

CITY OF OAKLAND
AGENDA REPORT

FILED
OFFICE OF THE CITY CLERK
OAKLAND
2005 JUN -2 AM 10:18

TO: Office of the City Administrator
ATTN: Deborah Edgerly
FROM: Department of Human Services
DATE: June 14, 2005

RE: **RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE GRANT FUNDS FROM THE CORPORATION FOR NATIONAL AND COMMUNITY SERVICES (CNS) IN THE AMOUNT OF \$325,867 AND THE ALAMEDA COUNTY AREA AGENCY ON AGING IN THE AMOUNT OF \$21,742 AND THE CITY OF BERKELEY IN THE AMOUNT OF \$14,825 FOR THE SENIOR COMPANION PROGRAM (SCP) AND FOSTER GRANDPARENT PROGRAM (FGP) FOR THE FISCAL YEAR 2005-2006**

SUMMARY

Staff requests that the City Council approve a resolution authorizing the City Administrator to apply for, accept and appropriate four Senior Companion Program (SCP) and Foster Grandparents (FGP) grants in the amounts estimated at \$295,302, \$30,565, \$21,742, \$14,825. These grants are funded by the Corporation for National and Community Service (CNS: SCP and FGP), Alameda County Area Agency on Aging (AAA: SCP), and the City of Berkeley (SCP) respectively. The four grants are scheduled to begin effective July 1, 2005 through June 30, 2006. The four grants will provide senior volunteer opportunities to assist frail and socially isolated seniors and at-risk children and youth and their family members.

FISCAL IMPACT

Approval of the proposed resolution will authorize the application, acceptance and appropriation of four Senior Companion Program and Foster Grandparent Program grants for program year 2005-2006 in the total estimated amount of \$362,434.

Funding will be appropriated to the Department of Human Services in Organization 75241, Senior Companion and Foster Grandparent Program Unit, to Fund 2120, Project G264410 (CNS/SCP); Fund 2120, Project G264520 (CNS/FGP); Fund 2132, Project G263810 (AAA/SCP); Fund 2128, Project G264910 (Berkeley/SCP).

The General Purpose Fund will provide \$186,924 in Project G264420 for administrative and volunteer program costs associated with the Senior Companion and Foster Grandparent programs.

In past years, the City Council has waived the Central Services Overhead (CSO) charges levied against this and other senior program grants. A waiver is necessary for this program in FY 2005-

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2006. The waiver of Central Services Overhead charges would be \$7,440 and impacts the General Purpose Fund (GPF), in that it reduces "recovery"-which is essentially revenue- to the GPF.

BACKGROUND

The purpose of the Senior Companion and Foster Grandparents Programs is to provide meaningful part-time volunteer opportunities for income eligible senior residents in the City of Oakland. The Senior Companion volunteers offer supportive person-to-person services to Oakland's frail and elderly residents with the purpose of helping them remain independent in their homes and community. The Senior Companion Program is beginning its twenty-sixth year of operation, effective July 26, 2005. Since the passage of the City Council's first Resolution No.56572 C.M.S., dated July 26, 1977, the program has grown to support over one hundred Senior Companion volunteers.

The Foster Grandparent volunteers provide children the much needed attention that can change lives. They help children learn to read and care for children/youth with disabilities (i.e. physically and emotionally challenged). Foster Grandparents mentor and help children/youth develop the skills, confidence and self-esteem to succeed in life. Since its inception in 1999, the program continues to address the needs of children/youth and their families in Oakland.

The FGP and SCP receive funds from the following sources:

- Corporation for National and Community Services (CNCS) funds sixty-seven (67) SCP volunteers and eight (8) FGP volunteers.
- Area Agency on Aging of Alameda County funds six (6) SCP volunteers;
- City of Berkeley funds four (4) SCP volunteers.
- Community Development Block Grant (CDBG) funds 1- Case Manager and two (2) SCP volunteers. The number of volunteers varies annually.
- City of Oakland General Purpose Fund for recognition activities and staff.

