

CITY OF OAKLAND
AGENDA REPORT

TO: Office of the City Administrator
ATTN: Deborah Edgerly
FROM: Finance and Management Agency
DATE: December 14, 2004

RE: Resolution authorizing the City Administrator to negotiate and execute contracts without return to Council to acquire necessary equipment and services to upgrade the City of Oakland's 9-1-1 system customer premise equipment (CPE) and related equipment; with: (A) five hundred seventy five thousand dollars (\$575,000) associated with a contract with SBC for equipment and services and the waiving of competitive bidding; and (B) two hundred twenty thousand (\$220,000) in competitively bid contracts, for computer equipment, peripherals and related equipment at the City of Oakland 9-1-1 center ; for a grand total amount not to exceed seven hundred ninety five thousand dollars (\$795,000); with all costs to be paid from the State of California 9-1-1 program.

SUMMARY

The Finance and Management Agency, Information Technology Division requests City Council approval of a resolution authorizing the City Administrator to negotiate and execute contracts to acquire necessary equipment and services to upgrade the City of Oakland's 9-1-1 system customer premise equipment (CPE) and related equipment for an amount not to exceed seven hundred ninety five thousand dollars (\$795,000). The total project costs will be paid from the State of California 9-1-1 program and no City of Oakland funds are required to implement this project.

The City of Oakland's (City) current 9-1-1 system was replaced in 1999 and was certified to be effective for five years before upgrades would be necessary. The State of California, Department of General Services, Telecommunications Division, administers the 9-1-1 fund for the replacement or upgrade of this system. The proposed system upgrade is certified to last the City for five years or approximately to the year 2010.

Staff requests that competitive bidding be waived for the SBC portion of this project. The State of California currently has a Master Purchase Agreement (DGS-0026) for these services and equipment. Oakland Municipal Code states "Where advantageous for the city, the City Manager may purchase supplies or services as defined in Section 2.04.010, through legal contracts of other governmental jurisdictions or public agencies without further contracting, solicitation, or formal bidding. (Ord. 9739 § 5,1979: Ord. 7937 § 8,1969)"

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FISCAL IMPACT

All funds for this project are paid by the State of California 9-1-1 program. The funds for the SBC equipment and services are paid directly to SBC from the State of California 9-1-1 program and the City is only required to contract for services via a zero dollar (\$0) purchase order and oversight of the project implementation. The remaining equipment is purchased through the City's normal purchasing procedures and reimbursed from the State of California 9-1-1 program.

All of the SBC equipment, maintenance and services are paid directly to SBC from the State of California 9-1-1 program for the next five years as part of this project. Equipment purchased under the reimbursement part of this project will be maintained within the existing maintenance budget in the Police department. A separate Project fund will be created to track the expenditure and reimbursement of funds under this agreement.

Because the City does not directly expend funds in payment of services for this contract, Contract Compliance has determined that the 3 percent contract compliance fee is not applicable to this project.

BACKGROUND

In 1999, the City implemented a new 9-1-1 system at its Edgewater Drive facility. The new system was part of the move of the police dispatch system from the 7th Street location to the new facility on Edgewater Drive. The existing system was certified for 5 years and is due for a system upgrade.

In March of 2004, the Oakland Police Department requested a quote for services and funding eligibility for an upgrade to the System. An estimate was given by SBC (current vendor of the installed equipment) estimated at \$575,000. The City received from the State of California funding eligibility for an amount not to exceed \$795,000. The remaining \$220, will be used for replacement of peripheral equipment such as monitors, mice, ergonomic work stations and related equipment. These additional funds can only be used for equipment at this dispatch center and the equipment must remain at the location.

KEY ISSUES AND IMPACTS

The current 9-1-1 system is due for a certified upgrade due to its age. The certified upgrade will extend the life of the existing system for another five years and replace some of the facilities' aging equipment. The costs of this project are fully paid from the State of California 9-1-1 program and no City funds are required to perform this work.

An enhancement to the system will be a new program for the automatic call distributor (ACD) called Symposium. Symposium will provide access to call capture features that have so far been

unavailable to the ACD. Symposium is windows based program as opposed to the current DOS text based program. This will make it easier to obtain statistical information for reports and system tracking.

SUSTAINABLE OPPORTUNITIES

A certified upgrade will provide the City with a 9-1-1 system that meets the needs of the citizens of Oakland until the year 2010 and significantly reduces the City's maintenance costs and the possibility of catastrophic equipment failure. The upgrade will fully utilize the existing equipment and enhance its performance and reliability.

