

CITY OF OAKLAND
AGENDA REPORT

RECEIVED
OFFICE OF THE CITY CLERK
(378.0110)

2005 JUN -2 AM 10:18

TO: Office of the City Administrator
ATTN: Deborah Edgerly
FROM: Department of Human Services
DATE: June 14, 2005

RE: RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE GRANT FUNDS FROM THE ALAMEDA COUNTY AREA AGENCY ON AGING IN THE AMOUNT OF \$220,034 FOR THE LINKAGES PROGRAM AND \$8,945 FOR THE RESPITE PROGRAM FOR FISCAL YEAR 2005-2006; AND AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE \$214,776 FROM ALAMEDA COUNTY FOR TARGETED CASE MANAGEMENT CLAIMS; AND AUTHORIZING THE APPROPRIATION OF A BALANCE OF \$26,006 IN THE LINKAGES HANDIPARK FUNDS FOR THE LINKAGES PROGRAM FISCAL YEAR 2005-2006

SUMMARY

Staff recommends that the City Council approve a resolution authorizing the City Administrator to apply for, accept and appropriate grant funds from the Alameda County Area Agency on Aging in the amount of \$220,034 for the Linkages Program and \$8,945 for the Respite Program and authorizing the City Administrator to apply for, accept and appropriate \$214,776 from Alameda County for Targeted Case Management Claims and appropriation of \$26,006 Linkages Handipark funds for the Linkages Program in fiscal year 2005-2006. The City of Oakland will use the funds to provide comprehensive case management services to adults with disabilities and frail seniors.

FISCAL IMPACT

Funding for these on-going grants is included in the Department of Human Services' Proposed Budget for FY 2005-2006 under Program YS14 – Empowering Seniors and People with Disabilities. The proposed resolution authorizes the acceptance and appropriation of \$220,034 grant funds from Alameda County Area Agency on Aging for the Linkages Program (G263410), \$8,945 from Alameda County Area Agency on Aging for the Respite Program (G263420), \$26,006 from Linkages Handipark (G263310), \$214,776 of Alameda County Targeted Case Management claim (G263210), and \$118,274 of City of Oakland contribution (G263430). All funds will be appropriated in organization 75221. The grants do not pay for central services overhead. Historically, the City Council has waived those charges levied on the Linkages Program. A waiver for the central services overhead is necessary for FY 2005-2006. The waiver for central services overhead would be \$40,849 and does impact the General Purpose Fund in

Item: _____
Life Enrichment Committee
June 14, 2005

that it reduces “recovery,” which is essentially revenue to the General Purpose Fund. There is no additional impact to the proposed FY2005-2006 budget.

BACKGROUND

The City of Oakland has offered Linkages Program services since 1985 and continues to provide care management to low income adults with disabilities and seniors who are at risk of being placed in nursing homes. The Linkages Program serves an average of 200 clients every month. Clients are 18 years of age or older and require in-home assistance with activities of daily living such as housekeeping, shopping or meal preparation, bathing, toileting, eating, or dressing.

KEY ISSUES AND IMPACTS

The Linkages Program serves an important role in the long-term care continuum of services within the City of Oakland. There is no other care management program operating within Oakland which utilizes the Linkages model to serve the younger functionally impaired population. The Linkages Program fills this gap in services. The capacity to serve more than 200 clients is limited by the existing funding level. The Linkages model includes care management services for younger adults and frail seniors who might not otherwise be eligible for services because of their age or level of disability.

PROGRAM DESCRIPTION

The goals of the Linkages Program include promotion of client self-determination and fostering of independent living for clients (within the least restrictive environment and in their own communities). The Linkages Program is an active participant in the Alameda County and statewide Long Term Care Coalitions. The program advocates for a seamless continuum of care and service coordination in collaboration with other community-based long-term care organizations (i.e. Alameda County Area Agency on Aging, Alameda County Health Care Services, Lifelong Over 60 Health Clinic, Alameda County Social Services, and Bay Area Community Services).

Client referrals are received from various sources, such as the local acute care hospitals, community outpatient health clinics, home health agencies, Alameda County Social Services Agency, churches, physician’s offices, and adult day health care programs. Clients also self-refer to the program for services. Linkages discharges on average of ten (10) clients per month due to death, residential relocation, client’s request, or lack of need for services. Ten (10) new clients, on average, are enrolled per month.

