

CITY OF OAKLAND

AGENDA REPORT

FILED
OFFICE OF THE CITY CLERK
2004 MAR 11 10 10

TO: Office of the City Manager
ATTN: Deborah Edgerly
FROM: Life Enrichment Agency
DATE: March 23, 2004

2004 MAR 11 PM 12: 38

RE: RESOLUTION AUTHORIZING CITY MANAGER TO INCREASE CONTRACTS WITH BAY AREA COMMUNITY SERVICES, AT YOUR SERVICES (AYS) V.I.P. INC., FRIENDLY TRANSPORTATION AND VETERANS TRANSPORTATION BY \$95,000 FOR A TOTAL AMOUNT NOT TO EXCEED \$895,000 FOR FISCAL **YEAR** 2003-04 TO CONTINUE PARATRANSIT SERVICES FOR FRAIL SENIORS AND ADULTS WITH MOBILITY DISABILITIES.

SUMMARY

Staff recommends that the City Council approve a Resolution authorizing the City Manager to increase by \$95,000 the paratransit contracts between the City of Oakland and four paratransit providers for a total amount not to exceed \$895,000 for the continued implementation of the Measure B taxi, wheelchair van service and shuttle service for Fiscal Year 2003-04 with the following providers for the amounts not to exceed detail below:

<u>Contractor</u>	<u>Current contract</u>	<u>Proposed contract</u>
Bay Area Community Services	\$127,500	\$150,000
At Your Service (AYS) V.I.P. Inc.	\$407,000	\$470,000
Friendly Transportation	\$145,500	\$150,000
Veterans Transportation	\$120,000	\$125,000

FISCAL IMPACTS

The funding for these contracts is provided under the Department of Human Services FY 2003-05 budget for Measure B Fund 2213 Projects G224010, G224020, and G224030. There is no impact on the General Fund. The General Fund funding is already included in the baseline budget for 2003-05 Fund 1010, Org. 75621, Project P50550, Program YS08.

The increase in the professional services contracts with Bay Area Community Services (BACS), At Your Service (AYS) V. I. P., Friendly Transportation and Veterans Transportation, Inc., are subject to the City of Oakland's three percent contract compliance fee which amounts to \$2,850. Not imposing or disregarding the Contract Compliance Assessment fee would increase the existing negative balance in the Contract Compliance Assessment Fund (1790).

Item **4**
Life Enrichment Committee
March 23, 2004

BACKGROUND

In May 2003, the City Council approved Resolution No. 77785 C.M.S. authorizing the application for 2003-04 Measure B funds in the amount of \$772,508 which the City has received and appropriated. The 2003-04 Oakland proposal included a projected 15% cut in funds from the prior year due to the economic downturn last year. The City has been approved for additional Measure B Gap funds equal to \$95,602. These funds are to provide stabilization for the cities by reducing the amount any City could lose in one year to 5%. The FY 2003-04 total budget for Oakland Paratransit consists of the **two** Measure B amounts, the City Parking Set Aside funds of \$180,000 and rider fares of approximately \$100,000 for a total of \$1,148,110.

Prior to this fiscal year, staff invited all taxi companies with 5 or more taxis and wheelchair lift van companies with Oakland eligible permits to apply for a contract. Each recommended company continues to meet all applicable laws and regulations and complies with City contracting requirements, which include the following: proof of vehicle insurance; workers compensation insurance; drug and alcohol testing for drivers; and driver training. Staff has determined that the recommended companies providing taxi/sedan service and/or wheelchair van service meet the above requirements.

Clients are free to choose among vendors using individually issued vouchers and taxi scrip. The contracted companies accept these vouchers and scrip. Program clients call the service provider directly to arrange for service. All contractors provide service to the entire City, except the Bay Area Community Services (BACS) contract. Currently, BACS runs the West Oakland Senior Shuttle program and assists seniors with access to neighborhood stores and services.

This request is to increase the contract amount to match rider usage for the remainder of this fiscal year with the vendors currently under contract. Oakland Paratransit will soon be preparing for next year's contracts and beginning the process again.

KEY ISSUES AND IMPACTS

Service demands are constantly increasing. Oakland Paratransit for the Elderly and Disabled (OPED) has 2,062 individuals registered with the program of which **1,200** are active. We also provide transportation for an additional number of riders referred by East Bay Paratransit. Finally, OPED has close to 200 individuals on its waiting list. Riders are given the opportunity to purchase a limited number of trips (2 roundtrips per month) with the exception of individuals needing trips for dialysis and cancer treatments (**3** roundtrips per week). For the first six months, OPED has provided 12,200 taxi/sedan trips, 9,300 wheelchair-lift van trips, and 4,871 shuttle trips. With the additional funds, the City will be able to pay for an additional 2,520 wheelchair van trips and 830 taxi/sedan trips, and continue the West Oakland Senior Shuttle for four days per week for the last **two** months of the fiscal year, equating to approximately 1,600 trips. The contract amendments are needed to maintain the services **through** June 30, 2004.

PROGRAM DESCRIPTION

Oakland Paratransit for the Elderly and Disabled (OPED) offers subsidized paratransit services to residents of Oakland and Piedmont who cannot access public transportation and are 70 years of age and older or 18 years and older with a mobility disability. OPED contracts with taxi and wheelchair lift van companies to provide paratransit services. Door-to-door transport gives seniors and persons with disabilities access to services such as medical appointments, shopping and daily activities. Priority is given to individuals needing health care (i.e. dialysis, cancer treatments and therapy). OPED also is the primary funder of the West Oakland Senior Shuttle and is collaborating with Bay Area Community Services to seek funds for expansion.

