# OFFICE OF THE COLLETPY OF OAKLAND AGENDA REPORT

2010 MAY 27 AM 10: 25

TO:

Office of the City Administrator

ATTN:

Dan Lindheim

FROM:

Department of Human Services

DATE:

June 8, 2010

RE:

A Resolution Authorizing The City Administrator To Apply For, Accept, And Appropriate Measure B Funds In The Amount Of \$751,487 And Measure B Gap Grant Funds Up To \$240,224 From The Alameda County Transportation Improvement Authority (ACTIA) For Fiscal Year 2010-2011 To Provide Paratransit Services; And Authorizing The City Administrator To Negotiate And Execute Reimbursement Contracts In Amounts Not To Exceed: 1) \$380,000 To V.I.P. Express Transport, Inc., 2) \$200,000 To Friendly Transportation, Inc. DBA Friendly Transportation, Friendly Cab Company, Metro Yellow Cab Company And Yellow Cab Company, And 3) \$200,000 To Veterans Transportation, Inc. DBA Veterans Transportation And Veterans Cab Company; And Authorizing The City Administrator To Execute Amendments To The Contracts For Any Additional Amounts Received Under Measure B Without Returning To City Council

#### **SUMMARY**

Staff requests that the City Council approve a resolution authorizing the City Administrator to apply for, accept, and appropriate funds in the amount of \$751,487 from the Alameda County Transportation Improvement Authority (ACTIA) Measure B Fund for base program transportation services and up to \$240,424 Measure B Gap Grant funds.

The base program allocation derives from a funding formula for all Alameda County cities by zone. Oakland's allocation for FY 2010-2011 is set at 70.45% of North County's overall share. Oakland Paratransit for the Elderly and Disabled (OPED) will use the Measure B funds to provide subsidized, supplemental transportation for Oakland and Piedmont senior and disabled populations.

Staff also recommends that City Council authorize the City Administrator to negotiate and execute contracts between the City of Oakland and three paratransit providers for the continued implementation of the ACTIA Measure B funded taxi and wheelchair van services for paratransit riders for an amount not to exceed \$780,000 for the period of July 1, 2010 – June 30, 2011. The providers and "not to exceed" contract amounts are as specified below:

• V.I.P. Express Transport, Inc.,

\$380,000

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| Friendly Transportation, Inc. dba                     | \$200,000 |
|---|-----------|
| Friendly Transportation, Friendly Cab Company,        |           |
| Metro Taxicab Company and Yellow Cab Company          |           |
| <ul> <li>Veterans Transportation, Inc. dba</li> </ul> | \$200,000 |
| Veterans Transportation and Veterans Cab Company      |           |

The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use the Measure B funds to provide subsidized transportation for Oakland's senior and disabled populations.

#### FISCAL IMPACT

The FY 2010-2011 Adopted Policy Budget for Oakland Paratransit for the Elderly and Disabled (OPED) program includes the Measure B fund allocation and fare revenue. The \$751,487 that Oakland receives from ACTIA for FY 2010-2011 will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled Organization (75621), and OPED Administration Project (G360210), OPED Taxi Project (G360220), and OPED Van Project (G360230).

The Measure B allocation for FY 2010-2011 has declined by 12% from the previous year due to a decline in sales tax revenue. The sales tax decline began in FY 2008-2009 and cuts have been averted through various program savings, the usage of a small reserve balance and transportation services that were chargeable to grants.

In FY 2009-2010, the revenue projection was revised to a lower amount at the mid-year point. Therefore, staff has thoroughly monitored expenses in response to the revenue reduction in order to achieve a balanced budget at the end of the year with the assistance of additional stabilization funding in the amount of \$83,498 from ACTIA. Currently, there is no stabilization fund designated for the upcoming fiscal year.

Measure B Gap Grant funds that Oakland will receive from ACTIA for FY 2010-2011 will be deposited to Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled organization (75621), OPED Administration Project (G360210), OPED Gap Project (G352410), OPED Gap Project (G352510), OPED Gap Project (G352710).

