

**CITY OF OAKLAND**  
**AGENDA REPORT**

2011 AUG 30 PM 2: 26

TO: Office of the City Administrator  
ATTN: Deanna J. Santana  
FROM: Oakland Fire Department  
DATE: September 13, 2011

RE: **A Resolution Authorizing The City Administrator To Enter Into A Professional Agreement With H. Gene Hern, MD dba Emergentt Consulting To Provide Emergency Medical Oversight Services For The Fire Department Emergency Medical Services (EMS) Program During The Period October 1, 2011 Through September 30, 2014 In An Amount Not To Exceed One Hundred Ninety Thousand Dollars (\$190,000)**

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**SUMMARY**

A resolution has been prepared authorizing the City Administrator to enter into a professional services agreement with H. Gene Hem, MD dba Emergentt Consuhing to provide physician oversight to the Fire Department's emergency medical program for the period October 1, 2011 through September 30, 2014 in an amount not to exceed one hundred ninety thousand dollars (\$190,000). Medical oversight service is mandated by the State when Departments provide medical technician and defibrillation services.

**FISCAL IMPACT**

Expenses of \$80,000 are budgeted for the first year of the contract and expenses of \$55,000 are budgeted for both the second and third years of the contract. These expenses are funded from the Measure N fund (2250), Emergency Medical Services Division Organization (20912), Contract Service Account (54926), Emergency Medical Services Program (PS19).

**BACKGROUND**

The State of California, Code of Regulations Title 22, requires that a physician or medical director provide medical oversight whenever emergency medical or defibrillation services are provided. A request for proposals process was conducted by the Fire Department for a new medical director and Dr. Gene Hem was selected through this process.

Dr. Gene Hem of Emergentt Consulting will monitor emergency medical responses to ensure that the Department's paramedics and emergency medical technicians utilize the appropriate medical protocol when providing Advanced Life Support (ALS) and Basic Life Support (BLS) services throughout the city of Oakland. Dr. Hem possesses a working knowledge of the local EMS system, including First Responder, Defibrillation and Paramedic services, and he routinely

Item: \_\_\_\_\_  
Public Safety Committee  
September 13, 2011

provides clinical oversight and participates in EMS quality assurance patient care reviews. He will participate in the review of requested medical priority dispatch system calls and EMS patient care cases, perform quality improvement for the EMT and Paramedic Programs, and will provide medical oversight for EMT defibrillation and the Medical Response program.

Dr. Hem's professional career has centered on the health of Oakland and Alameda County. He began his work for Oakland and Alameda County residents as a medical student in 1995 at Alameda County Medical Center – Highland and started practicing full-time there as an Emergency Physician in 1996. Dr. Hem is currently the EMS Medical Director for American Medical Response in Alameda and Contra Costa counties and is the Residency Director, Attending Physician for the Department of Emergency Medicine at Highland Hospital. The service Dr. Hem will provide as Medical Director is critical to the continued operation of the Fire Department's Emergency Medical Services program and service delivery to the city of Oakland.

#### **KEY ISSUES AND IMPACTS**

The Department responded to more than 72,000 medical response requests during FY 2009-10. Dr. Hem will review and monitor these types of calls to ensure that the appropriate medical protocols are followed and will oversee the effectiveness of the emergency medical service delivery.

It is critical that the contractor possess a current advanced cardiac life-support certification, be highly skilled in cardiac rhythm interpretation, possess a working knowledge of the local EMS system and be medically certified with pre-hospital and emergency care experience. The contractor will also participate in the review of individual cases, provide reports and possess the experience and expertise to devise and facilitate EMS research.

#### **PROGRAM DESCRIPTION**

Dr. Hem will provide physician oversight to the Fire Department's emergency medical program. His work will include the following:

- Provide medical oversight for Emergency Medical Technician program.
- Provide medical oversight for the Medical Priority Dispatch System.
- Review and monitor emergency medical calls to ensure that the appropriate medical protocols are followed.
- Make recommendations to improve the quality of the EMT and Paramedic programs in accordance with California Code of Regulations, Title 22.
- Oversee the Department's external defibrillation projects, ensuring that the Department meets all mandates and requirements for Public Access Defibrillation.

- Oversee the Department's Controlled Drugs Program as required to maintain an ALS Level First Responder Program.
- Assist and provide guidance for the Department's Infection Control Program in accordance with Local, State and Federal regulations.
- Serve as physician liaison as required to any Local, State, and/or Federal working group.
- Participate in EMS Division Staff Meetings as requested.

### **SUSTAINABLE OPPORTUNITIES**

There are no economic, environmental or social equity opportunities associated with this report.

### **DISABILITY AND SENIOR CITIZEN ACCESS**

There are no disability and senior citizen access issues contained in this report.

