

**CITY OF OAKLAND
AGENDA REPORT**

FILED
OFFICE OF THE CITY CLERK
OAKLAND

2004 NOV -4 PM 6:52

To: Office of the City Administrator
Attn: Deborah Edgerly
From: Department of Human Services
Date: November 16, 2004

Re: A SUPPLEMENTAL REPORT REGARDING THE FY 2003-2004 OFCY EVALUATION HIGHLIGHTING THE EVALUATION SPECIFICS OF THE YOUTH TO YOUTH GRANT MAKING PROGRAM.

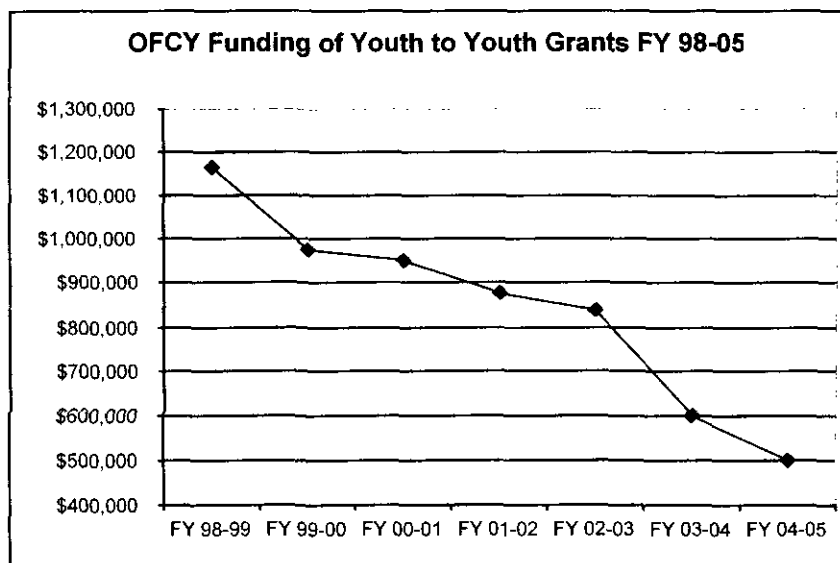
SUMMARY

This supplemental report is written in response to the Life Enrichment Committee's (LEC) request for information regarding the evaluation of youth to youth grant making programs funded by the Oakland Fund for Children and Youth (OFCY). The LEC wanted to know how the youth to youth grant making programs were doing and whether or not they were working.

Community Crime Prevention Associates (CCPA) has evaluated the OFCY grantees since FY 2000-2001. The OFCY funded youth to youth grantees have participated in the OFCY Evaluation System each of the last four years. The Planning and Oversight Committee (POC) has used evaluation data as one of the tools to determine funding recommendations.

Currently, OFCY is funding three agencies for youth initiated projects. These grants total \$500,000 for FY 2004-05. The youth to youth programs are evaluated as a whole, not as individual grants for youth to youth projects. All three agencies are fully participating in the OFCY Evaluation System for the next year. This year's funding of youth to youth grantees is a 57% reduction from FY 98-99, the first year of OFCY grants. Chart 1 shows this decline as the POC determined which of the various types of youth to youth strategies were the most efficient and effective.

Chart 1



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The POC has funded two types of youth initiated grants for the last two years. One type is youth to youth grants designed to support youth initiated projects. The second type is a Children and Youth Grants Initiative to make mini-grants that allow youth to attend conferences, workshops, and educational and cultural events.

