

CITY OF OAKLAND
AGENDA REPORT

OFFICE OF THE CITY CLERK
OAKLAND

2005 MAY 11 PM 12:33

TO: Office of the City Administrator
ATTN: Deborah Edgerly, City Administrator
FROM: Oakland Public Library
DATE: May 24, 2005

RE: RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR, OR HER DESIGNEE, TO 1) EXECUTE AN AGREEMENT WITH INNOVATIVE INTERFACES, INC. FOR THE PURCHASE AND INSTALLATION OF A NEW INTEGRATED LIBRARY SYSTEM (COMPUTER CATALOG) INCLUDING ALL NECESSARY COMPUTER HARDWARE, SOFTWARE AND TELECOMMUNICATION EQUIPMENT, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED SIX HUNDRED THOUSAND DOLLARS (\$600,000) FOR THE THREE YEAR PERIOD OF JULY 1, 2005 THROUGH JUNE 30, 2008; AND 2) EXECUTE AN ANNUAL SOFTWARE MAINTENANCE AGREEMENT WITH INNOVATIVE INTERFACES INC. FOR A FIVE YEAR PERIOD WITHOUT RETURNING TO COUNCIL FOR A TOTAL MAINTENANCE AGREEMENT AMOUNT NOT TO EXCEED THREE HUNDRED THOUSAND DOLLARS (\$300,000)

SUMMARY

A resolution has been prepared authorizing the City Administrator, or her designee, to enter into an agreement with Innovative Interfaces, Inc., an East Bay area and internationally recognized library automation vendor, for the purchase and installation of a new Integrated Library System (ILS, commonly known as the computer catalog and hereafter referred to as computer catalog/ILS) and all necessary computer hardware, software and telecommunications equipment. The agreement is for a total contract amount not to exceed \$600,000 for three years. Additionally, the resolution authorizes the City Administrator to enter into an annual maintenance agreement with Innovative Interfaces, Inc. at \$59,000 annually over five years, for a total agreement amount not to exceed \$300,000. All costs associated with the purchase agreement and software maintenance agreement are to be paid through Measure Q funding. The Contract Compliance Division of the City Administrator's Office has confirmed that Innovative Interfaces' LBE/SLBE participation is at 33% (Attachment A).

After a lengthy RFP process that began in August 2004 and has proceeded through evaluations and vendor demonstrations, Innovative Interfaces, Inc. located in Emeryville is the successful vendor.

In 2002, the Library began planning for an upgrade of its computer catalog/ILS and its network. The network connects the 15 branches, AAMLO, Second Start and the Main Library for Internet access services and access to the Library's computer catalog/ILS. This planning effort was prompted by two factors: the computer catalog/ILS is a "classic" text-based system and was reaching its end-of-life and would no longer be supported by its vendor after 2004; and the network and its equipment had not been upgraded in more than 10 years and was woefully inadequate to handle the growth in network use. This latter factor was also preventing the Library's network from being fully integrated into the City's network because of security issues. The result of both of these factors was a current

Item: _____
Life Enrichment Committee
May 24, 2005

computer catalog/ILS that did not and could not ever provide enhanced Web-based services to the public (e.g., payment online, increased borrowing from other library systems, an “Amazon.com” type look, with book-jacket covers, reviews, e-book downloads, etc.) and a network increasingly breaking down and needing patching, overloaded and slowing to the point that afternoon heavy use of the network could sometimes have staff and public waiting long periods for pages to load and staff functions to operate.

As part of its planning, the Library requested Capital Improvement Program (CIP) funding for the computer catalog/ILS and network upgrades for FY 2003-05. In the City of Oakland’s 2003-08 Five Year Capital Improvement Program (CIP) and as part of the City’s FY 2003-05 approved budget, the Oakland Public Library was appropriated funds for a number of technology improvements over the two-year period. Included was a \$500,000 FY 2004-2005 appropriation to purchase a new computer catalog/ILS. Additionally, the Library was also appropriated \$175,000 to upgrade its network. However, due to a shortfall in city CIP funding, the Library has identified other funding options through Measure Q funds. Measure Q funds are provided through a voter-approved parcel tax passed in March 2004 that, among several items that it funds, included funding for technology upgrades and enhancements.