Historically, the City Council has waived Central Services Overhead (CSO) charges levied against senior program grants. Oakland Paratransit has had its CSO waived since 1977 and a waiver is necessary for the FY 2010-2011. The waiver of CSO charges (\$48,700) does impact the General Purpose Fund (GPF), in that it reduces "recovery" amounts.

The funding for OPED contracts is included in the FY 2010-2011 Adopted Policy Budget under Department of Human Services, Measure B Paratransit – ACTIA Fund (2213 75621 G360210-G360230 YS14). Additional funding will not be available from the revenue set-aside for seniors from parking fines: General Purpose Fund (1010), Oakland Paratransit for the Elderly, Disabled

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Organization (75621), Revenue for Senior Transportation Project (P50550), and Empowering Seniors and People with Disability Program (YS14); as funding has been proposed for elimination as part of FY 2009-2011 Proposed Policy Budget balancing measures. There is no additional fiscal impact on the General Purpose Fund.

#### **BACKGROUND**

The City of Oakland has operated a city-based paratransit service since 1978 with State Transportation Development Act (TDA 4.5) funds. The City began receiving Alameda County's Measure B half cent sales tax after voters approved it in November 1986.

The new Measure B allocation approved by voters in November 2000 is administered by the Alameda County Transportation Improvement Authority (ACTIA). The funds have been divided among the four zones of the County (North, Central, South and East) by legislation. The Measure B paratransit service dollars are allocated to cities by region within Alameda County on a formula basis. The City of Oakland receives the largest allocation (70.45%) of North County's share to serve both Oakland and Piedmont residents.

The Americans with Disabilities Act (ADA), effective July 26, 1990, mandates that all public transit operators provide complementary paratransit services for persons who cannot use fixed route transit due to a disability. To fulfill these requirements, AC Transit and BART, major public transit operators in this service area, formed the East Bay Paratransit Consortium (EBP) and developed a Coordinated Paratransit Plan. EBP contracts with Veolia Transportation to administer and manage all ADA paratransit services for the region. East Bay Paratransit is the primary paratransit provider in Alameda County.

In December 1996, Oakland began offering a new supplemental paratransit service funded by Measure B funds solely. The program was designed to meet the needs of Oakland residents who require assistance beyond the parameters of the Consortium's program. To date, the City of Oakland has contracted with taxicab companies and wheelchair accessible van companies to provide its service.

In March 2002, OPED allocated funds to begin a pilot Senior Shuttle project in West Oakland that later expanded on a limited basis to North and Downtown Oakland. The East Oakland Expansion Shuttle began in May 2004 with a special grant from the East Bay Community Foundation for a 16-month period. The City of Oakland Paratransit Program covered the administrative costs and committed to continue the funding following the grant. However, with the eventual loss of General Purpose Fund revenues and Measure B sales tax reductions, OPED became unable to fund the service beyond FY 2008-09. Therefore, in FY 2009-2010, the shuttle program received a grant through the Oakland Community Action Partnership (OCAP) through American Recovery and Reinvestment Act (ARRA) funding in order to extend the service for a period not to exceed September 30, 2010.

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DHS: OPED 2010-11 Paratransit Services

The City of Oakland's Comprehensive Plan for Seniors (September 1987), Recommendation II, states that the City should give priority to elderly population groups with special needs, including the vulnerable and frail elderly. Oakland Paratransit services respond to that recommendation by giving priority to the elderly who are vulnerable and frail. In addition, the Department of Human Services has collaborated with Alameda County, AC Transit, BART and other cities to develop Americans with Disabilities Act (ADA) compatible and non-ADA paratransit services for seniors and persons with disabilities.

The City of Oakland contracts on a non-exclusive basis, with any taxi and van companies that provide paratransit services for the elderly and disabled, have a minimum fleet of five or more vehicles, permitted to provide taxi service in Oakland and meet the City's other requirements for paratransit services. Each recommended taxi and wheelchair lift van company meets all applicable laws and regulations and complies with City contracting requirements, which includes the following: appropriate business permits; proof of vehicle insurance; workers compensation insurance; drug and alcohol testing for drivers; and driver training. Staff has determined that the recommended companies providing taxi and/or wheelchair van services meet the above requirements.

