unexpended balances due to grantees not meeting their deliverables be placed into the Measure Y Reserve Fund - Measure Y Fund (2251), DHS Administration Organization (78111), and DHS Measure Y Reserve Fund Project (G261273) - for allocation at a future date.

#### BACKGROUND ·

Legislation. Passed by Oakland voters on November 2, 2004, Measure Y provides approximately \$20 million every year for ten years to fund violence prevention programs, additional police officers, and fire services. Measure Y funds are generated through a parcel tax along with a parking surcharge on commercial lots. The annual allocations of the revenues are as follows:

- \$4 million per year for Oakland Fire Department (OFD) services;
- 60% of the remainder for the Oakland Police Department (OPD) services;
- 40% of the remainder for violence prevention programs administrated by the Department of Human Services (DHS); and
- Up to 3% of the OPD and DHS allocations set aside for an independent evaluation.

The goal of Measure Y is to increase public safety and to dramatically reduce violence among young people. Measure Y creates a well integrated violence prevention system, with strong links among the social services, school district, police, workforce development, and criminal justice agencies. Prevention programs are designed to work together with community policing to provide a continuum of support for high risk youth and young adults most at risk for committing acts and/or becoming victims of violence.

Specifically, the legislative language states:

Violence Prevention Services with an emphasis on Youth and Children: Expand preventive social services provided by the City of Oakland, or by adding capacity to community-based nonprofit programs with demonstrated past success for the following activities:

- 1. Youth outreach counselors: hire and train personnel who will reach out, counsel and mentor at-risk adolescents and young adults by providing services and presenting employment opportunities.
- 2. After and in school programs for youth and children: expand existing City programs and City supported programs that provide recreational, academic tutoring and mentoring opportunities for at-risk adolescents and children during after school hours; expand truancy enforcement programs to keep kids in school.
- 3. Domestic violence and child abuse counselors: make available counselors who will team with police and the criminal justice system to assist victims of domestic violence or child prostitution and to find services that help to avoid repeat abuse situations; expand early

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childhood intervention programs for children exposed to violence in the home at an early age.

4. Offender/parolee employment training: provide parolee pre-release employment skills training and provide employers with wage incentives to hire and train young offenders or parolees.

Measure Y Funding Cycles. A small number of agencies were funded in the first year of Measure Y, FY 2005-06, primarily public agencies with existing City partnerships. The vast majority of violence prevention grants were awarded through a competitive Request for Proposal process with three year grants from FY 2006-2009.

On June 2, 2009, City Council approved Measure Y grantees for the second three year funding cycle, FY 2009-2012. These grants represented a reduction of 21% in funded programs due to reduced revenues and \$1.8 million in carry-forward funds no longer available. These grants are focused on four key strategy areas: Family Violence Intervention, Youth and Adult Reentry, Incident/Crisis Response, and Youth Outreach and Comprehensive Services.

The current program strategies were developed based on best practice models in the field of violence prevention and the Measure Y legislation. They adhere to the following principles which were affirmed by City Council:

- Focusing on the highest risk individuals most likely to be victims or perpetrators of violence (at-risk adolescents and young adults, offender/paroles and victims of domestic violence and their young children)
- Supporting intensive interventions (including: pre-release employment skills and training and wage incentives for employers for offenders/parolees; truancy prevention, recreational, academic tutoring and mentoring opportunities for at-risk adolescents and young adults; and domestic violence and child abuse counselors)
- Prioritizing resources for neighborhoods where violence is most prevalent.

## Measure Y Accomplishments

Leveraged Dollars: This year, for the first time, Measure Y grantees were required to provide a 20% match for their Measure Y grant agreement. The total documented match reported by grantees is \$3,379,846 – at 62% of total grant funds; this is well above the required 20% match. In addition, the City has been able to leverage a number of other funding sources, including a CalGRIP state grant to focus on the Call-In strategy (\$400,000 over 2 years), a CDBG grant ot support street outreach in West Oakland (\$100,000 over 2 years), the final year of a three year Walter and Evelyn Haas fund grant (\$170,000 over 3 years), and using Oakland Community Action Agency ARRA employment dollars to build on the employment ladders initiated by Measure Y for reentry clients.

Collaborations: The best Measure Y work continues to be done at multi-agency, collaborative tables such as in the Juvenile Justice Center strategy where a sophisticated community/ public

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agency partnership is being developed. Measure Y staff also participate in a number of other collaborative efforts including the Alameda County Reentry Network, California Cities Gang Prevention Network, and Y Team meetings that bring Measure Y service providers, OPD, DHS and other City staff together in focused violence prevention collaboration by neighborhood.

Special Projects: Measure Y has helped to bring the City into a number of special projects such as the Cal GRIP Safe Communities Partnership. Oakland is one of five California cities implementing an evidence-based strategy known as the Call-In to communicate clear expectations and provide support to individuals involved in group gang violence. The partnership provides foundation-supported technical assistance and brings OPD and DHS into close collaboration with Probation, Parole, US Attorney, District Attorney, Highland Hospital, service providers and community groups in a common strategy to address violence.

Capacity Building: Measure Y staff have prioritized capacity building and technical assistance for Measure Y grantees. In addition to quarterly Grantee meetings and ongoing CitySpan database trainings, Measure Y staff have offered a professional development series including topics such as Financial Management, Subgrantee Monitoring, and How to Work Effectively with Law Enforcement. The Oakland Street Outreach teams receive an extensive week-long training, minimally two times per year. The Juvenile Justice Center Strategy hosted a multiweek cross training for all partners that included overviews on Probation, OUSD, Behavioral Health Services, and trainings on case management and family engagement. Street Outreach case management technical assistance is also being offered through the CalGRIP grant.

## KEY ISSUES AND IMPACTS

The following information was taken into consideration in making the recommendations to renew grant agreements: overall performance data, independent evaluation information and results of the grantee's site visit. A short summary of this data is provided in this section of the report.

Appendix A provides a more comprehensive agency by agency summary of this data, agency by agency, including:

- A short description of the organization's Measure Y program;
- The progress they have made on meeting their deliverables in FY 2009-10;
- A recommendation for FY 2010-11 funding;
- Evaluation results from the evaluator's reports;
- Successes and challenges experienced throughout the year;
- Reporting compliance;
- Site visit results and findings (if any);
- A participant success story; and,
- Funds leveraged for FY 2009-10

In addition, more detailed evaluation information will be available from the Measure Y evaluators in a companion report.

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# A. Summary of Grantee Progress in FY 2009-10

The following table provides information on aggregate service delivery data for Measure Y violence prevention programs through Quarter 3 of FY 09-10, ending March 31, 2010. (For summaries on demographics of clients served in FY 2009-10, please refer to *Appendix B*)

Summ	ary of Mea	sure Y Vio	lence Pre	vention Se	rvices, 1 <u>7/1</u>	/09-3/31/	10 Qtr 3	
	Individual Services <sup>2</sup>		Group Services		Events			
	*undup clients	client hours	work exp hrs	*undup	client hours	events	Unduplicated a Participants	event hours
Youth Comprehensive Services	323	5,439	10,000	163	4,693	N/A	N/A	N/A
School-Based Prevention	640	8,856	N/A	553	5,985	- 28	581 miles	99
Young Adult Reentry Services	360	6,565	17,515	324	13,626	N/A	N/A	N/A
Oakland Street Outreach	457	4,309	N/A	79	951	1,424	17,994	2,988
Incident Crisis Response	281	3,424	N/A	71	622	136	23,532	307
Family Violence Intervention	1,157	4,623	N/A	N/A	N/A	374	711	1,492
Totals	3,218	33,216	27,515	1,190	25,877	1,962	42,818	4,886

<sup>\*</sup>unduplicated clients

Most grantees are meeting or exceeding their deliverables. Despite declining revenues, Measure Y violence prevention programs are reaching large numbers of youth and young adults and as demonstrated in the evaluation information that follows, these are largely individuals at highest risk for violence.

The following chart documents service delivery data across the years of the fund. The declining service numbers are directly related to declining revenues and the lack of the first year carry-forward funds that supported pilot programs in FY 2007-08 and FY 2008-09.

Does not include OUR KIDS Middle School program, OUSD's Second Step curriculum or conflict resolution programs.

<sup>&</sup>lt;sup>2</sup> Individual Services – services delivered on a 1-to-1 basis, primarily case management and therapy ;Group Services – services delivered to enrolled clients in group settings, such as classes and support groups; Events – services delivered on a "drop-in" or event basis, such as street outreach and community trainings; Client hours – hours of service received by clients, i.e., a 2 hour class with 2 students equals 4 client hours

Measure Y Violence Prevention Q3 Service Status from Year to Year				
Type of Service	06-07 (Qtr 3)	07-08 (Qtr 3)	08-09 (Qtr 3)	09-10 (Qtr 3)
			* * * * * * * * * * * * * * * * * * * *	
TOTAL FUNDS	\$4,956,152	\$5,957,356	\$6,208,189	\$ 5,362,127
Individual Service Clients	2,302	4,165	5,321	3,218
Individual Service Client Hours	17,073	32,979	54,883	33,216
Work Experience Hours	7 / N/A	45,809	54,867	27,515
Group Service Clients	899	1,807	2,350	1,190
Group Service Hours	46,493	79,039	88,730	25,877
Event Hours	735	2,676	6,291	4,886

## B. Client Stories

The numbers above cannot adequately describe the challenges and the success experienced by Measure Y clients. The following client profiles submitted by grantees tell the story of young people touched by Oakland's investment in violence prevention. Additional case studies are available in *Appendix A*. Names have been changed to protect confidentiality.

- Juvenile Justice Center/OUSD Wraparound Strategy In November 2009, Peter was referred to the Measure Y agency after spending 2 months in juvenile hall for possession of a concealed. Peter worked directly with Case Management to begin developing a case plan that included schooling issues, educational goals, community service possibilities, therapy options, and employment opportunities. Case Managers were strong and supportive advocates for Peter during his disciplinary hearing that would determine if and when Peter could re-enroll in school. While waiting for the disciplinary hearing decision, Peter began his community service hours at the Measure Y agency, performing janitorial work and assisting staff with classes. He also attended various classes and workshops at the agency and received educational case management support to complete required homework packets. Peter eventually received \( \frac{1}{2} \) positive news that he can attend a continuation school for 3 months and based on his attendance, behavior, and grades he would be able to re-enroll in an Oakland Public School. The Case Manager at the Measure Y funded agency stayed in constant contact with Peter's Probation Officer and was available for all meetings and court dates. Peter is currently doing well in school, has attended all therapy sessions and he has almost completed his community service hours. Next steps include enrollment at a Measure Y funded employment program. In a six month period, this young man had accomplished all his short-term goals, and the Measure Y agency working with him is extremely proud of him. His probation officer shares the same sentiments, and was so impressed that he will recommend an early probation release.
- Family Violence Law Center Family Violence Intervention Unit (FVIU)

  During the third quarter of FY 2009-10, one of the Family Violence Law Center's FVIU advocates went to Highland Hospital to meet with a young woman named Susan after receiving information from OPD about an extremely disturbing case. Susan's boyfriend

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John held her against her will for two days. He tortured her and as a result, she will likely suffer permanent injuries. During the days that he held her captive, John beat and sexually assaulted her. A FVIU advocate first met with Susan when she was still in the intensive care unit of the hospital. The advocate provided her with crisis counseling and support. She obtained enough information from Susan to help her start the process of obtaining a civil restraining order and supported her as she worked with one of FVLC's attorneys. The advocate also worked closely with Susan's family to provide moral support and make sure their needs were being met. The FVIU Advocate has been working closely with Susan's OPD investigator and DA on her criminal case. The FVIU advocate will continue to support Susan as she heals from her physical injuries and begins to recover emotionally. The advocate is working to get her connected with a therapist and with a family case worker. The FVIU advocate will also help Susan find secure housing.

# C. RDA Evaluation Highlights

The independent evaluators, Research Development Associates (RDA) are charged with conducting an evaluation of the Measure Y programs. The following are the success highlights from the FY 2008-09 report delivered to City Council in November of 2009 and the preliminary findings from the 2009-10 report:

- Measure Y Violence Prevention Programs were effective in reducing truancy among participants.
- Measure Y Violence Prevention Programs were effective at reducing juvenile crime levels
- Measure Y Violence Prevention Programs reported that services had a significant positive impact on their behaviors and attitudes.
- All program activities identified as necessary by Resolution 78734 are being conducted by one or more Measure Y funded program.
- Based on findings reported from available juvenile data, Measure Y programs are targeting the appropriate client population and are effectively engaging high-risk individuals.
- In general, Measure Y is serving juveniles with more serious and extensive juvenile offense histories.
- Measure Y clients believe that program activities have changed their lives in many important ways that are not captured through the matched data analysis.
- There is a high degree of collaboration among Measure Y service providers, which benefits consumers of services.
- Street outreach workers reduce crime in targeted areas on days they are delivering services.
- Re-entry programs are reducing recidivism and the JJC Wraparound strategy is reducing
  the length of time clients are incarcerated and the days it takes to become re-enrolled in
  school after incarceration.

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## PROGRAM DESCRIPTION

## FY 2010-11 Recommendations for Contract Renewal

The following provides contract renewal recommendations for all Measure Y strategies and reminds City Council of existing commitments. These renewal recommendations are made following extensive program monitoring activities to ensure compliance with the program strategies, and with input on the impact of the programs on preventing violence from the Measure Y independent evaluator's 2008-09 report and preliminary mid-year 2009-10 (extracts from these reports will be indicated by RDA). There is a short description of each funding recommendation in the following pages which includes service delivery information by program strategy, program evaluation outcomes for FY 2009-10 and funding recommendations for FY 2010-11. Detailed agency by agency information can be found in *Appendix A*.

Contract and Program Monitoring. It should be noted that Measure Y grant agreements are largely performance based. Grantees are required to enter all service data into a web-based contract monitoring system, CitySpan, which also ultimately allows for the matching of client service data to outcome data for evaluation. Grantees are not paid the full amount of their contract if they are unable to meet their deliverables, barring unforeseen circumstances. Furthermore, all grantees undergo a rigorous annual site visit that includes fiscal monitoring, database verification, client file reviews, and program observations.

One-Time Funding, Continuing Commitments. As a reminder, in 2006, City Council approved one time, carry forward funding to support the following key violence prevention institutions. The funds were provided under five year commitments of which FY 2010 -11 is the final year. These funds are already supported by an existing resolution and described here only as a reminder.

- 1) Youth Uprising Teen Center: Fiscal Year 2010-11 is the last year of a five year commitment from Measure Y to provide operational support for the Youth Uprising teen center in East Oakland in the amount of \$300,000 per year for five years, for a total of \$1.5 million.
- 2) Alameda County Family Justice Center: Fiscal Year 2010-11 at \$25,000 is the last year of a five year commitment (total of \$147,364) from Measure Y to support the Family Justice Center's comprehensive support for domestic violence victims and sexually exploited minors.

Reserve Fund and Safe House for Sexually Exploited Minors. Please see the companion report for recommendations regarding options for use of the Measure Y Reserve Funds and the challenge grant for the Safe House for Sexually Exploited Minors, both of which are unexpended at this point in time.

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DHS: Measure Y 2010-11 Grant Agreement Renewals

## I. YOUTH COMPREHENSIVE SERVICES

These strategies provide services to youth on probation, identified as being high risk for becoming perpetrators or victims of violence.

This strategy and the scope of work for all of the grantees proposed below fall under the legislative Category #1 Youth Outreach Counselors to "hire and train personnel who will reach out, counsel and mentor at-risk adolescents ...by providing services and presenting employment."

# 1. Juvenile Justice Center (JJC)/OUSD Wraparound Services

This strategy focuses on intensive case management including mentoring, counseling and academic support for youth leaving the Alameda County Juvenile Justice Center (JJC) and reconnecting with Oakland Unified School District. Five non-profit agencies implement this strategy: California Youth Outreach; East Bay Agency for Children; East Bay Asian Youth Center; The Mentoring Center; and Youth Uprising. Additional funding is provided to OUSD for an on-site Academic Placement Manager.

Agencies employ Case Managers who work closely with the OUSD Educational Placement Manager, Probation Officers, ACOE Behavioral Health, and others. They promote school attendance and academic progress, compliance with terms of probation and completion of Court Orders, provide family support, and employment as appropriate for approximately 265 youth annually. Services start from the time a youth arrives at the JJC through their return home. Additional youth will not be assigned to intensive case management but will be provided placement services by the OUSD Placement Managers.

## • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 177 youth were provided case management.
- o RDA: the cost per case management client for this effort is \$2,723.
- As of January of 2009, 100% of participants were re-enrolled in an OUSD school or GED program.
- o Prior to the Measure Y investment in this strategy, the average length of time to re-enroll as a student after incarceration was nearly 8 days. Now the average number of days from release to re-enrollment is 1.3.
- o For the general JJC population, the average length of custody was 33.3 days. For the Measure Y population, the average length of custody was 19.5 days.

## • FY 2010-11 Recommendations

A challenge with this pilot project has been making sure that hours spent on the strategy are sufficiently intense for each client. Staff recommends all grantees be renewed at the same level which will serve approximately 265 youth with over 7,500 case management hours as well as other deliverables.

 California Youth Outreach –\$100,000 to serve 40 youth and provide group services to youth and their families

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- East Bay Agency for Children \$86,136 to serve 30 youth
- East Bay Asian Youth Center \$222,000 to serve 85 youth
- The Mentoring Center \$125,000 to serve 40 youth
- Youth UpRising \$175,000 to serve 70 youth
- OUSD for Academic Placement Manager at JJC \$79,920 to place at least 264 youth in school

# 2. After School Youth Employment

This strategy funds two agencies: Youth Employment Partnership and Youth Radio and both provide after school employment opportunities for 109 high risk youth. Youth served under the Juvenile Justice Center/OUSD wraparound strategy have first priority for filling these employment slots.

# • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, 37 youth were provided with After School Youth Employment services
- o RDA: the cost per client for the programs in this strategy was \$2,503.
- RDA: Clients' truancy and suspension rates each decreased following engagement with Youth Radio – a particularly striking finding when compared to an increase in suspension rates for the OUSD comparison group over the same period.

## FY 2010-11 Recommendations

The referral of JJC participants to these employment programs was delayed due to delays in starting the JJC program. In the renewal process, a timelier referral mechanism between JJC providers and employment providers will be developed. In the meantime, as referrals to YEP were not sufficient for them to meet their deliverables, DHS has provided a no-cost extension until September 30, 2010 in order to allow JJC clients to be served with summer jobs. There is no change in deliverables with this extension. Staff recommends funding at the same level for FY 2010-11 serving approximately 109 youth throughout the year:

- Youth Employment Partnership \$119,880 to serve 92 youth
- Youth Radio –\$65,000 to serve 17 youth

## 3. Summer Jobs

Youth Employment Partnership Inc. enrolls at-risk youth in paid summer internships and paid soft skill workshops under the auspices of the Mayor's Summer Jobs Program. Youth must be on probation or parole with youth served under the Juvenile Justice Center (JJC) strategy being given first priority.

# • FY 2009-10 Outcomes and Evaluation Highlights

- Placed 98 high-risk youth during the summer of 2009.
- o RDA: The cost per client for this program is \$1,812.

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- o RDA: while YEP students registered higher truancy rates following intake in the program, their suspension rates decreased a notable finding when compared to an OUSD district-wide increase in suspensions over the same period.
- o RDA: Stakeholders report that YEP provides a needed service for youth in the city and is noted for its capacity to serve a larger number of youth.

## FY 2010-11 Recommendations

YEP was awarded this sole source grant agreement for Fiscal Year 2009-2010 given their role as the Mayor's Summer Job Program, and DHS recommends renewing this grant agreement for Fiscal Year 2010-2011 at the same level for \$177,600 to serve at least 78 youth.

# II. SCHOOL BASED SERVICES

These strategies provide services to youth on probation, identified as being high risk for becoming perpetrators or victims of violence.

This strategy and all of the grantees' scopes of work described below fall under the Section 3.2(b) of Measure Y, After and in School Programs for Youth and Children including "provid[ing] recreational, academic tutoring and mentoring opportunities." The work of Restorative Justice also falls under the Section 3.2(a) of Measure Y, Youth Outreach Counselors to "hire and train personnel who will reach out, counsel and mentor at-risk adolescents ...by providing services..."

1. Restorative Justice – Community Initiatives, Inc. with Restorative Justice for Oakland Youth

Restorative Justice for Oakland Youth (RJOY) offers Restorative Justice outreach including mentoring and counseling and facilitates restorative justice Circles of Accountability and Support for Oakland Unified School District students and youth-serving adults and probation youth. Restorative Justice for Oakland Youth is providing restorative justice services to 100 youth and 50 youth-serving adults in order to decrease violence, suspensions, and disciplinary referrals in schools. Community Initiatives is the Fiscal Agent for RJOY. They provide mentoring services at Excel High School (on the McClymond's High School campus) and at the Emiliano Zapata Street Academy.

# • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, provided group Restorative Justice outreach and mentoring to 261 youth.
- Cost per client for group services is \$1,332.
- o RDA: Overall, RJOY students had better academic performance outcomes than average OUSD students and Measure Y participants in OUSD.

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- o RDA: A comparison of OUSD students and RJOY students found, in general, OUSD students' truancy rates remained steady, while RJOY students fared poorly in this consideration.
- OUSD recently adopted a Restorative Justice policy demonstrating its commitment to this strategy as a means to address school climate.

#### FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Community Initiatives/RJOY program of \$133,200 to serve at least 100 youth with group services for FY 2010-11. The key schools for focus will be Excel High School (on the McClymond's High School campus) and Emiliano Zapata Street Academy.