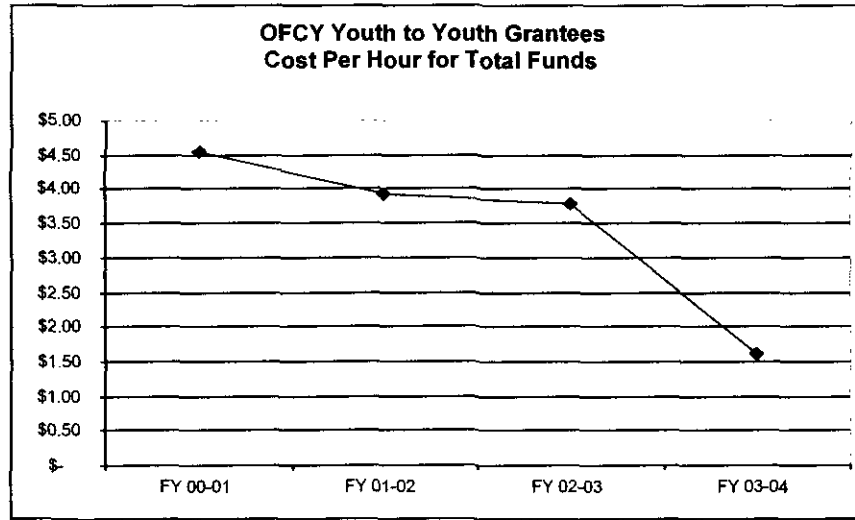
OFCY has implemented different youth grant models, as have many other cities across the country. This has resulted in funding two programs for delivering youth to youth grant services that promise efficiency and effectiveness: 1) Community Health Academy and 2) Force for Change have a board of youth grant makers and monitors that give out grants to youth groups to carry out their proposed projects. The third program funded in FY 2003-2004 is the Marcus A. Foster Education Institute (MAFEI), which gives out small grants to youth to attend educational and cultural conferences and workshops. These three programs are described more fully in the final evaluation report for OFCY. The write-up of the agencies is found on the following pages: Community Health Academy (page 124); MAFEI Children and Youth Grants (page 206); and Force for Change (page 210). Please find excerpts of the aforementioned write-ups attached to this report.

- Last year, the **Community Health Academy** met all their performance goals and received a good evaluation. For example, 91% of their participants improved their attendance in school as compared to the average OUSD student.
- The **MAFEI Children and Youth Grants** met all their performance goals, but did not provide intermediate results data. The evaluators are assisting MAFEI to build a system for collecting these data on a timeline for inclusion in the final report for next year. The program demonstrated an excellent impact on the youth developmental assets of their participants.
- **Force for Change** had difficulty last year with their grant when their fiscal agent, Alameda County Volunteer Center, went bankrupt. Due to the challenges of going through a bankruptcy, the project did not spend all their funds, deliver all their contracted services, or survey their youth customer and parents. CCPA recommends that Force for Change, now operating with a new fiscal agent, Bay Area Community Resources, be put on an improvement plan to make sure that they have made the necessary effort to show improvement by this year's interim report. In the event that Force for Change, as with all OFCY funded programs, does not show improvement by this year's interim report, funding in subsequent years may be in jeopardy.

Over the past four years, OFCY has not refunded seven youth granting programs. Five agencies were not refunded based on poor performance, high cost per hour, and/or unacceptable effectiveness. Two of the seven agencies incorporated successful components of their youth to youth grant making into their ongoing OFCY funded operations and have chosen to no longer administer youth to youth grant programs.

Service providers have worked closely with the evaluators to document and evaluate the grants and their impact. This work has resulted in a lower cost per hour for services for youth to youth grants by 65% over the last four years. Chart 2 shows this improvement in cost per hour (OFCY and matching funds divided by the hours of service).

Chart 2



Respectfully submitted,

ANDREA YOUNGDAHL
Director, Department of Human Services

Prepared By:
Maya Hart
Health and Human Services Planner

APPROVED AND FORWARDED TO THE
CITY COUNCIL

OFFICE OF THE CITY ADMINISTRATOR

ATTACHED FOR REFERENCE: Pages 124-128 and Pages 206-213 of the OFCY Final
Evaluation Report FY 2003-04

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Community Health Academy Youth Grants for Youth Action

Project Description:

“Youth Grants for Youth Action” is a youth-to-youth grant-making and leadership development program. The program promotes youth empowerment while providing resources for positive youth-determined activities. “Youth Grants for Youth Action” builds the capacity of youth to make grants for youth-initiated projects and take leadership in improving the community. Youth are mentored and trained to develop projects, write and review proposals, make grants, administer their own projects and monitor funded projects. The program serves 250 youth, 6-20 years old, after school and at other times of the day. Program components include recruitment, training, outreach, technical assistance, youth-to-youth grant making and project monitoring, and other leadership activities.

