

## OPERATIONAL AGREEMENT

This Operational Agreement, effective January 1, 2024, affirms that CALICO and the following partnering agencies intend to work together toward our mutual goal of achieving justice and healing for children and adults with developmental disabilities in Alameda County, who are victims or witnesses of abuse and neglect, and their families.

- Alameda County Behavioral Health Care Services
- Alameda County Counsel
- Alameda County District Attorney's Office
- Alameda County Family Justice Center
- Alameda Health System, Highland Hospital, Sexual Assault Center
- Alameda County Probation Department
- Alameda County Sheriff's Office
- Alameda County Social Services Agency
- Alameda Police Department
- Albany Police Department
- BART Police Department
- Berkeley Police Department
- California Department of Social Services, Community Care Licensing
- California State University - East Bay
- Dublin Police Services
- East Bay Regional Parks Police Department
- Emeryville Police Department
- Fremont Police Department
- Hayward Police Department
- Livermore Police Department
- Newark Police Department
- Oakland Police Department
- Piedmont Police Department
- Pleasanton Police Department
- San Leandro Police Department
- UCSF Benioff Children's Hospital Oakland, Center for Child Protection
- Union City Police Department
- University of California - Berkeley Campus Police Department

To achieve our mutual goals, CALICO agrees to:

- Facilitate a multi-disciplinary team response to child abuse and cases involving adults with developmental disabilities as described in the Alameda County Child Abuse Protocol;
- Exchange information to the fullest extent permitted by law;
- Maintain as required by law the confidentiality of the shared information;
- Receive referrals for interviews from multi-disciplinary team members;
- Coordinate the scheduling of interviews with involved agencies;



- Provide trained Child Interview Specialists to conduct forensic interviews;
- Provide a safe, neutral, child-friendly environment for victims and family members;
- Maintain interviewing facilities in both San Leandro and at the Family Justice Center in downtown Oakland;
- Create two, original recordings of the forensic interview;
- Provide clinically trained family support staff to provide crisis intervention, referrals and follow-up support to caregivers of CALICO children and adults with developmental disabilities;
- Facilitate monthly multi-disciplinary team case review and program advisory committee meetings; and
- Provide training for multi-disciplinary team members.

The Oakland Police Department agrees to:

- Participate in a multi-disciplinary team response to child abuse and cases involving adults with developmental disabilities as described in the Alameda County Child Abuse Protocol;
- Exchange information to the fullest extent permitted by law;
- Maintain as required by law the confidentiality of the shared information;
- Schedule forensic interviews at either of CALICO’s two interviewing facilities;
- Cross report to and coordinate with other agencies who need to be involved in the interview process;
- Work closely with CFS to observe the forensic interviews together, whenever possible;
- Consult with other multi-disciplinary team members, as needed, to discuss appropriate criminal charges;
- Refer victims to acute and non-acute forensic medical exams, as appropriate;
- Provide a representative to attend monthly program advisory committee meetings; and
- Attend and exchange information at multidisciplinary team case review meetings, as requested.

We the undersigned, as authorized representatives of CALICO and the Oakland Police Department, do hereby approve this agreement.

Erin Harper  
Executive Director  
CALICO

1/29/23  
Date

Darren Allison  
Acting Chief of Police  
Oakland Police Department

Date