# 2. Second Step Violence Prevention Curriculum – OUSD

OUSD provides Second Step Violence Prevention academic curriculum lessons to over 2,160 pre-school students in City of Oakland Head Start Centers or Child Development Centers and 9,440 OUSD elementary school students. The overarching goal is to reduce physical and verbal aggression by students and to increase pro-social behavior by training students in alternatives to violence. Grantee also provides peer mediation programs at five middle schools which train and mentor a cadre of students in grades 6-8 to resolve conflicts among their peers.

# • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, over 14,000 OUSD elementary and pre-school students completed Second Step Violence Prevention sessions.
- o The cost per student for this program is approximately \$11.35.
- o 143 peer mediators were trained and provided over 798 conflict mediation sessions at their middle schools.
- o RDA: At all levels, school staff felt that the program positively benefited the school by supporting positive discipline and providing programming that students can incorporate into their daily lives.

## FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with OUSD for the Second Step violence prevention program at the current funding level of \$131,717 for FY 2010-11 to serve at least 11,600 OUSD preschool and elementary school students. The Peer Conflict mediation program was only given one year of reserve funds from Measure Y and their OFCY application is being recommended for funding.

3. OUR KIDS Program – Alameda County Health Care Services Agency(ACHCSA)
With the goal of reducing school-related violence and increasing pro-social behaviors of youth, the OUR KIDS program provides at least 520 high-risk students with psycho-social assessments, counseling, case management, academic support, and family support services. This strategy leverages funds in partnership with OUSD and Alameda County

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Health Care Services Agency. The schools provided with Measure Y specific funds this fiscal year include: Elmhurst Middle Schools, Madison Middle School and Claremont Middle School.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, over 558 middle schoolers were provided with over 1,600 hours of case management services.
- o RDA: With the exception of attendance outcomes, more than 75% of teachers reported that students benefit "A lot" or "Some" from program participation. 76% of teachers reported benefits to students' emotional well-being and social functioning.
- o RDA: 75% of teachers indicated that the program benefits students' classroom behavior, attention to school work and overall behavior.

#### FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with ACHCSA for the OUR KIDS program at the current funding level of \$219,514 for FY 2010-11 to serve 520 youth.

4. Oakland Comprehensive Gang Model – OUSD – Office of Alternative Education The Oakland Comprehensive Gang Model provides case management and support services to 80 gang involved youth and parenting classes for families at risk of gang involvement in Central and East Oakland neighborhoods with high levels of gang violence. The OUSD Office of Alternative Education leads this model with subcontractors California Youth Outreach and Project Re-Connect.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 82 youth were provided with case management services and 60 parents were engaged in the parenting classes.
- o Cost per case management client for this program is \$2,200.
- o RDA: Overall, clients reported that program services had a very positive impact on their behaviors and attitudes. 74% take better care of themselves; 66% decreased their use of alcohol and drugs.
- o RDA: OUSD Alternative Education stakeholders report that the program has a profound impact upon the individual lives of the students, the school environment, and the community as a whole.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with OUSD- Office of Alternative Education at the current funding level of \$177,600 for FY 2010-11 to serve a minimum of 80 youth and 60 parents.

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# III. FAMILY VIOLENCE INTERVENTION

These strategies provide services and advocacy to address family violence, defined broadly as violence between family members, child abuse, and sexual abuse.

This strategy and all the grantees' scopes of work described below fall under Section 3.2(c) of Measure Y, Domestic Violence and Child Abuse Counselors including "make available counselors who will team with police...to assist victims of domestic violence and child prostitution."

1. Outreach to Sexually Exploited Minors – Alameda County Interagency Children's Policy Council

The Alameda County Interagency Children's Policy Council is managing a collaborative of agencies including Bay Area Women Against Rape (BAWAR), Be A Mentor, Motivating, Inspiring, Supporting, and Serving Sexually Exploited Youth (MISSSEY, Inc.), Covenant House, and Scotlan Youth and Family Center to conduct outreach, including partnering with OPD specialized operations, and intervention for sexually exploited minors throughout Oakland. Over 50 youth are provided with case management services, medical care, shelter and counseling and over 200 are provided with intensive outreach.

- FY 2009-10 Outcomes and Evaluation Highlights
  - o As of March 31, 2010, 74 youth were provided with case management services and 176 were provided with intensive services.
  - o Cost per intensive outreach client for this program is \$1,243.
  - o RDA: SEM clients showed a reduction in average number of participant days truant post-intake.
  - o RDA: Stakeholders provided positive reviews on the quality of the program and its impact on participants' lives.

#### FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Alameda County Interagency Children's Policy Council at the current funding level of \$248,640 for FY 2010-11, to provide at least 50 youth with case management services and 200 youth with intensive outreach.

2. Mental Health Services for Children Exposed to Violence (ages 0-5) - Safe Passages
The Safe Passages Mental Health Collaborative, which includes the Family Violence
Law Center, Jewish Family/Children's Services of the East Bay, Family Paths, Inc., and
Through the Looking Glass, will reduce family violence and child maltreatment by
providing mental health services to 50 children ages 0-5 exposed to domestic abuse and
580 children with mental health consultations at Head Start and OUSD Childhood
Development Centers.

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## • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, 84 children 0-5 and their families were provided with mental health services and 301particpants were provided with mental health consultations.
- o RDA: Interviews with ECMHC stakeholders demonstrated strong ties and support from partner agencies and other community stakeholders.
- o RDA: A major strength of the program is that ECMHC uses the research-based model developed by UCSF's Child Trauma Research Project.

#### FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Safe Passages at the current funding level of \$177,600 for FY 2010-11 to serve at least 50 children and their families with mental health services and at least 580 preschoolers with mental health consultations.

# 3. Family Violence Intervention Unit- Family Violence Law Center

The Family Violence Law Center (FVLC), Family Violence Intervention Unit (FVIU) offers general legal, social, and emotional support to victims of domestic violence (DV) each year. A caseworker provides follow up with families with children to develop case plans and broker services in the community for their needs. The FVIU supports the Oakland Police Department (OPD) by taking referrals from OPD and contacting at least 1,000 domestic violence victims within 48 hours of an incident. Overnight on-call coverage is also provided.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 696 domestic violence victims were contacted by FVIU Advocates within 48 hours of an incident.
- o Cost per client for this program is \$399.
- o RDA: FVIU stakeholder agencies mentioned the program's advocacy and dissemination of information as key factors in violence prevention, with agreement that FVIU fills a critical role in DV.
- o RDA: Overall, clients reported that program services had a very positive impact particularly noting in their abilities to problem solve and take better care of themselves which are crucial indicators of recovery in DV.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Family Violence Law Center at the current funding level of \$399,600 for FY 2010-11 for contacting at least 1,000 domestic violence victims to provide them with advocacy. Given dramatic reductions in state funding, FVIU is in need of additional funding support were it to become available.

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# IV. YOUNG ADULT REENTRY SERVICES

These strategies provide services to youth and young adults on probation or parole.

All program described under this strategy fall within two legislative categories. First, Project Choice falls under both Section 3.2(a), Youth Outreach Counselors including "...counsel and mentor at-risk adolescents and young adults by providing service and presenting employment opportunities..." and Section 3.2(d) of Measure Y, Offender /Parolee Employment Training since employment is a critical component of the strategy ("...provide pre-release employment skills training..."). All employment grantees also fall under Section 3.2(d) of Measure Y, Offender/Parolee Employment Training.

# 1. Project Choice

Over the past eight years, the City of Oakland has developed Project Choice as its model program supporting young people during the critical time as they leave incarceration and reestablish themselves in the community. Project Choice provides intensive support to young adults and youth on parole starting prior to release and following out into the community. Volunteers of America provides intensive counseling and mentoring services for 60 young adults from San Quentin State Prison. The Mentoring Center (TMC) provides pre- and post-release reentry mentoring and counseling to 24 youth (16-24yrs old) in the Juvenile Justice facilities in Stockton. Services include development of a release plan, including plans for employment, housing and education and intensive mentoring.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 169 youth and young adults were provided with services.
- o RDA: Cost per client for this program is \$4,163.
- o RDA: Preliminary evaluation results show Project Choice clients on parole are less likely to be arrested after being involved in the program compared to before the program start date.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement for FY 2010-11 at the current funding levels, Volunteers of America to serve 60 participants for \$220,000; and The Mentoring Center to serve 24 youth for \$111,000.

# 2. Reentry Employment

Measure Y has encouraged and supported varied employment strategies that have included specific training programs, crew-based work, transitional employment, and direct job placement to 195 individuals. The theoretical framework is that clients come with varied experiences, skills and needs and therefore will require varied employment strategies to meet those needs and ensure success.

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# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, this strategy has served 191 clients with over 17,500 hours of work experience and 133 job placements.
- o RDA: The average cost per client for these programs is estimated to be \$5,108.
- o RDA: Measure Y external evaluator showed that Measure Y clients on parole are less likely to be arrested after being involved in the program compared to before the program start date.

# FY 2010-11 Recommendations

DHS recommends the following renewals at the same funding levels for FY 2010-11:

- Youth Employment Partnership –\$222,000 to provide 38 young adults with job training
- Workfirst Foundation –\$310,800 to provide 85 direct job placements
- Goodwill \$93,240 to provide transitional employment, pre-employment and placement services to 20 young adults
- Volunteers of America –\$222,000 to provide sheltered crew employment to an estimated 32 clients
- Leadership Excellence –\$88,800 to provide job training, transitional employment and job placement services to 20 youth and young adults on probation or parole. This recommendation is *contingent* upon Leadership Excellence addressing fiscal corrective actions by June 30, 2010 and meeting employment deliverables no later than the first quarter of next year. See *Appendix B* for details of the corrective actions required.

# 3. Mayor's Reentry Employment Specialist

The Mayor's Reentry Employment Specialist, who focuses on enhancing opportunities for at least 220 individuals on probation and parole to access career opportunities in the public sector, either directly with the City of Oakland or other public agencies or through priority hiring on City projects. The work involves a mix of direct service, such as providing regular orientations regarding City employment, and promoting policy changes such as "banning the box."

# • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, 164 group and event clients provided with reentry employment orientation.
- O Data has not been entered and submitted in CitySpan in a timely way to allow for evaluation assessment.

#### FY 2010-11 Recommendations

DHS recommends renewing funding for this position at FY 2009-10 funding level of \$119,880 for FY 2010-11 to provide information on City employment opportunities to 220 young adults on probation or parole. This recommendation is contingent upon data being entered into CitySpan in FY 2010-11 in a timely manner.

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# V. STREET OUTREACH AND INCIDENT/CRISIS RESPONSE

These strategies are designed to interrupt violence before it happens, mediate impact of violence when it does happen, and change the culture of violence.

All of the programs under this strategy fall under legislative Section 3.2(a) of Measure Y, Youth Outreach Counselors, specifically to ..."to hire and train personnel who will reach out, counsel and mentor at-risk adolescents and young adults by providing services and presenting employment opportunities." All of these programs area also multi-disciplinary and as such encompass work in the other three legislative categories (Section 3.2 (b –d) through in-school programs, working with youth exposed to violence, and providing employment support to reentry youth and young adults.

## 1. Oakland Street Outreach

In coordination with the Oakland Police, street-based outreach workers provide incidentand "hot spot"- specific outreach in high-crime areas at hours of peak need - nights and
weekends, reaching at least 9,000 youth. Outreach workers maintain a consistent
presence in these neighborhoods and, along with case managers, create relationships with
high risk youth and young adults and connect them to appropriate services such as
employment. Healthy Oakland and California Youth Outreach manage street outreach
teams working late night and weekend hours. The Violence Prevention Network
Coordinator also conducts outreach; trains outreach workers, and provides coordination
between the teams and OPD. Youth UpRising supports street outreach efforts through
conflict mediation, case management, mentoring and police-youth dialogues and training.

# • FY 2009-10 Outcomes and Evaluation Highlights

- As of March 31, 2010, street outreach was conducted 1,312 times, reaching more;
   than 14,000 youth, and 444 participants were provided with either intensive outreach or case management.
- o RDA: Cost per client for intensive outreach and case management clients was approximately \$2,343.
- o RDA: Preliminary findings from the Measure Y independent evaluator show that in areas where street outreach efforts were delivered, there were fewer incidents of crime on the days that outreach was conducted.

## FY 2010-11 Recommendations

DHS recommends the following, which are the same as the current funding levels, for FY 2010-11.

- California Youth Outreach for \$288,600 to conduct street outreach to at least 4,500 youth and young adults in Central and East Oakland.
- Healthy Oakland for \$222,000 (Measure Y) and \$50,000 (CDBG) for a total of \$272,000 to conduct street outreach to at least 4,500 youth and young adults in West and East Oakland,

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- Youth UpRising for \$133,200 to provide case management services to at least 40 youth and young adults.
- DHS Violence Prevention Coordinator for \$133,200 to provide at least 40 training events and other violence prevention coordination efforts and conduct street outreach.

# 2. Crisis Response and Support Network (CRSN)

Catholic Charities of the East Bay (CCEB), along with its subcontractor, Khadafy Foundation, coordinates the Crisis Response and Support Network (CRSN) to provide immediate crisis response and intensive counseling and support services for families and friends affected by a young person's (under age 30) homicide. Catholic Charities of the East Bay provides crisis response and supportive services to 350 individuals connected to 60 homicide victims, mental health services and facilitated mental health referrals for 30 families/individuals, and Circles of Support for 75 youth affected by homicides at school and community facilities.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 63 participants received case management and counseling services and 202 participants received intensive outreach services.
- o RDA: CCEB/CRSN client truancy rates are significantly lower following the average program intake date.
- RDA: Stakeholder interviews revealed a strong appreciation and respect for program services put forth by CCEB/CRSN. They note the services have the potential to break the cycle of violence and positively impact the community.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Catholic Charities at the current funding level of \$310,800 for FY 2010-11 to provide case management and counseling services to at least 60 participants and to provide at least 350 participants with intensive outreach services.

# 3. Highland Intervention/Caught In The Crossfire

Youth ALIVE!'s Caught in the Crossfire intervention program provides intensive counseling and case management to at least 40 youth annually who are hospitalized at Highland Hospital due to violent injuries with the goal of reducing retaliation, re-injury, and arrest. Comprehensive supports include mentoring, academic support, family support and employment.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 34 youth were provided with services.
- o Cost per client is \$2,125 for this program.
- o RDA: Overall, clients reported significant positive outcomes from their engagement with Youth Alive! Caught in the Crossfire participants reduced their truancy rates significantly in the 100 days after involvement in the program.

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o RDA: Stakeholders interviewed expressed strong support for Caught in the Crossfire.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with Youth ALIVE! at the current funding level of \$85,000 for FY 2010-11 to serve 40 youth with intensive counseling and support services.

## 4. City-County Neighborhood

The City-County Neighborhood Initiative, a program run by the City of Oakland, Division of Neighborhood Services operates in two neighborhoods, in the Hoover Historic District in West Oakland and Sobrante Park in East Oakland. The community builders work closely with teams of service agencies including the Service Delivery System (SDS) Teams, Neighborhood Services Coordinators, County agencies, schools, and local non-profit agencies. A key focus is reaching out to 50 intensive outreach youth and their families to provide linkage to service supports including mentoring, recreation, employment and counseling.

# • FY 2009-10 Outcomes and Evaluation Highlights

- o As of March 31, 2010, 50 participants were provided with intensive outreach services and 15 community organizing events took place.
- o RDA: Overall, the average number of days truant increased for both CCNI program participants and non-Measure Y OUSD students, although the increase was significantly smaller for CCNI participants.
- o RDA: Interviews with community partners revealed strong support for the program. Other stakeholders expressed concern about the absence of measurable goals and outcomes with which to evaluate the program. Participants reported a high level of satisfaction with the program, particularly with receiving services, being treated with respect, and feeling like staff was supportive.

# FY 2010-11 Recommendations

DHS recommends renewing the grant agreement with the City Administrator's Office for CCNI at the current funding level of \$133,200 for FY 2010-11 to provide 50 participants with intensive outreach and 20 community organizing events.

# 5. Public Safety District Support

The Mayor's Office is funded to support violence prevention efforts in the three Public Safety Districts. Efforts focus on communications and coordination with faith-based agencies and other entities to engage them in outreach to at-risk youth and communities and in violence prevention messaging.

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# FY 2009-10 Outcomes and Highlights

- This year the Mayor's Office held a summit for ministers of all denominations to engage and mobilize them to outreach to youth at risk of violence. The Summit was attended by over 150 people and the workshops help to disseminate best practices in violence prevention.
- Video profiles of key violence prevention practitioners are being developed to be used to engaged and mobilize others in outreach work.

## FY 2010-11 Recommendations

DHS recommends renewing grant agreement with the Mayor's Office at the current funding level of \$30,000 for FY 2010-11. In the coming year, and in close coordination with the other Measure Y strategies, the Mayor's Office will focus their work on helping at-risk youth with employment and mentoring during the summer. We will identify City staff who will be responsible for assuring that the youth are trained and guided throughout their paid internship with the City of Oakland.

# SUSTAINABLE OPPORTUNITIES

**Economic:** Providing programs for Oakland families affected by violence will increase their economic stability by linking them to organizations that can provide support services to increase school success of young people and employment services for youth and young adults. Breaking the cycle of violence has the potential to save untolled dollars in medical care, police services, incarceration costs, etc.

Environmental: There are no environmental opportunities at this time.

**Social Equity:** Measure Y programs assist youth and families in Oakland in achieving a greater degree of social equity by improving school performance, improving employment opportunities and providing support services.

#### DISABILITY AND SENIOR CITIZEN ACCESS

All programs funded by Measure Y are accessible to persons with disabilities.

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# RECOMMENDATION(S) AND RATIONALE

DHS recommends that City Council exercise the option to renew grant agreements for one year with various non-profit and public agencies for a total of \$5,362,128 during FY 2010-11. Renewal for Leadership Excellence is contingent upon resolution of fiscal findings in the site visit. These organizations have effectively delivered violence prevention services to Measure Y's target population of children, youth and young adults who are at the highest risk for involvement in violence. Renewing these agreements ensures continuity of service for the young people involved in these programs and for the communities affected positively by the presence of these critical services.

# **ACTION REQUESTED OF THE CITY COUNCIL**

DHS recommends that City Council exercise the option to renew grant agreements for one year with 24 non-profit and public agencies for a total of \$5,362,128 during FY 2010-11.

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Reviewed

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Prepared by:

Priya Jagannathan, Planner Page Tomblin, Planner Dyanna Christie, Planner Dan Simmons, Reentry Manager Mark Henderson, Program Analyst

## APPENDICES:

Appendix A – Summary of Progress of Grantees in FY 09-10

Appendix B – Demographics of Measure Y Violence Prevention

Participants for FY 09-10

APPROVED AND PORWARDED TO THE

PUBLIC SAFETY COMMITTEE:

Office of the City Administrator

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# Summary of Progress of Grantees in FY 09-10

# Youth Comprehensive Services

- Juvenile Justice Center and OUSD Wraparound Services
- After School Employment and Job Training
- Summer Youth Employment

## School-Based Prevention Projects

- OUR KIDS Middle School Model
- Peer Conflict Resolution
- Second Step Curriculum
- Oakland Comprehensive Gang Model
- Restorative Justice

## Young Adult Reentry Services

- Reentry Employment
- Project Choice

## Oakland Street Outreach

- Oakland Street Outreach
- City County Neighborhood Initiative
- Public Safety District Support

## Incident and Crisis Response Services

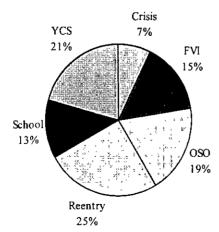
- Crisis Response and Support Network
- Highland Hospital Intervention

## Family Violence Intervention

- Family Violence Intervention Unit
- Mental Health Services for Ages 0-5
- Family Justice Center
- Outreach to Sexually Exploited Minors

The names in the client profiles have been changed to protect the identity of the participants.

FY 09-10 Measure Y Violence Prevention and Intervention % of Dollars by Strategy



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# California Youth Outreach

Youth Comprehensive Services

• Juvenile Justice Center and OUSD Wraparound Services

**Program Description:** California Youth Outreach (CYO) provides wraparound case management to counsel and mentor 40 at risk youth leaving the Juvenile Justice Center (JJC) and reengaging with OUSD, to promote school attendance and compliance with probation terms. Case management services include assessments, individual development plans, academic tutoring and support, follow-up services, family home visits, and an eight-week workshop for youth and parents/guardians. This includes special case loads of youth involved in gangs, citywide.

#### Deliverables:

Numbers Served 7/1/07 – 3/31/08 (Quarter 3)						
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year		
# Post JJC Educational Engagement	. 40	27	* * 168%°	75%		
# of clients with one supportive adult identified	40	27	68%	75%		
# of clients referred to Measure Y employment training	10	7	70%	75%	1	
# of case managed clients	40	27	68%	75%	7	
# of case management hours	1120	802	72%	75%	7	
# of intensive outreach hours	160	24	15%	. 75%	]	
# of clients enrolled in groups	20	13	65%	75%	7	
# of group session client hours	450	257	57%	75%		
% of client surveys completed	80%	76%	Section :	_		
# NCPC meetings attended	4	3	75%	75%	7	

**Benchmark Comments:** As of third quarter, CYO is meeting most of their deliverables, and is on track to meet the annual goals.

Recommendation: Staff recommends renewal

## **Quality of Services:**

Successes

- CYO has worked very well with Alameda County Probation and OUSD to serve clients leaving the JJC.
- CYO has been instrumental in serving gang-affiliated youth in this strategy.