This resolution regarding the purchase and maintenance agreements with Innovative Interfaces, Inc. authorizes the Library to proceed with necessary and planned technology improvements – upgrades to the computer catalog/ILS and network – that will greatly enhance services to the public and allow workflow efficiencies and new technology advances for staff as well as continued maintenance of the system. The current timeframe for implementation of the upgrades anticipates the new computer catalog/ILS available for the public by the first quarter of 2006. The Library anticipates no disruption of service, as both current and new systems will be running concurrently until the cutover to the new Innovative Interfaces system. By the time the Library fully converts to the new system, the new computer catalog/ILS will have been thoroughly tested and the staff trained on system use.

FISCAL IMPACT

The 2003-08 Capital Improvement Program approved by City Council as part of the FY 2003-05 budget process included appropriations for the planned computer catalog/ILS and network upgrades to be financed from one-time revenues. However, due to a shortfall in identifying sufficient one-time revenues, the Library identified Measure Q funds to accomplish this critical upgrade project. Therefore, funding for the total three-year computer catalog/ILS software and hardware contract (not-to-exceed \$600,000) will be available as part of the FY 2005-07 budget in Fund 2240 (Measure Q), Organization 61121, Account 55213. Additionally, annual maintenance costs of \$59,000 (currently \$47,000 annually for the existing system) for a five-year period not-to-exceed \$300,000 maintenance agreement will be included in the Library’s ongoing operational budget.

BACKGROUND

Network & Computer Catalog Upgrade Planning

In 2002, the Library began planning for an upgrade of its Integrated Library System (ILS), commonly known as the computer catalog, and an upgrade of its network. The computer catalog/ILS was reaching its end-of-life and would no longer be supported by the vendor after 2004. The current

computer catalog/ILS, Dynix, which the Library uses for its circulation, cataloging, acquisitions and public web catalog functions, is a first generation, "Classic" system that is text-based. It does not integrate graphical Web-based, digital collections and the relational database systems that operate for the public much more like graphical systems they are familiar with, such as Google and Amazon.com, and allow greater efficiencies in many staff functions.

The computer network, the backbone of the computer catalog/ILS, and the system that operates the Library's Intranet, Internet access, email, and at the Main Library, staff access to the City's Oracle and financial systems, has been overtaxed with the growth in public and staff computer demand. Over the last 4 years, the Library has doubled the number of computers available for the public; staff computers have increased by 30%. All of this computer use requires sufficient bandwidth and updated equipment in order to meet increased system demands. The network has not been sufficiently updated in 10 years and at certain times of the day, slows to a crawl due to the volume of use and the insufficient capacity and equipment to operate during these peak periods. The upgrade will introduce the City's fiber network into the Library and allow for the purchase of new equipment that meets the City's network specifications.

The Dynix computer catalog/ILS was first installed in the Oakland Public Library in 1989; in 2004, the company vendor officially stopped supporting this "Classic" system. In order to complete the computer catalog/ILS upgrade, it is necessary to upgrade the Library's network that connects the 15 branches, AAMLO, Second Start and the Main Library for services such as Internet access and access to the Library's automation system and for the ability to fully connect with the City's network and later, convert to voice-over-Internet Protocol (VoIP).

Funding

The 2003-08 Capital Improvement Program approved by City Council as part of the FY 2003-05 budget process, provided funding for a number of projects to be financed from one-time revenues. All projects identified for funding from one-time revenues were included in the CIP plan as funded by the "Multipurpose Reserve" fund.

