

**CITY OF OAKLAND
COUNCIL AGENDA REPORT**

FILED
OFFICE OF THE CITY CLERK
OAKLAND

2004 MAY 26 AM 10:13

TO: Office of the City Administrator
ATTN: Deborah Edgerly
FROM: Department of Human Services
DATE: June 8, 2004

RE: Resolution authorizing the City Administrator to execute contracts with Bay Area Community Services, V. I. P. Transportation dba At Your Service (AYS) V. I. P.; Friendly Transportation dba Friendly Cab Company, Greyline Cab Company, Metro Yellow Cab Company, Yellow Cab Company, and Veterans Transportation, Inc. dba Veterans Cab Company to provide paratransit services for fiscal year 2004-2005 in an estimated amount of \$950,000 and to execute any amendments to the contracts for any additional amounts received under the grant without returning to the City Council.

SUMMARY

Staff recommends that the City Council approve a resolution authorizing the City Administrator to execute four contracts between the City of Oakland and ten paratransit providers for an estimated amount of \$950,000 for the continued implementation of the Measure B taxi and wheelchair van service and senior shuttle service for July 1, 2004 – June 30, 2005 with the following providers for the amounts not to exceed as specified below:

- | | |
|--|-----------|
| • Bay Area Community Services (BACS) | \$150,000 |
| • V. I. P. Transportation dba
At Your Service (AYS) V. I. P | \$500,000 |
| • Friendly Transportation dba
Friendly Cab Company, Greyline Cab Company,
Metro Yellow Cab Company, Yellow Cab Company | \$160,000 |
| • Veterans Transportation Inc. dba
Veterans Cab Company | \$140,000 |

The City of Oakland Paratransit for the Elderly and Disabled (OPED) will use the Measure B funds to provide subsidized transportation for Oakland's senior and disabled populations. The City of Oakland has also been awarded additional Measure B funding from the Alameda County Transportation Improvement Authority (ACTIA) for Medical Return Trip Improvement Program.

FISCAL IMPACT

The funding for these contracts is included in the FY 2004-05 adopted budget under Department of Human Services, Measure B Fund 2213, Projects G225610-30. ACTIA has approved additional funds from Measure B Gap for an estimated amount of \$397,783. As previously approved by Council Resolution on May 04, 2004, these additional Measure B funds will be

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appropriated to Fund 2213 (Measure B – Paratransit – ACTIA), Organization 75621 in a new project number to be established in FY 2004-05 for the Medical Return Trip Improvement Program. There is no fiscal impact on the General Fund.

BACKGROUND

The City of Oakland's Comprehensive Plan for Seniors (September 1987), Recommendation II states that the City should give priority to elderly population groups with special needs, including the vulnerable and frail elderly. Oakland Paratransit services respond to that recommendation by giving priority to the elderly who are vulnerable and frail. In addition, the Department of Human Services has collaborated with Alameda County, AC Transit, BART and other cities to develop Americans with Disabilities Act (ADA) compatible and non-ADA paratransit services for seniors and persons with disabilities. AC Transit and BART joined together to form the East Bay Paratransit Consortium to comply with the new ADA guidelines.

In December 1996, Oakland began offering paratransit services designed to meet the needs of Oakland residents who require assistance beyond the parameters of the East Bay Paratransit Consortium's program. The City of Oakland has utilized taxicab companies and wheelchair accessible van companies to provide this service. In March 2002, the City of Oakland offered support to the pilot senior shuttle service in West Oakland. City Council approved on May 4, 2004 a Resolution authorizing the application for 2004-2005 Measure B funds in an estimated amount of \$824,000. ACTIA has approved additional funds from Measure B Gap in an estimated amount of \$397,783 for the Medical Return Trip Improvement Program.

KEY ISSUES AND IMPACTS

Staff invited all taxi companies with 5 or more taxis and wheelchair lift van companies with Oakland eligible permits to apply for a contract. Each recommended company meets all applicable laws and regulations and complies with City contracting requirements, which includes the following: proof of vehicle insurance; workers compensation insurance, drug and alcohol testing for drivers; and driver training. Staff has determined that the recommended companies providing taxi and/or wheelchair van services meet the above requirements and have provided quality service in past years.