#### KEY ISSUES AND IMPACTS

Alameda County Measure B, approved on the November 2000 ballot, extended the sales tax for transportation an additional 20 years through 2022. The total allocation of FY 2010-2011 Measure B funds for the City of Oakland Paratransit Program is \$751,487. The Measure B allocation is a revenue projection from ACTIA based on projected sales tax revenue. The City of Oakland receives the actual dollars based on a funding formula which may be above or below the ACTIA projection.

Oakland's paratransit program will continue to provide subsidized transportation for senior residents and persons with disabilities unable to utilize public transportation, including the ADA paratransit service. OPED users require additional services, such as same day service, door-to-door service, and/or transportation if living near an inactive bus route. OPED also provides transportation for individuals waiting 21 days for ADA certification and therefore unable to use the Consortium's program.

Staff will continue to seek additional partnerships to add service enhancements, which will modify and improve current services, and promote better coordination with services throughout the County. Through a Measure B Gap Grant, OPED currently has a partnership in place with the City's Senior Companion Program to provide travel escort service for monolingual, isolated and frail seniors. Senior Companions escort the seniors using taxi scrip for transportation to medical appointments and other destinations. This collaboration has allowed OPED to broaden its service to more frail individuals and to provide improved services.

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OPED subsidizes transportation for the most vulnerable residents of Oakland. These residents rely on paratransit services to get to essential living activities and to life saving medical appointments.

Clients are free to choose among contracted vendors using individually issued vouchers and taxi scrip. The contracted companies accept these vouchers and scrip. Program clients call the service providers directly to arrange for service. Contract amounts are determined and based on the previous year's program service history and revenue projections. Contracts may need to be amended later in the contract year to adjust for demand based on client choice. This ability to amend contracts without having to return to City Council will prevent any disruption in service.

With these new contracts, OPED expects to provide approximately 30,000 individual trips for FY 2010-2011. All contractors will provide service to the entire City.

In the coming year, OPED staff expects to work closely with the City Administrator's Taxi Detail in a continuing effort to improve taxi service. OPED staff will be available to provide input in relation to the taxi ordinance and will also continue working to improve paratransit services by meeting with the contractors regularly. These meetings ensure continued communications between the client, the contractor and OPED in order to improve on-time service and increase customer satisfaction. OPED staff also meets with community groups, non-profit organizations and clients to explore services that will improve service delivery.

#### PROGRAM DESCRIPTION

Oakland Paratransit for the Elderly and Disabled (OPED) offers subsidized, supplemental paratransit services to residents of Oakland and Piedmont who cannot access public transportation and are 70 years of age and older or 18 years and older with a mobility disability. OPED contracts with taxi and wheelchair lift van companies to provide paratransit services. Door-to-door transport gives seniors and persons with disabilities access to services such as medical appointments, shopping and daily activities. Priority is given to individuals needing health care (e.g., dialysis, cancer treatments, and therapy).

The Alameda County Transportation Improvement Authority (ACTIA) Measure B funding formula includes the following factors with 2000 U. S. Census data and the most recent SSI data for Oakland residents below:

| 5-15 with disability | 16-64 with<br>disability | 65 and over<br>with<br>disability | Age 65-79 | 80 and over | SSI<br>recipients<br>18+ |
|----------------------|--------------------------|-----------------------------------|-----------|-------------|--------------------------|
| 2,808                | 25,719                   | 10,962                            | 30,629    | 18,960      | 20,008                   |

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It is unknown how many of those accounted for are eligible for paratransit services. However, OPED is currently able to provide supplemental paratransit service to approximately 1,200 eligible riders.