E F F O R T	GOALS	ACTUAL PERFORMANCE	GOAL MET	EVALUATOR'S COMMENT
	Deliver 100% of contracted services .	Delivered 158% of contracted service - 102,676 hours of direct service to Oakland's Children and Youth.	Yes	Program exceeded its contracted hours of direct service.
	Leverage OFCY funds by 20% for administrative costs.	Leveraged 13% of all OFCY funds, including funds for youth grants. Leveraged 25% of funds used to administer the program.	Yes	<i>Met the goal.</i>
E F F E C T	Achieve 60% of targeted changes for development of child and youth developmental assets because of services funded by OFCY.	Achieved 70% of targeted changes.	Yes	Program achieved its goal for targeted youth developmental asset changes.
	Achieve 60% of target changes for new skills, knowledge, and other selected behavioral changes because of services funded by OFCY.	Achieved 74% of targeted changes.	Yes	Program exceeded its goal for targeted changes related to program-specific measures.
R E S U L T S	Results come from the effort and effect of the whole community of Oakland.			
	50% of clients will improve their school attendance more than the average improvement of OUSD student.	91% of clients improved their school attendance more than the average improvement of OUSD student.	Yes	Goal reached with sample of students whose attendance improvement was greater than the average improvement of OUSD students.
	50% of clients will improve their GPA by more than the average improvement of OUSD student.	80% of clients improved their GPA by more than the average improvement of OUSD student.	Yes	Goal reached with sample of students whose GPA improvement was greater than the average improvement of OUSD students.

Program Strengths:

CHA pioneered youth to youth grant making for OFCY and continues to improve each year. This year, the program awarded all of the grant funds available to 32 youth groups. As a result, young people are taking leadership roles in building a better community. Of the projects funded 13 emphasize academics, 13 have an arts and culture component, two emphasize community building, three have a community service component, one has an environmental focus, eight have a leadership development component, four focus on physical and behavioral health, and three have a social justice component. CHA continues to develop a model to track the effort and effect of the youth grants. The model for youth to youth grant making is promising efficiency and effectiveness.

Program Opportunities for Improvement:

National interest in youth to youth grants and activities provides CHA with an opportunity to document their youth to youth grant system and its effects to assist other communities interested in funding similar youth initiated projects. The evaluation team is interested and willing to assist the project to do this most important documentation.

Effort

Indicators used to describe a grantees efforts include: (1) what services were provided with the OFCY grant; (2) how much matching funds were leveraged; (3) and what activities and strategies were conducted. The main output of this analysis is the cost per hour of service. Cost per hour of service is calculated by dividing the amount of funding by the amount of services delivered to children and youth in Oakland.

EFFORT						Goals Achieved? If NO, why?
What did OFCY spend on their services?	OFCY Funds Spent	Matching Funds Spent	Total Funds Spent	Percent of OFCY Funds Spent	Percent of Matching Funds Spent	Yes
	\$200,000	\$26,667	\$226,667	100%	100%	
Who are their children and youth customers?	# Unduplicated Customers	Male		Female	Unknown	Yes
	341	44.0%		56.0%		
	0-5 yrs.	6-10 yrs.	11-14 yrs.	15-20 yrs.	Unknown	
			15.5%	82.7%	1.8%	
	African Amer.	Latino	Asian/PI	Native Amer.	Caucasian	
	40.5%	16.7%	31.4%	4.4%	3.8%	
Multi Racial	Other	Level of Youth Developmental Assets				
	3.2%	0.0%	MEDIUM			
What activities and service strategies did they conduct?	Youth to Youth Projects					Yes
	100%	Strategic Plan Priority Areas				
		School Success	Health & Wellness	Healthy Transition Adulthood	Youth Empowerment	
		6%	15%	28%	51%	
How much service did they deliver?	Planned Hours of Service	Actual Hours of Service	Percent of Contracted Services Delivered		Hours of Service per Customer	Yes
	65,098	102,676	158%		301	
How much did the service cost to deliver?	Actual Cost per Hour OFCY Funds	Actual Cost per Hour Total Funds	Cost per Customer OFCY Funds	Cost per Customer Total Funds	Youth Stipends and Grants	Yes
	\$1.95	\$2.21	\$587	\$665	\$142,610	
					Rating -Excellent	



Detail on Type of Services Provided

The total hours of direct service to youth is calculated by multiplying the number of sessions of an activity by the average number of youth at each session by the number of hours of service at each session. The table also indicates which services are school linked and after school. Definitions are found in the glossary in Appendix B.