Clients are free to choose among vendors using individually issued vouchers and taxi scrip. The contracted companies accept these vouchers and scrip. Program clients call the service provider directly to arrange for service. Contract amounts are determined and based on last year's program service history, and may need to be amended later in the contract year to adjust for demand based on client choice. With these new contracts, OPED expects to provide more than 50,000 individual trips annually. All contractors provide service to the entire City, except the Bay Area Community Services contract. Currently, BACS has a pilot program in West Oakland assisting seniors with access to neighborhood stores and services. This program developed through a series of community meetings which focused on addressing an immediate community

need. The shuttle service will be expanded to East Oakland one day per week starting May 2004.

OPED staff is working to improve paratransit services by meeting with contractors regularly. These meetings will ensure continued communications between the client, the contractor and OPED in order to improve on-time service and increase customer satisfaction. OPED staff also continues to meet with community groups, non-profits organizations and clients to explore services that will improve service delivery. Staff will continue to seek alternative forms to provide additional paratransit service.

PROGRAM DESCRIPTION

Oakland Paratransit for the Elderly and Disabled (OPED) offers subsidized paratransit services to residents of Oakland and Piedmont who cannot access public transportation and are 70 years of age and older or 18 years and older with a mobility disability. OPED contracts with taxi and wheelchair lift van companies to provide paratransit services. Door-to-door transport gives seniors and persons with disabilities access to services such as medical appointments, shopping and daily activities. Priority is given to individuals needing health care (i.e. dialysis, cancer treatments, and therapy). OPED also sponsors the West Oakland Senior Shuttle and is collaborating with Bay Area Community Services to seek funds for expansion.

SUSTAINABLE OPPORTUNITIES

Economic:

Contracts are with local vendors. Vendors will subscribe to the City's Living Wage Ordinance.

Environmental:

Vendors will provide transportation for a population that cannot use public transportation and does not have access to private vehicles.

Social Equity:

Vendors provide transportation services that provide many residents with access to services and activities. Access to services will improve the quality of life for paratransit participants.

DISABILITY AND SENIOR CITIZEN ACCESS

This resolution provides contracts that will maintain access to necessary services for Oakland's paratransit users. These contracts will ensure transportation access for people with disabilities

and senior citizens to City programs and community-based services and activities by providing paratransit services to the above-mentioned populations.

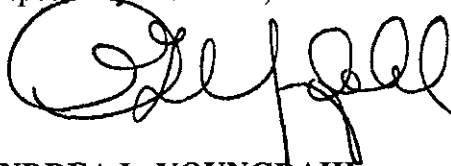
RECOMMENDATION(S) AND RATIONALE

Staff recommends that the City Council approve this resolution authorizing the City Administrator to execute four contracts for an estimated amount of \$950,000 for the continued implementation of the Measure B taxi and wheelchair van service and senior shuttle service for July 1, 2004 – June 30, 2005.

ACTION REQUESTED OF THE CITY COUNCIL

That the City Council approve this resolution authorizing the City Administrator to execute contracts with Bay Area Community Services, V. I. P. Transportation dba At Your Service (AYS) V. I. P., Friendly Transportation dba Friendly Cab Company, Greyline Cab Company, Metro Yellow Cab Company, Yellow Cab Company, and Veterans Transportation, Inc. dba Veterans Cab Company to provide paratransit services for fiscal year 2004-2005 in an estimated amount of \$950,000 and to execute any amendments to the contracts for any additional amounts received under the grant without returning to the City Council.