During 2009-2010, OPED riders lived throughout Oakland and Piedmont. The following chart provides the zip code of registered OPED riders. The Oakland Senior Shuttle riders are not registered with Oakland Paratransit and are not included in the table below. The Senior Shuttle serves residents in West, North, Downtown and East Oakland (94603, 94607, 94608, 94609, 94611, 94612 and 94621).

| Registered Riders by Zip Code |       |       | Registered Riders by<br>Race/Ethnicity: |       |       |                                 |
|-------------------------------|-------|-------|---|-------|-------|---------------------------------|
| 94601                         | 7.3%  | 94606 | 7.1%                                    | 94611 | 11.8% | African American (52.2%),       |
| 94602                         | 7.1%  | 94607 | 6.4%                                    | 94612 | 9.0%  | Asian/Pacific Islander (10.1%), |
| 94603                         | 5.8%  | 94608 | 7.9%                                    | 94618 | 2.6%  | Caucasian (25.8%),              |
| 94604                         | 1.0%  | 94609 | 6.3%                                    | 94619 | 4.0%  | Hispanic (4.7%),                |
| 94605                         | 10.0% | 94610 | 7.3%                                    | 94621 | 5.1%  | Native American (1.0%)          |

#### **EVALUATION OF PAST PERFORMANCE**

OPED relies on a variety of mechanisms to assess customer service and vendor performance.

- 1. Informal feedback from many of the riders via office visits, phone calls, and letters to inform us of their needs, experiences and overall appreciation for the program. The results of the informal feedback during this past year indicate the following:
  - Riders appreciate the flexibility of using taxis.
  - Riders appreciate taxi scrip expiring at the end of the year and not each quarter.
  - Riders appreciate the ability to select a company of choice and driver.
  - Riders appreciate the ability to make same day appointments.
- 2. OPED conducts an annual mail survey of all riders to gain additional qualitative information. The survey was created to help collect information for City Council, ACTIA and the Paratransit Advisory and Planning Committee (PAPCO). The survey for FY 2009-2010 will be conducted in June 2010. The questionnaire is provided herein as Attachment A.
- 3. In 2009, ACTIA contracted with Quantum Market Research, Inc. (QMR) to conduct an independent survey of Alameda County's city-based paratransit programs. QMR's findings were presented in February 2010 for review and acceptance by the ACTIA Board.

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The entire survey report of all Alameda County city-based programs can be obtained through ACTIA; however, this report provides highlights of some key results for Oakland as follows:

| Survey Category                         | Result   |  |
|---|--|--|
| Overall quality of OPED service options | 71% good or better                             |  |
| Rating of most recent trip              | 86% good or better                             |  |
| Vehicle arrived on time                 | 83% on time or better                          |  |
| Change in service over the past year    | 60% stayed the same / 28 % better              |  |
| Usual trip purpose                      | 55% medical / 20% shopping/banking             |  |
| Overall service delivery                | 3.04 (4 Excellent; 3 Good; 2 Fair; and 1 Poor) |  |

OPED will continue to use customer feedback to improve service and evaluate the performance of its contractors.

#### SUSTAINABLE OPPORTUNITIES

**Economic:** Funds from Measure B will be used for contracts with local vendors to improve current paratransit services. Vendors will subscribe to the City's Living Wage Ordinance.

**Environmental:** The Paratransit Program encourages multi-rider transportation for a population that cannot use public transportation and does not have access to private vehicles.

**Social Equity:** Paratransit funds will make services accessible for residents who due to age or disability would not be able to have access. Access to services will improve the quality of life for paratransit participants.

#### DISABILITY AND SENIOR CITIZEN ACCESS

The Alameda County Measure B funds are designated for non-mandated paratransit for senior citizens and people with mobility disabilities. Oakland provides subsidized paratransit services for people with disabilities and senior citizens. Disabled and senior citizens utilize the Oakland Paratransit Program to access medical services, shopping, and other social activities.

#### RECOMMENDATION(S) AND RATIONALE

Staff recommends that the City Council approve a resolution authorizing the filing of a claim with the Alameda County Transportation Improvement Authority for FY 2010-2011 Measure B funds in the amount of \$751,487 which will continue to support frail and disabled Oakland residents who require transportation access through the Oakland Paratransit for the Elderly and Disabled Program (OPED) and for two Measure B Gap Grants in an amount up to \$240,224 which will expand and improve services.