Contracted Activity	Total Number of Sessions	Average Number of Participants	Average Hours of Services	Total Hours of Service	School Linked	After School Services
Recruit grant makers and outreach interns	33	3	2.00	198		
Train Youth Grant Makers	46	4	2.00	368		
Train Youth Outreach interns	251	3	2.00	1,376		
Conduct community outreach including presentations, community events outreach, telephone calls, faxes, street outreach	52	44	0.50	1,115		
Provide technical assistance	167	2	1.00	385		
Convene Youth Grant Makes for proposal review, grant making, program planning and event planning	46	10	2.00	922		
Administer grants - collect missing grant materials, set up grants, prepare award letters, request payments, send out payments	32	10	4.00	1,308		
Monitor funded groups	351	12	1.00	4,233		
Keep records of project activities - set up and maintain funded group files, transcribe meeting notes, update various logs	65	2	2.00	260		
Plan events and field trips	21	6	2.00	222		
Hold celebration	1	95	4.00	380		
Take field trip	1	11	10.00	110		
Work on OFCY evaluation	33	9	2.00	724		
Youth grantee effort - Youth Empowerment	-	-	-	26,884		
Youth grantee effort - Healthy Transitions	-	-	-	44,750		
Youth grantee effort - Child Health and Wellness	-	-	-	14,518		
Youth grantee effort - Support for Success in School	-	-	-	4,923		
Total Effort for FY 2003-04				102,676	0%	0%



Effect

The OFCY Evaluation System measures the effectiveness of funded services by surveying the youth customers, their parents and program staff. The surveys report ask questions about customer satisfaction and how effective the services were in producing changes for the better in specific skills, knowledge, attitudes and behaviors.

EFFECT					Goals Achieved? If NO, why?
Were youth and parent customers satisfied with their services?	Average Satisfaction of Children & Youth (0-100% on 4 items)		Average Satisfaction of Parents of Youth (0-100% on 4 items)		
	88%		85%		
Were services effective in producing change for the better for their customers?	Service Productivity (% of targeted changes achieved minus % missed)		Child & Youth Report of Changes	Parent Report on their Child	Staff Report on Client
	Asset development changes		70%	71%	76%
	Grantee selected changes		74%	73%	83%
Were services equally effective for all their customers?	Service Quality Score		Change in Service Quality	Reliability of Grantee Questions	Level of Reliability
	Fall	Spring	Increase	0.87	Good
	1.8	2.3			
How many customers did they survey?	RPRAs Assessments	Youth Surveys	Parent Surveys	Staff Surveys	Total Surveys Collected
	148	310	197	250	905
					Yes
					Rating -Excellent
					Yes
					Rating -Excellent
					Yes
					Rating -Excellent
					Yes
					Rating -Good



Initial Outcomes and Results

Youth customers were asked seven questions for youth developmental assets and questions related to targeted skills, knowledge, attitudes and behaviors (determined by grantee). For each of these variables a quantitative score was given. The score is the percent of targeted changes achieved minus the percent of targeted changes missed. The score could range from -100% (worse) to 0% (same) to +100% (for better). Indicated below is the percentage of youth surveyed that indicated they changed for the better because of the services provided by the grantee. Each question began with: "Because of this program..."

Targeted Youth Developmental Assets

- 71%- my success at school (job/training) is better.
- 72%-my understanding of who I am and what I can do is better.
- 76%- my ability to communicate is better.
- 80%- my ability to learn about new things is better.
- 65%- my ability to connect with adults is better.
- 74%- my ability to work with others is better.
- 58%- my ability to stay safe is better.

Targeted Program Skills, Knowledge, Attitudes and Behaviors

- 63%- my ability to figure out problems with my project is better.
- 75%- my ability to participate in group decision-making is better.
- 75%- my leadership skills are better.
- 74%-my involvement in community activities is better.
- 80%- my teamwork abilities are better.
- 75%- my ability to respect the opinions of others is better.
- 76%-my ability to follow through on tasks I take on is better.
- 76%- my ability to make a difference in my community is better.

