

CITY OF OAKLAND



CITY HALL • ONE CITY HALL PLAZA • OAKLAND, CALIFORNIA 94612

Office of the Mayor  
Honorable Sheng Thao

(510) 238-3141  
FAX (510) 238-4731  
TDD (510) 238-3254

Letter of Appointment

November 12, 2024

Dear President Bas and members of the City Council:

Pursuant to City Charter Section 601, the Mayor has appointed the following persons as members of the following board or commission, subject to City Council confirmation:

**Bicyclist & Pedestrian Advisory Commission**

**Nick Whipps**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by himself.

**Kirsten Flagg**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by Fred “Phoenix” Mangrum.

**Alexander Perry**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by Alex Frank.

Thank you for your assistance in this matter.

Sincerely,

Mayor Sheng Thao

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## Profile

Kirsten

First Name

Flagg

Last Name

## Pronouns

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Email Address

Street Address

Suite or Apt

City

State

Postal Code

## What City Council district do you live in?

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District 5

Primary Phone

Alternate Phone

Alameda Health System

Employer

Nurse practitioner

Job Title

## Which Boards would you like to apply for?

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Bicyclist & Pedestrian Advisory Commission: Submitted

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## Interests & Experiences

**Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.**

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My name is Kirsten Flagg. I'm a longtime resident of Oakland. I'd like to apply to any future openings on the BPAC committee. I am passionate about making equitable safety improvements to our roads, and believe my work/life experience may bring a helpful perspective to the committee. I'm a mom of an 8 yo attending an OUSD public school in East Oakland, where I also live and work. One of the teachers at his school was recently struck by a motorist (hit & run) as she was leaving school. We only recently got news that she was stable after days in the ICU. There's been many similar near misses. The school is located in a residential neighborhood. I'm also a nurse practitioner. I work in a safety net setting (Highland Hospital & Eastmont Wellness). The majority of my patients have suffered both the direct and indirect consequences of unsafe streets. Many suffer from long-term injuries from accidents, which have both physical and mental health sequelae. Others avoid walking or biking in their own neighborhood due to multiple safety concerns—this inactivity of course has other negative health outcomes. Finally, I'm a cyclist. I've been cycling here in Oakland since I moved here in 2011. I still bike to work but not without a lot of trepidation. I no longer take my kid out on a bike with me. We drive to Alameda so that my kid knows how to ride. When we lived in North Oakland, we'd bike to preschool together. The inequity between streets in North & East Oakland is appalling. I know I'm not naming anything many others could also point to. My hope is that my background in health care, and the many leadership roles I've held there, may be an asset to the committee. I think the framework of viewing unsafe streets as a public health crisis could open up important avenues for advocacy and change.

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***Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.***

[KFlagg-resume-8.28.24.docx](#)

Upload a Resume

**Please paste the text of your resume or curriculum vitae below.**

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**Please click the acknowledgement below.**

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**Service on City of Oakland boards, commissions, and committees may require filings of the FPPC's Statements of Economic Interest (Form 700). Upon appointment and determination of filing status, I will comply with all filing obligations.**

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I Agree \*

# KIRSTEN FLAGG, MS, FNP

## HEALTH CARE EXPERIENCE

### Nurse Practitioner

*Eastmont Wellness Clinic/Alameda Health System* Oakland, CA (January 2022 – present)

*Highland Hospital Bridge Clinic* Oakland, CA (September 2023 – present)

- Provide acute care, chronic disease management and substance use disorder treatment to diverse, often medically complex patient population within a busy internal medicine clinic and hospital-based high volume SUD clinic

- Assist in the launch of AHS's first Mobile Health clinic co-located at syringe exchange access site

### Addiction Medicine Nurse Practitioner

*HAART* Oakland, CA (January – June 2022)

- Assist Methadone Treatment Program in the design of standard protocols to integrate nurse practitioners into their practice as well as other system level improvements

- Assess and treat opiate use disorder with methadone and buprenorphine within a team-based, harm reduction care model