# Challenges

- A challenge with this pilot project has been to make sure that hours spent on the JJC strategy are sufficiently intense for each client. DHS will be reviewing data with cbos to address this in planning for next year.
- Getting youth and their parents/guardians to attend 8 Saturday morning groups that are not mandatory has been a challenge. CYO is working with Probation staff to have the groups be mandatory.

# **Summary of Impact:**

# (From RDA 08-09 Final Report)

• While the average truancy rates increased for both CYO participants and OUSD students, CYO participants registered a decrease in suspension rates following program intake – a particularly positive finding when compared against a baseline increase in suspension rates district-wide.

# Summary of Progress of Grantees in FY 09-10

- Program staff report CYO participants often decrease destructive behaviors and are able to make positive life changes.
- The biggest strength of CYO lies in staff members' familiarity and connection to the community.
   Individual VPP Reports, Section VII, CYO

#### (From RDA 09-10 Mid-year Report)

## Juvenile Justice Center Findings

- Oakland's Juvenile Justice Center strategy mirrors effective practices outlined in the literature on juvenile reentry.
- Juvenile Justice Center clients are re-enrolled in school, on average, within 1.3 days of release from incarceration.

Reporting Compliance: All reports were submitted on time and complete.

**Site Visit Finding Summary:** The site visit confirmed that the CYO program complies with the Measure Y grant agreement, that appropriate program documentation and fiscal management practices are in place, and that the overall organization appears stable and healthy.

Case Study: JT was referred to CYO, and had a difficult background including her father being murdered before she was born, and her mother in prison for several years. JT was also part of the foster system for some time, lacked stability and comes from a family with a history of gang involvement. She was on probation at an early age and successfully completed all requirements until she landed in the system again. JT had strong gang ties from a very young age. The case manager met JT for the first time while still in custody, and was present at client's court date when she was released on home supervision. Soon after being released, JT participated in a field trip with CYO, and had several meetings with her case manager discussing her desire to make better choices. JT is in the process of getting her gang affiliated tattoos removed, has prepared a resume with her case manager's help and applied for a job at a local supermarket. Client has excellent grades and recently received a letter inviting her to the club of School Scholars. JT aspires to attend UC Berkeley - she wants to be the first in her family to go on to college. Since she decided to pull away from her gang affiliation, there have been many situations where girls have approached her asking her about her affiliation and really trying to push her buttons. JT admits that has been one of the most difficult situations because in the past she would have not thought twice and responded with violence, but now she finds herself thinking before reacting. Client stated that when she in those situations, she thinks about the bigger picture and some of the lengthy conversations she's had with Case manager. JT has been faced with many obstacles, but is trying hard to overcome them and lead a positive lifestyle. It will not be easy but the motivation is there and client has a very promising future.

Measure Y Contract Amount:\$100,000Leveraged Funding:\$20,000Percent Match:20%

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# East Bay Agency for Children

Youth Comprehensive Services

• Juvenile Justice Center and OUSD Wraparound Services

**Program Description:** EBAC provides wraparound case management to counsel and mentor 35 at risk youth leaving the Juvenile Justice Center (JJC) and reengaging with OUSD, including academic tutoring support, employment opportunities, assessments, individual development plans, and follow-up services. EBAC as well provides mental health services to a limited number of cases managed youth.

#### Deliverables:

Numbers Served 7/1/09 - 3/31/10 (Quarter 3)						
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year		
# Post JJC Educational Engagement	30	18	60%	75%		
# of clients with one supportive adult identified	30	24	80%	75%		
# of clients referred to Measure Y employment training	5	4	80%	75%		
# of case managed clients	30	28	93%	75%		
# of case management hours	840	442	53%	75%		
# of mental health service clients	14	13	93%	75%		
# of mental health service hours	168	96		75%		
# of intensive outreach hours	120	2	2%	75%		
% of client surveys completed	80%	100%	/·	/		
# NCPC meetings attended	4	3	75%	75%		

**Benchmark Comments:** See notes below, EBAC anticipates meeting all deliverables especially case management, and mental health hours by year's end. The current underperformance in case management hours is due to a staff transition which occurred during the 3<sup>rd</sup> quarter.

Recommendation: Staff recommends renewal of East Bay Agency for Children Juvenile Justice contract.

## **Quality of Services:**

Successes

- EBAC attributes student success to actions steps taken by Case Manager that developed and built solid relationships with both the students and their families.
- EBAC helps students increase their grade point averages and attendance.

## Challenges

- Having a Case Manger transition caused EBAC not to be able to meet Case Management hours. New Case Manger had to be trained before active cases could be taken.
- Enrolling Medi-Cal eligible clients off current case load for mental health services is challenging. EBAC has opened up mental health services enrollment to other Medi-Cal eligible participants enrolled with service providers working in the JJC strategy in an attempt to meet contract numbers.

# Summary of Impact:

# (From RDA 08-09 Final Report)

- Overall, clients reported that program services had a very positive impact on their behaviors and attitudes.
- 81% of youths surveyed report that they make better choices, however, the lowest perceived changes

# Summary of Progress of Grantees in FY 09-10

related to the use of alcohol and drugs and controlling anger.

- In general, OUSD students' truancy rates remained steady and suspension rates worsened. However, EBAC students significantly improved both truancy and suspension rates.
- Interviews with EBAC's program partners reveal strong support for the program.
- One of the biggest program strengths is the ability of program of staff to connect with kids from very troubled backgrounds and help them with the issues they have.
  - ~ Individual VPP Reports, Section VII, EBAC

## (From RDA 09-10 Mid-year Report)

# Juvenile Justice Center Findings

- Oakland's Juvenile Justice Center strategy mirrors effective practices outlined in the literature on juvenile reentry.
- Juvenile Justice Center clients are re-enrolled in school, on average, within 1.3 days of release from incarceration.

Reporting Compliance: Quarterly reports are complete, thorough and submitted in a timely manner.

**Site Visit Finding Summary:** Separate Measure Y from other probation programs on Chart of Accounts. EBAC will have until 6/30/2010 to clear corrective action.

Case Study: S.M. is a 16 year old African American female was referred to our program on August 18, 2009. She was enrolled at Rudsdale Continuation High School. She was additionally referred to EBAC's Mental Health program for therapy. The client was, at the time of referral, living in the house with her father, older sister, 3 younger sisters, and her step mother, with whom she did not get along with well. The client has a 2.66 GPA and has passed the CAHSEE exam. She has a history of poor school attendance, but when she attends school she excels in all her subjects. The client's biggest problem is poor school attendance and staying out past her curfew; on some occasions not coming home at all. Because of this behavior her father put her out of his house in January. The Case Manager and the EBAC Mental Health Clinician have worked closely with this client, her angry Father, and her Great Aunt to ensure her safety and the stability of her housing situation. The financial impact on the Great Aunt of housing her niece is causing much stress. The Case Manager and the Mental Health Clinician have helped the Father to reduce his anger somewhat, and to recognize his daughter's basic needs. This living situation cannot, however, continue much longer. The Case Manager has taken the client to apply for transitional housing. SM is now on a wait list for Transitional Housing. She is using therapy well. She is accepting and welcoming case management services. She is respectful of the curfew imposed at her Great Aunt's House. She attends school regularly, and is not living on the street.

Measure Y Contract Amount:\$86,132Leveraged Funding:\$40,027Percent Match:46%

# East Bay Asian Youth Center

Youth Comprehensive Services

• Juvenile Justice Center and OUSD Wraparound Services

**Program Description:** East Bay Asian Youth Center provides wraparound case management to counsel and mentor at risk youth leaving the Juvenile Justice Center and reengaging with OUSD; provides mentoring and life coaching services to promote school attendance and compliance with probation terms. Case management services include assessments, individual development plans, academic tutoring and support and follow-up services.

## Deliverables:

Numbers Served 7/1/09 = 3/31/10 (Quarter 3)						
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year		
# Post JJC Educational Engagement	85	36	42% 4	75%		
# of clients with one supportive adult identified	85	37	44%	75%		
# of case managed clients	85	37	44%	75%		
# of case management hours	2380	1203	51%	75%		
# of clients referred to Measure Y employment	4	8	200%	75%		
# of peer support/counseling group sessions	20	24	120%	75%		
% of client surveys completed	80%	64%				
# of NCPC meetings attended	4	3	.75%	75%		

Benchmark Comments: EBAYC was unsuccessful in meeting all deliverables during the 3rd quarter. This was mainly due to a case manager being out on sick leave and EBAYC's inability to accept certain referrals. The case manager has since returned and EBAYC has relayed a plan for catching up hours.

Recommendation: Staff recommends renewal.

#### **Quality of Services:**

Successes

- Every student intake is currently re-engaged in school or in a re-engagement process(DHP hearing, Tap Center, IEP assessment)
- Weekly group sessions are averaging 15-20 participants
- Manhood Retreat was a success. EBAYC took 12 men on a 2 night, 3 day retreat in which the youth were challenged and engaged in positive productive accountability activities.

#### Challenges

- Balancing case loads by ethnicity and gender have proven to be a challenge since most youth released are African American. EBAYC has had to alter how Case Management services are rendered.
- Working with high volumes of youth who have special education needs, mental health issues and IEP
  assessments is a challenge. EBAYC has linked with partnering agencies and receives valuable
  information from stakeholders during the Case conferencing meeting that helps address this issue.

# Summary of Impact:

## (From RDA 08-09 Final Report)

Overall, clients reported that program services had a positive impact on behaviors and attitudes although
the most modest impact occurred in the areas of attending school more regularly, making better choices,
and learning skills helpful for the future.

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# Summary of Progress of Grantees in FY 09-10

- While truancy rates for OUSD students not involved with Measure Y slightly declined and suspension rates worsened, EBAYC clients showed improvements in both areas.
- Interviews with EBAYC partners affirm that stakeholders strongly support the program.
- Participants reported a high level of satisfaction with the program, particularly with being treated with respect and feeling like staff were supportive.
- One of the greatest strengths of EBAYC's program is its relationship with the justice system.
   Individual VPP Reports, Section VII, EBAYC

## (From RDA 09-10 Mid-year Report)

# Juvenile Justice Center Findings

- Oakland's Juvenile Justice Center strategy mirrors effective practices outlined in the literature on juvenile reentry.
- Juvenile Justice Center clients are re-enrolled in school, on average, within 1.3 days of release from incarceration.

Reporting Compliance: Quarterly reports are complete, thorough and submitted on time.

Site Visit Recommendations Summary: No significant findings.

Case Study: SL was referred to us in the very first round of referrals received this program year, and has proved to be one of our most challenging clients to case manage due to the complex nature of his situation. Originally referred to us in late August while detained, SL remained in the Hall for over two months due while completing court ordered mental health assessments. During this time, Case Manager Chanda May provided Intensive Outreach, attending court dates, assisting the family with translation and support, and meeting SL in the Hall! Upon release in late October, SL was immediately formally intaked into Street Team, and placed under Managing Director Peter Kim's supervision due to SL's high-need. Working closely with Collaborative Court (a multi-disciplinary team of Probation, Alameda County Behavioral Health, Bay Area Legal Aid, and CBO's), Peter and Chanda worked to engage SL in a mental health services (ACMHS), AOD counseling (ACMHS), and psychiatric treatment (Pathways to Wellness) by assisting with appointment setting, transportation, and translation. In addition, we assisted the family when Social Security and County AFDC benefits were in jeopardy by facilitating completion and timely submission of forms by OUSD, ACMHS, Pathways to Wellness. We also searched for resources to assist the family with delinquent EBMUD and PG&E bills. Regarding education, immediately after release SL was re-enrolled in Ralph Bunche Continuation after almost a year of non-attendance, and through EBAYC's advocacy, he was placed on a customized schedule that catered to his weekly multiple treatment appointments. However, after two months, it was clear that SL needed a more specialized education plan, so with support from EBAYC, Bay Area Legal Aid and OUSD, SL initiated a formal IEP assessment process to receive Special Education resources, while also applying for AB 3632 services. Finally in late March, SL was given formal IEP status, his AB 3632 assessment and request has been submitted, and he is now receiving Home and Hospital education that includes teachers providing in-home instruction that caters to his need and skill level. SL has returned to court almost every 2 weeks since release, and has had increasingly positive reports by Probation, improving his compliance in all areas of concern - school, mental ' health therapy, medication, AOD treatment, and EM compliance. Since release, he has not re-offended nor has received a probation violation. Due in part to his EM constraint, to his demanding appointment schedule, and to his close supervision, but mostly due to his determination, SL has not re-engaged in gang activity which was a major part of his life prior to detainment.

Measure Y Contract Amount: \$220,000 Leveraged Funding: \$100,453 Percent Match: 46%

# The Mentoring Center

Youth Comprehensive Services

• Juvenile Justice Center and OUSD Wraparound Services

**Program Description:** The Mentoring Center (TMC) provides wraparound case management to counsel and mentor 40 youth leaving the Juvenile Justice Center (JJC) and reengaging with OUSD in West Oakland and citywide to promote school attendance and compliance with probation terms. Services include assessments, individual development plans, academic tutoring and support and follow-up services. TMC's services also include cognitive re-structuring and support groups.

#### **Deliverables:**

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# Post JJC Educational Engagement	40	24	60%	75%	
# of clients with one supportive adult identified	40	24	60%	75%	
# of clients referred to Measure Y employment	. 6	5	83%	75%	
# of case managed clients	40	24	.60%	75%	
# of case management hours	1120	683	61%	75%	
# of intensive outreach hours	160	22	·** 14% . "	75%	
% of client surveys completed	80%	35%	14 · · · · · · · · · · · · · · · · · · ·	_	
# NCPC meetings attended	4	3	75%	75%	

**Benchmark Comments:** Mentoring Center was successful in meeting current quarter deliverables as well they have made up half of the deficient deliverables from 2nd quarter.

**Recommendation:** Staff recommends contract renewal.

## **Quality of Services:**

Successes

- TMC has been successful in creating consistent participation with referred to our program.
- TMC has also done well with engaging youth from the JJC program in our Transformative Mentoring groups, which has strengthened the bond between youth and case managers.

# Challenges

• Not receiving enough referrals to meet all program deliverables.

# Summary of Impact (From RDA-08-09 Final Report):

## (From RDA 08-09 Final Report)

- Stakeholders report that TMC is an exceptional organization that engages in meaningful collaboration with partners.
- Overall, participants reported strong satisfaction with TMC PTC. In particular, clients noted staff respectfulness and accessibility as areas of marked satisfaction.
- The staff at TMC PTC constitute a fundamental asset of the organization... staff are intensively and personally committed to the youth they serve.
  - ~ Individual VPP Reports, Section VII, The Mentoring Center PTC

(From RDA 09-10 Mid-year Report)

Juvenile Justice Center Findings

## Summary of Progress of Grantees in FY 09-10

- Oakland's Juvenile Justice Center strategy mirrors effective practices outlined in the literature on juvenile reentry.
- Juvenile Justice Center clients are re-enrolled in school, on average, within 1.3 days of release from incarceration.

Reporting Compliance: All reports were submitted on time and complete.

**Site Visit Finding Summary:** TMC will need to provide consent forms for all enrolled participants or evidence of their refusal, provide a written plan on how deficient case management hours will be made up, and hire Case Manager/Consultant as per Measure Y contract budget. Mentroing Center will have until June 16, 2010, to clear corrective actions.

Case Study: (Names have been changed) Tamara Jenkins: Tamara has experienced, and continues to face, a number of significant challenges that would be difficult for many adults to overcome. At 16 years old, she is the single mother of a two-year-old son. She and her son live with her elderly grandmother because Tamara's mother was murdered. As a result of her life circumstances, she has tremendous anger issues and has been detained in the JJC a number of times over the past few years, due to poor decision making and unhealthy behavior. When referred to The Mentoring Center through the JJC/OUSD strategy, she bonded with her TMC case manager very quickly and began participating in the Girls Group. Despite her challenges, she was immediately engaged in the writing workshop, contributed to the group discussions and saw opportunities to improve her situation. When asked what goals she had for herself and why she wanted to participate in the program, she replied, "I know I can do better and I want to have a better life for myself and my son." Since she joined our program, her son has been hospitalized and she and her grandmother have struggled, not with each other, but with trying to support and care for each other and her son, with limited resources. However, Tamara continues to be determined and continues to make progress. She has re-enrolled in school and makes small but important strides every day.

Measure Y Contract Amount:\$125,000Leveraged Funding:\$26,262Percent Match:21%

# Youth Uprising

Youth Comprehensive Services

• Juvenile Justice Center and OUSD Wraparound Services

**Program Description:** Youth Uprising (YU) provides wraparound case management to counsel and mentor 70 at risk youth leaving the Juvenile Justice Center (JJC) and reengaging with OUSD, to promote school attendance and compliance with probation terms. Case management services include assessments, individual development plans, academic tutoring and support and follow-up services. Services are provided in collaboration with YU's clinical mental health staff. Man Up and Women's Circle support groups are also implemented which include counseling and mentoring.

## Deliverables:

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# Post JJC Educational Engagement	70	55	79%	75%	
# of clients with one supportive adult identified	70	55	79%	75%	
# of clients referred to Measure Y employment	18	15	83%	75%	
# of case managed clients	70	61	87%	75%	
# of case management hours	2060	1679	82%	75%	
# of intensive outreach hours	180	147	82%	75%	
% of client surveys completed	80%	56%		-	
# NCPC meetings attended	4	4	100%	75%	

**Benchmark Comments:** As of third quarter, Youth Uprising is meeting their deliverables, and is on track to meet the annual goals.

Recommendation: Staff recommends renewal

#### **Quality of Services:**

Successes

 Productive partnerships have been made with Alameda County Probation and OUSD to better serve clients leaving the JJC

#### Challenges

• A challenge with this pilot project has been to ensure that hours spent on the JJC strategy are sufficiently intense for each client, and not too much staff time is spent in tracking down and enrolling clients. DHS will be reviewing data to address this in planning for next year.

## **Summary of Impact:**

## (From RDA 08-09 Final Report):

- Overall, stakeholders interviewed expressed satisfaction with the one-on-one interventions provided by the program.
- YU's staff is a definite program asset. Staff members are very committed and many have personal experiences that are relevant to the assistance they are offering.
  - ~ Individual VPP Reports, Section VII, Youth Uprising Youth Outreach

#### (From RDA 09-10 Mid-year Report)

Juvenile Justice Center Findings

# Summary of Progress of Grantees in FY 09-10

- Oakland's Juvenile Justice Center strategy mirrors effective practices outlined in the literature on juvenile reentry.
- Juvenile Justice Center clients are re-enrolled in school, on average, within 1.3 days of release from incarceration.

Reporting Compliance: All reports were submitted on time and complete.

**Site Visit Finding Summary:** The site visit confirmed that the YU programs comply with the Measure Y grant agreement, that appropriate program documentation and fiscal management practices are in place, and that the overall organization appears stable and healthy.

Case Study: In November 2009, Peter was referred to YU after spending 2 months in juvenile hall for possession of a concealed weapon and carrying a weapon on public property charges. Peter worked directly with Case Management to begin developing a case plan that included schooling issues, educational goals, community service possibilities, therapy options, and employment opportunities. Case Managers were strong and supportive advocates for Peter during his disciplinary hearing that would determine if and when Peter could reenroll in school. While waiting for the disciplinary hearing decision, Peter began his community service hours at YU performing janitorial work and assisting staff with classes, he also attended various classes and workshops at YU and received educational case management support to complete required homework packets. Peter eventually received positive news that he can attend a continuation school for 3 months and based on his attendance, behavior, and grades he would be able to re-enroll in an Oakland Public School. Staying in constant contact with Peter's Probation Officer and being available for all meetings and court dates has provided an excellent opportunity for the courts and probation to see the committed relationship YU provides to Peter. Peter is currently doing well in school, has attended all therapy sessions and he has almost completed his community service hours. Next steps include enrollment at Youth Employment Partners (YEP) where Peter can gain soft | skills, job placement programming. Additionally, Peter attended the JRTC at YEP and received a certificate of completion. In a six month period, this young man had accomplished all the short-term goals that he set out to fulfill and YU Staff are extremely proud of him. His probation officer shares the same sentiments and was so impressed that he will recommend an early probation release.

Measure Y Contract Amount: \$175,000 Leveraged Funding: \$70,839 Percent Match: 40%

# Youth Radio

Youth Comprehensive Services

After School Employment and Job Training

**Program Description:** Youth Radio, through the "Media Advocates Transforming Community Health Program" (MATCH), provides job-training and stipend work experience that emphasizes media skills building and health advocacy for at-risk youth on probation or parole through hands on media production workshops.

#### Deliverables:

Numbers Serve	ed 7/1/09 - 3/3	1/10 (Quarter 3	) ,	4 2
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of case management hours	127	97	76%	75%
# of clients 100 hours of work experience	15	1	7%	75%
# of client hours of education	105	367	350% - 🤨	75%
# of clients enrolled in job skills/vocational training	17	23	135%	75%
# of client hours of health education	120	192	.160%	75%
# of clients with Health Department Internships	10	5	50%	75%
# of client Health Department Internships hours	750	172	23%	75%
# of clients co enrolled in Measure Y agency	5	9	180% "	75%
# of client hours of life skills and pre- employment skills	2400	1272	53%	75%
# NCPC meetings attended	4	3	75%	75%

**Benchmark Comments:** Youth Radio has had success reaching most deliverables thus far. Areas for improvement include Health Department Internship Hours; Youth Radio is seeking ways to address the transition process between MATCH training and the Health Department Internships.