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Staff recommends that the City Council approve this resolution authorizing the City Administrator to negotiate and execute three reimbursement contracts for an amount not to exceed \$780,000 for the continued implementation of the Measure B taxi and wheelchair van service for July 1, 2010 – June 30, 2011, and to make contract amendments without returning to City Council.

The City may need to make adjustments to contracts without disrupting service prior to the end of the fiscal year. Returning to City Council to make minor adjustments to contracts may delay individual service.

#### ACTION REQUESTED OF THE CITY COUNCIL

Approve a resolution authorizing the City Administrator to apply for, accept, and appropriate Measure B Funds in the amount of \$751,487 and Measure B Gap Grant Funds up to \$240,224 from the Alameda County Transportation Improvement Authority (ACTIA) for Fiscal Year 2010-2011 to provide paratransit services; and authorizing the City Administrator to negotiate and execute reimbursement contracts in amounts not to exceed: 1) \$380,000 to V.I.P. Express Transport, Inc., 2) \$200,000 to Friendly Transportation, Inc. dba Friendly Transportation, Friendly Cab Company, Metro Yellow Cab Company and Yellow Cab Company, and 3) \$200,000 to Veterans Transportation Inc. dba Veterans Transportation and Veterans Cab Company; and authorizing the City Administrator to execute amendments to the contracts for any additional amounts received under Measure B without returning to City Council.

Respectfully submitted,

ANDREAYOUNGDAHL

Director, Department of Human Services

Reviewed by: Brendalynn Goodall, Manager

Aging & Adult Services

Prepared by: Hakeim McGee, Sr Services Supervisor

OPED

ATTACHMENT A - OPED Passenger Satisfaction Survey

APPROVED AND FORWARDED TO THE LIFE ENRICHMENT COMMITTEE:

Office of the City Administrator

Item: \_\_\_\_\_

Life Enrichment Committee

June 8, 2010

# City of Oakland Oakland Paratransit for the Elderly and Disabled (Taxi Scrip/Van Voucher) 150 Frank H. Ogawa Plaza # 4353 Oakland, CA 94612-2092 (510) 238-3036

# **Passenger Satisfaction Survey**

**Dear Oakland Paratransit Rider:** 

We would like to hear from you. We welcome your feedback on our service and ideas for improvement.

Please take a moment to complete the survey below to help us serve you better.

We appreciate your patronage. Thank you for riding with Oakland Paratransit.

## Let's Begin!

| Personal Information       |          |               |  |
|----------------------------|----------|---------------|--|
| 1. What is your age?       |          |               |  |
| 2 What is your gender?     | Male     | Female        |  |
| 3. What zip code do you li | ve in? _ | ~ <del></del> |  |
|                            | (over)   |               |  |

Oakland Paratransit for the Elderly and Disabled Program Annual Survey

# Service Information 4. Which service do you use? Taxi Scrip Van Voucher Both 5 What is the primary purpose of your trips? Shopping Social Recreational Medical 6. How many minutes do you wait on the phone to request a ride? 5 min. or less 6 min. or more 10 min. or more 7 Are your rides on time? **Mostly Sometimes** Seldom Always Never Are the vehicles clean and in good condition? Always **Mostly Sometimes** Seldom Never Are the drivers helpful and friendly? Always Mostly Sometimes Seldom Never 10. Do you have any complaints about the drivers?