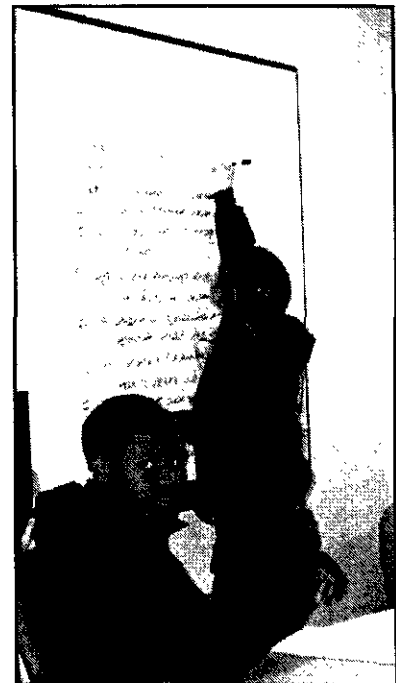
Youth Evaluator Comments:

By Cynthia Hernandez, Tania Hernandez and Jessica Pelayo

In this program, youth participants decide what projects receive grants; it's a youth to youth outreach program. The youth that are grant makers meet once a week for two hours to review proposals and applications submitted by youth. They have to make sure that the grants that they award are actually for a good use and that they benefit the youth applicants. Youth applicants are interviewed by youth grant makers to ensure that all the facts in the applications are true. The youth in this program visit different schools in Oakland to inform them about the availability of grant money. The grant makers do not get paid for their services; they do it as community service. However, the outreach interns do get paid.

During our site visit, we observed youth grant makers discussing and reviewing the proposal applications they had received. This year they have \$120,000 to award to youth applicants and are striving to award a minimum of 25 grants. The grants vary between \$50-\$5,000. The youth enjoy doing this because they get to give back to their community. Raquel, a 17-year-old high school student said, "As youth we give back to our community. Changing our community for the better."

What we liked most about this program was that youth get to learn how to be responsible by having a role in the community. They get the reward of seeing the outcome of the projects that they fund. We liked the fact that there are youth in Oakland that are willing to help other youth.



Marcus A. Foster Educational Institute

Children & Youth Grants Initiative

Project Description:

The Children & Youth Grants Initiative provides, through a grant application process, the opportunity for over 400 economically challenged children and youth, ages 0 to 20, and residing in Oakland to attend conferences, camps, trainings, and workshops. Grant review and approval takes one week and occurs weekly. Guidelines and policies are developed by youth and parents/careproviders. The program strives to enhance youth development and resiliency for life's challenges.

E F F E C T	GOALS	ACTUAL PERFORMANCE	GOAL MET	EVALUATOR'S COMMENT
	Deliver 100% of contracted services .	Delivered 108% of contracted service - 40,355 hours of direct service to Oakland's Children and Youth.	Yes	Program was able to serve 342 children and youth to allow them to participate in special events, trips, and conferences.
	No Leverage of Funds Required	Program efficiently award small youth and child grants to children of Oakland.	--	Leverage is not required.
E F F E C T	Achieve 60% of targeted changes for development of child and youth developmental assets because of services funded by OFCY.	Achieved 72% of targeted changes.	Yes	The program demonstrated excellent impact on the youth developmental assets of their participants.
	Not required			Agency -specific productivity measures are not required.
Results come from the effort and effect of the whole community of Oakland.				
R E S U L T S	Improve leadership skills for program participants.	Data not available.	?	Evaluators will work with project staff to determine acceptable result statements for next year.
	Improve physical development and health through dance, sports, and martial arts.	Data not available.	?	Agency did not provide sufficient data to determine whether this goal was achieved.

Program Strengths:

Child and youth grants have been very successful and operated efficiently and effectively by the Institute. This year 294 grants were awarded to children and youth to attend educational and life enhancing experiences. The reports back from youth and parents are very positive. The youth showed gains in their resiliency skills. The programs mini-grants allow low-income children to travel to conferences, visit historical black universities, visit Washington D.C., attend leadership conferences, sports camps, Journalism Conferences, science camps, and tour Europe, Africa and Asia. The program gave out \$83,269 or 83% of their \$100,000 grant. This strategy is promising to be an effective way to empower youth and children to follow their dreams.

Program Opportunities for Improvement:

The small amount available for administration makes it difficult for the Institute to do all the components of the OFCY evaluation plan. Next year, Evaluators will work with them to include them in the OUSD study to look up the intermediate results of their participants. They will only need to collect the child or youth's name and school.

Effort

Indicators used to describe a grantees efforts include: (1) what services were provided with the OFCY grant; (2) how much matching funds were leveraged; (3) and what activities and strategies were conducted. The main output of this analysis is the cost per hour of service. Cost per hour of service is calculated by dividing the amount of funding by the amount of services delivered to children and youth in Oakland.