### Home Care Coordination Nurse Practitioner III

*Veterans Health Administration* Martinez, CA (July – December 2021)

- Lead a multidisciplinary team to provide short-term home health care to elderly patients with complex medical conditions, multiple hospital admissions and/or functional decline

- Prevent readmissions for most vulnerable veterans through medical & psychosocial interventions with a focus on aligning goals of care with treatment plans

### Family Nurse Practitioner & East Bay Consortium NP Residency Director (40 hrs/wk)

*Lifelong Medical Care* Oakland, CA (August 2014 – June 2021)

#### Clinical:

Office-based primary care & addiction medicine (August 2014 – June 2021)

- Provided primary care to a panel of about 500 adult and geriatric patients with complex medical and psychiatric comorbidities, at busy Federally Qualified Health Center clinics in downtown and east Oakland

- Using a patient-centered & trauma-informed framework, consistently achieved positive patient outcomes, such as blood pressure and glucose control, for the majority of my panel

- Launched HIV, Hepatitis C and Medication Assisted Treatment programs at my clinic

- Participated in efforts to create equitable access to sexual and reproductive health care, including pre & post-exposure prophylaxis & all contraceptive technologies

- Provided gender-affirming care and improved clinic environment for LGBTQ-identified individuals through participation in Transgender Working Group

Home-based primary care (August 2014 – October 2018)

- Provided primary care services to formerly unhoused & dual-diagnosed individuals within their homes in coordination with case managers and behavioral health clinicians
- Launched partnerships to deliver care in nontraditional settings, including HIV & Hepatitis C prevention & treatment at an outpatient drug & alcohol recovery program

**Leadership:**

NP Residency Director (October 2018 to June 2021):

- Directed 12-month intensive residency program for 10 nurse practitioner residents employed at 3 large FQHCs in partnership with UC-San Francisco School of Nursing
- Secured and managed \$3.2 million grant from HRSA to expand and enhance program
- Key achievements included: creation of competency-based evaluation and RCQI process, integration of MAT training into residency, collaboration with new Family Medicine residency on year-long structural competency & anti-racism training, and improvements in recruitment and retention, especially of underrepresented minorities
- Taught seminars, precepted and mentored 24 NP residents over course of three years

Transitions Clinic Network Clinician Lead (November 2018 to July 2020):

- Secured grant to launch post-incarceration program as part of San Francisco-based Transition Clinic Network
- Provided clinician oversight for program that included case management and expedited primary care for individuals recently released from prison

Pharmaceuticals & Therapeutics Committee Chair (January 2017-December 2018): □ Lead interprofessional committee charged with setting organization's protocols for prescribing, dispensing and administration of medications & vaccines

**Community Health Nurse II**

*UCSF Medical Center & Glide Health Services, San Francisco, CA* (Jan. 2012 – July 2014)

- Provided sole on-site nursing care for a residence of 55 formerly homeless adults

**Acute Care Clinical Nurse II**

*University of California San Francisco, Mt. Zion Campus* (Aug. 2010 – Jan. 2012)

- Provided nursing care for 4-5 patients on a general medicine floor

**HEALTH JOURNALISM EXPERIENCE**

**Newspaper Editor (40 hrs/wk)**

*Santa Maria Sun, Santa Maria, CA* (September 06 – December 07)

- Supervised an editorial staff of 8 to create 40,000-circulation weekly

**Radio Freelance Work** (2004 – 2008)

- Produced stories for NPR, The California Report and Oregon Public Broadcasting

## EDUCATION & LICENSURE

### **University of California San Francisco**

Master's Entry Program in Nursing graduate, RN Licensure, June 2010

Master's of Science in Nursing, Family Nurse Practitioner specialty, June 2014, GPA: 3.97