The two technology projects that are included as part of this report – the Integrated Library System and the Network Upgrade – were funded as part of the one-time revenue fund, "Multipurpose Reserve." Due to a shortfall in identifying sufficient one-time revenues, the Library later identified Measure Q funds in order to accomplish this critical upgrade project. The Measure Q ordinance includes language that promised Oakland residents information technology upgrades and enhancements. Therefore, no City CIP funds will be used for this project. Innovative Interfaces, Inc. has offered the Library a payment schedule for the computer catalog software and hardware with interest-free financing over 36-months. The total contract over three years is in an amount not to exceed \$600,000. Payments are to be made July 1, 2005 through June 30, 2008.

The current network and computer catalog/ILS have annual budgetary maintenance costs (approximately \$47,000) and are funded in the Library's operational budget. The first year of the new computer catalog/ILS annual maintenance is a free period provided by Innovative Interfaces, Inc. The maintenance costs thereafter are approximately \$59,000 annually and are included in the Library's ongoing operational budget. The total maintenance agreement over five years is in an amount not to exceed \$300,000.

As with the Library's current ILS vendor, the Library will enter into a software maintenance agreement with Innovative Interfaces that provides the vendor with access to the system to correct bugs and carry out modifications to maintain the system. As part of the maintenance agreement, Innovative provides the Library with new releases of the software modules and provides services 24 hours a day, 7 days a week.

All technology improvements originally planned with CIP funding are proceeding with Measure Q funds.

Request For Proposal Process

The Oakland Public Library, working with Contract Compliance, issued a Request for Proposal (RFP) in August 2004 to select an automation firm for the purchase, installation and maintenance of a new Integrated Library System for the City of Oakland, Oakland Public Library. Additionally, the Library contracted with an automation consultant firm (RMG Consultants, Inc.) to assist the Oakland Public Library in the evaluation of the proposals and related services and in the selection of the top vendor. As well, RMG Consultants, a nationally known firm that has consulted with hundreds of libraries in evaluating every major library automation product and service, assisted with the successful contract negotiation with Innovative Interfaces, Inc.

The RFP for a new computer catalog/ILS required the new system to include the network upgrade and software to support:

- Acquisitions and fund accounting and be compatible with the City's Oracle ERP Financial application
- Cataloging and authority control
- Circulation and inventory control
- Community information and referral
- Local newspaper indexing
- A greatly enhanced online public access catalog that introduces online holds, patron registration, fee payment, wireless accessibility, email notification, etc.
- Patron borrowing from other library systems with 2-3 day delivery (Link+)
- Serials and standing orders management
- Standards-based interfaces with a variety of external electronic services and information resources and
- User authentication for access to external systems and databases.

In addition to the software listed above, the Library, as part of the computer catalog/ILS RFP, requested assistance with a comprehensive training program and implementation.

In September 2004, the Library received five proposals. The Library established an Evaluation Team that included staff with expertise in all functional areas. As well, the proposals were reviewed by the City of Oakland ITD staff for Oracle interface capability. After an extensive evaluation of all proposals by the Evaluation Team and RMG Consultants, two vendors were selected to continue in the process – two-day demonstrations for each vendor at the Main Library. After a lengthy evaluation process by the Evaluation Team and public members that looked at system functionality, and an evaluation by Library Administration based on company stability, system installations,

increased resource sharing capability and business references with installed libraries, Innovative Interfaces, Inc. was the top vendor selected for recommendation to City Council.

Innovative Interfaces' LBE/SLBE participation is at 33%. The Contract Compliance Division of the City Administrator's Office has verified the information for each firm as shown on Attachment A.