Respectfully submitted,

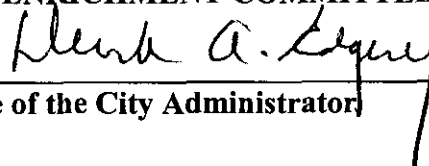


ANDREA L. YOUNGDAHL
Director, Department of Human Services

Reviewed by:
Brendalynn Goodall, Manager
Aging & Adult Services

Prepared by:
Jeffrey C. Weiss
Oakland Paratransit Supervisor

**APPROVED FOR FORWARDING TO THE
LIFE ENRICHMENT COMMITTEE:**



Office of the City Administrator

A. London

OAKLAND CITY COUNCIL

FILED
OFFICE OF THE CITY CLERK
OAKLAND
C. M. S.
2004 MAY 26 AM 10:13

RESOLUTION NO. _____

INTRODUCED BY COUNCILMEMBER _____

RESOLUTION AUTHORIZING THE CITY ADMINISTRATOR TO EXECUTE CONTRACTS WITH BAY AREA COMMUNITY SERVICES, V. I. P. TRANSPORTATION DBA AS AT YOUR SERVICE (AYS) V.I.P.; FRIENDLY TRANSPORTATION DBA AS FRIENDLY CAB COMPANY, GREYLINE CAB COMPANY, METRO YELLOW CAB COMPANY, YELLOW CAB COMPANY; AND VETERANS TRANSPORTATION, INC. DBA AS VETERANS CAB COMPANY TO PROVIDE PARATRANSIT SERVICES FOR FISCAL YEAR 2004-2005 IN AN AMOUNT NOT TO EXCEED \$950,000 AND TO EXECUTE ANY AMENDMENTS TO THE CONTRACTS FOR ANY ADDITIONAL AMOUNTS RECEIVED UNDER THE GRANT WITHOUT RETURNING TO THE CITY COUNCIL

WHEREAS, THE City of Oakland claims Measure B funds allocated for Oakland and Piedmont residents to provide paratransit services; and

WHEREAS, City of Oakland General Fund resources are available and were appropriated in the FY 2003-2005 Budget for continued delivery of this service; and

WHEREAS, the City of Oakland contracts on a non-exclusive basis, with taxis and van companies to provide paratransit services for the elderly and disabled; and

WHEREAS, the City of Oakland supports the pilot senior shuttle service in West Oakland provided by Bay Area Community Services; and

WHEREAS, the City desires to maintain this service without disruption; and

WHEREAS, the City Council finds these contracts will not result in the loss of employment or salary by any person having permanent status in the competitive civil service; and

WHEREAS, the City lacks the fleet, the van equipment and the support structure to operate this service with City employees and has never provided or operated such a service; and

WHEREAS, the City Council finds that following the bidding procedures specified in the Purchasing Ordinance is not in the best interests of the City because the City enters into contract with all taxi companies and van companies that are licensed to do business in the City and meets the City's requirements, and the City is requesting **4**

LIFE ENRICHMENT CMTE.

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authorization to enter into non-exclusive contracts with every applicant to provide paratransit services; and

WHEREAS, all of the companies for which contracting authorization is being requested, meet the City's requirements for paratransit services; and

WHEREAS, the City wishes to enter into agreements with the following paratransit providers for the amounts not to exceed as specified below:

- Bay Area Community Services \$150,000
- V. I. P. Transportation dba \$500,000
At Your Service (AYS) V. I. P.
- Friendly Transportation dba \$160,000
Friendly Cab Company, Greyline Cab,
Metro Yellow Cab Company, Yellow Cab Company
- Veterans Transportation, Inc. dba \$140,000
Veterans Cab Company

And

WHEREAS, the contracts are for 12 months in duration and therefore fixed; now therefore be it

RESOLVED: That the City Administrator is hereby authorized to execute contracts with the aforementioned service providers in the amounts specified above for the purpose of providing services to Oakland Paratransit for the Elderly and Disabled Program participants, and that should additional funds be received, the City Administrator or her designee is hereby authorized to appropriate same for the purposes described above and to amend the contracts for any additional amounts and contract with the above entities for any additional amounts received under the grant without returning to the City Council, and to conduct all negotiations execute and submit all documents, including but not limited to applications, agreements, amendments, modifications, payment request, and related actions which may be necessary in accordance with its basic purpose; and be it

FURTHER RESOLVED: That a copy of said agreements shall be filed in the Office of the City Clerk.

IN COUNCIL, OAKLAND, CALIFORNIA, _____, 20

PASSED BY THE FOLLOWING VOTE:

AYES- BROOKS, BRUNNER, CHANG, NADEL, QUAN, REID, WAN, AND PRESIDENT DE LA FUENTE

NOES-

ABSENT-

ABSTENTION-

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ATTEST:

CEDA FLOYD
City Clerk and Clerk of the Council
of the City of Oakland, California