**AANP Board Certified** Family Nurse Practitioner, August 2014 to present

**DATA2000 X Waiver** active to prescribe Medication Assisted Treatment

**California Society of Addiction Medicine MERF scholarship** fall 2020

**SF/Bay Area AIDS Education & Training Center Mini-Residency** graduate, 2015

**Smith College**, Northampton, MA, BA in English Literature, graduated with honors

### **Skills & Awards:**

Spanish proficiency

Competent in IUD & nexplanon insertion & removal

Experienced in use of Epic, NextGen & CPRS electronic health records

**Community Health Center Network/Alameda Health Consortium Excellence in**

**Clinical Services Award** recipient, August 2018

# Alexander C. Perry



*Project Manager and Business Analyst specializing in bridging Technical and Operational teams. Extensive experience in Curriculum Development, Software Implementation and Documentation/Analytics Design.*

## EDUCATION

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**University of Alabama – New College**  
B.A., Interdisciplinary Studies

**University of Alabama in Huntsville (UAH) – College of Arts**  
M.A., English (Technical Communication focus)  
Post-Baccalaureate, Technical Communication Certificate

## SELECTED EXPERIENCE

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**Senior Business Analyst – Product Management | Avaneer Health, Remote (April 2022 - December 2023)**

- Owned Product design and delivery planning and communications.
  - Led planning and working sessions with development teams.
  - Responsible for creating planning and project documentation and communication to leadership teams both internally and to external clients.
- Designed product features.
  - Owned end-to-end planning from design through development iterations to deployment
  - Created plans and documents to support cross-team development and implementation efforts.
  - Named as Inventor on patent filings for the company's primary product.
- Trained and served as SME for development team members on industry standards and practices.

**Business Analyst – Technology Solutions and Training | Community Health Systems, Nashville, TN (October 2015 - April 2022)**

Led Project Teams and developed Training Programs and Documentation for healthcare enterprise projects.

- Project Manager for Enterprise Policy and Procedure team of executive leaders across 5+ offices nationwide.
  - Developed and implemented Policy Change Management Processes.
  - Led associated projects to create and deploy timely policies to ~2,000 employees.
  - Assembled and led multiple cross-functional project teams across internal departments and external vendors and contractors.
- Managed and executed Software Implementation projects:
  - Led operational implementation of cash posting system handling ~\$1.5 billion quarterly and documentation system handling ~1 million documents quarterly.
  - Process enhancements as a result of deployment led to an estimated 65% productivity increase.
  - Tested and validated solutions; led associated teams across multiple offices. Developed validation reporting that identified and led to resolution of an error responsible for ~\$40 million of misplaced funds.
- Designed lesson plans and led training sessions for enterprise deployments:
  - Developed curriculum and materials used by ~800 employees across enterprise.
  - Trained leaders and trainers across the organization on new software deployments.
  - Created lesson plans and reference materials used in the capacity building process.

- Worked extensively with vendors from RFP through implementation and training processes.

### **EDI Analyst – EDI Billing | Parallon, Nashville, TN (August 2014 - October 2015)**

Served as Project Specialist and Training SME within an operational team.

- Designed, implemented and documented automation of EDI Transmission Reconciliation process. Automation replaced efforts of an FTE.
- Worked under CBO Director and Manager on Special Projects related to Process Improvement. Developed departmental style guide and documentation standards.
- Identified departmental training needs; co-developed training resources and served as an operational SME.

### **SKILLS**

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Highly proficient in Project Planning and Management,, Process Improvement, and Documentation/Analytics Development.

- Project Management:
  - Extensive experience leading teams spanning departments, offices and operational groups.
  - Served as Project Manager for the executive leadership committee responsible for enterprise Policies and Procedures.
- Training and Curriculum Development:
  - Designed training and lesson plans for large-scale software deployments.
  - Led training sessions and created training materials, job aids, and reference guides.
  - Created and delivered Train the Trainer curriculum and workshops to multiple offices across the country.
- Verbal and Written Communications:
  - Formally trained in technical writing, including documentation system design, change management process development, and marketing composition.
  - Experience creating Project and Product management Documentation and communications.
  - Developed Software Training and Policy documentation.
- Software and Technical Experience:
  - Able to quickly learn new software and computer skills.
  - Expert level Excel skills. Highly proficient with Microsoft Office Suite, Google Suite (Sheets, Docs, Slides) and Adobe Technical Communication Suite (RoboHelp, FrameMaker, Photoshop, Captivate).
  - Working knowledge of SQL, C#, C++ and JavaScript. Certified Scrum Developer.
- Experience within Healthcare Operations and Revenue Cycle Management.