KEY ISSUES AND IMPACTS

The current "Classic" Dynix computer catalog/ILS that the Oakland Public Library is using for staff and public is over 16 years old and is a text-based system. Dynix no longer supports the system and requires that its customers migrate to a new generation system. After the evaluation of all proposals and demonstrations by the Dynix and Innovative systems, Innovative Interfaces, Inc., an internationally known library automation vendor, has been selected to provide the services needed by the staff and patrons of the Oakland Public Library. In addition to a graphical system that patrons will be familiar with and that emulates Google-type searches and Amazon.com features, other services include:

- A client-server architecture that utilizes a web-based computing model
- Java-based clients that utilize push technology and allow individual workstations to update themselves with new releases
- A system that is graphical, easy to use, accessible from standard Web browsers
- A system that allows patrons to pay fees online and perform online registration
- A system that interfaces with Oracle 9i or higher
- A system that seamlessly allows patrons to borrow materials from many of the neighboring Innovative city and county libraries and receive those items at their own library within 2-3 days. This function is known as **Link+** in the Bay area.

Last year, Innovative Interfaces had the highest number of new customers, installed in over 3,000 public libraries and with a 99% retention installation rate. Some of the new customers include former Dynix customers: San Jose Public Library, King County Library System in Washington (two of the highest circulating libraries in the country), Multnomah Public Library in Oregon and Peninsula Library System, across the bay. Other new libraries in Innovative include San Francisco Public Library, San Diego County Library, San Antonio Public Library and Brooklyn Public Library.

As indicated above, a highly desirable function in any new computer catalog/ILS that was being considered was that it includes **Link +**, as a service for Oakland residents. This function is found in the Innovative system, enabling the Library to offer the advantages that participation in cooperatives and consortia brings to staff and the public.

As libraries, both public and academic, see their respective collection budgets stretched, it will become more important that Oakland belong to consortia that allow its patrons to easily and transparently share resources. Many of Oakland's library neighbors, including Berkeley, Alameda County, Hayward, Livermore, Pleasanton, San Jose, Santa Clara City, soon-to-be San Francisco and later, Peninsula Library System, are or will be participants in this growing resource sharing group –

Link+ – that provides seamless, efficient and quick borrowing for their patrons across all of the libraries. There are also many academic libraries throughout the State that allow borrowing as well. What this means for Oakland’s patrons is:

1. Access to a much larger collection than Oakland Public Library can ever hope to offer on its own; and
2. To our patrons, a catalog that opens up a vast array of choices that gives them the option to place a hold, go and pick-up if they want or have it delivered to their local branch within 2-3 days.

The current timeframe for implementation of the upgrades anticipates the new computer catalog/ILS available for public use by the first quarter of 2006. The Library anticipates no disruption of service, as both current and new systems will be running concurrently until the cutover to the new Innovative Interfaces system. By the time the Library fully converts to the new system, the new computer catalog/ILS will have been thoroughly tested and staff trained on system use. The Library plans to have staff and volunteers available to assist patrons once the new system comes up “live” for the public.

The project is consistent with the following Mayoral and City Council goals: #2) Develop a Sustainable City; #3) Improve Oakland Neighborhoods; #4) Ensure that All Oakland Youth and Seniors Have the Opportunity to Be Successful.

SUSTAINABLE OPPORTUNITIES

Economic: Innovative Interfaces, Inc. and its team of sub consultants meet the City and Redevelopment Agency’s Local Business Enterprise Programs (LBE/SLBE) requirements, as documented (Attachment A) by the Contract Compliance Division at 33%. The vendor’s team includes local and small local business enterprises, which will provide job opportunities for Oakland’s residents. As well, Innovative Interfaces, Inc. is an Emeryville-based company with many Oakland employees.

Environmental: There are no direct environmental opportunities.

Social Equity: The new Integrated Library System will provide new opportunities to improve the quality of life for all Oakland residents. As well, it integrates graphical systems that make it easy for novice users and the Library will have staff, volunteers and training available to assist the public in learning the new system. The system affords residents the ability to perform one “mega-search,” that will bring together books, other collections including electronic books, relevant databases, and pertinent websites, all within one search. As well, with the Link+ capability, patrons will seamlessly search for an item, and if not available within the OPL system, the search will move beyond into other library systems and will permit patrons to request the item and have it delivered within 2-3 days to their neighborhood branch.