Client care management includes a comprehensive psychosocial and health assessment two times per year, care plan development, arrangement and/or purchase of services (such as the Respite Program), quarterly home visits and monthly telephone monitoring. The Linkages Program model includes the provision of long term care information and referral which requires that staff have in-depth knowledge of community resources for well or disabled seniors and younger disabled adults.

The Linkages Program receives telephone calls requesting information on resources within the City of Oakland, Alameda County, San Francisco and surrounding East Bay cities. The Linkages Program responds to approximately 1,200 telephone requests for information and referral yearly.

Targeted Case Management Claims are a part of the Linkages Program whereby Medi-Cal partially reimburses the Department of Human Services for the cost of providing case management services to at risk adults under Medi-Cal. Claims are submitted to Alameda County Health Care Services, which coordinates all such claims within Alameda County with the California State Department of Health Care Services.

For FY 2004-2005 Linkages clients live in all zip codes of Oakland (see table 1). Effective FY 2005-2006 the Area Agency on Aging Linkages Program grant requires that Linkages case management services be expanded to serve North County, which will include the cities of Alameda, Oakland, Emeryville, Berkeley, and Albany. The Linkages Program will continue to serve 200 frail seniors and disabled adults per month; 85% to 90% will be residents of Oakland.

The Linkages clients' race/ethnicity breakdown is: African American (78.6 %), Caucasian (10.7%), Hispanic (7.1%), Asian/Pacific Islander (3.1%), and Native American (0.5%). The Linkages Program continues to provide outreach by conducting presentations at community health fairs, senior housing complexes, and/or other community events.

TABLE 1: LINKAGES CLIENTS BY ZIP CODE

ZIP CODES	CLIENTS %	ZIP CODES	CLIENTS %
94601	13.0	94609	6.6
94602	3.6	94610	3.0
94603	10.2	94611	5.0
94605	8.2	94612	8.2
94606	6.6	94619	5.6
94607	13.3	94621	8.2
94608	8.2		

Evaluation

Linkages relies on a variety of mechanisms to assess its service quality:

1. Formal client satisfaction surveys which are sent to clients on an annual basis. The survey will be mailed to clients on June 1, 2005. The results will be expected back by June 30, 2005.
2. Measurable program objectives including: Providing case management services to 200 low income frail seniors and/or adults with disabilities per month, conducting 285 reassessments and 360 quarterly home visits annually, conducting monthly telephone monitoring of clients' health, functionings, and supports (95% of clients), and responding to 1,200 telephone or face to face inquiries of information and referral assistance.
3. Performance measurements including: # of clients (internal or external) served, # of services (internal or external, direct or indirect) delivered, and % of clients (internal or external) reporting satisfaction.
4. Informal feedback from clients via phone calls, thank you cards, and letters expressing their needs and satisfaction with services.

SUSTAINABLE OPPORTUNITIES

Economic:

Linkages' arrangement/and or purchase of services and assistive devices for clients increases profits for Oakland businesses. Linkages' arrangement of in-home care workers creates jobs for Oakland citizens.

Environmental:

No known impact.

Social Equity:

Linkages care management activities link frail isolated low income seniors and disabled adults to life enriching and life sustaining services. Linkages' arrangement of vocational education, training and rehabilitation leads to disabled low income clients returning to the workforce.

DISABILITY AND SENIOR CITIZEN ACCESS

The Linkages Program is the only program in the City utilizing a broker case management model to bring critical services to disabled adults eighteen (18) years of age and older and frail seniors. Care management services are provided in the client's home or in the client's community.

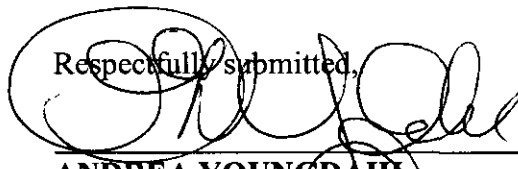
RECOMMENDATION(S) AND RATIONALE

Staff recommends that the City Council approve this resolution which will ensure the continuation of Linkages services to Oakland frail seniors and disabled adults, and help them sustain their independence by authorizing the City Administrator to apply for, accept and appropriate grant funds from the Alameda County Area Agency on Aging in the amount of \$220,034 for the Linkages Program and \$8,945 for the Respite Program, authorizing the City Administrator to apply for, accept and appropriate \$214,776 from Alameda County for a Targeted Case Management Claim, and authorizing the appropriation of \$26,006 of Linkages Handipark funds for the Linkages Program in Fiscal Year 2005-2006.

ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve this resolution authorizing the City Administrator to apply for, accept and appropriate grant funds from Alameda County Area Agency on Aging in the amount of \$220,034 for the Linkages Program and \$8,945 for the Respite Program, authorizing the City Administrator to apply for, accept and appropriate \$214,776 from Alameda County for a Targeted Case Management Claim, and authorizing the appropriation of \$26,006 Linkages Handipark funds for the Linkages Program in Fiscal Year 2005-2006.

Respectfully submitted,



ANDREA YOUNGDAHL

Director, Department of Human Services

Reviewed by:
Brendalynn Goodall, Manager
Aging and Adult Services

Prepared by:
Elisa Alarcón, Senior Services Supervisor
Linkages Program

APPROVED AND FORWARDED TO THE
LIFE ENRICHMENT COMMITTEE:


OFFICE OF THE CITY ADMINISTRATOR

Item: _____
Life Enrichment Committee
June 14, 2005

A. I. I. I.

OAKLAND CITY COUNCIL

OFFICE OF THE CITY CLERK
OAKLAND

RESOLUTION No. _____

C.M.S.

2005 JUN -2 PM 12: 52

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE GRANT FUNDS FROM THE ALAMEDA COUNTY AREA AGENCY ON AGING IN THE AMOUNT OF \$220,034 FOR THE LINKAGES PROGRAM AND IN THE AMOUNT OF \$8,945 FOR THE RESPITE PROGRAM FOR FISCAL YEAR 2005-2006; AND AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE \$214,776 FROM ALAMEDA COUNTY FOR TARGETED CASE MANAGEMENT CLAIMS FOR FISCAL YEAR 2005-2006; AND AUTHORIZING THE APPROPRIATION OF A BALANCE OF \$26,006 IN THE LINKAGES HANDIPARK FUNDS FOR THE LINKAGES PROGRAM FOR FISCAL YEAR 2005-2006

WHEREAS, the City of Oakland desires to apply for, accept and appropriate grants and offsetting revenues from Alameda County Area Agency on Aging in the amount of \$220,034 to fund the Linkages Program and in the amount of \$8,945 to fund the Respite Program for the period of July 1, 2005 through June 30, 2006; and

WHEREAS, the City of Oakland desires to apply for, accept and appropriate offsetting revenues in the amount of \$214,776 from Alameda County for Targeted Case Management claims. This revenue will allow the Linkages Program to provide additional case management services to elderly and disabled adult Oakland residents; and

WHEREAS, the above-referenced programs provide essential services to functionally impaired young adults and seniors within the City of Oakland who are at risk of being placed in nursing homes; and

WHEREAS, these grants do not pay for Central Services Overhead costs and historically the City has provided an offset to cover the Central Services Overhead costs; and

WHEREAS, \$40,849 is allocated in the 2005-2006 budget to offset the waiver of the Central Services Overhead costs; and

WHEREAS, the Linkages Program has a Handipark Fund balance exceeding \$26,006 that the City desires to appropriate for fiscal year 2005-2006 to cover the costs of the Linkages Program; now, therefore be it

RESOLVED: That the City Council authorizes the City Administrator or her designee to apply for, accept and appropriate grants and offsetting revenues from Alameda County Area Agency on Aging in the amount of \$220,034 to fund the Linkages Program and in the amount \$8,945 to fund the Respite Program; and be it

FURTHER RESOLVED: That the City Council authorizes the City Administrator or her designee to apply for, accept and appropriate offsetting revenues in the amount of \$214,776 from Alameda County for Targeted Case Management claims; and be it

FURTHER RESOLVED: That the amount of \$26,006 in Linkages Handipark Funds be appropriated to cover the Linkages Program costs; and be it

FURTHER RESOLVED: That the City Council authorizes a General Fund Central Services Overhead waiver in the amount of \$40,849 in the 2005-2006 budget; and be it

FURTHER RESOLVED: That should any additional grant funds or offsetting revenues be received, the City Administrator or her designee is hereby authorized to appropriate same for the purpose described above; and be it

FURTHER RESOLVED: That the City Council authorizes the City Administrator or her designee as agent of the City to conduct all negotiations, execute and submit all documents including but not limited to application, agreements, amendments, modifications, payment requests and related actions which may be necessary for the completion of the aforementioned grants in accordance with their basic purpose without returning to Council; and be it

FURTHER RESOLVED: That a copy of said agreements shall be filed in the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 20____

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, KERNIGHAN, NADEL, QUAN, REID and PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

ATTEST: _____
LATONDA SIMMONS
City Clerk and Clerk of the Council
of the City of Oakland, California