**Profile**

Nicholas  
First Name

Whipps  
Last Name

**Pronouns**

Email Address

Street Address

Suite or Apt

City

State

Postal Code

**What City Council district do you live in?**

District 6

Primary Phone

Alternate Phone

City and County of San Francisco  
Employer

Deputy City Attorney  
Job Title

**Which Boards would you like to apply for?**

Bicyclist & Pedestrian Advisory Commission: Submitted

**Interests & Experiences**

**Please tell us how your qualifications and participation will relate to the requested board and/or commission's mission.**

As a long-time bicycle commuter living in Deep East Oakland, I can speak firsthand to the dangers of riding through my neighborhood and the lack of safety or planning provided for East Oakland pedestrians and bicyclists. I have biked much of Oakland, and I can also speak to the inequities of city planning as reflected in the preferential creation of safe biking and walking spaces in richer areas of the city. That said, I can see real potential in making major transit and recreational corridors in East Oakland safer to bike and walk through and to. More fundamentally, I truly love biking and bike-commuting, and it is something I want everyone to be able to safely enjoy. I have truly valued serving on BPAC for the past three years, and I feel it is important to give voice to what I see happening in District 6 and to share my community's perspective on bicyclist and pedestrian issues affecting us. District 6 is one of the most impacted areas of Oakland in terms of the number of people hit and killed due to traffic violence, and I want to keep working to ensure D6 gets safer for everyone who lives here. It would be my honor to serve for another three-year term on BPAC, and a privilege to continue to work with the BPAC to make all of Oakland a better place to live, bike, and walk.

***Please submit your resume or curriculum vitae. You may upload a document. (A Word format is preferred.) Alternatively, you may paste the text of your resume in the field provided below.***

Nicholas Whipps

[2021\\_Whipps\\_BPAC\\_Resume.pdf](#)

Upload a Resume

**Please paste the text of your resume or curriculum vitae below.**

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**Please click the acknowledgement below.**

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I Agree \*

# NICHOLAS WHIPPS

## EXPERIENCE

- City and County of San Francisco City Attorney's Office**, San Francisco, CA 2019-Present  
*Deputy City Attorney, Public Utilities Team*  
Advise the San Francisco Public Utilities Commission in a variety of areas, including public meetings, public finance, water rights, public records, water quality, environmental compliance, contracts, litigation, legislation, and governmental ethics.
- Wittwer Parkin LLP**, Santa Cruz, CA 2016-2019  
*Associate Attorney*  
Administratively appeal and litigate environmental, administrative, land use, and municipal law matters. Serve as general counsel to special districts and city.
- The Center for Biological Diversity**, Oakland, CA 2014-2016  
*Lawyers for America Fellow—Endangered Species and Oceans Programs*  
Litigated state and federal environmental, administrative, and land use matters. Advocated for federal environmental regulatory changes.
- Earthjustice**, Washington, D.C. Summer 2014  
*Summer Clerk*  
Drafted portion of brief submitted to the D.C. Circuit. Researched and wrote legal memoranda on environmental matters, including on Clean Air Act lawsuit pending before the D.C. Circuit.
- East Bay Community Law Center**, Oakland, CA Summer 2013  
*Public Benefits Law Clerk*  
Drafted administrative hearing briefs and policy papers. Represented client at administrative hearing.
- United States Peace Corps**, Mamou, Guinea Conakry October 2011-February 2012  
*Community Economic Development Volunteer*  
Founded youth entrepreneurship groups. Designed youth entrepreneurship curriculum in French.
- United States Peace Corps**, Kounkane, Senegal 2006-2008  
*Environmental Educator*  
Taught environmental courses, started environmental clubs, and organized conservation projects in schools.