DISABILITY AND SENIOR CITIZEN ACCESS

The new Integrated Library System is compliant with the World Wide Web Consortium (W3C) Web Accessibility Initiative (WAI) Web Content Accessibility Guidelines that ensures ADA accessibility and does not require any special browser plug-ins.

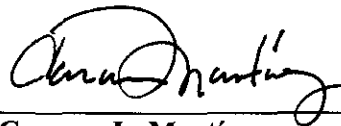
RECOMMENDATION(S) AND RATIONALE

It is recommended that the resolution be approved authorizing the City Administrator, or her designee, to 1) execute an agreement with Innovative Interfaces, Inc. for the purchase and installation of a new Integrated Library System (Computer Catalog) including all necessary computer hardware, software and telecommunication equipment, for a total contract amount not to exceed six hundred thousand dollars (\$600,000) for the three year period of July 1, 2005 through June 30, 2008; and 2) execute an annual software maintenance agreement with Innovative Interfaces Inc., for a five year period without returning to Council for a total maintenance agreement amount not to exceed three hundred thousand dollars (\$300,000).

ACTION REQUESTED OF THE CITY COUNCIL

Staff recommends that the City Council approve the resolution.

Respectfully submitted,



Carmen L. Martínez
Library Director

Prepared by:
Gerard G. Garzón
Director, Main Division & Technology Services

APPROVED AND FORWARDED TO THE
LIFE ENRICHMENT COMMITTEE



OFFICE OF THE CITY ADMINISTRATOR

Attachment A

Item: _____
Life Enrichment Committee
May 24, 2005

OFFICE OF THE CITY ADMINISTRATOR
 Contract Compliance & Employment Services Division

Memo

TO: Rosalia Romo
THROUGH: Deborah Barnes, CC&ES Manager *Deborah Barnes*
FROM: Vivian Inman, Contract Compliance Officer
CC: Contract Compliance Officer File
DATE: May 10, 2005

RE: Purchase & Installation of a New Integrated Library System (New Catalog System)

Contract Compliance & Employment Service reviewed five (5) proposals received in response to the above referenced project. Below is the outcome of our compliance evaluation for the twenty percent (20%) minimum participation requirement and a preliminary review for compliance with the Equal Benefits Ordinance.

The local/small local compliance findings are as follows (in alphabetical order):

Company Name	Bid Amount (if applicable)	Proposed Participation				Preferences		Banked Credits Eligibility	EBO Compliant ? Y/N
		Total	LBE	SLBE	Trucking	Preference Points	Adjusted Bid Amount		
Dynix Corporation	NA	45.00%	0.00%	45.00%	NA	4	NA	0	N
Innovative Interfaces	NA	33.00%	0.00%	33.00%	NA	3	NA	0	Y
Sirsi	NA	0.00%	0.00%	0.00%	NA	0	NA	0	N
The Library Corporation	NA	0.00%	0.00%	0.00%	NA	0	NA	0	N
VTLS, Inc.	NA	0.00%	0.00%	0.00%	NA	0	NA	0	N

As noted above, Dynix Corporation and Innovative Interfaces both exceeded the 20% L/SLBE requirement.

Sirsi, The Library Corporation and VTLS did not meet the minimum requirements. Sirsi and The Library Corporation did not submit a Project Consultant Team Listing (Schedule E). VTL, Inc. did submit a Project Consultant Team Listing but did not list percentages or sub-consultants.

Firms that are not in compliance with the EBO will be required to come into compliance.

Should you have any questions please feel free to contact me at 238-6261.