**Recommendation:** Renewal recommendation is contingent upon Youth Radio obtaining work permits prior to paying participants students stipends or hourly wages

**Quality of Services:** Program Officer

Successes

- Consistent Health Advocacy Workshops have proven to be popular among participants as evidenced by their higher rate of attendance compared to previous years.
- This year MATCH participants worked on the BOMB campaign, which is a way of promoting awareness of teen dating violence

#### Challenges

• Obtaining the necessary work permits as required by state and federal law for youth under 18 proved to be a challenge early on for Youth Radio. Due to staff misunderstanding of work permit regulations, a hand-full of students were paid stipends without having work permits. Youth Radio is working to rectify this situation and is currently only paying students that have the required work permit.

- While Youth Radio clients laud the program for teaching them new and useful skills, the program's client-reported impact on academic behaviors is below average.
- Clients' truancy and suspension rates each decreased following engagement with Youth Radio a

- particularly striking finding when compared to an increase in suspension rates for the OUSD comparison group over the same period.
- Stakeholders report that the program improved clients' lives ... and that the program is well respected in the community as an organization to which many other agencies refer at-risk young people.
- Participants reported a high level of satisfaction with the program, particularly with being treated respectfully and feeling like staff was supportive.
  - ~ Individual VPP Reports, Section VII, Youth Radio

Reporting Compliance: Quarterly reports are complete thorough and submitted on time

**Site Visit Finding Summary:** Youth Radio has to clear the following corrective actions: 1) Obtain work permits for all students enrolled in MATCH program that are 17 years or younger; 2) Obtain Board of Directors approval for written fiscal management procedures. Youth Radio will have until 6/30/2010 to clear these corrective actions

Case Study: Student E. was originally referred to Youth Radio via MISSSEY, an organization for commercially sexually exploited youth. E. lost her mother a year and half ago in a locally publicized incidence of domestic violence, and she was commercially sexually exploited shortly after. She was arrested for related crimes and %placed on probation. When E. began the program, she was initially enthusiastic and very consistent in her attendance. She has impressive critical thinking abilities, and presented thoughtful ideas in class discussions. However, E. was also very guarded with her fellow classmates and did not really engage in the classroom community as a whole. The lack of personal connection with their peers makes it more difficult to sustain longterm participation. Thus, as time went on, E. consistency began to falter. During this time, E. also began to act out at school. She was suspended for fighting on campus, and refused to speak in any detail about the possible motivations behind her actions. However, every day she was absent, the MATCH manager continued to call her and encourage her to return to Youth Radio. We also kept in contact with E.'s case manager at MISSSEY, so that we could coordinate our support plan and share a common message when speaking with E. After a while E. stopped answering her phone when Youth Radio called. We eventually discovered that she had been rearrested. and was in a juvenile facility for several days. When E. was released, she came back to Youth Radio and expressed her desire to return to work consistently. She also said that she was experiencing a great deal of angler, the MATCH manager met with E. several times in order to catch her up on the instruction she missed, and E. was successfully re-integrated into the program just as MATCH 1 was transitioning into their Health Department Internships. E. truly blossomed in the internship portion of the work. She was much more willing to personally connect with her fellow intern-trainees, and she had renewed focus after committing to make her most recent arrest her last. Her attendance has been much more consistent since her internship began, and perhaps even more importantly, she is able to apply the health advocacy training to her own life.

Measure Y Contract Amount:\$65,000Leveraged Funding:\$117,982Percent Match:182%

# Youth Employment Partnership

Youth Comprehensive Services

• Summer Youth Employment & After School Employment and Job Training

**Program Description:** Youth Employment Partnership Inc. provides after school training and employment to 84 on probation youth through a "Career Try-Out" model which includes a paid internship. In conjunction with the Mayor's Summer Jobs Program, YEP enrolled an additional 98 high-risk youth in paid summer internships and paid soft skill workshops.

Deliverables: Summer Jobs

Numbers Serv	ed 7/1/09 - 3/3	31/10 (Quarter 3	) a m max	ti. Kit
Service	Annual Goal	# Served by Third Quarter	% of Goal. Reached	% of Year
# of clients placed in employment training	78	98	:126%	100%
# of intensive outreach clients	700	1172	167%	100%
# of Work Experience Clients	78	98	126%	100%
# of Work Experience Hours	8600	9812	114%	100%
# of client hours of job skills/vocational training	1626	1951	.120%	100%
# NCPC meetings attended	1	4	400%	100%

Deliverables: After School Jobs

Numbers Served 7/1/09 - 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of case managed clients	92	14	15%	75%	
# of case management hours	1950	176	· 9%	75%	
# of Work Experience Hours	9384	240	3%	75%	
# of client hours of education	1950	236	12%	75%	
# of client hours of life skills and pre- employment skills	3900	428	11%	75%	
# of clients co-enrolled with other Measure Y Service Providers	20	7 .	35%	75%	
# NCPC meetings attended	4	2	50%	75%	

Benchmark Comments: YEP met or exceeded all deliverables for Summer Jobs. YEP has been granted an extension in time to meet the original contracted deliverables for their After School contract until 9/30/2010. Initially more than half of the participants to be served by YEP under this strategy were to come from the service providers of the JJC Strategy. However, due to the delay in rolling out the JJC Strategy, and the fact that many JJC clients enrolled were not yet ready for employment, it was impossible to meet the original benchmarks. As of February 2010, YEP was allowed to take referrals directly from Probation for the other job slots. In addition, the time extension will allow for job opportunities in the summer when JJC clients whose top priority is school are more able to manage work opportunities. It is expected that YEP will meet all of the original benchmarks by 9/30/2010.

**Recommendation:** Staff recommends renewal of both Summer Jobs and After School Jobs contracts

**Quality of Services:** 

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# Summary of Progress of Grantees in FY 09-10

### Successes

• 98 youth received summer jobs resulting in over 9,812 hours of work experience.

#### Challenges

- Receiving referrals from JJC service providers in a timely manner has been a challenge.
- Appropriate employment opportunities for at risk JJC clients is still a struggle.

### Summary of Impact (From RDA 08-09 Final Report):

- While YEP students registered higher truancy rates following intake in the program, their suspension rates decreased a notable finding when compared to an OUSD district-wide increase in suspensions over the same period.
- Stakeholders report that YEP provides a needed service for youth in the city and is noted for its capacity to serve a larger number of youth.
- A major strength of YEP is its relationship to other Measure Y programs... many teens are referred to YEP from other Measure Y programs.
  - ~ Individual VPP Reports, Section VII, YEP Summer Employment
- Overall, clients reported significant positive outcomes from their engagement with YEP's Afterschool Job Training (AJT).
- Stakeholders report that YEP AJT provides a much needed service for youth in the City, including youth who have been given up on by others.
- Although YEP AJT's staff received high scores for their respectfulness, overall, client satisfaction was somewhat below average for comparable programs.
- As a primary asset of YEP AJT, program staff demonstrate a strong commitment to working with youth.
   Individual VPP Reports, Section VII, YEP Afterschool Job Training

**Reporting Compliance:** YEP has been able to turn in narrative and stats part of report on time, but is challenged with submitting the invoice part of report in a two week turnaround time frame.

Site Visit Finding Summary: YEP needs to have all enrolled participants in Measure Y programs complete a Measure Y consent form.

Case Study: YEP received a referral for a young woman on Probation. She attempted the JRT twice, not making it past the first few days, before finally successfully completing the JRT in February. We were very proud that she continued to try, and were excited to start her on her worksite. Because she was recently out of the JJC, her GPA was below 2.0 and consequently the work permit was denied. YEP staff explained the situation with the mother, encouraging her to make sure the young woman attended school and pulled up her GPA. The young woman's EBAYC case manager and YEP staff remained in close contact with each other and the client to support the client's connection with school. Simultaneously, YEP, Measure Y staff, and OUSD worked hard to re-instate a system of temporary "special circumstances" work permits to allow young people like this one to participate in the afterschool jobs program while staying in school. We are confident that this young woman will, with extensive support from caring adults, be able to bring up her grades and attendance and will be able to start on her work hours very soon.

After School Job Training

n

Summer Job Program

Measure Y Contract Amount: Leveraged Funding: \$119,880 \$59,802 Measure Y Contract Amount: Leveraged Funding: \$177,600 \$44,162

Percent Match:

50%

Percent Match:

25%

# Youth Uprising – Teen Center Support

Youth Comprehensive Services

**Program Description:** Youth Uprising receives agency support to build program capacity to provide at-risk youth with counseling, after school activities, and employment.

**Deliverables**: As this grant agreement is for general operational support, deliverables include copies of board meeting minutes, annual summary evaluation report, staff guide for relationship building, communications plan, strategic plan, development plan, summary of membership data, and personnel handbook.

**Benchmark Comments:** As of third quarter, Youth Uprising has met their deliverables, and is on track to meet the annual goals for all three of their grant agreements.

**Recommendation:** Staff recommends renewal. Measure Y staff will work with YEP and the JJC case workers to identify the best way to ensure current JJC clients can be served by these contracts. Next year, priority will be given to JJC clients for both Summer Jobs and After School Jobs placements with YEP. YEP will also be able to serve other youth on probation from the beginning of the year.

# **Quality of Services:**

Successes

• YU has had tremendous success in fundraising, and has a good mix of private and public funders.

### Summary of Impact (From RDA 08-09 Final Report):

- Overall, stakeholders interviewed expressed satisfaction with the one-on-one interventions provided by the program.
- YU's staff is a definite program asset. Staff members are very committed and many have personal experiences that are relevant to the assistance they are offering.
  - ~ Individual VPP Reports, Section VII, Youth Uprising Youth Outreach

Reporting Compliance: All reports were submitted on time and complete.

**Site Visit Finding Summary:** The site visit confirmed that the YU programs comply with the Measure Y grant agreement, that appropriate program documentation and fiscal management practices are in place, and that the overall organization appears stable and healthy. A site visit corrective action was made to correct language in their annual audit that incorrectly referenced City of Oakland funding.

Case Study: Brandon, a 16-year-old African American male, has been a member of YU for three years, and attends the center on a daily basis. Staff describe him as an individual who was "withdrawn," "quiet," and "one who kept to himself' during the early stages of his participation.

Brandon's family circumstances were far from stable and negatively affected his development. At the age of 16, Brandon has yet to meet his biological mother or father. His aunt has been his primary caretaker but experienced serious health conditions and passed away. As a result, Brandon was forced to live with relatives who abused alcohol and ultimately had to move into group homes. During Brandon's time of transitions he had not attended school regularly. He reports being suspended on a number of occasions for fighting, and cutting class because he did not understand his course work. He became further isolated and withdrawn from others and himself. However, he began to gain a sense of self worth after enrolling and attending Youth UpRising.

Youth UpRising has been a place of refuge for Brandon. As he states, "[Youth UpRising is] a place to get out of trouble...like I was always getting in trouble, so I started coming here to get out of trouble." Since his enrollment, he has been involved in YU's dance classes, basketball team, and Theatrical Modeling Program. The support and encouragement Brandon receives from YU staff, has helped him to re-engage positively in

school and life. Since attending YU, his grades have improved, and he is now looking forward to graduating from high school and attending college. He states: I see me having graduated from high school. Me in college. Me having a house or an apartment. Me having a car or a motorcycle. Me having a nice life. With a few problems, cause everybody gone have problems. But not like rent or academic problems."

Overall, Brandon acknowledges that Youth UpRising has been a major support system for him and for other youth who knows. He states: "The center helps everybody out that comes here in many different ways. They try to make you responsible. [They] try to [encourage you to] be on time, [and to] be ready for stuff. They have all sorts of things for all kinds of people."

Measure Y Contract Amount:\$300,000Leveraged Funding:\$135,000Percent Match:45%

# Alameda County Health Care Services Agency

School-Based Prevention Projects

OUR KIDS Middle School Model

**Program Description:** Alameda County Health Care Services Agency (ACHCSA) operates the OUR KIDS program, to increase the number of students receiving school-based behavioral health services in Oakland public middle schools and to reduce truancy and expulsions.. With the goal of reducing school-related violence and increasing pro-social behaviors of youth, the OUR KIDS program provides at-risk students with psycho-social assessments, counseling, case management, referral and follow-up, and family support services.

#### Deliverables:

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal	% of Year	
# of case managed clients	520	558	107%	75%	
# of case management hours	1,500	1,604	107%	75%	
# of mental health service hours	6,000	6,458	1 108%	75%	
# of general outreach event hours	300	1,654	551%	75%	
# of clients enrolled in groups	100	146	146%	75%	
# of group session client hours	650	2,604	401%	75%	
# NCPC meetings attended	4	1	25%	75%	

**Benchmark Comments:** ACHCSA OUR KIDS middle school model continues to meet and, in almost every case, exceed its goals every quarter. The one exception is the NCPC meetings. Staff had a difficult time scheduling the NCPC meetings assigned to them at the beginning of the year but have successfully scheduled three classes for this last quarter.

Recommendation: Staff recommends renewal.

# **Quality of Services:**

Successes

- Integrating Restorative Justices practices into the OUR KIDS model. Pilot project with the Clinical Case Manager at Edna Brewer middle school is taking off.
- New staff has resulted in a more culturally and linguistically appropriate program.
- Staff attending a variety of trainings on gang awareness, restorative justice, working with Sexually Exploited Minors and other topics improved service delivery this year.

### Challenges

- At some of the middle schools, a large portion of the students have been exposed to violence and trauma
  which is exacerbated by a chaotic school environment.
- The State of California recently published its list of Low-Performing Schools, and four of the OUR KIDS schools in Oakland are on the list. All four schools are now in the position of needing to "reorganize" and to decide which of four possible options they will adopt in order to receive additional federal funding. It is unclear at this point how this may impact the OUR KIDS program at these schools for next year.

- With the exception of attendance outcomes, more than 75% of teachers reported that students benefit "A lot" or "Some" from program participation.
- 76% of teachers reported benefits to students' emotional well-being and social functioning.

- 75% of teachers indicated that the program benefits students' classromm behavior, attention to school work and overall behavior.
- 53% of student clients indicated that counseling improved their ability to get along well with others. ~ Individual VPP Reports, Section VII, AHCSA

# Reporting Compliance:

Quarterly reports are complete, thorough and submitted in a timely manner. The OUR KIDS program uses the County database for entering in client hours and tracking their time, not the CitySpan database. However, the numbers are tabulated from reports from the County database and reported in the quarterly reports section of the CitySpan database for payment purposes.

# Site Visit Finding Summary:

ACHCSA provided all needed information (desk and financial audits) and there were no significant programmatic or financial findings during the site visit.

#### Case Study:

Anne is an 8th grader who was referred for services by her teacher because she had been expressing feelings of depression. Anne's teacher also expressed concern because Anne had disclosed to her that she was using a type of stimulant drug. Anne was reportedly the subject of rumors spread by her peers, particularly her female peers. As a result, she had been involved in arguments and physical fights at school that led to several suspensions. Both of Anne's older brothers have a history of gang involvement. At the time of the intake, Anne's brother had recently been arrested. Anne's mother was worried that Anne would follow in her brother's footsteps because of her low grades and her reputation at school. Since being referred for services, Anne has met with the OUR KIDS provider once a week for individual sessions. She also participates in a monthly group that discusses the transition to high school. During sessions with the provider, Anne disclosed that she had been using several substances quite frequently. Since beginning services, Anne's substance use has decreased considerably and she has decided to stop using altogether. Anne is now able to avoid many conflicts with her female peers. She is now in the process of creating a new supportive peer group, including having a best friend who she trusts and with whom she spends most of her time. Anne will be graduating middle school this year and will be referred to services that are available at the high school she will be attending next year.

Measure Y Contract Amount: \$219,514 Leveraged Funding: \$54,878 Percent Match: 25%

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# Oakland Unified School District

School-Based Prevention Projects

• Second Step Curriculum & Peer Conflict Resolution

**Program Description:** OUSD provides Second Step Violence Prevention academic curriculum lessons to students in all City of Oakland Head Start Centers, Child Development Centers and Elementary schools. Grantee hires part time consultant coaches to oversee the implementation of the program. The overarching goal is to reduce physical and verbal aggression by students and to increase pro-social behavior by training students in alternatives to violence. Grantee also provides peer mediation programs five middle schools. This includes the hiring of part time consultant coordinators to operate the peer mediation program, which provides alternatives to violence by training and mentoring a cadre of students in Gr. 6-8 to resolve conflicts among their peers.

#### Deliverables:

Numbers Serv	ed 7/1/09 - 3/3	31/10 (Quarter 3	) ″ - * * * * * * * * * * * * * * * * * *	* * * * * * * * * * * * * * * * * * *
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
Second Step Preschool Unit I - Complete	2,160	2,719	126%	75%
Second Step Preschool Unit II	2,025	2,574	127%	75%
Second Step Preschool Unit III	2,025	n/a	n/a 🥂	75%
Second Step Elementary Unit I- Complete	9,440	11,656	123%	75%
Second Step Elementary Unit II	8,850	10,098	114%	75%
Second Step Elementary Unit III	7,670	n/a	n/a*	75%
Second Step Parent Education Sessions	35	42	. 120% .	75%
# NCPC meetings attended	4	2	50%	75%
# of Peer Mediators Trained	80	143	179%	75%
# of mediation sessions held	650	798	123%	75%

**Benchmark Comments:** The grantee is meeting or exceeding planned deliverables for this year. Staff had difficulty arranging NCPC meetings to attend but they are scheduled to attend two meetings this month and will meet their goal.

**Recommendation:** Staff recommends renewal for the Second Step Violence prevention curriculum. The Peer Conflict Resolution program was provided \$30,000 in one time funding for this current fiscal year only and further funding is not available to support this program. Peer Conflict Resolution program is preliminarily recommended for funding by the Oakland Fund for Children and Youth.

### **Quality of Services:**

Successes

- Administrators and staff are highly dedicated and strive to bring quality implementation of the violence prevention curriculum and peer mediation program to school sites.
- Both programs are exceeding benchmarks.

#### Challenges

- The school climates at several schools can make implementing the peer conflict mediation program difficult, particularly when administration and staff are not bought into the program.
- The increasing budget cuts that have been made within OUSD's central office and at school sites have affected moral and teacher availability.

- At all levels, school staff felt that the program positively benefited the school by supporting a general
  move towards positive discipline and by providing programming that students can incorporate into their
  daily lives.
- The Second Step staff... is deeply committed to violence prevention and youth development and is skillful in developing relationships with students and adults and is adept at navigating the challenges of working in urban middle schools.
  - ~ Individual VPP Reports, Section VII, OUSD Second Step

# Reporting Compliance:

Quarterly reports are complete, thorough and submitted in a timely manner.

# Site Visit Finding Summary:

OUSD provided all needed information (desk and financial audits) and there were no significant programmatic or financial findings during the site visit.

### Case Study:

Manzanita Seed is a Spanish bilingual immersion school. In addition to the bilingual goals for each student, the school has taken on several different teaching frameworks and curriculums and the teachers have felt overwhelmed with too much to teach in too little time. Because of this, Second Step had taken a back seat during their instructional week and was not implemented consistently in past years. This year, the principal and the Second Step Coach decided to make an effort to change this. The principal met with each grade level and brainstormed how to make Second Step an integral part of the classroom curriculum. They decided that one teacher from each grade level teaches Second Step for all students in that grade. The coach provided demonstration lessons for each of them, and bilingually when necessary. Teachers felt extremely inspired to keep the curriculum going. Following are comments/reflections from teachers: 'I have never seen my students so engaged!' This goes way beyond having good manners. I did not realize that Second Step addressed such specific behaviors like interrupting politely and dealing with waiting, etc.' I can see Second Step becoming a ritual each week that the kids look forward to.' 'This will really help with second language acquisition if I teach it strategically in both languages.' Four months later, the entire school is on board with Second Step. The coach returned to the classrooms and observed teachers teaching the curriculum. The shared grade level teaching approach is working and no one feels overwhelmed regarding Second Step. It is amazing to see the change that has occurred at the school site because of the efforts towards consistent implementation of Second Step.

Second Step

Measure Y Contract Amount: \$131,717 Leveraged Funding: \$170,728 Percent Match: 130%

**Peer Conflict Resolution** 

Measure Y Contract Amount:\$30,000Leveraged Funding:\$75,583Percent Match:252%

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# Oakland Unified School District ~ Alternative Education

School-Based Prevention Projects

• Oakland Comprehensive Gang Model

**Program Description:** Oakland Unified School District, Office of Alternative Education leads the Oakland Comprehensive Gang Model with support from California Youth Outreach and Project Re-Connect. Fifty (50) gang involved youth are provided with case management, including counseling, mentoring and academic support, and Gang Re-direct classes at five of Oakland's toughest alternative schools. Counseling is provided to redirect youth away from gang activity. Sixty (60) parents of high risk children are provided with a 6 week parenting class series that includes gang awareness and positive parenting.

#### Deliverables:

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal.  Reached	% of Year	
# of case managed clients	80	82	103%	75%	]
# of case management hours	1000	794	** 79%*	75%	]:.
# of clients enrolled in violence prevention groups	50	84	168%	75%	:
# of violence prevention group sessions	60	69	115%	75%	] ;
# of clients enrolled in peer support/counseling groups (parenting)	60	60	100%	75%	
# of client hours of peer support/counseling groups (parenting)	600	481	80%	75%	
# of peer support/counseling group sessions	18	13	72%	75%	] ;
# IGPC Meetings	4	3	75%	75%	],
% of client surveys completed	80%	110%	100 11246	-	
# NCPC meetings attended	4	2	50%	75%	] [i

Benchmark Comments: The grantee is meeting or exceeding planned deliverables for this year.