KEY ISSUES AND IMPACTS

The Senior Companion and Foster Grandparent programs serve vulnerable and at-risk residents of Oakland. Both programs serve a dual function in that the clients benefit from the assistance provided by the volunteers and in turn, the volunteers gain a sense of civic responsibility. All participants of both programs improve the quality of their lives while strengthening their respective communities.

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The Senior Companion Program and Foster Grandparent Program come under the Federal Domestic Volunteer Act of 1973, as amended. Under these guidelines, the administration of SC/FG programs requires that 90% of the grant funds go directly to low-income volunteers. The City's General Purpose Fund provides the 10% match to support the grant funds. The grant monies provide for the volunteer support expenditures including stipends, meals, transportation, liability insurance, recognition, uniform identification badges and other allowable expenses.

PROGRAM DESCRIPTION

The Senior Companion Program (SCP) and Foster Grandparent Program (FGP) provide volunteer opportunities for seniors to help strengthen their communities.

Each volunteer is required to meet specific program eligibility requirements before conferring the title of Senior Companion or Foster Grandparent. Companions and Grandparents must be age 60 and above, low-income and have completed forty (40) hours of pre-service training (i.e. rules, regulations, in-home decorum, emergency procedures, forms completion, etc.). All volunteers are required to be certified as eligible participants annually and to attend twice a month in-service training classes provided by Laney College instructors. These classes provide the volunteers with pertinent gerontological information to enhance their understanding of the aging process and to bolster their skills in obtaining resources to assist their clients. The Foster Grandparent volunteers also receive basic volunteer training. Additional in-service training classes are provided by the site coordinators and program staff (i.e. child-care centers, libraries, schools, hospitals, and SCP/FGP program staff).

Senior Companions and Foster Grandparents must volunteer fifteen to twenty hours a week to receive a stipend (non-taxable/exempt contribution) of \$2.65 per hour of volunteer service. A volunteer may serve up to 1,044 hours annually. Other nominal contributions, to defray the personal expenses of a low-income volunteer wanting to serve his/her community, include small contributions toward lunch of \$2.00 a day, \$13.00 a month for a bus pass and a small contribution for auto expenses. These contributions vary and are adjusted based on the available funds to provide additional supports for each volunteer.

Annually, Senior Companions and Foster Grandparents contribute more than one-hundred-thousand hours (100,000) of volunteer service. The Senior Companions serve 300-400 clients who are frail and/or elderly. Foster Grandparents serve 50 to 100 children and youth who are at risk and in need of special assistance. These clients are served annually and a care plan is maintained on each client to identify the level of service performed by each volunteer.

Community based programs provide staff to serve as station supervisors for Senior Companions and Foster Grandparents. The Senior Companion and Foster Grandparent program collaborates

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under a Memorandum of Understanding with twenty (20) to twenty-five (25) community based programs to place volunteers, which are then assigned clients, supervised and monitored monthly.

The community based stations represent a wide variety of professional programs including non-profit and private/public service programs (i.e. Allen Temple Arms, Family Bridges, Inc., Seton Center, St. Mary's, West Oakland Health Center, Oakland Unified School District, Oakland Library, child care centers, and after school programs).

Senior Companions assist in some of the following areas: escorting to and from medical appointments, shopping, completing forms, making referrals, assessing in-home safety needs, translating in the client's language, reading, writing and phoning for clients, providing respite for family care-givers and performing other care activities to ensure some semblance of independence in the lives of the elderly.

Foster Grandparents assist children/youth and their families with reading, writing, learning and cognitive development activities, play and life skills enhancement activities, scheduling appointments, group and field trip activities, and mentoring for both the child and teen/young adult parents.