LBE/SLBE Participation Dynix Corporation

Project Name: For the Purchase & Installation of a New Integrated Library System (New Catalog System)

Project No.:		Engineers Estimate:							For Tracking		
Discipline	Prime & Subs	Location	Cert. Status	LBE %	SLBE %	TOTAL LBE/SLBE	TOTAL PERCENTAGE	TOTAL DOLLARS	Ethn.	MBE	
PRIME Network Services	Dynix Corporation	Utah	UB				55.00%	\$202,775.00	NL		
	PC Professional, Inc.	Oakland	CB			45.00%	45.00%	\$167,310.00	C		
Project Totals				0.00%	0.00%	45.00%	100.00%	\$370,085.00		0.00%	
Requirements: The 20% requirements is a combination of 10% LBE and 10% SLBE participation. An SLBE firm can be counted 100% towards achieving 20% requirements. LBE firms can only be counted up to 10% of the total contract amount.				LBE 10%	SLBE 10%	TOTAL LBE/SLBE 20%			Ethnicity AA = African American A = Asian C = Caucasian H = Hispanic NA = Native American O = Other NL = Not Listed		
firms can only be counted up to 10% of the total contract amount.				UB = Uncertified Business CB = Certified Business MBE = Minority Business Enterprise WBE = Women Business Enterprise							
Total LBE/SLBE = All Certified Local and Small Local Businesses NPLBE = NonProfit Local Business Enterprise NPSLBE = NonProfit Small Local Business Enterprise											

LBE/SLBE Participation Innovative Interfaces, Inc.

Project Name: For the Purchase & Installation of a New Integrated Library System (New Catalog System)

Project No.:		Engineers Estimate:									
Discipline	Prime & Subs	Location	Cert. Status	LBE %	SLBE %	TOTAL LBE/SLBE	TOTAL PERCENTAGE	TOTAL DOLLARS	For Tracking Only		
									Ethn.	MBE	WBE
PRIME Network Services	Innovative Interfaces PC Professional, Inc.	Emeryville Oakland	UB CB			33.00%	67.00% 33.00%	\$316,060.00 \$153,848.65	NL		
									C		
Project Totals				0.00%	0.00%	33.00%	100.00%	\$469,908.65		0.00%	0.00%
Requirements: The 20% requirements is a combination of 10% LBE and 10% SLBE participation. An SLBE firm can be counted 100% towards achieving 20% requirements. LBE firms can only be counted up to 10% of the total contract amount.				LBE 10%	SLBE 10%	TOTAL LBE/SLBE 20%			Ethnicity AA = African American A = Asian C = Caucasian H = Hispanic NA = Native American O = Other NL=Not Listed		
Legend LBE = Local Business Enterprise SLBE = Small Local Business Enterprise Total LBE/SLBE = All Certified Local and Small Local Businesses NPLBE = NonProfit Local Business Enterprise NPSLBE = NonProfit Small Local Business Enterprise								UB = Uncertified Business CB = Certified Business MBE = Minority Business Enterprise WBE = Women Business Enterprise			

LBE/SLBE Participation Sirsi

Project Name: For the Purchase & Installation of a New Integrated Library System (New Catalog System)

Project No.:		Engineers Estimate:							For Tracking Only			
Discipline	Prime & Subs	Location	Cert. Status	LBE %	SLBE %	TOTAL LBE/SLBE	TOTAL PERCENTAGE	TOTAL DOLLARS	Ethn.	MBE	WBE	
PRIME	Sirsi	Huntsville	UB							X		
Project Totals				0.00%	0.00%	0.00%	0.00%	\$0.00		0.00%	0.00%	
Requirements: The 20% requirements is a combination of 10% LBE and 10% SLBE participation. An SLBE firm can be counted 100% towards achieving 20% requirements. LBE firms can only be counted up to 10% of the total contract amount.				LBE 10%	SLBE 10%	TOTAL LBE/SLBE 20%			Ethnicity AA = African American A = Asian C = Caucasian H = Hispanic NA = Native American O = Other NL=Not Listed			
requirements. LBE firms can only be counted up to 10% of the total contract amount.				UB = Uncertified Business CB = Certified Business MBE = Minority Business Enterprise WBE = Women Business Enterprise								
Total LBE/SLBE = All Certified Local and Small Local Businesses NPLBE = NonProfit Local Business Enterprise NPSLBE = NonProfit Small Local Business Enterprise												