EFFORT						Goals Achieved? If NO, why?
What did OFCY spend on their services?	OFCY Funds Spent	Matching Funds Spent	Total Funds Spent	Percent of OFCY Funds Spent	Percent of Matching Funds Spent	Yes
	\$100,000	\$0	\$100,000	100%	100%	
Who are their children and youth customers?	# Unduplicated Customers	Male	Female	Unknown		Yes
	342	43.0%	57.0%			
	0-5 yrs.	6-10 yrs.	11-14 yrs.	15-20 yrs.	Unknown	
	1.8%	27.8%	22.8%	47.1%	0.6%	
	African Amer.	Latino	Asian/PI	Native Amer.	Caucasian	
	34.2%	24.0%	22.8%	3.2%	4.4%	
Multi Racial	Other	Level of Youth Developmental Assets				
6.1%	5.3%	MEDIUM				
What activities and service strategies did they conduct?	Strategic Plan Priority Areas					Yes, youth mini grants.
	Youth to Youth Projects	School Success	Health & Wellness	Healthy Transition Adulthood	Youth Empowerment	
	100%	41%	0%	0%	59%	
How much service did they deliver?	Planned Hours of Service	Actual Hours of Service	Percent of Contracted Services Delivered	Hours of Service per Customer		Yes
	37,476	40,355	108%	118		
	Rating -Excellent					
How much did the service cost to deliver?	Actual Cost per Hour OFCY Funds	Actual Cost per Hour Total Funds	Cost per Customer OFCY Funds	Cost per Customer Total Funds	Youth Stipends and Grants	Yes
	\$2.48	\$2.48	\$292	\$292	\$85,000	
	Rating -Excellent					

Detail on Type of Services Provided

The total hours of direct service to youth is calculated by multiplying the number of sessions of an activity by the average number of youth at each session by the number of hours of service at each session. The table also indicates which services are school linked and after school. Definitions are found in the glossary in Appendix B.

Contracted Activity	Total Number of Sessions	Average Number of Participants	Average Hours of Services	Total Hours of Service	School Linked	After School Services
Give children minigrants bi-weekly(0-10)	24	6	7.63	1,059	Yes	Yes
Give youth minigrants bi-weekly (11-20)	24	10	23.25	6,168	Yes	Yes
Youth grantee activities at conferences, work	7	293	16.00	33,128	Yes	Yes
Total Effort for FY 2003-04				40,355	100%	100%

Effect

The OFCY Evaluation System measures the effectiveness of funded services by surveying the youth customers, their parents and program staff. The surveys report ask questions about customer satisfaction and how effective the services were in producing changes for the better in specific skills, knowledge, attitudes and behaviors.

EFFECT					Goals Achieved? If NO, why?	
Were youth and parent customers satisfied with their services?	Average Satisfaction of Children & Youth (0-100% on 4 items)		Average Satisfaction of Parents of Youth (0-100% on 4 items)		Yes, high customer satisfaction rates. Rating -Excellent	
	92%		96%			
Were services effective in producing change for the better for their customers?	Service Productivity (% of targeted changes achieved minus % missed)		Child & Youth Report of Changes	Parent Report on their Child	Staff Report on Client	Yes, had permission not to ask Grantee selected question Rating -Excellent
	Asset development changes		72%	78%	89%	
	Grantee selected changes					
Were services equally effective for all their customers?	Service Quality Score		Change in Service Quality	Reliability of Grantee Questions	Level of Reliability	Yes Rating -Excellent
	Fall	Spring		0.61	Good	
	2.6					
How many customers did they survey?	RPRAs Assessments	Youth Surveys	Parent Surveys	Staff Surveys	Total Surveys Collected	Yes, surveyed youth who came to two focus groups. Rating -Good
	116	75	42	0	233	

Initial Outcomes and Results

Youth customers were asked seven questions for youth developmental assets and questions related to targeted skills, knowledge, attitudes and behaviors (determined by grantee). For each of these variables a quantitative score was given. The score is the percent of targeted changes achieved minus the percent of targeted changes missed. The score could range from -100% (worse) to 0% (same) to +100% (for better). Indicated below is the percentage of youth surveyed that indicated they changed for the better because of the services provided by the grantee. Each question began with: †“Because of this program...”

