

FILED
OFFICE OF THE CITY CLERK
OAKLAND

2011 AUG 31 PM 12:01

Approved as to Form and Legality

OAKLAND CITY COUNCIL


City Attorney

RESOLUTION No. 83557 C.M.S.

Introduced by Councilmember _____

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR, OR HER DESIGNEE: 1) TO WAIVE THE COMPETITIVE REQUEST FOR PROPOSALS (RFP) PROCESS, AND 2) TO ENTER INTO A PROFESSIONAL SERVICES AGREEMENT WITH PROTOCOL SUPPORT LLC TO PROVIDE EXTERNAL AUDITING OF THE CITY OF OAKLAND'S 911 MEDICAL DISPATCHING SERVICES IN AN AMOUNT NOT TO EXCEED THIRTY-SIX THOUSAND DOLLARS (\$36,000) FOR THE PERIOD OCTOBER 1, 2011 THROUGH SEPTEMBER 30, 2012 WITH TWO ONE-YEAR OPTIONS TO EXTEND

WHEREAS, the Oakland Fire Department's Emergency Medical Services (EMS) Division desires to contract with a firm to provide external auditing of the City of Oakland's 911 medical dispatching services; and

WHEREAS, due to the small and specialized technical field involved, it has proven difficult to find consultants with the necessary knowledge and expertise to assist the EMS Division with providing quality assurance on medical dispatch calls; and

WHEREAS, Protocol Support LLC has been in business since 2004 and they offer a range of services including Quality Assurance, training for Dispatchers and assistance with Accredited Center of Excellence (ACE) certification; and

WHEREAS, entering into a professional services agreement with Protocol Support LLC is the most efficient and cost-effective method to provide the quality assurance and medical dispatch call auditing for the Fire Dispatch Center that is required to maintain the ACE status in an uninterrupted and timely manner; and

WHEREAS, the Oakland Fire Department has funding available in the Measure M (Fund 2412) fund balance, which will be appropriated to Measure M Fund (2412), Communication Emergency Dispatch Organization (20251), Contract Account (54919), and Dispatch Communication Program (PS20); now, therefore be it

RESOLVED, That pursuant to Oakland Municipal Code 2.04.051.B and information set forth in the agenda report accompanying this item, the City Council finds and determines that it is in the City's best interests to waive the competitive request for proposal/qualifications process for external auditing of the City of Oakland's 911 emergency medical dispatching services; and be it

FURTHER RESOLVED, That the City Council hereby authorizes the City Administrator, or her designee, to enter into a Professional Services Agreement with Protocol Support LLC for external auditing of the City of Oakland's 911 emergency medical dispatching services in an amount not to exceed thirty-six thousand dollars (\$36,000) for the period of October 1, 2011 through September 30, 2012 with two one-year options to extend; and be it

FURTHER RESOLVED, That funding is available in Measure M (Fund 2412) fund balance, which will be appropriated to Measure M Fund (2412), Communication Emergency Dispatch Organization (20251), Contract Account (54919) and Dispatch Communication Program (PS20); and be it

FURTHER RESOLVED, That the City Attorney shall review and approve said Professional Services Agreement with Protocol Support LLC, as to form and legality and a copy of the fully executed agreement shall be placed on file with the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, SEP 20 2011, 20

PASSED BY THE FOLLOWING VOTE:

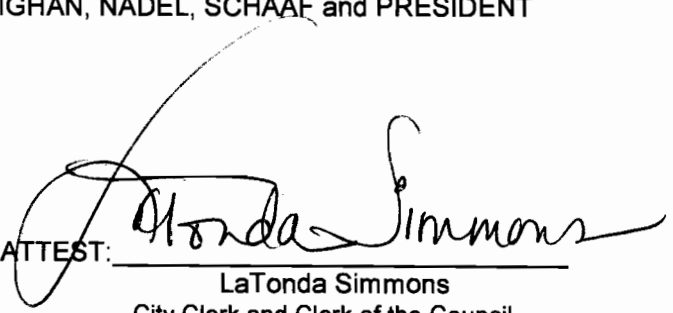
AYES - BROOKS, BRUNNER, DE LA FUENTE, KAPLAN, KERNIGHAN, NADEL, SCHAAF and PRESIDENT REID - 8

NOES - 0

ABSENT - 0

ABSTENTION - 0

ATTEST:



LaTonda Simmons
City Clerk and Clerk of the Council
of the City of Oakland, California