The volunteers and clients (i.e. frail/elderly and children/youth) served by both the Senior Companion Program and Foster Grandparent Program live throughout the City of Oakland and the surrounding areas. The ethnicity of both volunteers and clients served combined are as follows: Asian /Pacific Islander (68.0%), African American (23.34 %), Hispanic (4.34%), Caucasian (3.09%) and other (1.23%). See attached Table 1: Clients Served by Zip Codes.

Evaluation

SCP/FGP utilizes the following assessment mechanism to review the quality of service performed and received:

1. Annual satisfaction surveys from its 300- 400 clients served;
2. Annual satisfaction surveys from 100 -130 volunteers served;
3. Annual satisfaction surveys from 20- 30 Station Supervisors;
4. Station Supervisors complete annual evaluations on volunteers assigned to their community-based programs.

As of 2003-04, the overarching concern resulting from last year's surveys concluded that there is an increased need for volunteer assistance for the "old-old" (age 89 and above) population and that of mentoring for the at-risk children/youth. In addition to the program's use of satisfaction surveys, the SCP/FGP is evaluated annually by the Federal, County and local funding agencies. Senior volunteer services (SCP/FGP) will continue to use client satisfaction surveys and volunteer evaluations to improve services and to evaluate the program's performance in general.

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SUSTAINABLE OPPORTUNITIES

Economic:

Eligible senior volunteers receive supplemental income to defray the high cost of living on fixed incomes.

Environmental:

This report has no environmental impact.

Social Equity:

Senior volunteers perform civic engagement interventions that make their neighborhoods stronger by helping frail and isolated elderly and children/youth that are at-risk and have special needs with social, educational and health related activities.

DISABILITY AND SENIOR CITIZEN ACCESS

The Department of Human Services provides opportunities for equal access for people with disabilities and senior citizens to all programs, services and activities which result in the preservation of dignity, the right to independence, and the ability to live self-directed lives.

RECOMMENDATION(S) AND RATIONALE

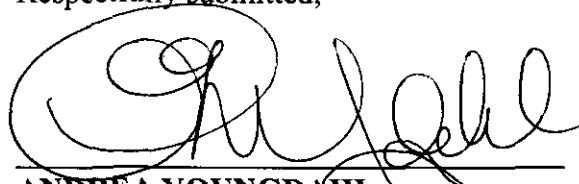
Staff recommends that the City Council accept this report and approve this resolution authorizing the City Administrator to accept and appropriate various grants for the Senior Companion Program and Foster Grandparent Program from the Corporation for National and Community Service, Alameda County Area Agency on Aging, and the City of Berkeley in a total amount of \$362,434 for July 1, 2005 through June 30, 2006.

ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve this resolution authorizing the City Administrator to apply for, accept and appropriate various grants in the amount of \$362,434 from the Corporation for National and Community Service, Alameda County Area Agency on Aging, and the City of Berkeley for the Senior Companion Program and Foster Grandparent Program in Fiscal Year 2005-06.

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Respectfully submitted,



ANDREA YOUNGDAHL
Director, Department of Human Services

Reviewed by:
Brendalynn Goodall, Manager
Aging & Adult Services

Prepared by:
Andrea Turner, Supervisor
Senior Companion Program
Foster Grandparent Program

**APPROVED FOR FORWARDING TO THE
LIFE ENRICHMENT COMMITTEE:**



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TABLE 1: FY: 2003-04 CLIENTS SERVED BY ZIP CODES (%)

#	ZIP CODE(S)	# OF CLIENTS	% BY ZIP	Ten (10) Highest Zip Code Service Areas
1	94601	61	9.43	(4)
2	94602	26	4.02	(8)
3	94603	11	1.71	
4	94605	6	1.08	
5	94606	112	17.39	(2)
6	94607	93	14.39	(3)
7	94608	29	4.48	(6)
8	94609	23	3.39	(9)
9	94610	10	1.56	
10	94611	27	4.20	(7)
11	94612	132	20.42	(1)
12	94619	13	2.00	
13	94620	1	.15	
14	94621	20	3.09	(10)
15	94501	50	7.73	(5)
16	94577	1	.15	
17	94702	11	1.71	
18	94703	7	1.09	
19	94704	4	.61	
20	94705	5	.79	
21	94707	1	.15	
22	94710	3	.46	
	Total	647	100%	

OAKLAND CITY COUNCIL

A. Gordon

OFFICE OF THE CITY CLERK
OAKLAND

RESOLUTION No.