Targeted Youth Developmental Assets

- 64%- my success at school (job/training) is better.
- 79%- my understanding of who I am and what I can do is better.
- 79%- my ability to communicate is better.
- 80%- my ability to learn new things is better.
- 64%- my ability to connect with adults is better.
- 71%- my ability to work with others is better.
- 68%- my ability to stay safe is better.

Youth Evaluator Comments:

No site visit conducted.

Marcus A. Foster Educational Institute

Force of Change Youth-Initiated Grant Making

Project Description:

Force of Change (FOC) is a youth-initiated grant-making program sponsored by the Volunteer Center of Alameda County. Under the direction of a Program Director and an assistant, the program works with a grant council of eight Oakland youth to disburse \$180,000 for youth grants ranging from \$1,000 to \$7,500. A community service and leadership component complements the work of FOC; it builds an ethic of community engagement and philanthropy in Oakland's youth community.

E F F O R T	GOALS	ACTUAL PERFORMANCE	GOAL MET	EVALUATOR'S COMMENT
	Deliver 100% of contracted services .	Delivered 70% of contracted service - 188,881 hours of direct service to Oakland's Children and Youth.	No	Program's original fiscal agent went bankrupt. MAFEI picked up the contract to make sure all youth grantees received their funds.
Leverage OFCY funds by 20% for administrative services.	No leverage	No	MAFEI was not required to match their administrative costs when they took over the project from the Volunteer Center of Alameda County.	
E F F E C T	Achieve 60% of targeted changes for development of child and youth developmental assets because of services funded by OFCY.	No surveys collected	No	Fall surveys came at the time of the bankruptcy and the staff was laid off. Spring surveys were missed.
	Achieve 60% of target changes for new skills, knowledge, and other selected behavioral changes because of services funded by OFCY.	No surveys collected	No	
R E S U L T S	Results come from the effort and effect of the whole community of Oakland.			
	80% of youth successfully complete the program.	80% of youth successfully completed the youth grants projects.	Yes	Program achieved service goal (process measure), but should focus results on specific skills and abilities of program participants.
	80% of youth will report building positive relationships with adults and peers.	80% of youth participants reported building positive relationships with adults and peers.	Yes	Result was measured by focus group interviews for youth receiving services during June 2003 and again in June 2004.

Program Strengths:

Marcus A. Foster Educational Institute did an effective job of picking up the promised grants to youth made by the Volunteer Center of Alameda County. The bankruptcy of the Volunteer Center caused a fiscal quarter of activity missed. Youth promised grants were given the grants and they completed their scope of their projects. Twenty-six grants were given out by Force for Change.

Program Opportunities for Improvement:

The many challenges faced last year by the Force for Change Project caused them to not participate in the OFCY Evaluation. They are refunded for next year with a new fiscal agent and should make an effort to participate and complete the requirements of the OFCY Evaluation System.

Effort

Indicators used to describe a grantees efforts include: (1) what services were provided with the OFCY grant; (2) how much matching funds were leveraged; (3) and what activities and strategies were conducted. The main output of this analysis is the cost per hour of service. Cost per hour of service is calculated by dividing the amount of funding by the amount of services delivered to children and youth in Oakland

EFFORT						Goals Achieved? If NO, why?
What did OFCY spend on their services?	OFCY Funds Spent	Matching Funds Spent	Total Funds Spent	Percent of OFCY Funds Spent	Percent of Matching Funds Spent	No match of administrative funds due to bankruptcy of first grantee.
	\$205,482	\$0	\$205,482	68%	0%	
Who are their children and youth customers?	# Unduplicated Customers		Male	Female	Unknown	No, did not track participants in youth grants, therefore the number of customers is low. Youth grantee's report 3,780 youth participants.
	97		38.1%	61.9%		
	0-5 yrs.	6-10 yrs.	11-14 yrs.	15-20 yrs.	Unknown	
	1.0%		13.4%	84.5%	1.0%	
	African Amer.	Latino	Asian/PI	Native Amer.	Caucasian	
	48.5%	11.3%	33.0%		2.1%	
Multi Racial	Other	Level of Youth Developmental Assets				
	4.1%	1.0%				
What activities and service strategies did they conduct?	Strategic Plan Priority Areas					Yes
	Youth to Youth Projects	School Success	Health & Wellness	Healthy Transition Adulthood	Youth Empowerment	
	100%				100%	
How much service did they deliver?	Planned Hours of Service	Actual Hours of Service	Percent of Contracted Services Delivered		Hours of Service per Customer	No, due to shutting down for a quarter missed planned service. Rating -Poor
	270,513	188,881	70%		1,947	
How much did the service cost to deliver?	Actual Cost per Hour OFCY Funds	Actual Cost per Hour Total Funds	Cost per Customer OFCY Funds	Cost per Customer Total Funds	Youth Stipends and Grants	Yes, 69% of funds when to youth grants. Rating -Excellent
	\$1.09	\$1.09	\$2,118	\$2,118	\$140,933	