Recommendation: Staff recommends renewal.

#### **Quality of Services:**

Successes

- Interagency Gang Prevention Collaborative recommendations are integrated into the Oakland Gang Prevention Task Force Gang Prevention Plan for 2010.
- This program received federal money in October, 2008, and this summer also received additional stimulus dollars to supplement the current work due to the program's effectiveness.
- The parenting classes are a highly requested program from community organizations and the City Neighborhood Services Division.

#### Challenges

• Lack of funding to support full time Youth Intervention Specialists at the all of the alternative schools.

- Overall, clients reported that program services had a very positive impact on their behaviors and attitudes. 74% take better care of themselves; 66% decreased their use of alcohol and drugs.
- OUSD Alt. Ed stakeholders report that the program has a profound impact upon the individual lives of the students..., the school environment, and the community as a whole.

- Clients report that they learn how to control their behavior and perform better in school as a result of the program.
- Staff members of OUSD Alt. Ed are adept at building meaningful relationships with youth from different gangs
  - ~ Individual VPP Reports, Section VII, OUSD Alt Education

### Reporting Compliance:

Quarterly reports are complete, thorough and submitted in a timely manner.

# Site Visit Finding Summary:

OUSD provided all needed information (desk and financial audits) and there were no significant programmatic or financial findings during the site visit. However, a corrective action was issued for OUSD to develop a plan to execute contracts with their two sub-grantees prior to the end of the first quarter.

### **Case Study**

After exiting Fremont High School early in the 2007-2008 school year for continual behavior issues, regular cutting of classes and poor academic performance, this allegedly highly affiliated Norteno student was admitted to Dewey Continuation High School. The CYO Youth Intervention Specialist (YIS) began working with this student shortly after he arrived at Dewey during an incident where the student mocked another student from a rival neighborhood. After building a foundation of trust, dialogue and a roadmap with the student for his future, the student slowly began to share, trust and respond to the YIS's coaching and mentoring. Slowly, the student's; attendance began to improve. Feeling individually "seen" and "acknowledged" for coming to school allowed this student to feel that his attendance in school mattered, not only for his own grades but to people with whom he had developed relationships with. The summer of 2008, after much effort, the student was able to get a summer job at a local grocery store. Working closely with this student, and his teachers, the YIS started to help the student focus his attentions on CyberHigh (a school site based online credit recovery program) and preparing for the California High School Exit Exam. The student was able to pass the CAHSEE in Spring of 2008 on his first attempt making him eligible for graduation. During one weekend in Sept 2008, this student was arrested with some friends who were allegedly involved in some undisclosed illegal activity. This student was not involved but was considered guilty by association. Fortunately, the student was cleared of all charges and was subsequently released. After exiting juvenile hall, the YIS sat with the student to review the roadmap they originally discussed and talked about the fact that "being a man" sometimes means making hard but healthy long term choices in the face of peer pressure. After this and many continued conversations to revisit and reinforce the idea of accountability for one's actions, the student began to realize that he can't be "bangin" forever. In January 2010, this student began taking classes at Merritt and practicing regularly with the Merritt soccer team. Between his extra classes at Merritt, committing to the Merritt soccer team, playing with three other soccer teams and spending time with his girlfriend, this student has had little time to get involved in other negative activities his friends are involved in. This consistency and constant coaching from the YIS has helped the student begin to "bleed himself out of the gang" lifestyle. At the end of this quarter, the student finally graduated and received his high school diploma. He will be attending Merritt College full time for the summer of 2010.

Measure Y Contract Amount: \$177,600 Leveraged Funding: \$100,000 Percent Match: 56%

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# Community Initiatives ~ Restorative Justice

School-Based Prevention Projects

• Restorative Justice

**Program Description:** Restorative Justice for Oakland Youth (RJOY) offers Restorative Justice outreach and mentoring and facilitates restorative justice Circles of Accountability and Support for Oakland Unified School District students and youth-serving adults at Street Academy and Excel High School. Restorative Justice for Oakland Youth is providing restorative justice services to 100 youth and 50 youth-serving adults in order to decrease violence, suspensions, and disciplinary referrals in schools. Community Initiatives is the Fiscal Agent for RJOY.

### Deliverables:

Numbers Serv	ed 7/1/09 – 3/3	1/10 (Quarter 3	)	
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of general outreach events	10	11	110%	75%
# of general outreach event hours	20	50	1 · . 250% 1	75%
# of general outreach event participants	100	297	297%	75%
# of teachers and administrators trained	50	42	84%	75%
# of clients enrolled in violence prevention groups	100	261	261%	75%
# of violence prevention group sessions	30	158	527%	75% i
# of violence prevention group hours	500	368	'74% ː	75%

Benchmark Comments: Deliverables are meeting or exceeding benchmarks.

Recommendation: Staff recommends renewal.

#### **Quality of Services:**

Successes

- RJOY is having success at Excel and Street Academy to infuse restorative measures into the internal disciplinary structure of the school in order to significantly reduce violence, truancy, expulsions and suspensions
- Oakland Unified School District is embracing many of the Restorative Justice concepts as shown through the passed resolution of the Board of Education and the hiring of Rita Alfred to lead up Restorative Justice efforts for Oakland Public Schools.

# Challenges

- The primary barrier facing RJOY is securing sufficient funding for its juvenile justice demonstration project.
- Having youth participants submit parent signed consent forms, although RJOY has came up with possible solutions for this challenge.

- Overall, RJOY students had better academic performance outcomes than average OUSD students and Measure Y participants in OUSD.
- A comparison of OUSD students and RJOY students... [found] in general, OUSD students' truancy rates remained steady, while RJOY students fared poorly in this consideration.
- Interviews with RJOY's program partners ... revealed strong support for the program... and reported that the program is filling a critical role in improving school climate and repairing relationships.
- RJOY's work at Cole Middle school was deemed an unmitigated success, transforming the school's

tenor and culture.

~ Individual VPP Reports, Section VII, RJOY

**Reporting Compliance:** Quarterly reports are complete, thorough and submitted in a timely manner.

**Site Visit Finding Summary:** Community Initiatives will need to finalize Board approved fiscal operating procedure.

Case Study: In March, 2010, a Skyline H.S. student was murdered. He was a member of Skyline's football team. OUSD officials called in Eric Butler, one of RJOY's School Coordinators, to do a Grief and Healing Circle. In his former position as a member of Catholic Charities' Crisis Response team, Eric did healing circles at schools in the wake of homicides or other violence. There was no secondary or retaliatory violence in any of the cases where he facilitated the circles. At Skyline H.S., the Circle involved the 70 members of the football " team, the Coach and three girls who were team managers and two parents who raised money for the team. Eric opened up the circle by apologizing as an adult for having handed off Oakland in the condition it is in. He added, "On behalf of the coach and other adults, do you accept my apology?" One boy said "No, I don't accept. I'm mad at my dad. You all created this. We're blamed all the time. We never hear anyone apologizing to us." Eric replied "Well today, we're pointing the fingers back at ourselves." Eric then got on his knees and asked for forgiveness. He cried. The coach put his hand on Eric's shoulder and pleaded "Forgive me too." In the first round, Eric asked everyone in the Circle to introduce them and tell a story about their dead friend whose name also happened to be Eric. Also a former NFL football player, RJOY's Eric was a member of the Indianapolis. Clot's practice team. As he frequently does, Eric went first to model what he wanted the others to do: "My name is Eric, I played football, I like girls. My name is the same as his, I'm a football player like he was, and I like the same things he liked." Eric, a Katrina survivor, then began to share his own stories of loss - the loss of his uncle. his cousin, and two other family members in the hurricane. He told them "What has happened here brings Katrina back." He cried. They all cried. Everyone in the circle got the opportunity to say something about themselves, their friend Eric, and how they were feeling. Some said they had never seen Eric angry or upset. They talked about how he was proud of his Mexican ancestry, but he was also always trying hard to bring the Black and Latino guys together. He had a smile which would light up the room. Members of the team also shared story after story of how their friend was always holding everybody else up when they were having problems. At one point they went outside and did a ceremony, releasing balloons in honor of their fallen friend. Eric said, "We are football players, we are expected not to cry. Well I'm here to tell you, don't do what's expected. This is nothing to be ashamed of - you're feeling exactly the way you're supposed to be feeling." Then Eric saw these big, strong boys hugging each other. One student laid his head on the shoulder of another who responded by stroking his head. Eric said to the 70 team members assembled, 'I want to be your 12th man", a term of art used to refer to a football team member. In closing, Eric noticed the boys were seated in a hunched over posture, their heads down, some of them holding their heads in their hands. Eric asked each of them to touch the person next to them, and hold their bodies up into an erect position. He urged them to follow in the footsteps of their fallen friend: "I want everybody to hold each other up, the same way Eric held everybody up." You know that is exactly what Eric would want you to do." Eric plans to return to do a circle with the boys that will focus on non-retaliatory responses to being harmed.

Measure Y Contract Amount:\$133,200Leveraged Funding:\$29,800Percent Match:22%

# Goodwill Industries

Young Adult Reentry Services

• Reentry Employment

**Program Description:** Goodwill Industries of the Greater East Bay provides transitional employment and preparation for unsubsidized employment services to 20 young adults per year who are on probation or parole.

### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	31/10 (Quarter 3	)	, "
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of clients placed in employment	6	25	41-7%	75%
# of clients	20	34	170%	75%
# of clients co-enrolled with America Works	10	9	, 90%	75%
# of case management hours	40	162	405%	75%
# of client hours of paid work experience	7200	6249	~ 87.%	75%
# of clients with 360 hours of paid work experience	20	6	30%	75%
# of client hours of life skills and pre- employment skills	180	262	. 146%	75%
% of client surveys completed	80%	340%	Angle To Allegar (A)	-
# NCPC meetings attended	4	4	- 100%	75%

Benchmark Comments: As of third quarter, Goodwill is on track to meet the annual goals.

**Recommendation:** Staff recommends renewal of Goodwill's reentry employment program.

# **Quality of Services:**

Successes

- Goodwill has reached or exceeded most of their benchmarks.
- Participants are requesting 1-on-1 counseling around issues domestic violence and anger management that can negatively impact employment.

### Challenges

Goodwill is concerned that they may be penalized for an unforeseen consequence that is actually a
desired outcome, i.e. the deliverable "# of clients with 360 hrs of paid work experience" is below the
benchmark because several participants quit the paid work experience because they were hired on full
time, unsubsidized jobs.

### **Summary of Impact:**

# (From RDA 08-09 Final Report)

- Goodwill clients indicated that programming had a strong, positive impact; clients gave strong testimony of the program's positive impact on their lives.
- Interviews with key stakeholders ...showed strong support and appreciation for Goodwill's programming, specifically concerning the importance of maintaining transitional employment opportunities for clients.
- ~ Individual VPP Reports, Section VII, Goodwill

(From RDA 09-10 Mid-year Report)

Reentry & Employment Findings

- The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...
- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.
   Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

Reporting Compliance: All reports were submitted on time and complete.

**Site Visit Finding Summary:** The site visit confirmed that Goodwill Industries of the Greater East Bay is complying with the Measure Y grant agreement. However, the agency has several corrective action items as a result of the site visit, including:

- submit plan for making up 360 hrs deliverable
- provide missing eligibility documentation
- submit plan for case file security/accessibility

Corrective actions must be completed by 6/1/2010

### Case Study:

TR attended all of the Goodwill Industries reentry employment job training and life skills/pre-employment workshops and received valuable resources, and supportive services that helped him in his success. While participating in the program TR benefitted from his subsidized work experience as a Material Handler. TR received his forklift certification, and baler machine certification and upon completion of the 360 hours program he was hired in an unsubsidized position with Goodwill in the Transportation and Warehouse department, with the apprenticeship program as a Lead. TR worked hard and received excellent evaluations from his supervisors and is held up as an example for the participants, a model of what good things look like when you prepare yourself.

Measure Y Contract Amount: \$93,240 Leveraged Funding: \$130,579 Percent Match: 140%

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# Leadership Excellence

Young Adult Reentry Services

• Reentry Employment

**Program Description:** Leadership Excellence provides pre-employment training, sheltered placement services, group mentoring, counseling, and direct job placement to 20 youth and young adults (16-25 yrs old) on probation or parole per year.

#### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	1/10 (Quarter 3	) (	
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of clients with 180 hours of paid work experience	20	4	20%	75%
# of clients placed in employment or enrolled in education	7	4	. 57%	75%
# clients	20	15	75%	75%
# of Work Experience Hours	3600	1338	37%	75%
# of case management hours	400	303	76%	75%
# of client hours of life skills and pre- employment skills	1200	431	36%	75%
% of client surveys completed	80%	90%		-
# NCPC meetings attended	4	3	75%	75%

Benchmark Comments: Leadership Excellence has underperformed in most of their deliverables – 14% of the contracted scheduled payments were withheld in the first 2 quarters for not achieving benchmarks.

**Recommendation:** Measure Y staff recommends that funding be contingent upon Leadership Excellence restructuring its staff, increasing program intensity, and reaching key (employment) deliverables.

### **Quality of Services:**

Successes

- Two READY graduates obtained unsubsidized employment
- Participants becoming computer literate
- Participants referring other participants

# Challenges

• Leadership Excellence's lack of success towards achieving their Measure Y deliverables numbers can be attributed to their staffing and fiscal issues. Agency lacks the fiscal tools, and the staff, to accurately monitor, report, and deliver the contracted Measure Y services. Measure Y monitors noted in the site visit 6 very significant corrective actions.

- Overall, clients reported that services had a positive impact on their attitudes and behavior. Clients responded positively to statements that indicated that they had a positive adult in their life, learned skills for the future, make better choices, are better at solving problems, and feel hopeful about the future.
- The impact of Measure Y programs on participant days truant and suspended shows a decrease in the average number of days truant for Leadership Excellence participants, and an increase in the average number of days suspended.
- Organizational partners reported that Leadership Excellence is fulfilling a critical role in engaging youth at high risk for becoming perpetrators or victims of violence in West Oakland.

- Participants reported a high level of satisfaction with the program, particularly noting the high level of respect afforded them by staff and the expediency and usefulness of the services they receive.
- LE has been working in the West Oakland community for 20 years and has a good reputation within the community.
  - ~ Individual VPP Reports, Section VII, Leadership Excellence

### (From RDA 09-10 Mid-year Report)

### Reentry & Employment Findings

- The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...
- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.

  Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

**Reporting Compliance:** Leadership Excellence's READY reporting on their grant has been late and incomplete. Agency was given the opportunity to re-submit their 2<sup>nd</sup> quarter invoice, with corrections and more accurate data, they chose not to and submitted invoice with the understanding there would be a reduction in the scheduled payment.

Site Visit Finding Summary: Measure Y staff conducted a site visit at Leadership Excellence on March 24, 2010. Leadership Excellence lacked most of the desk and financial audits requested prior to the site visit. The site visit found significant financial and programmatic issues. Leadership Excellence's Fiscal operating procedures lacked policy for shared cost allocations and fraud testing/monitoring. Measure Y Monitors were unable to test shared cost allocations for grant approved budget items - agency has no clear means for tracking expenditures under the Measure Y agreement. Staffing also is problematic and is directly related to the agency being far below their deliverables in work experience hours, life skills and pre-employment benchmarks. The site visit resulted in the following corrective actions:

- Provide ledger with Chart of Account Codes for Measure Y Grant and other funding sources
- Update correct coding of time on timesheets for Measure Y
- Implement Fraud Monitoring Policy.
- Provide proof of reimbursement for personnel credit card charges.
- Seek Best Practices for Non-Profit Accounting from Finances Consultant or Board Fiscal Director.
- Provide missing work permit documentation

#### Case Study:

A client came to Leadership Excellence while under court supervision; he was incarcerated and the judge released him stipulating participation in the READY program. He attended all the support groups, life skills and worked diligently on his literacy through reading exercises. Not only did this client open up more as a young person, he became much more receptive to any and all community based services. He has been an integral part in the design and production of a community mural in the Acorn housing complex as well as being an assistant teacher at two middle schools in East Oakland. This client has not only made social and personal strides since his participation in the program, he was also recently released from electronic monitoring and the judge informed him that if he stays with the program and continues his progress, he will be released from probation! He is currently enrolled in school, working on his G.E.D. and partnering with Peralta Services for more work experience. Over all, this client has been an inspiration to the team due to his behavioral progress as well as his ability to maintain focus around being dismissed from probation.

Measure Y Contract Amount:\$88,800Leveraged Funding:\$56,000Percent Match:63%

# Mayor's Reentry Specialist

Young Adult Reentry Services

• Reentry Employment

**Program Description:** The Mayor's Office receives funding for a Reentry Employment Specialist, who focuses on enhancing opportunities for individuals on probation and parole to access career opportunities in the public sector, either directly with the City of Oakland or other public agencies or through priority hiring on City projects. The work involves a mix of direct service such as providing regular orientations to City employment and promoting policy changes such as "banning the box." The Mayor's Re-Entry Employment Specialist organizes regularly scheduled presentations on "How to Access City of Oakland Jobs" at City Hall for the formerly incarcerated. While not a funded program but a position, there are still deliverables the person in this position must achieve and they are below. There was limited data entered into the CitySpan database regarding the deliverables for this position and no formal reports submitted prior to the publishing of this report.

Numbers Serve	d 7/1/09 – 3/3	1/10 (Quarter:3	B) * **	* ÷	
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	11.4
# of Applications Reviewed	36	0	3-17-64.1-		] ;
# Assisted thru City Employment Process	16	0			] ;
# Placed in City Employment or eligibility list	16	0			
# of intensive outreach clients	220	164	75,%		] ''
# of community training event sessions	22	0	~ * W		
Development of Employer Guide	1	0	7		] i
Development of Resource Guide	1	0	• 'p' \v' -		] ; [
# of networking/collaboration meeting event sessions	1	0			1:
# NCPC meetings attended	4	0	2 d		

Benchmark Comments: The CitySpan database shows demographic information on fifty clients who were provided with an orientation at City Hall on "How to Access City of Oakland Jobs" as of May 12, 2010. The CitySpan database also shows information on one event (a job fair at Santa Rita) attended by the Re-Entry Employment Specialist where 114 people were provided with information on how to access to City of Oakland jobs. The data entered into the database does not provide information regarding the rest of the deliverables.

**Recommendation:** Measure Y staff recommends contract renewal contingent on the data for the benchmarks being consistently entered into the CitySpan database in a timely manner.

#### Summary of Impact (From RDA 09-10 Mid-year Report):

• This impact of this position was not included in the evaluation report.

**Reporting Compliance:** No quarterly reports were submitted.

# Workfirst Foundation ~ America Works

Young Adult Reentry Services

• Reentry Employment

**Program Description:** The WorkFirst Foundation provides job readiness training, job placement and job retention services to 85 young adults (18 - 35 yrs old) on probation or parole per year.

#### Deliverables:

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)						
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year		
# of clients placed in employment	85	77	91%	75%		
# of clients retained for 30 days in employment	78	77	99%	75%		
# of clients retained for 90 days in employment	62	46	74%	75%		
# of clients retained for 180 days in employment	50	7	14%	75%		
% of client surveys completed	80%	75%	951 <del>- "A</del> \$,1	-		
# NCPC meetings attended	4	5	125%	75%		

Benchmark Comments: This is a performance based contract; Workfirst Foundation is paid only when clients meet specific benchmarks such as placed in employment, and 30, 90 and 180 day retention (at Oakland's living wage).

**Recommendation:** Measure Y staff recommends contract renewal. The Workfirst Foundation has been a valuable resource to our street outreach strategy and our Safe Community Partnership (call in) strategy.

### **Quality of Services:**

Successes

• WorkFirst Foundation has verified employment placements for 73 individuals; 58 participants have reached the 30 day benchmark; 21 participants reached the 90 day benchmark.

#### Challenges

- Retention in employment long term at City of Oakland living wages is the primary challenge.
- One of the consistent challenges WFF has had is with the reporting system and reporting on time. The agency is consistently late with submitting invoices and their employment verification/documentation system is cumbersome and overly complicated.

### Summary of Impact (From RDA 08-09 Final Report):

- Stakeholder interviews reveal strong support for the program.
- Participants reported a high level of satisfaction with the program, particularly with staff's respect and ability to provide services in clients' primary language.
- A primary strength of America Works is its service model; founded on the belief that rapid attachment to employment upon reentry builds clients' successful reintegration into the community and protects against recidivism.

~ Individual VPP Reports, Section VII, America Works

# (From RDA 09-10 Mid-year Report)

# Reentry & Employment Findings

• The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...

- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception. Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

### **Reporting Compliance: SEE ABOVE**

**Site Visit Finding Summary:** Measure Y staff conducted a site visit at The WorkFirst Foundation on March 25, 2010. The site visit listed several areas where corrective action was documented:

- Submit Fraud Monitoring Policy
- Provide proof of reimbursement for personal credit card charges
- Submit Chart of Accounts
- Provide Agency and Subsidiaries Cash Flow Statement
- Fiscal Management operating and procedure manual

### Case Study:

One participant WorkFirst Foundation worked with had been working 2 part time jobs - making \$8.20 at one job and \$8.75 at another - but the hours were unreliable. The participant was engaged by WorkFirst Foundation, through their retention follow up, and was asked how the agency could continue to assist her. The participant responded that she needed a higher paying, full time job with benefits. She came back in for an interview with the Job Developer and an opportunity to work at a full time job with benefits was identified. She interviewed and was hired at a company where she is not only making \$11.00 full time job with benefits, but the company is also more convenient to her home.

