



AGENDA REPORT

TO: G. Harold Duffey
Interim City Administrator

FROM: Dr. Reginald Freeman
Chief, Fire Department

SUBJECT: SUPPLEMENTAL – Informational
Report on MACRO Program
Operations and The Advisory Board

DATE: February 1, 2023

City Administrator Approval

Date: Feb 2, 2023

RECOMMENDATION

Receive An Informational Report On The Progress Of MACRO Including The Most Recently Published Information On The City Of Oakland Website And Include Additional Information On Geographic Breakdown, Language Breakdown And Hiring Timelines

REASON FOR SUPPLEMENTAL

On Monday, January 23, 2023, the Oakland Fire Department (OFD) and MACRO program leadership provided a bi-monthly informational report regarding the MACRO program and responded to related questions at the Public Safety Committee.

At the conclusion of the presentation, various committee members requested additional information from the panelists.

The supplemental material requested included a report on the progress of MACRO including the most recently published information on the City of Oakland website and include additional information on geographic breakdown, language breakdown and hiring timelines; on the February 7, 2023, City Council Agenda on Consent.

Update on the Most Recent Information on the MACRO website

The most recent information posted on the [MACRO website](#) is the MACRO Impact Report for December 2022.

A preliminary break down of January 2023 data pre analysis:
1285 Incidents / 111 Dispatches from Police and Fire Communications Division(s).

Geographic Breakdown for Incidents

Starting in February 2023, MACRO Responders will begin to capture more detailed data about the source of the dispatches as well as compile a breakdown of calls and incidents by zone / geographic location.

City Council
February 7, 2023

Language Capacity for Existing MACRO responders

As of February 1, 2023, all responders speak English, and some speak Spanish and Vietnamese. However, MACRO Responders have access to the 24/7 language line, which is available to all first responders in the city of Oakland and covers all languages that may be spoken in the city.

Hiring Timeline for Making Existing Staff Permanent and Adding New Personnel

Fire Administration is awaiting final confirmation from Human Resources & Management Division on the posting date for the MACRO Responder Emergency Medical Technician (EMT) and Community Intervention Specialist (CIS) positions.

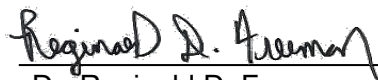
Once OFD receives a posting date, it will be able to build out an accurate timeline to avoid any gaps in service.

ACTION REQUESTED OF THE CITY COUNCIL

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For questions regarding this report, please contact Elliott Jones, MACRO Program Manager, Oakland Fire Department at EJones3@oaklandca.gov

Respectfully submitted,



Dr. Reginald D. Freeman
Fire Chief, Oakland Fire Department