Detail on Type of Services Provided

The total hours of direct service to youth is calculated by multiplying the number of sessions of an activity by the average number of youth at each session by the number of hours of service at each session. The table also indicates which services are school linked and after school. Definitions are found in the glossary in Appendix B.

Contracted Activity	Total Number of Sessions	Average Number of Participants	Average Hours of Services	Total Hours of Service	School Linked	After School Services
Recruitment for New Council Members	14	27	1.33	800		
Outreach to New Grantees	56	18	1.00	910		
Technical Assistance/Grantee Interviews	42	7	1.83	479		
Force of Change Youth Council Meetings	30	5	2.17	258		
Force of Change Council Member Office Hours	16	3	2.00	96		
Force of Change Youth Council Parent Orientation	-	-	-	-		
Force of Change Youth Council Retreat	-	-	-	-		
Leadership/Personal Development Workshops	4	9	8.00	272		
Community Service	4	55	5.50	744		
Program Documentation	2	5	2.00	20		
Youth Grantee Orientation	4	25	2.50	250		
Adult Ally Grantee Orientation	6	8	2.50	120		
Grantee Project Implementation (38 projects x 3 Youth Initiators = 114 youth grantees + 5 youth clients x 38 projects = 190)	423	175	2.00	181,477		
Grantee Monitoring (38 projects x 3 Youth Initiators = 114 youth grantees + 8 FOC Council Members)	146	10	1.83	2,765		
Program Self-Evaluation/Focus Groups	23	15	2.00	690		
Total Effort for FY 2003-04				188,881	0%	0%

Effect

The OFCY Evaluation System measures the effectiveness of funded services by surveying the youth customers, their parents and program staff. The surveys report ask questions about customer satisfaction and how effective the services were in producing changes for the better in specific skills, knowledge, attitudes and behaviors.

EFFORT						Goals Achieved? If NO, why?
What did OFCY spend on their services?	OFCY Funds Spent	Matching Funds Spent	Total Funds Spent	Percent of OFCY Funds Spent	Percent of Matching Funds Spent	Did not survey their customers
Who are their children and youth customers?	# Unduplicated Customers		Male	Female	Unknown	No
	0-5 yrs.	6-10 yrs.	11-14 yrs.	15-20 yrs.	Unknown	
	African Amer.	Latino	Asian/PI	Native Amer.	Caucasian	
	Multi Racial	Other	Level of Youth Developmental Assets			
What activities and service strategies did they conduct?	Community Service	Counseling	Leadership Dev.	Life Skills	Mentoring	No
	Strategic Plan Priority Areas					
	Tutoring Academic Assist.	School Success	Health & Wellness	Healthy Transition Adulthood	Youth Empowerment	
How much service did they deliver?	Planned Hours of Service	Actual Hours of Service	Percent of Contracted Services Delivered		Hours of Service per Customer	No
						Rating -Poor
How much did the service cost to deliver?	Actual Cost per Hour OFCY Funds	Actual Cost per Hour Total Funds	Cost per Customer OFCY Funds	Cost per Customer Total Funds	Youth Stipends and Grants	No
						Rating -Poor

Initial Outcomes and Results

Youth customers were asked seven questions for youth developmental assets and questions related to targeted skills, knowledge, attitudes and behaviors (determined by grantee). For each of these variables a quantitative score was given. The score is the percent of targeted changes achieved minus the percent of targeted changes missed. The score could range from -100% (worse) to 0% (same) to +100% (for better). Indicated below is the percentage of youth surveyed that indicated they changed for the better because of the services provided by the grantee. Each question began with: "Because of this program..."

No surveys were submitted for this program.

Youth Evaluator Comments:

No site visit conducted.

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