# **ATTACHMENT A**

| 11.    | 1. Do the drivers operate the vehicles safely? |                       |                                       |                                       |          |           |
|--------|--|-----------------------|---------------------------------------|---------------------------------------|----------|-----------|
|        | Always   | Mostly                | Sometin                               | nes Se                                | eldom    | Never     |
|        | Have you<br>ir rides?                          | ı seen driv           | ers do an                             | y of the                              | followi  | ng during |
|        | Speed  | Talk o                | n Cell Pho                            | ne Dr                                 | ive Red  | klessly   |
|        | Ignore St                                      | top Signs             | Not                                   | Wear S                                | eatbelt  |           |
| 13.    | How long                                       | g are your            | trips on a                            | verage i                              | in minu  | tes?      |
|        | 5–10   | 10–15                 | 15-20                                 | 20-25                                 | 25 o     | r more    |
| Sei    | rvice Impr                                     | ovements              |                                       |                                       |          |           |
| 14.    | How can  | we bette              | r serve yo                            | ur trans                              | portatio | on needs? |
|        |  |                       |                                       |                                       |          |           |
|        |  |                       |                                       |                                       |          |           |
| sta    | •  | customei<br>mpanies a |                                       |                                       |          |           |
|        |  |                       | · · · · · · · · · · · · · · · · · · · | · · · · · · · · · · · · · · · · · · · |          |           |
| · · ·  |  |                       |                                       |                                       |          |           |
| (over) |  |                       |                                       |                                       |          |           |

Oakland Paratransit for the Elderly and Disabled Program Annual Survey

### ATTACHMENT A

| 16. What do you like best about Oakland Paratransit? Any success stories that you would like to share? |               |                                       |           |      |
|--|---------------|---------------------------------------|-----------|------|
|  |               | · · · · · · · · · · · · · · · · · · · |           |      |
|  |               | ***                                   |           |      |
| 17. What is your Oakland Paratra   |               | ction witl                            | h City of |      |
| Excellent  | Very Good     | Good                                  | Fair      | Poor |
| Conclusion   |               |                                       |           |      |
| 18. Do you have  | any other com | ments ab                              | out your  |      |
| experience with  | Oakland Parat | ransit to                             | share?    |      |
|  |               |                                       |           |      |
|  |               |                                       |           |      |
|  |               |                                       |           |      |
|  | <del>.</del>  |                                       |           |      |
| 19 Your Name   | e: (optional) |                                       |           |      |

Thank you for your responses!

Please return the survey in the enclosed stamped envelope.

Oakland Paratransit for the Elderly and Disabled Program Annual Survey

M. Morodomi

OFFICE OF THE CITY CLERA OAKLAND

2010 MAY 27 AM 10: 25

# OAKLAND CITY COUNCIL

| RESOLUTION No. | C.M.S. |
|----------------|--------|
|----------------|--------|

A RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT, AND APPROPRIATE MEASURE B FUNDS IN THE AMOUNT OF \$751,487 AND MEASURE B GAP GRANT FUNDS UP TO \$240,224 FROM THE ALAMEDA COUNTY TRANSPORTATION IMPROVEMENT AUTHORITY (ACTIA) FOR FISCAL YEAR 2010-2011 TO PROVIDE PARATRANSIT SERVICES; AND AUTHORIZING THE ADMINISTRATOR TO NEGOTIATE AND EXECUTE REIMBURSEMENT CONTRACTS IN AMOUNTS NOT TO EXCEED: 1) \$380,000 TO V.I.P. EXPRESS TRANSPORT, INC., 2) \$200,000 TO FRIENDLY TRANSPORTATION, INC. DBA FRIENDLY TRANSPORTATION, FRIENDLY CAB COMPANY, METRO YELLOW CAB COMPANY AND YELLOW CAB COMPANY, AND 3) \$200,000 TO **VETERANS** TRANSPORTATION, INC. DBA **VETERANS** TRANSPORTATION AND VETERANS CAB COMPANY; AND AUTHORIZING THE CITY ADMINISTRATOR TO EXECUTE AMENDMENTS TO THE CONTRACTS FOR ANY ADDITIONAL AMOUNTS RECEIVED UNDER MEASURE B WITHOUT RETURNING TO CITY COUNCIL

WHEREAS, voters in Alameda County passed the new Measure B in November 2000, thereby providing sales tax revenues for paratransit services; and

WHEREAS, Measure B funds will be required by the City of Oakland for Fiscal Year 2010-11 for the purpose of providing subsidized transportation by taxi or by van to the elderly and persons with disabilities who are deemed unable to use public transit; and