LBE/SLBE Participation The Library Corporation

Project Name: For the Purchase & Installation of a New Integrated Library System (New Catalog System)

Project No.:		Engineers Estimate:											
Discipline	Prime & Subs	Location	Cert. Status	LBE %	SLBE %	TOTAL LBE/SLBE	TOTAL PERCENTAGE	TOTAL DOLLARS	For Tracking Only				
									Ethn.	MBE	WBE		
PRIME	The Library Corporation	Unknown	UB						NL				
Project Totals				0.00%	0.00%	0.00%	0.00%	\$0.00		0.00%	0.00%		
Requirements: The 20% requirements is a combination of 10% LBE and 10% SLBE participation. An SLBE firm can be counted 100% towards achieving 20% requirements. LBE firms can only be counted up to 10% of the total contract amount.				LBE 10%	SLBE 10%	TOTAL LBE/SLBE 20%			Ethnicity AA = African American A = Asian C = Caucasian H = Hispanic NA = Native American O = Other NL = Not Listed				
requirements. LBE firms can only be counted up to 10% of the total contract amount.				UB = Uncertified Business CB = Certified Business MBE = Minority Business Enterprise WBE = Women Business Enterprise									
Total LBE/SLBE = All Certified Local and Small Local Businesses NPLBE = NonProfit Local Business Enterprise NPSLBE = NonProfit Small Local Business Enterprise													

LBE/SLBE Participation VTLS, Inc.

Project Name: For the Purchase & Installation of a New Integrated Library System (New Catalog System)

Project No.:		Engineers Estimate:										
Discipline	Prime & Subs	Location	Cert. Status	LBE %	SLBE %	TOTAL LBE/SLBE	TOTAL PERCENTAGE	TOTAL DOLLARS	For Tracking Only			
									Ethn.	MBE	WBE	
PRIME	VTLS, Inc.	Blacksburg	UB						NL			
Project Totals				0.00%	0.00%	0.00%	0.00%	\$0.00		0.00%	0.00%	
Requirements: The 20% requirements is a combination of 10% LBE and 10% SLBE participation. An SLBE firm can be counted 100% towards achieving 20% requirements. LBE firms can only be counted up to 10% of the total contract amount. requirements. LBE firms can only be counted up to 10% of the total contract amount.				LBE 10%	SLBE 10%	TOTAL LBE/SLBE 20%			Ethnicity AA = African American A = Asian C = Caucasian H = Hispanic NA = Native American O = Other NL=Not Listed			
Total LBE/SLBE = All Certified Local and Small Local Businesses NPLBE = NonProfit Local Business Enterprise NPSLBE = NonProfit Small Local Business Enterprise				UB = Uncertified Business CB = Certified Business MBE = Minority Business Enterprise WBE = Women Business Enterprise								

Sheet

OFFICE OF THE CITY CLERK
OAKLAND

2005 MAY 11 PM 12:33

OAKLAND CITY COUNCIL
RESOLUTION No. _____ C.M.S.

INTRODUCED BY COUNCILMEMBER _____

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR, OR HER DESIGNEE, TO 1) EXECUTE AN AGREEMENT WITH INNOVATIVE INTERFACES, INC. FOR THE PURCHASE AND INSTALLATION OF A NEW INTEGRATED LIBRARY SYSTEM (COMPUTER CATALOG) INCLUDING ALL NECESSARY COMPUTER HARDWARE, SOFTWARE AND TELECOMMUNICATION EQUIPMENT, FOR A TOTAL CONTRACT AMOUNT NOT TO EXCEED SIX HUNDRED THOUSAND DOLLARS (\$600,000) FOR THE THREE YEAR PERIOD OF JULY 1, 2005 THROUGH JUNE 30, 2008; AND 2) EXECUTE AN ANNUAL SOFTWARE MAINTENANCE AGREEMENT WITH INNOVATIVE INTERFACES INC. FOR A FIVE YEAR PERIOD WITHOUT RETURNING TO COUNCIL FOR A TOTAL MAINTENANCE AGREEMENT AMOUNT NOT TO EXCEED THREE HUNDRED THOUSAND DOLLARS (\$300,000)

