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CITY HALL • 1 FRANK H. OGAWA PLAZA • OAKLAND, CALIFORNIA 94612

Larry E. Reid

President Pro Tempore of the City Council

Councilmember District #7

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(510) 238-7007 FAX (510) 238-6910 TDD (510) 839-6451

#### LETTER OF NOMINATION

To: Jane Brunner, President, Oakland City Council

CC: LaTonda Simmons, City Clerk

From: Larry E. Reid, Councilmember District Seven

Date: April 21, 2009

**RE:** Appointment to the Violence Prevention and Public Safety Oversight Committee

I would like to appoint Mark L. Forte as the District 7 representative to the Violence Prevention and Public Safety Oversight Committee to serve the term that beginning April 21, 2009 and ending April 21, 2010.

Thank you for your attention to this matter.

Sincerely,

Council President Pro Tempore Councilmember District Seven



## **SUMMARY**

Finance, sales and customer service professional with experience in the mortgage, procurement and regulatory healthcare industries. Demonstrated ability to negotiate corporate level purchase contracts and work with multiple business units within an organization. Demonstrated ability to accurately research, understand and document grievances within federally regulated timeframes. Proven ability to provide excellent service to both, an organization's internal and external customers.

## PROFESSIONAL EXPERIENCE

#### Kaiser Permanente

#### Sr. Consultant, Part D & Expedited Review Units

2008-current

- Respond to members grievances over co-pays and coverage within the timeframes federally mandated by Medicare.
- Communicate with Health plan physicians regarding members clinically urgent requests
- Managed data submission to regional pharmacy operations center on behalf of Part D Unit
- Prepare/process/document cases for review by federal review agency

## Wachovia, formerly World Savings Bank

2002-2007

## Mortgage Consultant, San Leandro, CA (2007-2008)

- Achieved 127% of Sales plan in an Inside Sales/Call Center environment
- Funded \$13.5 Million of 1<sup>st</sup> Lien Mortgages and Equity Lines of Credit
- Awarded top producer award in May '07 for Consultants tenured less than 1 year
- Solicited World Savings customers in an effort to retain business and increase future business

## Underwriter/Processing Manager, Pleasanton, CA (2006)

- Managed Staff of five processors responsible for processing approx. 200 loans per month
- Prepared annual performance reviews for employees
- Set attainable goals and monitor performance to ensure goals are attained.
- Achieved \$500k signature authority for mortgages against single and multi-family residential properties, based on proven quality decision making abilities.

## Leadership Development Program, Pleasanton, CA (2005-2006)

- Recommended for and participated in six month leadership program focusing on the primary functions of World's loan organization: Appraisal, Underwriting and Sales. One of only three internal employees selected/recommended to participate in the program.
- Prepared and presented organizational strategy to senior management based on the training provided throughout the leadership program. Subsequently promoted into a management position as a Lead Underwriter and Processing Manager.

#### Equipment Buyer, Oakland, CA (2002-2005)

- Managed the National Postage Meter account with Pitney Bowes
- Maintained national contract for the servicing/maintenance of company owned equipment
- Standardized the process of purchasing projector equipment
- Managed inventory of equipment in distribution centers located in four regional locations

#### Agilent Technologies, Santa Clara CA

2001-2002

#### Contracts Assistant, Global IT Procurement

- Responsible for closing out third party agreement associated with the sale of a business group
- Drafted and processed multiple corporate level contract extensions as well as initiated new agreements to ensure business group compliance.

#### **EDUCATION**

Morehouse College: 1997 – 2001 B.A. Business Administration: Management Concentration

The Thacher School: 1994 - 1997 H.S Diploma

# **DRAFT**

OFFICE OF THE CITY CLERK

OFFICE OF THE CITY	OAKLAND CI	TA CORNCIF		
2009 APR -8 PM 4: 58 RE	SOLUTION NO	· · · · · · · · · · · · · · · · · · ·	C.M.S.	
NTRODUCED BY COUNCILMEMBER		<del> </del>	· · · · · · · · · · · · · · · · · · ·	
Resolution Appointing Mark	L. Forte As A Mem Public Safety Ove			ention And
RESOLVED: that by the nominal ndividual is hereby appointed t			mpore Larry Reid, the fol	lowing
Mark L. Forte as Representativ March 24, 2011, filing a positio			•	ending .
IN COUNCIL, OAKLANI	D, CALIFORNIA,			, 2009
PASSED BY THE FOLLOWING	3 VOTE:			
AYES: - BROOKS, DE LA FUE PRESIDENT BRUNNE	•	RNIGHAN, NA	ADEL, QUAN, REID AND	
NOES: -				
ABSENT: -	,	ATTEST:		
ABSTENTION: -				
•		LATONO	A SIMMONS	

City Clerk and Clerk of the Council of the City of Oakland, California