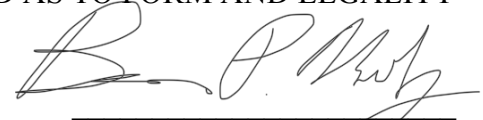
## EDUCATION

- University of California, Hastings College of the Law**, San Francisco, CA  
J.D., *magna cum laude*, Environmental Law Concentration, 2015  
Honors: CALI Awards for highest grade in Climate Change Law, Public Lands, Introduction to Chinese Law, Biodiversity Law, and California Water Resources; Thurston Society; Albert G. Evans Scholarship in Private Enterprise (for top article schoolwide)
- Journals: Senior Articles Editor, *Hastings Law Journal*, 2013-2015;  
Executive Symposium Editor, *West-Northwest Journal of Environmental Law & Policy*, 2014-2015
- Activities: President, Hastings Environmental Law Association, 2013-2014;  
Environmental law research assistant to Professor David Takacs, 2013-2014
- Publication: Note, *What Happens When Species Move but Reserves Do Not? Creating Climate Adaptive Solutions to Climate Change*, 66 HASTINGS L.J. 557 (2015)
- Arizona State University**, Tempe, AZ  
B.S., *summa cum laude*, Conservation Biology, Minor in Mandarin, 2005  
Renmin University, Beijing, China, Summer 2004

## BAR ADMISSIONS

California; United States District Court for the Southern District of California

APPROVED AS TO FORM AND LEGALITY



CITY ATTORNEY'S OFFICE

## OAKLAND CITY COUNCIL

RESOLUTION NO. \_\_\_\_\_ C.M.S.

INTRODUCED BY MAYOR SHENG THAO

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**RESOLUTION CONFIRMING THE MAYOR'S REAPPOINTMENT OF  
NICK WHIPPS AND APPOINTMENT OF KIRSTEN FLAGG AND  
ALEXANDER PERRY AS MEMBERS OF THE BICYCLIST AND  
PEDESTRIAN ADVISORY COMMISSION**

**WHEREAS**, Section 601 of the City Charter provides that members of City boards and commissions shall be appointed by the Mayor subject to confirmation by the affirmative vote of five members of the City Council; and

**WHEREAS**, Ordinance No. 13215 C.M.S., adopted February 4, 2014, created the Oakland Bicyclist and Pedestrian Advisory Commission to advise City Council and staff on bicyclist- and pedestrian- specific policies, projects, and programs, and on the accommodation of bicyclists and pedestrians in all transportation plans, policies, projects and programs, and to provide annual reports to the Public Works Committee of the City Council, to summarize the Commission's work over the course of the year, and to identify key policy issues affecting the safety of and access for bicyclists and pedestrians in Oakland; and

**WHEREAS**, the Bicyclist and Pedestrian Advisory Commission consists of nine members serving three-year staggered terms with no more than six consecutive years of service by any Commissioner; and

**WHEREAS**, the Honorable Mayor Sheng Thao reappoints Nick Whipps and appoints Kirsten Flagg and Alexander Perry to serve on the Bicyclist and Pedestrian Advisory Commission subject to confirmation by the City Council; now therefore be it

**RESOLVED:** That pursuant to City Charter section 601, the City Council hereby confirms the Mayor’s appointment of:

**Nick Whipps**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by himself.

**Kirsten Flagg**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by Fred “Phoenix” Mangrum.

**Alexander Perry**, to serve a three-year term on the Bicyclist and Pedestrian Advisory Commission beginning January 1, 2025 and ending December 31, 2027, to fill the seat previously held by Alex Frank.

IN COUNCIL, OAKLAND, CALIFORNIA,

PASSED BY THE FOLLOWING VOTE:

AYES - FIFE, GALLO, JENKINS, KALB, KAPLAN, RAMACHANDRAN, REID, AND  
PRESIDENT FORTUNATO BAS

NOES –

ABSENT –

ABSTENTION –

ATTEST: \_\_\_\_\_

ASHA REED  
City Clerk and Clerk of the Council of the  
City of Oakland, California