WHEREAS, the Oakland Public Library's current Integrated Library System (computer catalog/ILS) that operates its circulation, cataloging, acquisitions and public web functions has reached its end-of-life and is no longer supported by its vendor; and

WHEREAS, the Oakland Public Library's computer network has also exceeded its capacities and can no longer operate sufficiently; and

WHEREAS, the Oakland Public Library has been planning for both the network upgrade and the Integrated Library System upgrade for four years; and

WHEREAS, the Oakland Public Library received authorization in FY 2003-05 Capital Improvement Program (CIP) budget to proceed with the planning, upgrading and implementation of the systems; and

WHEREAS, the Oakland Public Library needs to upgrade its computer catalog system in order to support bilingual and additional database requirements; and

WHEREAS, the upgrades of both network and computer catalog/ILS systems hold tremendous potential for benefits to the citizens of the City of Oakland; and

WHEREAS, the Oakland Public Library's network and computer catalog/ILS systems will require the replacement of existing telecommunications equipment; and

WHEREAS, the Oakland Public Library, with the passage of Measure Q (voter-approved parcel tax passed in March 2004 which increased funding for Oakland libraries), provides funds for these major technology improvements; and

WHEREAS, the successful passage of the Measure Q parcel tax was premised on enhancing technology in the libraries; and

WHEREAS, after a lengthy Request for Proposal process and completion of evaluations by staff, library consultants and library administration that assessed available alternatives that would meet the needs of both community and staff, Innovative Interfaces, Inc. an Emeryville-based, internationally known library automation vendor was determined to be the vendor that best meets those needs; and

WHEREAS, Innovative Interfaces Inc., is a company that only does automation business with libraries and has installed its system in over 3000 public libraries in 42 countries; and

WHEREAS, Innovative Interfaces, Inc. has offered the Oakland Public Library an interest-free financing payment schedule that allows payment of the computer catalog software and hardware amount over three years; and

WHEREAS, this contract is necessary to proceed with the upgrades of the network and the Integrated Library System; and

WHEREAS, the annual maintenance agreement with Innovative Interfaces, Inc is necessary to maintain the computer catalog software; and

WHEREAS, Innovative Interfaces, Inc. will be required to meet the City's Local and Small Local Business Enterprise Program requirements; and

WHEREAS, the City Council finds that this contract is for the procurement of computer hardware and software; and

WHEREAS, the City Council finds that services under this contract will be temporary; and

WHEREAS, the City Council finds and determines that the performance of this contract shall not result in the loss of employment or salary by any person having permanent status in the competitive service; now, therefore be it

RESOLVED: That the City Administrator, or her designee, is authorized to 1) execute an agreement with Innovative Interfaces, Inc. for the purchase and installation of a new Integrated Library System (Computer Catalog) including all necessary computer hardware, software and telecommunication equipment, for a total contract amount not to exceed six hundred thousand dollars (\$600,000) for the three year period of July 1, 2005 through June 30, 2008; and 2) execute an annual software maintenance agreement with Innovative Interfaces, Inc. for a five year period without returning to Council for a total maintenance agreement amount not to exceed three hundred thousand dollars (\$300,000); and be it

FURTHER RESOLVED: That all other bids are hereby rejected, and be it

FURTHER RESOLVED: That a copy of the contract will be on file in the City Clerk's Office and will be approved for form and legality by the Office of the City Attorney.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 2005

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, NADEL, QUAN, REID, AND
PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

ATTEST: _____
LATONDA SIMMONS
INTERIM City Clerk and Clerk of the Council
of the City of Oakland, California