Measure Y Contract Amount:\$310,800Leveraged Funding:\$94,084Percent Match:30%

# Youth Employment Partnership

Young Adult Reentry Services

• Reentry Employment

**Program Description:** Youth Employment Partnership provides employment training, wage subsidies and preparation for unsubsidized employment services to 38 youth and young adults (16-24 yrs old) who are on probation or parole.

#### Deliverables:

Numbers Served 7/1/09 – 3/31/10 (Quarter 3)					
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# Clients	38	44		75%	
# of case management hours	432	1232	285%	75%	
# of Work Experience Hours	4150	4285	103%	75%	
# of clients placed in employment	18	6	33%	75%	
# of clients retained for 30 days in employment	11	0	0%	75%	
# of clients retained for 90 days in employment	7	. 0	0%	75%	
# of client hours of education	2593	3212	124%.	75%	
# of client hours of job skills/vocational training	2766	2340	85%	75%	
# of client hours of life skills and pre- employment skills	2175	1936	89%	75%	
% of client surveys completed	80%	179%	33 3 <i>3</i> 3	-	
# NCPC meetings attended	4	2	50%	75%	

**Benchmark Comments:** Youth Employment Partnership deliverables are meeting or far exceeding employment training benchmarks but job placement and retention numbers are low; this is true for many grantees given the current economy.

**Recommendation:** Staff recommends renewal of Youth Employment Partnership's Intensive Reentry Employment program.

# **Quality of Services:**

Successes

• YEP believes that some of their success revolves around the structure of their program. YEP's philosophy is that having structure and routine allows one to be organized (time management), remember things better, and helps in forming healthy, effective habits.

### Challenges

- YEP is consistently late with their reporting and the submission of other required documents.
- Historically, YEP is very strong at preparing participants for employment with their commitment to education and job training. However, job placement and retention deliverables are an issue.

- Interviews with YEP's community partners reveal strong support for the program. In particular, partner agencies recognize YEP's commitment to working with all youth, even those who are difficult to motivate. As a result, YEP provides a safety net for many youth who other programs have given up on.
- Stakeholders indicated that a significant strength of YEP is its established relationship with Justice

- agencies. Stakeholders report that the program improved clients' lives.
- Overall, clients indicated that YEP IRE had positively impacted their attitudes and behaviors.
- Participants reported modest satisfaction with the program overall, regarding staff support and staff aid
  in participant development of useful and realistic goals. Respondents gave poor marks to statements that
  invoked staff practice in connecting them to other services, reception of services that were helpful, and
  staff understanding their life experiences.
- A strength of YEP IRE is staff's ability to fill client capacity... the outreach and enrollment process is streamlined and efficient. Class training are well attended and many clients pass the GED.
   Individual VPP Reports, Section VII, YEP Transitional Jobs and YEP IRE

# (From RDA 09-10 Mid-year Report)

# Reentry & Employment Findings

- The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...
- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.
   Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

Reporting Compliance: Quarterly reports are consistently late.

**Site Visit Finding Summary:** The site visit confirmed that Youth Employment Partnership is complying with the Measure Y grant agreement. There two corrective action items.

- Submit written plan for making up deficient deliverable areas
- Submit written plan describing how late invoice submissions will be addressed

Corrective Actions are to be taken care of by 6/1/2010.

#### Case Study:

One participant came to YEP on probation and joined the construction training program after successfully finishing JRT. He attended GED classes, and one by one passed all of his GED tests in November 2009. With his GED instructors' guidance he applied for financial aid and enrolled at Laney College's construction program. This young man is now attending college full-time.

Measure Y Contract Amount: \$222,000 Leveraged Funding: \$213,254 Percent Match: 96%

# Volunteers of America

Young Adult Reentry Services

• Reentry Employment

**Program Description:** Volunteers of America Bay Area Crew-based Employment program provides reentry transition employment, including wage subsidies, for 32 young adults (18-35 yrs old) on parole.

#### Deliverables:

Numbers Serv	ed 7/1/09 – 3/3	1/10 (Quarter 3	)		
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of clients co-enrolled in America Works	20	15	175%	75%	]:.
# of case management hours	400	343	86%	75%	].
# of clients with 220 hours of work experience	32	21	66%	75%	
# of client hours of work experience	7040	5624	~:\80% · ·	75%	] ;
# of client hours of life skills and pre- employment skills	1536	796	52%	75%	
% of client surveys completed	80%	19%	, <b>-</b>	-	]
# NCPC meetings attended	4	3	:75%	75%	] !

Benchmark Comments: Individual work experience hours and life skill hours are below benchmarks; however agency is well over total client hours of work experience.

**Recommendation:** Staff recommends renewal of Volunteers of America Bay Area Crew-based employment program.

# **Quality of Services:**

#### Successes

- VOA crew base participants are not re-offending, none have been re-arrested.
- Participant are re-engaging, or engaging for the first time, in socially positive activities that are supportive of their transition

#### Challenges

- Early terminations negatively impacting some deliverables
- Agency has had database challenges and is working to rectify these issues

# Summary of Impact (From RDA 08-09 Final Report):

- Stakeholders report that VOABA Crew-based staff understand the population and provide important support that enables clients to obtain necessary employment-related paperwork and gain work experience.
- Clients expressed a high degree of satisfaction with the services received though VOABA Crew-based
  employment. Clients overwhelmingly indicated their appreciation at being treated with courtesy and
  respect by program staff.
- VOABA's Crew-based program is strengthened by a devoted staff and strong service delivery model. 
  ~ Individual VPP Reports, Section VII, VOABA Crew-based Employment

# (From RDA 09-10 Mid-year Report)

### Reentry & Employment Findings

• The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...

- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.
   Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

**Reporting Compliance:** Volunteers of America's Crew-based program staff have had data base issues on two occasions that led to the late submittal of correct invoices.

**Site Visit Finding Summary:** The site visit confirmed that Volunteers of America is complying with the Measure Y grant agreement. However, the agency has two corrective action items as a result of the site visit:

- Submit a plan that assures data deletion does not re-occur
- All staff trained on data base and all new staff trained on data base within a month of hire

### Case Study:

RL came to Volunteers of America Bay Area Crew Based Sheltered Employment Program in 2009. Prior to coming to VOA, RL had been in and out of the criminal justice system for more than ten years. After a few weeks of work RL was liked by all and viewed as a true team player. It did not take him long to adapt and become a tremendous help to the Crew and Field Supervisor. His supervisor stated that often when it was time to quit, he had to tell RL, because he was so preoccupied with his job assignment. After a few weeks of working at Crew Based RL indicated he wanted to turn his life around. He spoke about getting off probation, returning to school and finding permanent employment. When the program ended, RL stayed on track and he was eventually hired by the City as a part-time park attendant. He began work on August 10, 2009. He remained at Elsie Dum Parolee Service Center (PSC), while working with the City and began to save his money. He returned to school, taking classes related to his work with the City; horticulture, irrigation, plant identification, etc. When RL moved out of the PSC he had managed to save close to \$9,000.00!

Measure Y Contract Amount:\$222,000Leveraged Funding:\$346,369Percent Match:156%

# Volunteers of America

Young Adult Reentry Services

Project Choice

**Program Description:** Volunteers of America Bay provides intensive counseling and mentoring services for 60 young adults (18-35 yrs old) per year paroling to Oakland from San Quentin State Prison. Services include development of a release plan, including plans for employment, housing and education.

#### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	31/10 (Quarter 3	)	***************************************	- Andrew
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	]
# of clients receiving mental health/substance abuse assessments	60	49	82%	75%	],
# of case managed clients	60	127	212%	75%	]'.
# of case management hours	2275	2586	114%	75%	٦,
# of case management contacts	2600	2552	98%	75%	]#
# of client hours of support groups (post release)	104	610	587%	75%	].'
# of client hours of support groups (pre- release)	300	862	287%	75%	
# of clients co-enrolled with America Works	20	16	80%	75%	]
% of client surveys completed	80%	176%		-	]
# NCPC meetings attended	4	8	200%	75%	<u></u> ''

Benchmark Comments: Volunteers of America deliverables are meeting or far exceeding benchmarks.

**Recommendation:** Staff recommends renewal of Volunteers of America Bay Area Project Choice program.

# Quality of Services:

#### Successes

• Better decision making by the parolees, case managers are observing participants making more thought out decisions and decisions leading to success.

### Challenges

- Because of budget cuts from the previous contract and unforeseen obstacles at the institutional (CDCR) level re: participant accessibility VOA has had to alter its program delivery slightly
- Maintaining fidelity to the Project Choice model in the face of case manager turn over.

### Summary of Impact (From RDA 08-09 Final Report):

- Stakeholders report that the program provides a vital service to the community. Stakeholders noted that the program is professional, understands the population, and understands the CA prison system.
- Participants reported a high level of satisfaction with the program, particularly with being treated respectfully and feeling like staff was supportive.
  - ~ Individual VPP Reports, Section VII, VOABA PC

### (From RDA 09-10 Mid-year Report)

### Reentry & Employment Findings

• The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...

- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.
   Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

Reporting Compliance: Quarterly reports are complete, thorough and submitted on time.

**Site Visit Finding Summary:** The site visit confirmed that Volunteers of America is complying with the Measure Y grant agreement. There were no significant findings.

#### Case Study:

DC is a 24 year old African-American male with a history of drug and alcohol abuse beginning at age 12. DC's deviant behavior started with petty theft and eventually increased to burglary and robbery at age 21. He has been an avid participant of Project Choice and has attended the Wednesday night support group meetings on a regular basis. Also, with the help of his case manager he has been able to find employment with temp agencies, receive bus passes and referral services to other agencies. In fact, just recently client was eligible to participate in Volunteers of America Bay Area TANF/ Transitional Employment Program, a pre-apprentice construction program providing on the job training and work experience with a livable wage. Upon completion of this program DC will have an opportunity to join a union and gain employment that offers prevailing wages and health benefits.

Measure Y Contract Amount:\$222,000Leveraged Funding:\$249,253Percent Match:112%

# The Mentoring Center

Juvenile Reentry Services

• Project Choice

**Program Description:** The Mentoring Center (TMC) provides pre- and post-release reentry mentoring and counseling to 24 youth in the Juvenile Justice System (16-24 yrs old) per year who are returning to the Oakland community after incarceration. Services include development of a release plan, including plans for employment, housing and education.

# Deliverables:

Numbers Serv	ed 7/1/09 – 3/3	31/10 (Quarter 3	):	1 July 1 1	l:
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of clients receiving mental health assessments	24	18	75%	75%	il.
# of case managed clients	24	42	175%	75%	j.
# of case management hours	1185	803	68%	75%	
# of clients enrolled in pre-release groups	24	19	. 79%	75%	
# of clients enrolled in post release groups	24	25	104%	75%	1
# of group session client hours	2400	1825	76%	75%	
# of clients co-enrolled with Youth Employment Partnership	14	0	0%	75%	•
% of client surveys completed	80%	167%	* 25.000	-	:
# NCPC meetings attended	4	3	75%	75%	ji H

Benchmark Comments: Deliverables are meeting or exceeding benchmarks.

**Recommendation:** Staff recommends renewal of The Mentoring Center's Project Choice program.

#### **Quality of Services:**

Successes

- TMC pointed out the low recidivism rate that has held true throughout the funding of the Project Choice program.
- The Mentoring Center realizes that for their population family support can be a make or break component. The agency feels that devoting case management time to facilitating family reunification leads to better outcomes.
- Longevity in the community is a partial reason for agency success the community knows TMC and can attest to their effectiveness.

#### Challenges

• TMC's large grant reduction from the FY 08-09 Measure Y contract, along with the dwindling number of Measure Y eligible youth in DJJ Stockton, have led to challenges in achieving benchmarks.

- Overall, clients reported strong, positive impact in a number of areas [surveyed questions].
- Clients were satisfied with the services provided and with the staff's professionalism. Clients reported that staff helped them to develop useful and realistic goals.
- A major asset of TMC PC is the staff's deep, culturally-competent understanding of the population at the Stockton Department of Juvenile Justice Facility.
  - ~ Individual VPP Reports, Section VII, TheMentoring Center PC

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# Summary of Progress of Grantees in FY 09-10

# (From RDA 09-10 Mid-year Report)

### Reentry & Employment Findings

- The Reentry & Employment programs funded by Measure Y include programmatic elements identified as effective re-entry practices in the literature...
- Measure Y parolee participants were significantly more likely than non-Measure Y parolees to be arrested prior to program intervention.
- Measure Y participants were less likely to be arrested after program intervention compared to before the average program start date (1<sup>st</sup> & 2<sup>nd</sup> quarters FY 08/09).
- Reentry clients reported that they experienced high confidence in their ability to obtain and keep a job, and moderate to moderately low levels of job readiness and employment referral reception.
   Furthermore, while clients expressed a generally good knowledge of the workforce, they had low levels of actual employment.

**Reporting Compliance:** All reports were submitted on time and complete.

**Site Visit Finding Summary:** The site visit confirmed that The Mentoring Center's Project Choice program is complying with the Measure Y grant agreement. However, the agency has two corrective action items as a result of the site visit:

- Document services more expansively in file notes
- Provide copies of consent documents in participant files

Corrective Actions must be complete by 6/1/2010

### Case Study:

The Mentoring Center's Project Choice case study highlights a client who came to Project Choice from the CDCR-DJJ. He was deeply involved in gang activities both in the community and during his incarceration. He was heavily tattooed on his face, neck, chest and arms. This program participant enrolled in The Mentoring Center's Transformative Manhood Group as well as independent Anger Management sessions, facilitated by The Mentoring Center. The participant took advantage of these sessions and pledged to separate himself from his past lifestyle. After several months in a group home, he took the initiative to request and received temporary housing from his previous foster care provider. Today, he has two jobs (one full time, one part time), and is involved in a tattoo removal program. He spends most of his spare time raising his young son. The program participant stated, "I will not let my son go down the wrong path, if I can help it". The Mentoring Center's Project Choice program is proud to present this young man as a success story.

Measure Y Contract Amount:\$111,000Leveraged Funding:\$25,398Percent Match:23%

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# California Youth Outreach

Oakland Street Outreach

Oakland Street Outreach

**Program Description:** CYO provides street-based outreach to young people at the highest risk for involvement in violence in Central Oakland and in East Oakland (in collaboration with Healthy Oakland) five days a week in the evening hours. Youth are provided with intensive outreach, counseling and mentoring services which include placement in educational settings and in job training programs.

#### Deliverables:

Numbers Serve	ed ,7/1/09 = 3/3	1/10 (Quarter:	3)	. climatin	. t **
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of clients placed in employment	27	20	74%	75%	1:
#of clients provided with referral (Human Services/Education Needs)	60	43	72%	75%	
# of case managed clients	45	46	- 102%	75%	
# of case management hours	1350	913	68%	75%	]
# of intensive outreach clients	120	115	96%**	75%	]
# of intensive outreach hours	600	535	89%	75%	]
# of street outreach event participants - unduplicated	4500	7144	159%	75%	
# of street outreach event sessions	504	667	. 132%	75%	][
# of street outreach staff event hours	2250	3533	15.7%	75%	1#
# of networking/collaboration meeting event sessions	8	17	213%	75%	
# of community trainings	4	7	175%	75%	
% of client surveys completed	80%	109%	<i>z</i> := .	<u>-</u>	] ]
# NCPC meetings attended	4	5	.125% ;	75%	] [

**Benchmark Comments:** CYO is meeting benchmarks. The first quarter of this year, funds were withheld for failing to reach the number of street outreach sessions and for not concentrating efforts in East Oakland. However, these issues are rectified and it is no longer an issue.

Recommendation: Staff recommends renewal.

#### **Quality of Services:**

Successes

- CYO's street outreach team is making connections with some of the highest risk youth in Oakland during the weekend evening hours. They also attend programs at local youth organizations and schools during the day to make their presence known and connect with the youth during daytime hours to solidify their legitimacy in the neighborhoods.
- CYO has engaged youth who are in the planning stages of retaliation and were able to keep them from acting out their plan by taking day trips away from Oakland and engaging the youth in problem solving techniques which resulted in no retaliations from occurring.
- CYO is also called upon to reach out to youth after a homicide and/or shooting in their target areas in an effort to reduce retaliation.

### Challenges

- Securing funds to support recreational and social activities with the targeted population.
- Staff turnover during the first quarter of the fiscal year resulted in the teams having to re-group and reorganize in order to continue to meet the needs of this high risk population.
- Street outreach in East Oakland has also been difficult at times due to staff turn over.

### Summary of Impact)

### (From RDA 08-09 Final Report)

- While the average truancy rates increased for both CYO participants and OUSD students, CYO participants registered a decrease in suspension rates following program intake a particularly positive finding when compared against a baseline increase in suspension rates district-wide.
- Program staff report CYO participants often decrease destructive behaviors and are able to make positive life changes.
- The biggest strength of CYO lies in staff members' familiarity and connection to the community.
   Individual VPP Reports, Section VII, CYO

# (From RDA 09-10 Mid-year Report)

# Street Outreach Findings

• The areas where street outreach efforts were delivered experienced fewer incidents of violence on the days that street outreach workers delivered services.

### Reporting Compliance:

Quarterly reports are complete, thorough and submitted in a timely manner.

# **Site Visit Finding Summary:**

CYO provided all needed information (desk and financial audits) and there were five (5) corrective actions that were related to updating aspects of their fiscal policies and procedures, documents related to their sub-grantee for the JJC Wraparound Strategy and sending in weekend reports in a timely manner.

Case Study: CYO was first introduced to client (N.S) in late October of 2009. This client was pretty reluctant to use our services and very close minded. Client struggles academically and with relationships at home. It was noticed by the Case manager and school principal that it was more than just a behavioral issue. As the case manager remained persistent and consistent, client (N.S) began to take notice and felt more comfortable. Despite client's willingness to open up, he still displayed and acted out questionable behavior. For instance, client was on the verge of getting expelled and was already referred to Community Day school, but due to the overcrowding client was given a last chance to demonstrate his abilities to improve. It was a breakthrough because now the client started opening up and really letting the case manager know about the issues and battles that he was faced with. A main issue was his drug abuse problems that extended far beyond marijuana and alcohol. We then created a set of new goals that included addressing his substance abuse issues. Client was referred to Centro de Juventud for the substance abuse program. Once client enrolled and started attending classes, he made a remarkable turn around in not only with substance abuse but also academically and at home. With the services we have provided, it enabled N.S. to take the proper steps toward making better life choices, now and in the future.

Measure Y Contract Amount:\$288,600Leveraged Funding:\$70,770Percent Match:25%

# Healthy Oakland

Oakland Street Outreach

Oakland Street Outreach

**Program Description:** Healthy Oakland provides street-based outreach to young people at the highest risk for involvement in violence at specific high-crime areas, Wednesday through Saturday at hours of peak need - nights and weekends (in collaboration with California Youth Outreach). Outreach workers maintain a consistent presence in these neighborhoods, providing youth with intensive outreach, counseling and mentoring services which include placement in educational settings and in job training programs. In addition, individual and/or group mediation, and 'All Nighters' for boys are offered, providing recreation and further mentoring.

#### Deliverables:

Numbers Serve	ed 7/1/07 - 3/3	1/08 (Quarter 3		x **
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of clients placed in employment	30	21	70%	75%
# of clients placed in educational setting	30	20	:67.%	75%
# of case managed clients	90	95	*106%	75%
# of case management hours	2700	1483	55%	75%
# of intensive outreach clients	120	130	108% '	75%
# of intensive outreach hours	600	524	87%	75%
# of street outreach event participants - unduplicated	4500	6999	156%	75%
# of Street Outreach Event sessions	504	596	1118% ¥	75%
# of street outreach staff event hours	2250	5225	232%	75%
# of networking/collaboration meeting event sessions	8	18	225%	75%
# of community trainings	4	6	150%	75%
% of client surveys completed	80%	39%		-
# NCPC meetings attended	4	3	75%	75%

Benchmark Comments: As of third quarter, Healthy Oakland is on track to meet the annual goals.

**Recommendation:** Staff recommends renewal

#### **Quality of Services:**

Successes

- Healthy Oakland has worked closely with CYO to provide street outreach presence throughout the City
  of Oakland
- Healthy Oakland street outreach workers have established their presence among community members in West Oakland, through ongoing street outreach as well as targeted community events such as block parties.

#### Challenges

- As an organization that has experienced rapid growth in the last 1-2 years, Healthy Oakland has had
  challenges with developing a corresponding organizational infrastructure. The agency has consultants
  working with them on reorganization.
- Case management documentation and supervision has been a challenge for the agency. DHS is currently providing technical assistance in this area.

### Summary of Impact:

# (From RDA 08-09 Final Report)

- Interviews with Healthy Oakland's partners... showed strong support for the program.
- Healthy Oakland's staff is one of its primary strengths. Outreach workers bring individual past experience and a sincere desire to help.
  - ~ Individual VPP Reports, Section VII, Healthy Oakland

# (From RDA 09-10 Mid-year Report)

### Street Outreach Findings

• The areas where street outreach efforts were delivered experienced fewer incidents of violence on the days that street outreach workers delivered services.

Reporting Compliance: All reports were submitted on time and complete.

Site Visit Finding Summary: The site visit confirmed that, in general, Healthy Oakland complies with the Measure Y grant agreement. The agency has several corrective action items as a result of the site visit, including: submit a reorganization plan for the agency, utilize case management technical assistance to develop a case management system, correct database so that volunteer hours are deleted from case management, and removing a board member with a potential conflict of interest.