SUSTAINABLE OPPORTUNITIES

Economic:

Contracts are with local vendors. Vendors will subscribe to the City's Living Wage Ordinance.

Environmental:

Vendors will provide transportation for a population that cannot use public transportation and does not have access to private vehicles.

Social Equity:

Vendors provide transportation services that provide many residents with access to services and activities. Access to services will improve the quality of life for paratransit participants.

DISABILITY AND SENIOR CITIZEN ACCESS

This resolution increases the contracts that will maintain access to necessary services for Oakland's paratransit users. These contracts will ensure transportation access for people with disabilities and senior citizens to City programs and community-based services and activities by providing paratransit services to the above-mentioned populations.

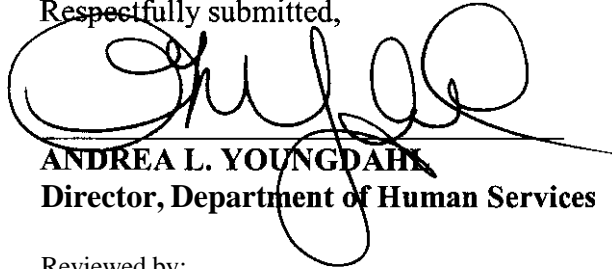
RECOMMENDATION(S) AND RATIONALE

Staff recommends that the City Council approve this resolution authorizing the City Manager to increase current contracts from an amount not to exceed \$800,000 to an amount not to exceed \$895,000 for the continued implementation of the Measure B taxi and wheelchair van service and senior shuttle service for July 1, 2003 – June 30, 2004.

ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve this resolution authorizing the City Manager to execute amended contracts with Bay Area Community Services, At *Your Service* (AYS) V. I. P., Friendly Transportation and Veterans Transportation, Inc. by \$95,000 for a total amount not to exceed \$895,000 for fiscal year 2003-04 to continue paratransit services for frail seniors and adults with mobility disabilities.

Respectfully submitted,



ANDREA L. YOUNGDAHL
Director, Department of Human Services

Reviewed by:
Brendalynn Goodall, Manager
Aging and Adult Services

Prepared by:
Jeffrey C. Weiss
Oakland Paratransit Supervisor

**APPROVED FOR FORWARDING TO THE
LIFE ENRICHMENT COMMITTEE:**



Office of the City Manager

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OFFICE OF THE CITY CLERK

OAKLAND CITY COUNCIL

2004 MAR 11 PM 12:38

RESOLUTION NO. _____ C. M. S.

INTRODUCED BY COUNCILMEMBER _____

RESOLUTION AUTHORIZING CITY MANAGER TO INCREASE CONTRACTS WITH BAY AREA COMMUNITY SERVICES, AT YOUR SERVICES (AYS) V.I.P. INC., FRIENDLY TRANSPORTATION AND VETERANS TRANSPORTATION BY \$95,000 FOR A TOTAL AMOUNT NOT TO EXCEED \$895,000 FOR FISCAL YEAR 2003-04 TO CONTINUE PARATRANSIT SERVICES FOR FRAIL SENIORS AND ADULTS WITH MOBILITY DISABILITIES.

WHEREAS, THE City of Oakland claims Measure B funds and has been awarded Gap funds to stabilize the program's funding for Oakland and Piedmont residents to receive paratransit services; and

WHEREAS, City of Oakland General Fund resources are available and were appropriated in the FY 2003-2004 Budget for continued delivery of this service; and

WHEREAS, the City of Oakland contracts on a non-exclusive basis, with taxis and van companies to provide paratransit services for the elderly and disabled; and

WHEREAS, the City of Oakland supports the pilot senior shuttle service in West Oakland provided by Bay Area Community Services; and

WHEREAS, the City desires to maintain this service without disruption; and

WHEREAS, the City Council finds these contracts will not result in the loss of employment or salary by any person having permanent status in the competitive civil service; and

WHEREAS, the City lacks the fleet, the van equipment and the support structure to operate this service with City employees and has never provided or operated such a service; and

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WHEREAS, the City Council finds that following the bidding procedures specified in the Purchasing Ordinance is not in the best interests of the City because the City enters into contract with all taxi companies and van companies that are licensed to do business in the City and meets the City's requirements, and the City is requesting authorization to enter into non-exclusive contracts with every applicant to provide paratransit services; and

WHEREAS, all of the companies for which contracting authorization is being requested, meet the City's requirements for paratransit services; and

WHEREAS, the City has entered into agreements with the following paratransit providers for the amounts not to exceed as specified below:

- Bay Area Community Services \$127,500
- At Your Service (AYS) V. I. P. \$407,000
- Friendly Transportation \$140,500
- Veterans Transportation, Inc. \$120,000

and

WHEREAS, the contracts are for 12 months in duration and therefore fixed; now therefore be it

RESOLVED: That the City Manager is authorized to amend the contracts with the aforementioned service providers in the amounts specified below for the purpose of providing services to Oakland Paratransit for the Elderly and Disabled Program participants, and to conduct all negotiations execute and submit all documents, including but not limited to applications, agreements, amendments, modifications, payment request, and related actions which may be necessary in accordance with its basic purpose; and be it further

RESOLVED, the City wishes to amend the agreements with the following paratransit providers so that the total compensation under the agreements do not exceed the amount as specified below:

- Bay Area Community Services \$150,000
- At Your Service (AYS) V. I. P. \$470,000
- Friendly Transportation \$150,000
- Veterans Transportation, Inc. \$125,000

and be it

FURTHER RESOLVED: That a copy of said agreements shall be filed in the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 20

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, NADEL, QUAN, REID, WAN, AND PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

ATTEST:

CEDA FLOYD
City Clerk and Clerk of the
of the City of Oakland, California

Council

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MAR 23 2004