ACTION REQUESTED OF THE CITY COUNCIL

Staff requests City Council approval of a resolution authorizing the City Administrator to negotiate and execute contracts to acquire necessary equipment and services to upgrade the City's 9-1-1 system customer premise equipment and related equipment for an amount not to exceed seven hundred ninety five thousand dollars (\$795,000). The total project costs will be paid from the State of California 9-1-1 program and no City funds are required to implement this project. The Council is further requested to waive competitive bidding for the SBC equipment and services associated with this project.

Respectfully submitted,



**William E. Noland, Director
Finance and Management Agency**

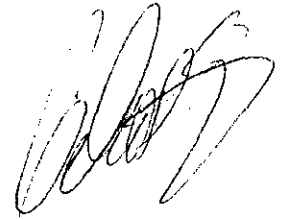
Prepared by:
Bob Glaze, Chief Technology Officer
Information Technology Division

**APPPROVED AND FORWARDED TO THE
FINANCE AND MANAGEMENT COMMITTEE:**


OFFICE OF THE CITY ADMINISTRATOR

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OAKLAND CITY COUNCIL
RESOLUTION No. _____ C.M.S.



Resolution authorizing the City Administrator to negotiate and execute contracts without return to Council to acquire necessary equipment and services to upgrade the City of Oakland's 9-1-1 system customer premise equipment (CPE) and related equipment; with: (A) five hundred seventy five thousand dollars (\$575,000) associated with a contract with SBC for equipment and services and the waiving of competitive bidding; and (B) two hundred twenty thousand (\$220,000) in competitively bid contracts, for computer equipment, peripherals and related equipment at the City of Oakland 9-1-1 center ; for a grand total amount not to exceed seven hundred ninety five thousand dollars (\$795,000); with all costs to be paid from the State of California 9-1-1 program.

WHEREAS, the Oakland Police Department and The Finance and Management Agency are working to update and improve the service and reliability of the City's 9-1-1 system; and

WHEREAS, the implementation of a certified system upgrade can improve reliability; and

WHEREAS, the existing costs of maintaining our present telephone equipment is rising on equipment that is as much as five years old ; and

WHEREAS, the upgrade of the system will extend the useful life of the equipment an additional five years; and

WHEREAS, the costs of the system upgrade will be paid by the State of California 911 fund; and

WHEREAS, SBC will be the prime contractor for the system upgrade and the City of Oakland will manage the overall project; and

WHEREAS, additional funds are available for the replacement of aging facilities equipment; and

WHEREAS, the City lacks the technical resources and equipment and automated tools to accomplish the 9-1-1 upgrade project; and

WHEREAS, the City finds that the services provided pursuant to the agreement with SBC authorized hereunder are of a professional, scientific or technical nature and are temporary in nature; and

WHEREAS, the City finds that the contract with SBC shall not result in the loss of employment or salary by any person having permanent status in the competitive service; now, therefore, be it

RESOLVED: That the City hereby finds and determines that pursuant to Chapter 2.04, Article I, section 2.04.050.I.5, it is in the best interests of the City to waive bidding requirements of 2.04.050 and authorize the City Administrator or her designee to negotiate with and award a contract to SBC, for an amount not to exceed \$575,000, without return to Council, with all invoices being paid directly by the State of California; and be it

FURTHER RESOLVED: That the City Administrator or her designee is hereby authorized to execute additional purchase orders and agreements, in accordance with the City's purchasing procedures and bidding requirements, for computer equipment, peripherals and related equipment at the City of Oakland 9-1-1 center in an amount not to exceed \$220,000, without return to Council; with all costs to be paid from the State of California 9-1-1 program, and be it

FURTHER RESOLVED: That the City Administrator or her designee is hereby authorized to execute and deliver any and all agreements, and is hereby authorized to approve any subsequent amendments to or extensions of said Agreement with the exception of those related to an increase in the contract price or the allocation of additional funds provided that such amendments or extensions shall be filed with the City Clerk's office; and be it

FURTHER RESOLVED: That the contract shall be reviewed and approved by the City Attorney's Office for form and legality prior to execution, and a copy shall be placed on file with the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 2004

PASSED BY THE FOLLOWING VOTE:

AYES-
NOES-

ABSENT-

ABSTENTION-

ATTEST: _____

CEDA FLOYD
City Clerk and Clerk of the Council of
the City of Oakland, California