

A. Sotelo
City Attorney

OAKLAND CITY COUNCIL

RESOLUTION No. 88196 C.M.S.

RESOLUTION: (1) AUTHORIZING THE CITY ADMINISTRATOR TO AMEND THE CITY OF OAKLAND'S (CITY) PROFESSIONAL SERVICES AGREEMENT WITH PRIORITY DISPATCH FOR CONTINUED MEDICAL PRIORITY DISPATCH SYSTEM (MPDS) SOFTWARE LICENSES TRIAGE CARDS AND EXTERNAL AUDITING OF THE CITY'S 911 MEDICAL DISPATCH SERVICES, BY INCREASING THE FUNDING IN AN AMOUNT NOT TO EXCEED SIXTY THOUSAND DOLLARS (\$60,000.00), AND EXTENDING THE TERM FOR THE PERIOD OF JULY 1, 2020 THROUGH JUNE 30, 2021, AND AUTHORIZING TWO (2) ONE-YEAR OPTIONS TO EXTEND THE AGREEMENT IN AN AMOUNT NOT TO EXCEED SIXTY THOUSAND DOLLARS (\$60,000.00) PER YEAR, FOR A TOTAL AMOUNT INCLUDING THE POSSIBLE EXTENSION PERIODS, NOT TO EXCEED ONE HUNDRED AND EIGHTY THOUSAND DOLLARS (\$180,000.00); AND (2) WAIVING THE REQUEST FOR PROPOSALS/QUALIFICATIONS (RFP/Q) PROCESS REQUIREMENTS FOR THE PROPOSED AGREEMENT EXTENSION

WHEREAS, the Emergency Medical Services Retention Act (Measure M) was passed by the voters in 1997 (Ordinance No. 12335) as an assessment to fund emergency services in the City of Oakland; and

WHEREAS, Measure M provide funding through a parcel tax to directly support the Fire Department's Paramedic Program in Oakland; and

WHEREAS, funding of the Fire Department's Medical Priority Dispatch System (MPDS) program is an allowable use of Measure M funds; and

WHEREAS, the Oakland Fire Department's Medical Services Division (MSD) seeks to extend the contract with Priority Dispatch, LLC to continue to use its MPDS software licenses triage cards, and receive external auditing of the City of Oakland's 911 medical dispatch services; and

WHEREAS, the City of Oakland has provided medical triaging of 911 calls with the MPDS program since 1995; and

WHEREAS, the MPDS used by Fire Department's Communications Center is the internationally recognized standard for providing medical instructions and dispatching services to 911 callers; and

WHEREAS, The City has contracted with Priority Dispatch since 1995, because they are the proprietary vendor of the MPDS triaging system and all existing computer software contained within the computer-aided dispatch (CAD) system is an MPDS product; and

WHEREAS, in 2015, the City Council passed Resolution number 85636 C.M.S., which authorized the City to award the current contract to Priority Dispatch in an amount not to exceed one hundred fifty-seven thousand nine hundred ninety seven dollars and eighty cents (\$157,997.80) for the period July 1, 2015 through June 30, 2018 with two one-year options to extend in an amount not to exceed fifty two thousand six hundred sixty-six dollars (\$52,666) each year, for a total contract amount including the extensions, not to exceed two hundred sixty-three thousand three hundred twenty nine dollars (\$263,329), and waived of the City's RFP/Q process for the agreement; and

WHEREAS, the current contract with Priority Dispatch will expire June 30, 2020; and

WHEREAS, changing to any other method of triaging medical 911 calls would require extensive modifications to the City's Computer Aided Dispatch (CAD) system; and

WHEREAS, the Alameda County EMS Agency requires any communications center that provides triage of medical 911 calls to use the MPDS system; and

WHEREAS, the City Administrator has determined that this contract extension is of a professional and temporary nature and shall not result in the loss of employment or salary by any person having permanent status in the competitive civil service; and

WHEREAS, Oakland Municipal Code (OMC) Section 2.04.042 requires a competitive multi-step proposal solicitation process for purchasing computerized/information technology systems (combined purchase of products and professional services); and

WHEREAS, OMC Section 2.04.042.D permits the City Council to waive the competitive multi-step proposal solicitation process upon a finding and determination that it is in the best interests of the City to do so; now therefore be it

WHEREAS, City staff recommends waiving the competitive multi-step proposal solicitation process for the proposed extension of the agreement with Priority Dispatch because it is the data proprietary vendor of the MPDS triaging system, all existing computer software contained within the CAD system is an MPDS product, and changing vendors for a new system of triaging medical 911 calls would require extensive modifications to the City's Computer Aided Dispatch (CAD) system; now therefore be it

RESOLVED: That the City Administrator is authorized to amend the agreement with Priority Dispatch for continued Medical Priority Dispatch System software licenses triage cards and external auditing of the City of Oakland's 911 medical dispatch services, by increasing the funding in an amount not to exceed sixty thousand dollars (\$60,000) for the term of July 1, 2020 through June 30th, 2021, along with two (2) one year optional extensions not to exceed sixty thousand dollars (\$60,000) per year, for a total amount not to exceed one hundred and eighty thousand dollars (\$180,000); and be it

FURTHER RESOLVED: That, pursuant to Oakland Municipal Code section 2.04.042.D, and for the reasons stated above and in the City Administrator's accompanying report, the City Council finds and determines it is in the City's best interests to waive the multi-step proposal solicitation process (simply referenced in this resolution's title as the "Request for Proposals/Qualifications" or "RFP/Q process") for the extension of the agreement with Priority Dispatch to continue to provide medical dispatch software licenses, audit and related services, and so waives the requirements; and be it

FURTHER RESOLVED: That funds are available for this contract extension and shall be drawn from the Measure M (Fund 2412), Communication Emergency Dispatch Organization (20251), Contract Account (54919), and Dispatch Communication Program (PS20); and be it

FURTHER RESOLVED: That the City Attorney shall review and approve said Agreement with Priority Dispatch, as to form and legality and a copy of the fully executed agreement shall be placed on file with the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA,

JUN 3 0 2020

PASSED BY THE FOLLOWING VOTE:

AYES - FORTUNATO BAS, GALLO, GIBSON MCELHANEY, KALB, REID, TAYLOR, THAO AND
PRESIDENT KAPLAN - 8

NOES - 0

ABSENT - 0

ABSTENTION - 0

ATTEST:



ASHA REED

Acting City Clerk and Clerk of the Council
of the City of Oakland, California