#### Case Study:

A parolee who needed a GED and employment was referred to Healthy Oakland's case management through street outreach. He was hired on a part-time basis as a Community Outreach Worker (distinct from a Measure Y street outreach worker). The case manager enrolled him at Edward Shands Adult School to start his studies towards his GED. After exhibiting frequent bursts of anger, he was mandated to attend anger management sessions. He was referred to mental health services at Healthy Oakland. His demeanor and work improved, there were no more outbursts towards his supervisor nor his co-workers. He also continued to attend Edward Shands to complete his G.E.D. The client shared that he was interested in being a truck driver. His case manager began working with the Loved One to get the requirements for being a truck driver including licensure. The case manager took him to DMV and got all of the information/materials/books for him to study for testing. His case manager worked with him for several weeks, each time noting that his client was making serious progress towards studying for his Class A driver's license. The case manager took him to the DMV to take his tests for his Class A license and he passed. Our Loved One continues to be in great spirits and to work part-time at Healthy Oakland while awaiting the next session at the truck driving school in West Oakland. He is surrounded by men who care about him and his success in making one of his dreams come true.

Measure Y Contract Amount:\$222,000CDBG Contract Amount:\$50,000Leveraged Funding:\$96,300Percent Match:35%

# Street Outreach Coordinator

Oakland Street Outreach

• Violence Prevention Network Coordinator

**Program Description:** The Violence Prevention Network Coordinator conducts outreach; trains outreach workers, and provides coordination between the teams and OPD. This is a position funded at the City of Oakland, Department of Human Services. While not a funded program but a position, there are still deliverables the person in this position must achieve and they are below.

Numbers Serve	ed 7/1/09 – 3/3	1/10 (Quarter 3	)"		
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	:
# of Street Outreach Event sessions	20	49	245%	75%	1
# of general outreach event sessions	12	9	75%	75%	,
# of community training event sessions	40	. 29	73%	75%	i
# of networking/collaboration meeting event sessions	40	35	88%	75%	; (

**Benchmark Comments:** The Violence Prevention Network Coordinator is meeting or exceeding deliverables for this year.

**Recommendation:** Measure Y staff recommends renewing the Measure Y commitment for this position.

### Summary of Impact (From RDA 09-10 Mid-year Report):

- The Oakland Street Outreach program was evaluated but not the specific work of this position (see Healthy Oakland and California Youth Outreach/Oakland Street Outreach programs for more information).
- The 09-10 Mid-year report did note that the Violence Prevention Network Coordinator has achieved or surpassed deliverables for street outreach event sessions and collaboration meeting sessions and that he has achieved 80-90% of deliverables for community training and general street outreach.

**Reporting Compliance:** Reports are submitted in a timely manner.

# City County Neighborhood Initiative

Oakland Street Outreach

• Oakland Street Outreach

Program Description: The City-County Neighborhood Initiative, a program run by the City of Oakland, Division of Neighborhood services operates in two neighborhoods, in Hoover Historic District in West Oakland and Sobrante Park in East Oakland. The community builders work closely with teams of service agencies including the Service Delivery System (SDS) Teams, Neighborhood Services Coordinators, County agencies, schools, and local non-profit agencies. A key focus is reaching out to youth and their families to provide linkage to service supports including mentoring, recreation, employment and counseling, etc.

#### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	1/10 (Quarter 3	B)		- 11
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	0 11 6
# of clients placed in employment training	25	13	52%	75%	] :
# of clients placed in employment	15	5	33%	75%	] [
# of intensive outreach clients	50	50	100%	75%	]
# of intensive outreach hours	100	111	1.11,%	75%	7 !!
# of general outreach events	8	6	7.5%	75%	] [
# of general outreach event participants	220	710	.323%	75%	] <u>;</u>
# of networking/collaboration meeting event sessions	20	15	75%	75%	# 1 H
# of networking/collaboration meeting event participants - unduplicated	300	363	121%	75%	
# of interviews conducted in or around 23X	28	21	75%	75%	
# NCPC meetings attended	4	12	300%	75%	].

**Benchmark Comments:** Most deliverables are exceeding benchmarks. The one challenged area has been placing youth in employment, which is a reflection on the economy. During the 4<sup>th</sup> quarter CCNI will be able to refer youth for Summer Jobs which will help them meet this deliverable.

**Recommendation:** Staff recommends renewal.

### **Quality of Services:**

Successes

- In West Oakland, the creation of the West Oakland Resident Action Council brought several of the groups meeting separately in the neighborhood together.
- A more intensive street outreach approach and a partnership with Youth Employment Partnership Included in several summer jobs for young men and women in West Oakland and Sobrante Park.

#### Challenges

• The low number of job opportunities and the disinterest of young people in those jobs that are available. Some complain that the jobs are menial, too low paying, or not enough hours.

- Overall, the average number of days truant increased for both CCNI program participants and non-Measure Y OUSD students, although the increase was significantly smaller for CCNI participants.
- Interviews with community partners revealed strong support for the program.

- Other stakeholders expressed concern about the absence of measurable goals and outcomes with which to evaluate the program.
- Participants reported a high level of satisfaction with the program, particularly with receiving services, being treated with respect, and feeling like staff was supportive.
- In Sobrante Park, significant advances have been made in improving relationships with local schools.
   Individual VPP Reports, Section VII, City County Neighborhood Initiative

Reporting Compliance: Quarterly reports are complete, thorough and submitted in a timely manner.

**Site Visit Finding Summary:** CCNI will need to provide a copy of OPD budget with the NSC's personnel highlighted and provide more than one sentence in case notes when explaining services rendered.

Case Study: None submitted

Measure Y Contract Amount:\$183,200Leveraged Funding:\$62,500Percent Match:34%

# Youth Uprising

Oakland Street Outreach

Oakland Street Outreach

**Program Description:** Youth Uprising provides counseling, mentoring and life coaching services to 40 youth, LeaderSHIFT and Healing retreats, and Code 33 interactive sessions to 80 youth and 80 police officers to bridge youth-police relations. This multi-service youth center provides youth with an array of resources including mental health counseling, clinic services, employment programs, tutoring and recreation.

#### Deliverables:

Numbers Serv	ed $7/1/09 - 3/3$	31/10 (Quarter 3	) " : "		
Service .	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of referrals to employment	20	33	165%	75%	];
# of case managed clients	40	58	145%	75%	]; ;
# of case management hours	400	419	105% 🕌 /	75%	
# of Code 33 Youth Participants	80	0	1 0%	75%	];; '
# of Code 33 Police Officer Participants	80	0	· :0%: ·	75%	]   :
% of client surveys completed	80%	145%	y * - * * * * * * * * * * * * * * * * *	-	].
# NCPC meetings attended	4	3	75%	75%	_]ii

Benchmark Comments: As of third quarter, Youth Uprising has met most of their deliverables, and is on track to meet the annual goals for all three of their grant agreements.

**Recommendation:** Staff recommends renewal

# **Quality of Services:**

Successes

• Retreats with high-risk youth have been very successful in quickly establishing strong bonds between staff members and clients.

#### Challenges

- Follow-up after retreats have been a challenge, which YU has been working on
- Code 33 has had a late start, and is planned to begin in April.

# Summary of Impact (From RDA 08-09 Final Report):

- Overall, stakeholders interviewed expressed satisfaction with the one-on-one interventions provided by the program.
- Street outreach team members are indigenous to the city and culture of the at-risk youth they work with; this gives them a high level of credibility in conducting outreach activities.
  - ~ Individual VPP Reports, Section VII, Youth Uprising Mayor's Street Outreach

**Reporting Compliance:** All reports were submitted on time.

**Site Visit Finding Summary:** The site visit confirmed that the YU programs comply with the Measure Y grant agreement, that appropriate program documentation and fiscal management practices are in place, and that the overall organization appears stable and healthy. A site visit finding around correcting consent form data entry has already been rectified.

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### Summary of Progress of Grantees in FY 09-10

#### Case Study:

Amy, a 19-year old YU member, had a proven track record was her consistent involvement in violence, either directly or indirectly. Within the past few years, she has spent a large amount of time in juvenile hall and even more recently she was incarcerated in Santa Rita county jail and is currently on probation. Following the passing of her cousin in August 2009, Amy became more engaged in programming at YU and has been making strides to bring about positive change. Initially Amy was hesitant about attending the Women's LeaderSHIFT retreat because she had pre-existing issues with other young women also invited to participate in the retreat. Despite her concerns and with all the positive reports from the men's retreat, Amy agreed to join the retreat in an effort to take the necessary steps to changing her outlook and lifestyle. During the retreat Amy was able reach out to the young women she had previous conflict with and the young women reciprocated the effort in order to move past the issues and move towards establishing themselves as healthy thriving women in society. When asked how she felt about the retreat, Amy states: "The retreat helped me look at myself, situations and people different. I was able to squash situations that wasn't even worth it before. Now I look at everything in a different way. Now I see why YU do the things they do." Given that Amy demonstrated great levels of leadership at the retreat she was able to gain a job placement at a non-profit organization in downtown Oakland that builds community leadership to achieve justice for low-income San Francisco and Oakland residents. In summary, Amy has shown tremendous effort in making improvements in her life and the lives of others. Since the retreat she has developed a new sense of motivation and ambition to move towards advancing in her life.

Measure Y Contract Amount: \$133,200 Leveraged Funding: \$69,675 Percent Match: 52%

# Catholic Charities of the East Bay

Incident and Crisis Response Services

• Crisis Response and Support Network

**Program Description:** Catholic Charities of the East Bay (CCEB), along with its subcontractor, Khadafy Foundation, coordinates the Crisis Response and Support Network (CRSN) to provide immediate crisis response and intensive counseling and support services for families and friends affected by a young person's (under age 30) homicide. Catholic Charities of the East Bay provides crisis response and supportive services to 350 individuals connected to 60 homicide victims, mental health services and facilitated mental health referrals for 30 families/individuals, and Circles of Support for 75 youth affected by homicides at schools, youth facilities, community-based and faith-based sites. Wraparound supports for these youth and family members includes housing support and employment, as needed.

#### Deliverables:

Numbers Se	rved 7/1/09 = 3/3	31/10 (Quarter 3	b)	
Service _	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of clients receiving emergency funds	40	45	113%	75%
# of case managed clients	60	63	105%	75%
# of case management hours	300	286	95%	75%
# of intensive outreach clients	350	202	58%	75%
# of intensive outreach hours	1125	1294	115%	75%
# of mental health service clients	100	74	74%	75%
# of mental health service hours	1260	1203	95%	75%
# of peer support/counseling groups	40	9	23%	75%
# of peer support/counseling group participants	\ 125	71	57%	75%
# of victim groups served	60	58	97%	75%
# NCPC meetings attended	4	3	75%	75%

**Benchmark Comments:** As of third quarter, CCEB has met most of their deliverables, and are on track to meet their annual goals.

**Recommendation:** Staff recommends renewal

#### **Quality of Services:**

Successes

- This year, CCEB has successfully incorporated mental health services in the strategy through the provision of clinical case management services, while Khadafy Foundation has effectively taken on the entire crisis response component.
- CRSN has been able to expand who they work with for example, getting referrals of witnesses to homicides, etc., which has allowed them to take the violence prevention work to a deeper level.
- CCEB has affected policy change at the state level, to allow funding for relocation related to emotional stress of family of homicide victims
- CRSN has developed strong productive relationships with OPD, Victims of Crime, OUSD, and Street Outreach.

#### Challenges

o A challenge has been meeting the peer support/counseling groups deliverable. This was due to OUSD using their own personnel for crisis response on school campuses, and plans are in place to address this.

# Summary of Impact (From RDA 08-09 Final Report):

- CCEB/CRSN client truancy rates are significantly lower following the average program intake date.
- Stakeholder interviews revealed a strong appreciation and respect for program services put forth by CCEB/CRSN... noting that the services have the potential to break the cycle of violence and positively impact the community.
- The outreach capabilities of the program are one of its premier strengths. CRSN can find its target population even when not formally notified by OPD.
- ~ Individual VPP Reports, Section VII, CCEB CRSN

Reporting Compliance: All reports were submitted on time and complete.

Site Visit Finding Summary: The site visit confirmed that CCEB complies with the Measure Y grant agreement, that appropriate program documentation and fiscal management practices are in place, and that the overall organization appears stable and healthy. The agency is required to submit revised Board approved accounting procedures by June 30, 2010. CCEB is monitoring the subcontractor Khadafy Foundation, and had several findings related to administration during their site visit. CCEB is working collaboratively with Khadafy Foundation leadership, providing technical assistance as needed, to correct findings.

Case Study: One Sunday evening, Maria's husband was shot down in front of her and her two children in the driveway of their home. The Khadafy Foundation's crisis team arrived at the home the following Monday, while CCEB notified the school the 10 year old attends. CCEB's Spanish speaking mental health counselor met with the family that same Monday evening and was joined on Tuesday by CCEB bi-lingual case manager who worked with the English speaking members of the family. Since the murder happened at the home, relocation was an immediate concern. The widow was completely traumatized and unable to function so the mental health counselor focused on her needs while the KFNV crisis specialist and clinical case manager supported the rest of the family, began the housing search, and coordinated travel arrangements for family members to accompany the body to Mexico. By the end of the second week, two additional counselors were assigned to work with the children. That Sunday, two weeks after her husband's murder, Maria was able to work with the three mental health counselors to plan her childrens' therapy and the next day she left the house for the first time. The family desperately needed to relocate, so the case managers processed the VOC paperwork and helped with the housing search. They also brought Maria in to work with one of CCEB's immigration attorneys and secured police support to resolve an immigration concern. Maria began again to attend her daily church service in the morning and with her case manager's help found a new home. CRSN and VOC financial assistance enabled the family to move immediately. Three counselors continue to work with Maria and her 3 year old daughter and 10 year old son. Her son was hiding in a closet crying when his counselor first met him. She sat with him in the closet until he was ready to come out, and subsequently continued to work with him and found him a mentor. Their first gift to him was a bike. The day his father was murdered, he had taken his sons bike apart to rebuild and it had been lying in the yard ever since. His new mentor found a used bike, rebuilt it for him and presented it complete with helmet. His behavior in school and at home has improved as has his mother's emotional condition and ability to parent her traumatized children. There is much reason to believe that in this case we can break the cycle of juvenile victims becoming juvenile offenders. While counseling for this family is expected to continue for a number of months, the team of 5 crisis counselors and case managers has made a tremendous impact on the lives of this family.

Measure Y Contract Amount:\$310,800Leveraged Funding:\$121,041Percent Match:39%

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# Youth Alive

# Incident and Crisis Response Services

• Highland Hospital Intervention

**Program Description:** Youth ALIVE!'s Caught in the Crossfire intervention program provides intensive counseling and case management to youth who are hospitalized at Highland Hospital due to violent injuries with the goal of reducing retaliation, re-injury, and arrest. Comprehensive supports include mentoring, academic support, family support and employment.

#### Deliverables:

Numbers Served 7/1/09 = 3/31/10 (Quarter 3)				
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of intensive outreach clients	32	34	. 106%	75%
# of case managed clients	40 ·	32	80%	75%
# of case management hours	750	515	69%	75%
% of client surveys completed	80%	70%	· · · · · · · · · · · · · · · · · · ·	-
# NCPC meetings attended	4	2	50%	75%

Benchmark Comments: Deliverables are either being met or well on track for meeting annual goals.

**Recommendation:** Staff recommends renewal of Caught in the Crossfire intervention program.

Quality of Services: Program Officer

Successes

- Caught in the Crossfire has been a valuable adjunct to over crisis response network and street outreach teams, allowing for multiple interventions in a given incident.
- Staff are well trained and have small case loads.

#### Challenges

- Being able to meet with some clients prior to them being released from Highland Hospital.
- Inability to staff ER after hours so unable to connect with injured patients who are released quickly.
- Only serves up to age 20 years; need to serve older youth.

# Summary of Impact (From RDA 08-09 Final Report):

- Overall, clients reported significant positive outcomes from their engagement with Youth Alive!
- Caught in the Crossfire participants reduced their truancy rates significantly in the 100 days after involvement in the program.
- Stakeholders interviewed expressed strong support for Caught in the Crossfire.
- The strength of Caught in the Crossfire is that it offers alternatives to violence and tools with which to achieve a non-violent life-style. Staff members are passionate and committed and uniquely qualified. Individual VPP Reports, Section VII, Youth Alive! Caught in the Crossfire Highland Hospital

Reporting Compliance: Quarterly reports are complete, thorough and submitted on time.

**Site Visit Finding Summary:** There were no other significant programmatic or financial findings during the site visit.

Case Study: Cassie is a 19-year-old Caucasian female who was referred to the Caught in the Crossfire program by Community Injury Prevention Coordinator, Stefania Kaplanes of Highland Hospital. Cassie suffered from a

gunshot wound to the abdomen while with her male companion on 86th Avenue and International Blvd. Cassies case was assigned to Kyndra Simmons-Stanley, Program Coordinator. When Kyndra first met Cassie at Highland on a Tuesday, Cassie stated that she was living at an unknown address in Oakland for the last six weeks with her male companion. Cassie also informed Kyndra that she did not have any family in California. With information Cassie provided, Kyndra sensed that Cassie was involved in sexual exploitation. Kyndra contacted Cassies mother in Portland who confirmed Cassies involvement in prostitution and her connection to a male named CJ. Highland staff also notified Kyndra that an African American male was coming to visit Cassie Kyndra asked Cassie about the visitor and she denied the visits took place. Kyndra asked Cassie if she wanted to leave Oakland and Cassie was sure that she wanted to be with her mother and eighteen-month-old daughter again. Kyndra again contacted her mother, Rhonda to see if there was any possibility of Cassie flying back to Portland. Rhonda stated that she was on a limited income but was willing to drive to Oakland to pick her up., Kyndra checked in with doctors at Highland and found out that Cassie would be extremely uncomfortable driving back to Portland due to her injury. Kyndra asked Rhonda if she belonged to any faith-based organizations including a church and Rhonda did belong to a church. Kyndra was able to contact the Pastor of the church once Rhonda provided that information. With consent from Cassie and Rhonda, Kyndra was able to explain Cassies situation to the Pastor and asked if there was any way that the church could cover part of an airline ticket. After talking to the pastor who agreed to pay for the entire airline ticket, Kyndra arrived at the hospital to pick Cassie up at 2:30pm on Friday. Cassie continued to contact CJ the entire time the hospital staff were preparing Cassie for discharge, trying to give him information on her next location. Kyndra paid for all of Cassies discharge medication and also relayed all of Cassies wound-care instructions to Rhonda over the phone. Once Kyndra left the hospital with Cassie, she took her to DMV to get an identification card. According to TSA as long as another government agency verifies her identity Cassie can board the airplane. While at DMV, Cassie continued to contact CJ with a cell phone he had given her. Since Cassie was not familiar with the Oakland area, Kyndra continued to keep Cassie unclear about their location so that CJ would not meet them at DMV or any other location. After Cassie was able to receive an identification receipt from DMV, Kyndra took Cassie to the Oakland Airport where they sat together and waited for three hours until Cassies flight boarded. Kyndra contacted Rhonda to let her know that Cassie had boarded the airplane and would be in Portland by 9:45pm. Cassie and Rhonda contacted Kyndra once they were at home in Portland. Kyndra was able to find similar services to Youth Alive for Cassie in Portland called the Outside In program. Kyndra had arranged an intake assessment for Cassie and Rhonda for the following Wednesday. Sharmilla Grant of Highland had already arranged Cassies follow-up medical care at medical facility in Portland as well.

Measure Y Contract Amount:\$85,000Leveraged Funding:\$30,919Percent Match:36%

# Family Violence Law Center

Family Violence Intervention

• Family Violence Intervention Unit

**Program Description:** The Family Violence Law Center (FVLC), Family Violence Intervention Unit (FVIU) offers general legal, social, and emotional support to victims of domestic violence each year. A caseworker provides follow up with families with children to develop case plans and broker services in the community for their needs. The FVIU supports the Oakland Police Department (OPD) by taking referrals from OPD and contacting domestic violence victims within 48 hours of an incident. Family Advocates connect clients to the District Attorney's Victim Witness Groups and immigration legal support, as appropriate. Overnight on-call coverage is also provided.

#### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	1/10 (Quarter 3	)	· · · · · · · · · · · · · · · · · · ·	1.
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year	
# of clients placed into shelter/emergency housing	40	135	338%	75%	11
# of intensive outreach clients	1000	696	70%	75%	];.
# of intensive outreach hours	1750	1890	108%	75%	] ;
# of community training event sessions (OPD)	10	0	0%	75%	].
# of community members trained (OPD)	215	0	0% **	75%	] ]
# NCPC meetings attended	4	3	id⊒75%-j≰	75%	] [

Benchmark Comments: OPD scheduling conflicts for academies and line-ups resulted in FVLC not achieving their events benchmarks so far this year. However, a series of trainings with OPD is scheduled for late April and it will allow them to achieve their benchmarks by the end of this year. FVLC is also not achieving their intensive outreach client numbers but exceeding the number of service hours. This reduction is a result of OPD not providing them with the expected number of police reports for them to follow-up on, based on the number of referrals received.

#### Successes

- Despite budget cuts, FVIU continues to respond to every domestic violence incident referred to them by the Oakland Police Department by phone and engage many of the women in safety planning and crisis counseling.
- The FVIU experienced an increase in requests from OPD patrol officers to meet victims at crime scenes and hospitals. FVIU responded immediately to all of these requests and was able to provide information, safety planning, and counseling to victims in acute crisis.
- FVLC helped plan and participated in a community meeting in West Oakland focused on Domestic Violence awareness that was initiated by Captain Toribio because he became concerned about the increase in domestic violence he was seeing in his area.

