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OAKLAND

## OAKLAND CITY COUNCIL

  
City Attorney2016 FEB 10 PM 5:19  
RESOLUTION No. 86019 C.M.S.

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR OR DESIGNEE TO ACCEPT 9-1-1 GEOGRAPHIC INFORMATION SYSTEM (GIS) MAPPING EQUIPMENT, CONFIGURATION, AND INSTALLATION, VALUED AT ONE HUNDRED SIXTY THREE THOUSAND, FOUR HUNDRED SEVENTY DOLLARS (\$163,470) AND COMPUTER MONITORS AND RELATED EQUIPMENT, VALUED AT SIXTEEN THOUSAND FIVE HUNDRED THIRTY DOLLARS (\$16,530), FUNDED BY THE CALIFORNIA GOVERNOR'S OFFICE OF EMERGENCY SERVICES (CALOES) PUBLIC SAFETY COMMUNICATIONS CALIFORNIA 9-1-1 EMERGENCY COMMUNICATIONS BRANCH, TO DEVELOP 9-1-1 GIS MAPPING CAPACITY AT THE OAKLAND POLICE DEPARTMENT (OPD) COMMUNICATIONS SECTION CALL CENTER, REQUIRING NO INITIAL CITY OF OAKLAND FUNDS TO IMPLEMENT THIS PROJECT.

**WHEREAS**, the call center of the OPD Communications Section (Communications) receives and processes 9-1-1 calls for service generated within the City, as well as for fire and medical care; and

**WHEREAS**, in 2014, Communications received 587,904 calls, including 44,137 priority 1 calls, and is now preparing for a significant increase in this call volume in the form of approximately 156,000 mobile or wireless calls currently routed to the California Highway Patrol (CHP) call and dispatch center; and

**WHEREAS**, OPD expects to eventually hire at least 14 additional Police Communications Operators in the coming years to support the increased call volume; and

**WHEREAS**, CHP and OPD agree that Oakland must build the infrastructure to directly receive the mobile calls sent to local wireless carrier call antennas; and

**WHEREAS**, Communications also faces the challenge of not having the capacity to visually map call locations of wireless 9-1-1 callers; and

**WHEREAS**, precise locations provide invaluable information for dispatchers trying to connect callers to emergency services; and

**WHEREAS**, a 9-1-1 GIS mapping system integrated into the current Communications infrastructure will allow OPD to phase-in the re-routing of wireless calls currently routed to CHP's call and dispatch center, such that they connect directly with OPD Communications; and

**WHEREAS**, a 9-1-1 GIS mapping system will also allow Communications to visually map the location of wireless 9-1-1 calls, enabling Communications to provide more efficient and safer emergency response service; and

**WHEREAS**, CalOES has agreed to directly purchase a 9-1-1 GIS mapping software package valued at \$163,469.57 as well as additional funding of \$16,530.43 to purchase monitors and related hardware equipment for a total of \$180,000 in funding for the purchase, installation, configuration, training, and related system support of the 9-1-1 GIS mapping system; therefore be it

**RESOLVED:** That the City Administrator, or designee, is hereby authorized to Accept 9-1-1 Geographic Information System (GIS) mapping equipment, configuration, and installation, valued at one hundred sixty three thousand four hundred seventy dollars (\$163,470), and computer monitor and related hardware equipment, valued at sixteen thousand five hundred thirty dollars (\$16,530), funded solely by the CalOES Public Safety Communications California 9-1-1 Emergency Communications Branch, to develop 9-1-1 GIS mapping capacity at OPD Communications Section call center, requiring no City of Oakland funds to implement this project; and be it

**FURTHER RESOLVED:** That the City Administrator, or designee, is hereby authorized to complete all required negotiations, certifications, assurances and documentation required to accept, modify, extend and/or amend the grant award.

IN COUNCIL, OAKLAND, CALIFORNIA, MAR 01 2016, 20    

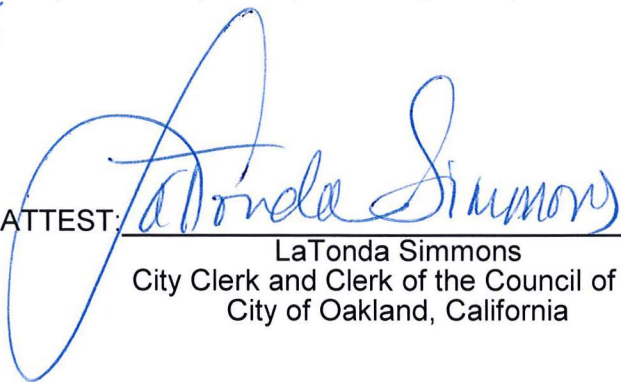
**PASSED BY THE FOLLOWING VOTE:**

AYES - BROOKS, CAMPBELL WASHINGTON, GALLO, GUILLEN, KALB, KAPLAN, REID, and  
PRESIDENT GIBSON MCELHANEY -8

NOES - 0

ABSENT - 0

ABSTENTION - 0

ATTEST:   
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LaTonda Simmons  
City Clerk and Clerk of the Council of the  
City of Oakland, California