### **RECOMMENDATION AND RATIONALE**

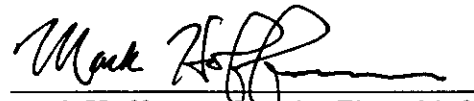
Staff recommends approval of a contract with Dr. Gene Hem dba Emergentt Consulting to provide medical oversight for the Fire Department's emergency medical defibrillation and paramedic program. The contract is for the period October 1, 2011 through September 30, 2014 in an amount not to exceed \$190,000.

Item: \_\_\_\_\_  
Public Safety Committee  
September 13, 2011

**ACTION REQUESTED OF THE CITY COUNCIL**

Staff recommends that the City Council approve a resolution to execute a professional services contract with Emergentt Consulting for the period October 1, 2011 through September 30, 2014 in an amount not to exceed \$190,000.

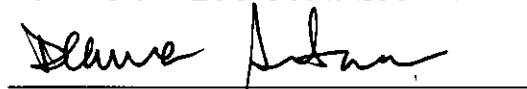
Respectfully submitted,



Mark Hoffmann, Interim Fire Chief  
Oakland Fire Department

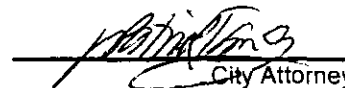
Prepared by:  
Anne Campbell Washington, Chief of Staff  
Oakland Fire Department

APPROVED AND FORWARDED TO THE  
PUBLIC SAFETY COMMITTEE:

  
Office of the City Administrator

Item: \_\_\_\_\_  
Public Safety Committee  
September 13, 2011

FILED  
OFFICE OF THE CITY CLERK  
OAKLAND

  
City Attorney

2011 AUG 30 **OAKLAND CITY COUNCIL**

**RESOLUTION No. \_\_\_\_\_ C.M.S.**

**RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO ENTER INTO A PROFESSIONAL SERVICES AGREEMENT WITH H. GENE HERN DBA EMERGENTT CONSULTING TO PROVIDE EMERGENCY MEDICAL SERVICES FOR THE FIRE DEPARTMENT EMERGENCY MEDICAL SERVICES (EMS) PROGRAM DURING THE PERIOD OCTOBER 1, 2011 THROUGH SEPTEMBER 30, 2014 EN AN AMOUNT NOT TO EXCEED ONE HUNDRED NINETY THOUSAND DOLLARS (\$190,000)**

**WHEREAS**, the City of Oakland Fire Department desires to provide emergency medical technician defibrillation and paramedic services; and

**WHEREAS**, the Fire Department desires to review and monitor the appropriate medical protocol performed by its personnel; and

**WHEREAS**, the State of California Regulation, Title 22, requires that a physician or medical director provide medical oversight when emergency medical or defibrillation services are provided; and

**WHEREAS**, the Oakland Fire Department conducted a Request for Proposals process to select a new medical director and selected Dr. H. Gene Hem through this process; and

**WHEREAS**, H. Gene Hem, MD dba Emergentt Consulting is experienced and has provided this type of service to other agencies which provide emergency medical services; and

**WHEREAS**, Oakland Municipal Code Section 2.04.020.B.1.d requires Council approval of professional services contracts over \$15,000 when voter-approved measure funds will be used to pay for the services; and

**WHEREAS**, the City Council finds that this agreement is for services of a professional and temporary nature; and

**WHEREAS**, the City Council finds and determines that the performance of this contract shall not result in the loss of employment or salary by any person having permanent status in the competitive services; now, therefore be it

**RESOLVED**, that the City Council authorizes the City Administrator or her designee to negotiate and enter into an agreement with H. Gene Hem, MD dba Emergentt Consulting to provide medical oversight services to the Fire Department's emergency medical program for the period October 1, 2011 and ending September 30, 2014, in an amount not to exceed one hundred ninety thousand dollars (\$190,000); and be it

**FURTHER RESOLVED**, that this contract will be funded from the Measure N fund (2250), Emergency Medical Services Division Organization (20912), Contract Service Account (54926), Emergency Medical Services Program (PS19); and be it

**FURTHER RESOLVED**, That the City Administrator or her designee is authorized to complete all required negotiations, certifications, assurances, and documentation required to accept, modify, extend and/or amend this agreement for services, except for any increase in the contract amount without returning to City Council; and be it

**FURTHER RESOLVED**, that the Office of the City Attorney shall review and approve said agreement as to form and legality prior to execution and a copy of the fully executed agreement shall be placed on file with the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, \_\_\_\_\_, 20\_\_\_\_\_

**PASSED BY THE FOLLOWING VOTE:**

**AYES - BROOKS, BRUNNER, DE LA FUENTE, KAPLAN, KERNIGHAN, NADEL, SCHAAF and PRESIDENT REID**

**NOES -**

**ABSENT -**

**ABSTENTION -**

**ATTEST:** \_\_\_\_\_  
LaTonda Simmons  
City Clerk and Clerk of the Council  
of the City of Oakland, California