#### Challenges

• The FVIU experienced problems receiving all domestic violence-related police reports during the first three quarters of the fiscal year.

# Summary of Impact (From RDA 08-09 Final Report):

- FVIU stakeholder agencies mentioned the program's advocacy and dissemination of information as key factors in violence prevention... with agreement that FVIU fills a critical role in DV.
- Overall, clients reported that program services had a very positive impact on their behaviors and

- attitudes. Clients particularly noted the FVIU's impact on their abilities to problem solve and take better care of themselves. Crucial indicators of recovery in DV.
- A FVIU strength is its close work with OPD to ensure that every DV case resulted in not only a police action but in follow-up advocacy with the victims. This 100% follow-up feature distinguishes Oakland's response to DV.

~ Individual VPP Reports, Section VII, FVLC FVIU

# **Reporting Compliance:**

Quarterly reports are complete, thorough and submitted in a timely manner.

#### **Site Visit Finding Summary:**

Family Violence Law Center provided all needed information (desk and financial audits) and there were no significant programmatic or financial findings during the site visit

Case Study: During the third quarter, one of the Family Violence Law Center's FVIU advocates went to Highland Hospital to meet with a young woman named Susan after receiving information from OPD about an extremely disturbing case. Susan's boyfriend John held her against her will for two days. He tortured her and as a result, she will likely suffer permanent injuries. During the two days that he held her captive, John beat Susan with a steel bar and sexually assaulted her. A FVIU advocate first met with Susan when she was still in the intensive care unit of the hospital. The advocate provided her with crisis counseling and support. She obtained enough information from Susan to help her start the process of obtaining a civil restraining order and supported her as she worked with one of FVLC's attorneys. The advocate also worked closely with Susan's family to provide moral support and make sure their needs were being met. The FVIU Advocate has been working closely with Susan's OPD investigator and DA on her criminal case. The FVIU advocate will continue to support Susan as she heals from her physical injuries and begins to recover emotionally. The advocate is working to get her connected with a therapist and with a family case worker. The FVIU advocate will also help Susan find secure housing.

Measure Y Contract Amount:\$399,600Leveraged Funding:\$98,788Percent Match:25%

# Safe Passages

Family Violence Intervention

• Mental Health Services for Ages 0-5

**Program Description:** The Safe Passages Mental Health Collaborative, which includes the Family Violence Law Center, Jewish Family/Children's Services of the East Bay, Family Paths, Inc., and Through the Looking Glass, will reduce family violence and child maltreatment by providing mental health services to 50 children ages 0-5 exposed to domestic abuse and mental health consultations at Head Start and OUSD Childhood Development Centers.

#### Deliverables:

Numbers Servě	d 7/1/09 - 3/3	31/10 (Quarter 3	) ****	
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
#of clients referred to services	50	89	1.78%	75%
# of mental health service clients	50	84	168%	75%
# of mental health service contacts	72	368	511%	.75%
# of mental health service hours	580	498	,86% .	75%
# of hours of site based mental health (event) consultations	330	1253	380%	75%
# of mental health consultation (event) participants	580	301	52%	75%
# of trainings provided to OPD on domestic violence and impact on children	5	11	220%	75%
# of Police Officers attending the training	45	144	320%	75%
# NCPC meetings attended	4	1	25%	75%

**Benchmark Comments:** Safe Passages and its subgrantees are meeting all benchmarks and deliverables with the exception of the mental health consultation participants. However, they are exceeding the number of mental health consultations and all other deliverables. Safe Passages experienced issues scheduling NCPC meetings but will be able to meet their annual goal of four by the end of the fiscal year.

Recommendation: Staff recommends renewal.

#### **Quality of Services:**

Successes

- A number of trainings offered to Collaborative partners improved service delivery.
- After being in the collaborative for a number of years now, the members work well with each other and relationships are solid.
- In recognition that there are more Spanish speaking referrals eligible for Measure Y Safe Passages MHC services, Family Paths, Inc. prioritized the hiring of another Spanish-speaking therapist.

#### Challenges

- Parents who are waiting in very long lines for food stamps, struggling more than ever to find a job in the current market, and needing to drop out of school after losing scholarships and/or child care.
- The late development of a survey tool resulted in some of the mental health clients not being included in the pre-tests.

# Summary of Impact (From RDA 08-09 Final Report):

• Interviews with ECMHC stakeholders demonstrated strong ties and support from partner agencies and

other community stakeholders.

 A major strength of the program is that ECMHC uses the research-based model developed by UCSF's Child Trauma Research Project.

~ Individual VPP Reports, Section VII, ECMHC

#### Reporting Compliance:

Due to the nature of the way the CitySpan is set up for the sub-grantees of this strategy, the quarterly reporting must be hand tallied and it has been difficult to complete it correctly in a timely manner. Next year, the reporting dates for subgrantees should be made earlier so that Safe Passages has the time to tally and submit a correct report in a timely manner.

# **Site Visit Finding Summary:**

Safe Passages provided all needed information (desk and financial audits) and there were issues related to the fiscal procedures of the organization in relation to its growth and the recording of time for Measure Y funded positions, which must be corrected by 6/30/2010. Safe Passages did complete site visits for its sub-grantees.

# Case Study:

Juanita is a young teen mother who witnessed her father attack her mother a few years ago. Juanita was relieved that the police removed her father, but had ambivalent feelings when she learned of her father's subsequent deportation. She became pregnant in high school and was initially excited about the pregnancy but had many unrealistic expectations of parenting. After the baby was born, her relationship with the baby's father became strained. Arguments rapidly escalated and there were incidents of yelling, name calling, pushing and shoving. Many times, Juanita fled with the baby to her mother's house in the middle of the night. Juanita's mother attended a support group and received counseling at FVLC. She suggested to her daughter, Juanita that this might be helpful to her as well. Juanita was hesitant in the beginning and minimized the level of aggression she was being subjected to by her partner. Juanita was very depressed and frequently cried during sessions.

The FVLC therapist began some sessions with mother and daughter together. During these sessions, Juanita was able to articulate her feelings to her mother. Her mother also listened and reassured Juanita of her love, devotion, and concern for both her and her grandson. Juanita's son was observed to become aggressive with other children in the childcare, startled easily and frequently stared into space when overwhelmed. As the sessions progressed and Juanita could have the experience of feeling heard and supported by the therapist and felt more psychologically held by her mother, she was able to be more present, patient and loving toward her son. During sessions, Juanita eventually got down on the floor with Carlos to play with him. Carlos thrived with his mother's attention and the therapist was there to point this out to Juanita as it occurred. The therapist helped Juanita see how her son was impacted by being exposed to violence, violence just as she was as a child when she witnessed violence between her parents. Juanita is now living with her mother, attending a GED program 3 days a week, and working 2 days a week at a restaurant. Juanita continues to attend a support group and calls this therapist at moments between sessions when she becomes overwhelmed or when she needs support to make a decision or problem solve.

Measure Y Contract Amount:\$177,600Leveraged Funding:\$72,032Percent Match:41%

# Alameda County Health Care Services Agency – Interagency Children's Policy Council

Family Violence Intervention

• Outreach to Sexually Exploited Minors

Program Description: The Alameda County Interagency Children's Policy Council is managing a collaborative of agencies including Bay Area Women Against Rape (BAWAR), Be A Mentor/MISSSEY, Covenant House, and Scotlan Youth and Family Center to conduct outreach, including partnering with OPD specialized operations, and intervention for sexually exploited minors throughout Oakland. This program links SEMs to immediate needs such as shelter and medical care, and connects them to the Family Justice Center where they can receive case management. A Safe Place Alternative (SPA) has been set up for SEMs at the Family Justice Center that serves as a day respite location and location for case management and interventions. The collaborative also provides education and awareness training to young people, community groups, and public system partners about the issue of youth sexual exploitation.

#### Deliverables:

Numbers Serve	d 7/1/09 - 3/3	31/10 (Quarter 3	)	÷ .
Service	Annual Goal	# Served by Third Quarter	% of Goal Reached	% of Year
# of case managed clients	50	74	148%.	75%
# of case management hours	1500	1836	122%	75%
# of clients receiving intensive outreach	200	176	. 88%	75%
# of intensive outreach hours	1500	1438	14-196%.t	75%
# of general outreach event participants (BAWAR)	40	39	. 98%	75%
# of general outreach event hours (BAWAR)	40	208	520%	75%
# of street outreach event participants	300	265	88%	75%
# of street outreach event sessions	50	74	148%	75%
% of client surveys completed	80%	30%	i i î î î î î	-
# NCPC meetings attended	4	3	75%	75%

Benchmark Comments: All service deliverables are exceeding benchmark targets.

**Recommendation:** Staff recommends renewal.

#### **Quality of Services:**

Successes

- The SEM Network involves multiple community based and public partners, including Social Services
  Agency, Probation and Police. Under the leadership of ICPC, progress has been made to institutionalize
  services specific to the needs of SEM as part of the county's overall response to public health demands.
- The SEM Network's SACEY program continues to provide quality outreach and case management to SEMs and has become heavily relied upon resources for public systems and youth serving organizations in Oakland, as well as a recognized model nationally.
- BAWAR partnership with the OPD Special Investigations for identifying and engaging SEMs in services, as victims and criminals, has developed into a successful collaboration.
- Significant additional fundraising has been achieved to support and expand this initiative.

#### Challenges

• While the Advocate's case load is exceeding benchmark deliverables, the Advocate's efforts to meet the

level of demand in Oakland for serving SEMs is challenging and threatens burn-out for this position.

# Summary of Impact (From RDA 08-09 Final Report):

- SEM clients showed a reduction in average number of participant days truant post-intake.
- Stakeholders provided positive reviews on the quality of the program and its impact on participants'! lives
- The direct service staff are a major asset to the program a diverse groups of women bring a passion and calling to the work.
- ~ Individual VPP Reports, Section VII, SEMN

# Reporting Compliance:

Quarterly reports are complete, thorough and submitted in a timely manner.

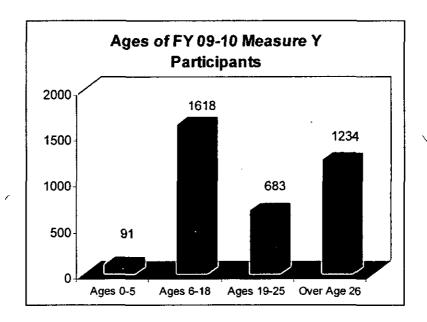
#### Site Visit Finding Summary:

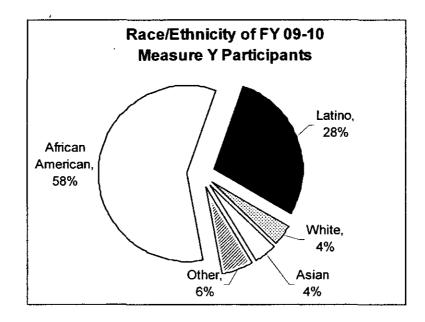
ACHCSA provided all needed information (desk and financial audits) and there were no significant programmatic or financial findings during the site visit.

#### Case Study:

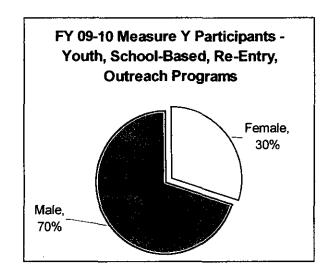
Kristen Smith (alias name) is a 16-year old SEM that was identified during an OPD specialized operations and referred to the SACEY advocate for follow up services. At the time of the assessment, Ms. Kristen was identified as a victim witness in a case being charged by the District Attorney's office. The client was actively engaged in program services and activities at the SPA-youth drop in center for about 4-weeks until she AWOL'd from her placement. While the client was on the run she occasionally kept in contact with the SACEY Advocate, 2-weeks later the client came into the office, stating she needed support for medical appointment for an STD. The SACEY advocate made an emergency appointment for the client and coordinated other service supports such as placement, victim-witness support and counseling and warrant discharge. The client re-engaged with services and activities at the SPA and was successfully transferred to case management. During case management, Ms. Kristen enrolled into school, completed probation, successfully completed an 12-week paid internship program through Youth Radio and she attends school regularly and is scheduled to graduate from High School in June. This case captures the importance of client stabilization and reflects a core program strategy for success.

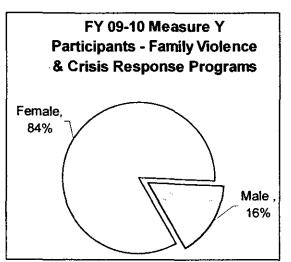
Measure Y Contract Amount:\$248,640Leveraged Funding:\$608,468Percent Match:245%



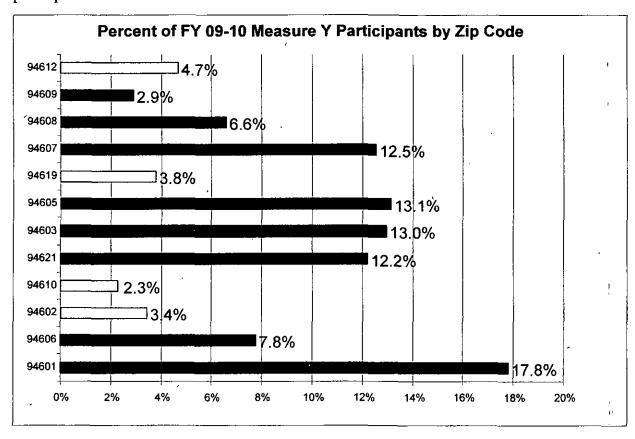


# Demographics of Measure Y Violence Prevention Participants for FY 09-10





Measure Y service are focused on areas of Oakland deemed most highly stressed by analyzing the crime, economic and education factors in each police beat. The zip codes with high and medium stressed police beats are black in the chart below. As you can see, the high and medium stressed zip codes have higher percentages of Measure Y participants.



Approved as to Form and Legality

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# OAKLAND CITY COUNCIL

RESOLUTION NOC.M.S	RESOLUTION NOC	.M.	3
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A RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO EXERCISE THE OPTION TO RENEW GRANT AGREEMENTS BETWEEN THE CITY OF OAKLAND AND VARIOUS PUBLIC AND NON-PROFIT AGENCIES TO PROVIDE VIOLENCE PREVENTION PROGRAMS FOR A TOTAL AMOUNT NOT TO EXCEED \$5,362,128 FOR THE PERIOD OF JULY 1, 2010 TO JUNE 30, 2011

WHEREAS, City of Oakland voters passed Measure Y, the Violence Prevention and Public Safety Act of 2004, in November 2004, approving a series of taxes to support violence prevention objectives, programs and services to reduce violence among children, youth and young adults in Oakland; and

WHEREAS, Measure Y program strategies were developed based on Measure Y legislation and principles affirmed by City Council; and

WHEREAS, the City Council approved \$5,362,128 in grant agreements with various public and non-profit organizations in Fiscal Year 2009-10 to provide violence prevention programs; and

WHEREAS, these grantee programs have been monitored by Department of Human Services staff and assessed as compliant with their grant agreement fund; and

WHEREAS, the Measure Y independent evaluator has provided program evaluation information for each grantee and strategy that indicates program are targeting appropriate clients and showing positive outcomes; and

WHEREAS, The Budget Office projects flat Measure Y revenue for Fiscal Year 2010-2011, in an estimated amount of \$19,808,850 and has budgeted Department of Human Services share for FY 2010-2011 in Public Safety Act / 2004 Measure Y Fund (2251) and DHS Administration Organization (78111); and

WHEREAS, the funding for these contracts is available in Public Safety Act / 2004 Measure Y Fund (2251), DHS Administration Organization (78111), and DHS Measure Y Projects (G261268, G261269, G360051 through G360076); and

WHEREAS, a City of Oakland, Community Economic and Development Agency, Community Development Block Grant \$50,000 allocation for FY 2010-11 to the City of Oakland, Department of Human Services is subgranted to Healthy Oakland Communities to conduct street outreach and case management in West Oakland; and

WHEREAS, the funding for this subgrant with Healthy Oakland Communities is available from CEDA Fund (2128), CEDA Organization (SC22), and Project Code (G387310); and

WHEREAS, staff recommends the following agencies for funding in the amounts specified below:

Agency	Measure Y Strategy	Amount	Project Code
Al County Health Care Services Agency	OUR KIDS Middle School Model	\$219,514	G360066
Al County Interagency Children's Policy Council	Outreach to Sexually Exploited Minors	\$248,640	G360057
Community Initiatives / Restorative Justice for Oakland Youth (RJOY)	Restorative Justice	\$133,200	G360059
California Youth Outreach	JJC/OUSD Wraparound Services	\$100,000	G360074
California Youth Outreach	Oakland Street Outreach	\$288,600	G360061
Catholic Charities of the East Bay	Crisis Response Support Network	\$310,800	G360076
City and County Neighborhood Initiative	Community Organizing	\$133,200	G360052
City of Oakland Mayor's Office	Public Safety Districts	\$30,000	G360073
City of Oakland Mayor's Office	Reentry Employment	\$119,880	G360071
East Bay Agency for Children (EBAC)	JJC/OUSD Wraparound Services	\$86,136	G360074
East Bay Asian Youth Center (EBAYC)	JJC/OUSD Wraparound Services)	\$220,000	G360074
Family Violence Law Center	Family Violence Intervention Unit	\$399,600	G360054
Goodwill Industries of the Greater East Bay	Reentry Employment	\$93,240	G360055
Healthy Oakland Communities	Oakland Street Outreach	\$222,000	G360061
Healthy Oakland Communities	Community Development Block Grant - Street Outreach	\$50,000	G387310
Leadership Excellence	Reentry Employment	\$88,800	G360055
OUSD	JJC/OUSD Wraparound Services	\$79,920	G360074
OUSD Alternative Education	Gang Intervention	\$177,600	G360075
OUSD	Second Step Curriculum	\$131,717	G360060
Safe Passages	Mental Health 0-5	\$177,600	G360056
The Mentoring Center	JJC/OUSD Wraparound Services	\$125,000	G360074
The Mentoring Center	Project Choice	\$111,000	G360065
The Work First Foundation	Reentry Employment	\$310,800	G360055
City of Oakland DHS	Violence Prevention Network Coordinator-Street Outreach	\$133,200	G360061
Volunteers of America Bay Area	Project Choice	\$222,000	G360065
Volunteers of America Bay Area	Reentry Employment	\$222,000	G360055
Youth Alive!	Highland Hospital Intervention	\$85,000	G360072
Youth Employment Partnership	After School Jobs	\$119,880	G360051
Youth Employment Partnership	Reentry Employment	\$222,000	G360055
Youth Employment Partnership	Summer Jobs	\$177,600	G360062
Youth Radio	After School Jobs	\$65,000	G360051
Youth Uprising	JJC/OUSD Wraparound Services	\$175,000	G360074
Youth Uprising	Oakland Street Outreach	\$133,201	G360061

WHEREAS, the City Council finds that these agreements shall not result in the loss of employment or salary by any person having permanent status in the competitive services; and

WHEREAS, Measure Y does not require the City to conduct a competitive process to select Measure Y grant recipients; now therefore, be it

**RESOLVED**: That these agreements do not provide that goods or services be provided to the municipal corporation, City of Oakland. Rather the agreements are for grants to nonprofit programs that serve the public at large. Therefore these agreements are not professional services contracts as defined by City ordinance, and the competitive request for proposal/qualifications process is not required under City ordinance; and be it

RESOLVED: Because there is current litigation challenging the City's authority to award grants to nonprofit programs without a competitive request for proposal/qualifications process, in the event that a court were to find that these agreements are subject to a competitive request for proposal/qualifications process, pursuant to Oakland Municipal Code section 2.04.051.B and findings set forth in the City Administrator's report accompanying this item, the City Council finds and determines that is in the best interests of the City to waive the competitive request for proposal/qualifications process for these agreements and so waives the requirement; and be it

**RESOLVED:** That the City Administrator is hereby authorized to execute grant agreements with the aforementioned service providers in the amounts specified above for a total not to exceed \$5,362,128 in Fiscal Year 2010-11, for the purpose of funding services to at-risk youth and young adults funded by the Violence Prevention and Public Safety Act of 2004; and be it

FURTHER RESOLVED: These funds will be allocated from Public Safety Act / 2004 Measure Y Fund (2251), DHS Administration Organization (78111), and DHS Measure Y Projects (G261268, G261269, G360051 through G360076) and from CEDA Fund (2128), CEDA Organization (SC22), and Project Code (G387310); and be it

FURTHER RESOLVED: That the City Administrator is herby authorized to execute an amendment to the agreement with Youth Employment Partnership, Inc. to extend the term of the agreement until September 30, 2011 at no additional cost, to provide employment and training services to youth on probation; and be it

FURTHER RESOLVED: That the City Administrator is hereby authorized to conduct all negotiations, execute and submit all documents, including but not limited to applications, agreements, amendments, modifications, payment requests and related actions which may be necessary in accordance with its basic purpose and to accept and appropriate additional funds if available from the Measure Y; and be it

IN COUNCIL, OAKLAND, CALIFORNIA,	, 20
PASSED BY THE FOLLOWING VOTE:	
AYES- BROOKS, DE LA FUENTE, KAPLAN, KERNIGH PRESIDENT BRUNNER	AN, NADEL, QUAN, REID and
NOES-	
ABSENT-	\
ABSTENTION-	
	ATTEST:
	LATONDA SIMMONS
	City Clerk and Clerk of the Council of the City of Oakland, California
	of the City of Oakland, California

**FURTHER RESOLVED:** That said agreements shall be approved as to form and legality by the Office of the City Attorney and placed on file in the Office of the City Clerk.