C.M.S. -2 PM 12:52
2005 JUN

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO APPLY FOR, ACCEPT AND APPROPRIATE GRANT FUNDS FROM THE CORPORATION FOR NATIONAL AND COMMUNITY SERVICES (CNS) IN THE AMOUNT OF \$325,867, AND THE ALAMEDA COUNTY AREA AGENCY ON AGING IN THE AMOUNT OF \$21,742, AND THE CITY OF BERKELEY IN THE AMOUNT OF \$14,825 FOR THE SENIOR COMPANION PROGRAM (SCP) AND FOSTER GRANDPARENT PROGRAM (FGP) FOR THE FISCAL YEAR 2005-2006

WHEREAS, the City Council by Resolution No. 56572 dated July 26, 1977 applied for and received funds from the Corporation for National and Community Services (formerly, "ACTION") for the first City of Oakland Senior Companion Program(SCP) and, in 1999, added the Foster Grandparent Program(FGP); and

WHEREAS, the Alameda County Area Agency on Aging (hereinafter "AAA") and the City of Berkeley (hereinafter "Berkeley") have made available funds for the Senior Companion Program to provide volunteer opportunities to serve frail, socially isolated elders and family caregivers; and

WHEREAS, the City of Oakland Senior Companion Program and Foster Grandparent Program provide meaningful part-time volunteer opportunities for income eligible older persons who provide supportive assistance to the elderly, children and youth and family members; and

WHEREAS, in order to continue funding low-income senior volunteers for the fiscal year of July 1, 2005 through June 30, 2006 the City of Oakland wishes to apply for and accept grant funds from the "CNS" in the amounts of \$295,302 for SCP and \$30,565 for FGP; from AAA in the amount of \$21,742 for SCP; and from "Berkeley" in the amount of \$14,825 for SCP; and

WHEREAS, the City will continue to support the Senior Companion Program and Foster Grandparent Program by paying a portion of the program staff salaries, fringe benefits and volunteer recognition activities from the General Purpose Fund (GPF) in the amount of \$186,924 for 2005-2006; and

WHEREAS, the Central Service Overhead (CSO) charges of \$7,440 will be waived for the SCP and FGP and the GPF will offset the appropriations for said grants in FY 2005-2006; now, therefore be it

RESOLVED: That the City Administrator or her designee is hereby authorized and directed to apply for and accept the aforesaid grants and appropriate said funds to the Oakland Senior Companion Program and the Foster Grandparent Program; and be it

FURTHER RESOLVED: That the City Council appoints the City Administrator or her designee as agent of the City of Oakland to conduct all negotiations, execute and submit all documents including, but not limited to, applications, agreements, amendments, payment requests and related actions that may be necessary for completion of the aforementioned grants with its basic purposes without returning to Council; and be it

FURTHER RESOLVED: That should additional funds be received, the City Administrator or her designee is authorized to appropriate it for the purpose described above without returning to Council. Said funds will be appropriated in the Senior Companion Program and Foster Grandparent Program-Organization 75241 and Fund 2120, Project G264410(CNS/SCP), G264520 (CNS/FGP); Fund 2132, Project G263810 (AAA/SCP); Fund 2128 Project G264910 (Berkeley/SCP).

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 2005

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, KERNIGHAN, NADEL, QUAN, REID, and PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

ATTEST: _____

LATONDA SIMMONS
City Clerk and Clerk of the Council
of the City of Oakland, California