WHEREAS, the City of Oakland has been in the past and continues to be an eligible recipient for Alameda County Measure B funds; and

WHEREAS, Alameda County Transportation Improvement Authority has established a target expenditure for administrative fees of eighteen percent (18%) of total program costs; and

WHEREAS, the City of Oakland has in past years waived the Central Services Overhead charge for this program and a waiver is necessary for Fiscal Year 2010-2011; and

WHEREAS, the City of Oakland Adopted Policy Budget for Fiscal Year 2010-11 includes Measure B fund appropriation in Measure B Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly, Disabled Organization (75621), and OPED Administration Project (G360210), OPED Taxi Project (G360220), OPED Van Project (G360230); and

WHEREAS, it is in the best interests of the City, to waive the requirement for an RFP or RFQ process because these contracts are not professional services contracts and the City of Oakland contracts on a non-exclusive basis, with any taxi and van companies that provide paratransit services for the elderly and disabled, have a minimum fleet of five or more vehicles, permitted to provide taxi service in Oakland, and meet the City's other requirements for paratransit services; and

WHEREAS, the City desires to maintain this service without interruption; and

WHEREAS, the City lacks the fleet, the van equipment and the support structure to operate this service with City employees and has never provided or operated such a service; and

WHEREAS, all of the companies for which contracting authorization is being requested, meet the City's requirements for paratransit services; and

WHEREAS, the City wishes to enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

| <ul> <li>V.I.P. Express Transport, Inc.,</li> </ul> | \$380,000 |
|---|-----------|
| Friendly Transportation, Inc. dba                   | \$200,000 |
| Friendly Transportation, Friendly Cab Company,      |           |
| Metro Taxicab Company and Yellow Cab Company        |           |
| Veterans Transportation, Inc. dba                   | \$200,000 |
| Veterans Transportation and Veterans Cab Company    |           |
| now, therefore, be it                               |           |

**RESOLVED:** That the City Administrator or his designee is hereby authorized and directed to apply for, conduct all negotiations, execute and submit all documents including but not limited to claims, applications, agreements, amendments, modifications, and payment requests, to conduct all related actions that may be necessary for the completion of the delivery of Measure B taxi and van service to the elderly and disabled; and be it

**FURTHER RESOLVED:** That the City enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

V.I.P. Express Transport, Inc.,
 Friendly Transportation, Inc. dba
 Friendly Transportation, Friendly Cab Company,
 Metro Taxicab Company and Yellow Cab Company
 Veterans Transportation, Inc. dba
 \$200,000

Veterans Transportation and Veterans Cab Company

and be it

**FURTHER RESOLVED:** That Central Services Overhead costs in the amount of \$48,700 will be offset by the General Fund; and be it

**FURTHER RESOLVED:** That fees collected by Oakland Paratransit for the Elderly and Disabled (OPED) in conjunction with the sale of van vouchers and taxi scrip to OPED clients be appropriated in accordance with the terms of the existing contracts, for the exclusive use of OPED; and be it

FURTHER RESOLVED: That the City Administrator or his designee is hereby authorized to accept Measure B funds in the amount of \$751,487 and up to \$240,224 from Measure B Gap funds for the Oakland Paratransit Program to be deposited into Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) and should additional funds become available, the City Administrator is authorized to appropriate same to Measure B – Paratransit – ACTIA Fund (2213), Oakland Paratransit for the Elderly and Disabled organization (75621) for the purposes described above and to execute amendments to the contracts with the service providers for any additional amounts received under the Measure B grant without returning to City Council.

| IN COUNCIL, OAKLAND, CALIFORNIA,                | <del> </del>   |
|---|--|
| PASSED BY THE FOLLOWING VOTE:                   |  |
| AYES - BROOKS, DE LA FUENTE, KAPLAN, KERNIGHAN, | NADEL, QUAN, REID, and PRESIDENT BRUNNER                               |
| NOES -  |  |
| ABSENT -  |  |
| ABSTENTION -                                    | ATTEST:LaTonda Simmons   |
|   | City Clerk and Clerk of the Council of the City of Oakland, California |